

Appendix A: Letter from Gloria De Piero MP

Mr Anthony May
The Chief
Executive
Nottinghamshire County Council
County Hall
West
Bridgford
NG2 7QP

1st June 2015

Dear Mr

May,

RE: Superfast broadband - Lilley Close, Selston, Nottinghamshire, NG16 6DZ.

Last Friday (29th May) I met with a number of fed up residents who live on Lilley Close in Selston in my constituency, along with Paul Bimson, BT's regional director to discuss the ongoing failure to improve access to superfast broadband.

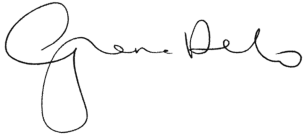
Following that meeting, it has become apparent that I need to write to you all in an attempt to resolve the frankly ridiculous situation which means this street, made up of almost 30 houses is the only street in Selston left without access to superfast broadband.

Many of the residents I have met work from home and they tell that the current broadband speed makes it virtually impossible to perform basic office tasks; including sending emails or joining conference calls, while other local people are annoyed at the fact they are unable to download films or access BT Sport because of the terribly slow connection. I have been informed by residents that the maximum speed of the internet connection in homes on Lilley Close struggles to reach 2.5Mbs as opposed to the 4.5Mbs BT has previously stated.

I'm writing to ask that you look into how and why this one street has been left in this ludicrous situation and come back to me with a clear timetable of when residents can expect to receive superfast broadband. They have waited long enough, so may I politely request that you contact me as soon as possible and let me know what the plans are to ensure that Lilley Close is prioritised.

As always, thank you for your assistance with this matter and I look forward to hearing from you shortly.

(CC - Mr Ed Vaizey MP Minister of State for Culture and the Digital Economy, Chris Townsend, Chief Executive of Broadband Delivery UK, Gavin Patterson, Chief Executive of BT.)

A handwritten signature in black ink, appearing to read 'Gloria De Piero'. The signature is fluid and cursive, with a large initial 'G' and a long, sweeping underline.

Yours sincerely,

Gloria De Piero

8 Station Street, Kirkby-in-Ashfield, Nottinghamshire, NG1

Appendix B: Holding letter issued to Gloria De Piero MP

This matter is being dealt with by:
Nicola M^cCoy-Brown
Reference: BBFN/ERS/1650 & 1585
T 0115 977 2048
E enquiries.broadband@nottscc.gov.uk
W nottinghamshire.gov.uk



Gloria De Piero MP
8 Station Street
Kirkby-in-Ashfield
Nottinghamshire
NG17 7AR

4 June 2015

Dear Ms De Piero

Re: Superfast broadband - Lilley Close, Selston, Nottinghamshire, NG16 6DZ

Thank you for writing to Nottinghamshire County Council on 1 June 2015 about the concerns residents have regarding superfast broadband connectivity in Lilley Close, Selston.

On 14 May 2015, Councillor Gail Turner presented a petition relating to superfast coverage to Lilley Close to Full Council. The petition has since been passed to the Economic Development Committee (EDC) as the appropriate committee to provide a response.

As a consequence of the petition submission, due process must now be followed. In practical terms, this means that the petition (accompanied by a report and your letter) will now be considered at 7th July 2015 EDC meeting. Members of the public are entitled to attend this committee meeting. We will also report the response to Full Council.

I will inform you of the committee's response shortly after the meeting on 7th July.

Yours sincerely

A handwritten signature in black ink, appearing to read "N.C.B.", with a stylized flourish extending from the end.

Nicola M^cCoy-Brown
Broadband Programme Manager
Nottinghamshire County Council

cc Anthony May, Nottinghamshire County Council and Councillor Gail Turner, Nottinghamshire County Council