

## **APPENDIX B**

### **Progress on areas for development identified in annual report 2012-2013**

- **Complete a questionnaire with children and young people to ascertain their views about the service they receive from the IROs and respond to any areas where improvements are required.**

**Progress:** Views of children and young people have been sought when LAC reviews have been observed and when the ICS Service Manager attended the No Labels Children in Care Council on 16/01/14 young people provided feedback on the service provided by IROs which was positive.

- **Complete and disseminate the Signs and Symbols 'Listen to Me' leaflet**

**Progress:** This has now been completed and will be circulated to children and young people.

- **Linking identified IROs with the Children in Care Council**

**Progress:** An IRO has been identified to attend future meetings and also promote communication between CICC and FLAG (Fostering Liaison group) meeting

- **Ensure children and young people have sight of their care plan prior to the review**

**Progress:** There has been some improvement in this and IROs have continued to promote good practice in this area.

- **As far as possible promote reviews being held at venue of choice of young person**

**Progress:** It is not always possible to hold reviews at the young person's choice of venue but IROs continue to discuss with young people.

- **Explore further the opportunities for a young person to be involved in chairing their review**

**Progress:** With the support of the IRO more young people are being encouraged to chair or co-chair their reviews.

- **Ensure that the level of IRO caseloads enables the exercising of their quality assurance role adequately.**

**Progress:** Over the past year the IROs caseloads have reduced which will enable them to see children and young people more and to ensure tasks identified between reviews are being acted upon by social workers and other agencies.

- **Link IROs with specific social work teams to promote quality feedback regarding key issues and exchange of information**

**Progress:** All the IROs have links with a specific team or agency or have a lead for an identified specialism

- **Strengthen the links with the Family Justice Board and CAFCASS in order to promote the role of the IRO.**

**Progress:** IRO and CAFCASS managers meet on a quarterly basis – a revised IRO/CAFCASS protocol has been agreed. An IRO representative attends meetings of the Family Justice Board.

- **Improve the quality of LAC review minutes to ensure they are outcome focussed and expressed within a SMART framework.**

**Progress:** There has been improvement made in ensuring the record of LAC reviews and the recommendations made are more specific and outcome focused.