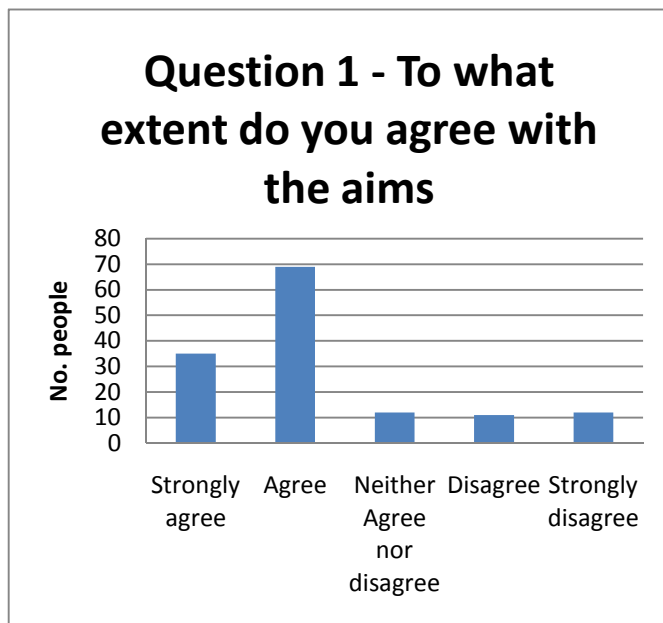


APPENDIX 3 SUMMARY OF RESPONSES FROM SURVEY MONKEY

Section A – National and Local background

This section describes the main national and local policies relating to direct payments and how these influence what we are aiming to do in Nottinghamshire. In broad terms the Council aims to balance two things: Giving people individual choice and control over how their needs for care and support are met, Using public money effectively, efficiently and to be accountable way.

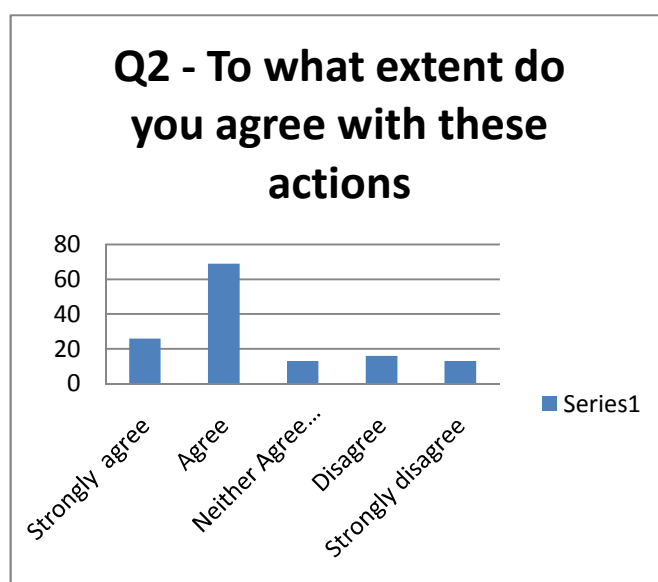
Q1 To what extent do you agree with these aims?	No. people	% of total
Strongly agree	35	25
Agree	69	50
Neither Agree nor disagree	12	9
Disagree	11	8
Strongly disagree	12	9
Total	139	



Section B - Principles and commitments

This section describes the ten most important things that the Council wants the policy to achieve; for people who use direct payments; for the council, and for people who may be employed using a direct payment. It also describes the key actions that the Council will take to achieve these things.

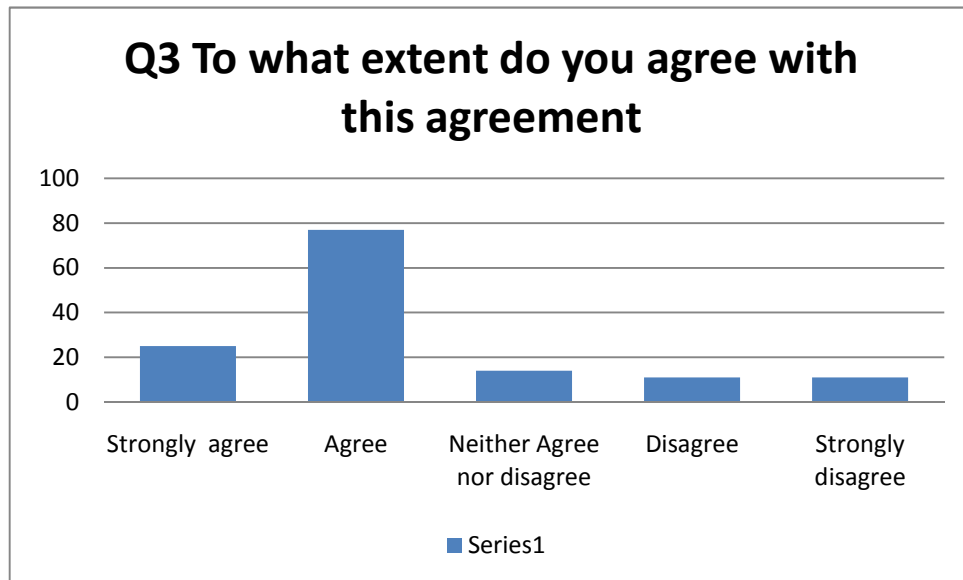
Q2 To what extent do you agree with these actions?	No. people	% of total
Strongly agree	26	19
Agree	69	50
Neither Agree nor disagree	13	9
Disagree	16	12
Strongly disagree	13	9
Total	137	



Section C – The Direct Payment Agreement

This section describes a three-party agreement between the person receiving a direct payment, any other person providing support to manage the direct payment and the Council. This agreement is signed by all parties as a condition of the direct payment being made. It sets out the roles and responsibilities of all parties.

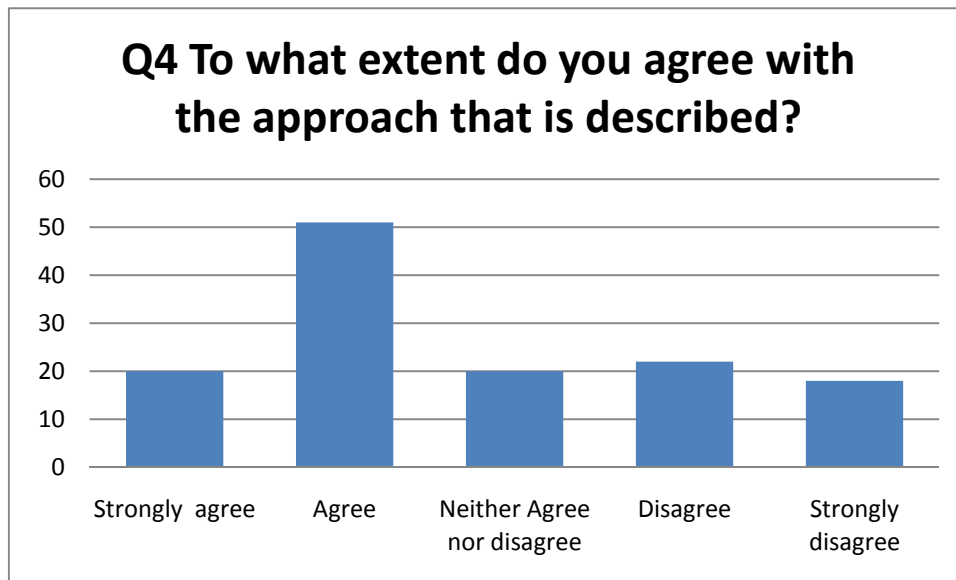
Q3 To what extent do you agree with this agreement	No. people	% of total
Strongly agree	25	18
Agree	77	56
Neither Agree nor disagree	14	10
Disagree	11	8
Strongly disagree	11	8
Total	138	



Section D – How much money can be held at any time

This section describes the Council's position on how much money a recipient can build up in their direct payment account (up to six weeks' worth). The Council will normally ask for anything over this amount to be paid back, unless it is agreed otherwise.

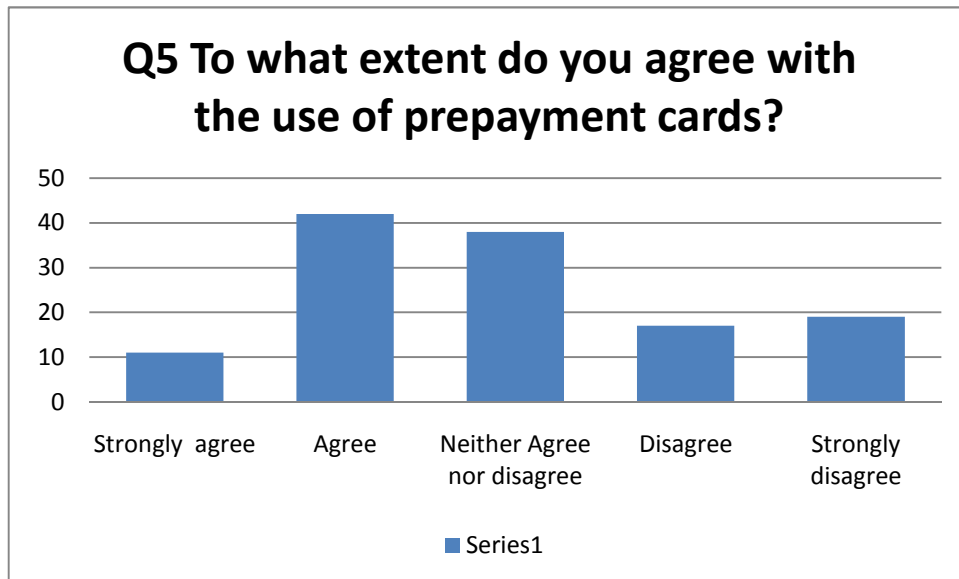
Q4 To what extent do you agree with the approach that is described?	No. people	% of total
Strongly agree	20	15
Agree	51	39
Neither Agree nor disagree	20	15
Disagree	22	17
Strongly disagree	18	14
Total	131	



Section E – Using a pre-paid debit card account

This section describes the Council's preference for people to use a pre-paid debit card account to manage their direct payment, but recognises that people can use other bank accounts if they wish to do so.

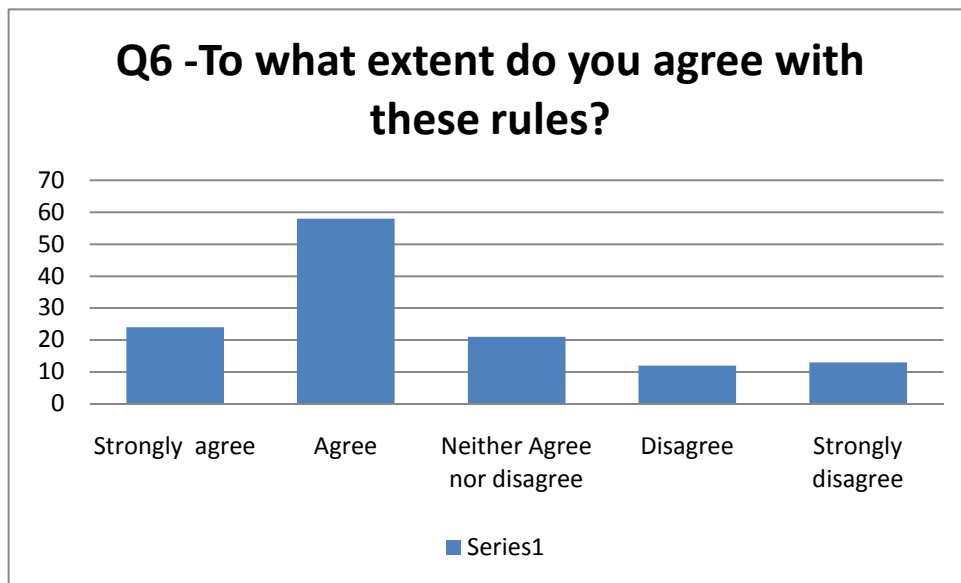
Q5 To what extent do you agree with the use of prepayment cards?	No. people	% of total
Strongly agree	11	9
Agree	42	33
Neither Agree nor disagree	38	30
Disagree	17	13
Strongly disagree	19	15
Total	127	



Section F- Using a direct payment to employ someone

This section sets out the Council's position on using a direct payment to employ people in different circumstances:

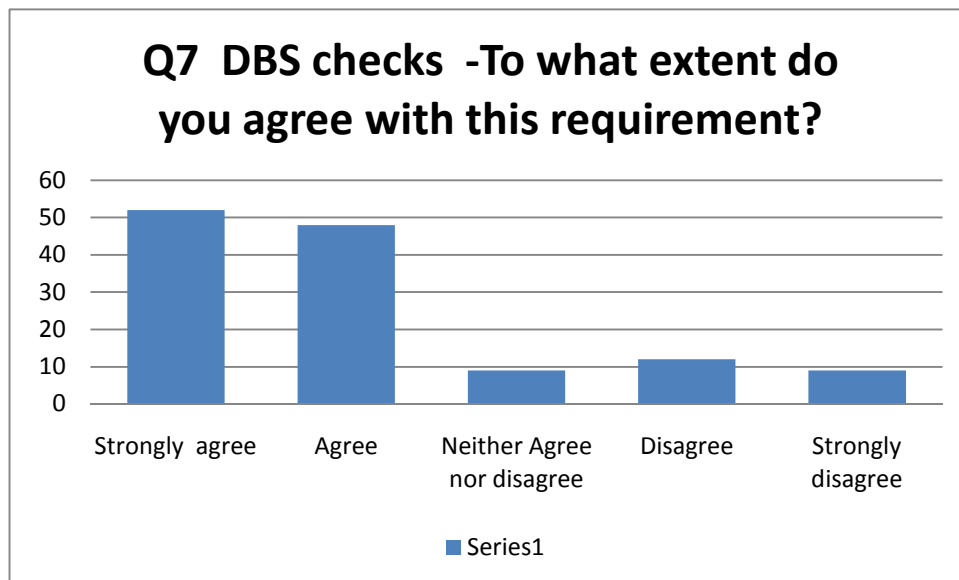
Q6 -To what extent do you agree with these rules?	No. people	% of total
Strongly agree	24	19
Agree	58	45
Neither Agree nor disagree	21	16
Disagree	12	9
Strongly disagree	13	10
Total	128	



Section G - Using Disclosure and Barring Service (DBS) Checks

This section describes the Council's requirement that people who are directly employed by someone receiving a direct payment must have a check carried out by the DBS Service.

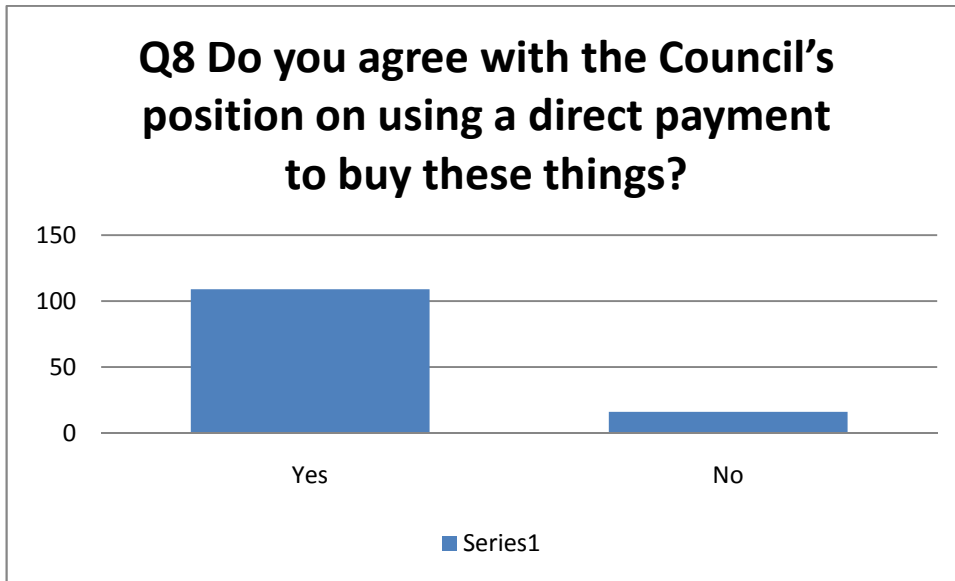
Q7 DBS checks - To what extent do you agree with this requirement?	No. people	% of total
Strongly agree	52	40
Agree	48	37
Neither Agree nor disagree	9	7
Disagree	12	9
Strongly disagree	9	7
Total	130	



Section H – What direct payments can be used to buy

This section describes the Council's position on how a direct payment can be used to buy certain things,

Q8 Do you agree with the Council's position on using a direct payment to buy these things?	No. people	% of total
Yes	109	87
No	16	13
Total	125	



Section I –Direct Payment Support Services

This section describes the current use of Direct Payment Support Services. If people want a Direct Payment Support Provider to manage a bank account for them, they must use one of the accredited providers.

Q9 - To what extent do you agree with the current approach to direct payment support services	No. people	% of total
Strongly agree	18	14
Agree	57	44
Neither Agree nor disagree	32	25
Disagree	9	7
Strongly disagree	13	10
Total	129	

