

PUBLIC HEALTH SERVICES PERFORMANCE AND QUALITY REPORT FOR HEALTH CONTRACTS

Purpose of the Report

1. This report provides a summary of the performance and quality data relating to the Public Health (PH) contracts that are commissioned by Nottinghamshire County Council (NCC) for the period April to June 2014 (quarter one, 2014/15).
2. Due to the timing of the report, not all quarter one data is available.

Information and Advice

3. The PH contract and performance team continue to receive performance and quality data in relation to all the PH contracts.
4. A schedule of contract review meetings has been implemented. An aim of these meetings is to review performance and quality issues and agree any action plans to rectify under or over performance.
5. A PH performance management working group is reviewing the content and format of the report, taking into account recommendations from the Public Health Committee (PHC). Amendments will be incorporated into future reports.

Key Issues

6. An overview of the contracts where there are current performance issues is summarised in a table and included on page 3 of the report.
7. Two main areas of concern are shown in relation to:
 - NHS Health Checks – GPs
 - Tobacco Control – Four week smoking quitter figure; GPs, Community Pharmacists, New Leaf and Bassetlaw Stop Smoking Service.
8. A summary of the issues and actions that are being taken is included in the table.

9. Detailed information regarding all commissioned services is included in section 3, pages 4 to 32. A performance summary for each of the PH function areas is given along with the contract name and value; contract outcomes (as linked to the Public Health Outcomes Framework); name/s of the provider/s; summary of performance and quality and any actions in relation to the contract.
10. A trend column has been added which shows whether there has been; sustained improvement in performance (↑↑); short-term or recent improvement in performance (↑); no significant change in performance (↔); short-term or recent deterioration in performance (↓) or sustained deterioration in performance (↓↓), since the last quarter's report.
11. A summary table of complaints, serious incidents and Freedom of Information requests in relation to PH contracts is included at section 4 (page 33).
12. Included at section 5 of the Report (pages 34 to 37) are the contract strategic priorities, as linked to the Public Health Outcomes Framework and the Health and Wellbeing Strategy priorities.

Reason for Recommendation

13. The recommendation is made to support future development of performance and quality reporting for Public Health Services contracts.

Statutory and Policy Implications

14. This report has been compiled after consideration of implications in respect of crime and disorder, finance, human resources, human rights, the NHS Constitution, the public sector equality duty, safeguarding of children and vulnerable adults, service users, sustainability and the environment and ways of working and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

Financial Implications

15. Robust performance and quality reporting ensures that financial implications are monitored and reviewed effectively to minimise financial risk to the council.

Implications in relation to the NHS Constitution

16. Regard has been taken to the NHS Constitution together with all relevant guidance issued by the Secretary of State in formulating the recommendation.

Public Sector Equality Duty implications

17. Monitoring of the contracts ensures providers of services comply with their equality duty.

Implications for Service Users/Safeguarding of Children and Vulnerable Adults Implications

18. The performance and quality monitoring and reporting of contracts is a mechanism for providers to assure commissioners regarding patient safety and quality of service.

RECOMMENDATION

19. That the Public Health Committee receives the report and notes the performance and quality information provided in the report.

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Constitutional Comments

20. Because this report is for noting only, no Constitutional Comments are required.

Financial Comments

21. There are no financial implications arising from this report.

Background Papers and Published Documents

None

Electoral Division(s) and Member(s) Affected

All