

## **Overview and Scrutiny Committee Winter Plan Briefing**

### **1. Introduction**

This paper sets out the proposed plans to manage the increase in demand during the winter period, for planning purposes this will be from 1 November 2017 to 6 April 2018.

### **2. Aim**

The overarching aim of the winter plan is to ensure there is sufficient capacity to meet predicted demand, maintain patient safety and patient flow.

### **3. Objectives**

The key objectives of the winter plan will be to:

- Work with local primary, community and ambulance service providers to ensure alternatives to attendance and admission are available
- Increase ED and assessment capacity to meet peaks in demand
- Maximise ambulatory emergency care to maintain optimal admission conversion rates
- Increase medical inpatient bed base to minimise / eliminate medical outliers
- Maintain effective discharge processes and minimise delayed transfers of care
- Minimise the impact on elective activity

### **4. Actions**

#### ***Emergency Department***

Additional medical staff from early evening to the early hours of the morning

Additional health care staff to support transfers from the department to inpatient areas

#### ***Assessment areas***

Increase capacity within the emergency assessment unit

#### ***Alternatives to admission***

Increase capacity within the ambulatory emergency care unit

#### ***Inpatient bed base***

Increase the medical inpatient bed base by a minimum of 24 beds

Maintain the sub-acute inpatient bed base at Mansfield Community Hospital and Newark Hospital

#### ***Discharge***

Open the discharge lounge at the weekend

Work with colleagues in community and social care to minimise delayed transfers of care

Increase patient transport services

Increase junior doctor support to provide timely take home medication

#### ***General***

Additional duty nurse manager from late afternoon to midnight, 7 days a week