

**4 November 2013****Agenda Item: 4****REPORT OF THE CHAIRMAN OF HEALTH SCRUTINY COMMITTEE****OUTCOMES OF THE KEOGH REVIEW AND MORTALITY RATES AT  
NEWARK AND SHERWOOD HOSPITAL****Purpose of the Report**

1. To introduce a briefing on the outcomes of the Keogh Review, and further information on mortality rates at Newark and Sherwood Hospital.

**Information and Advice**

2. Members will recall that at the last meeting of the Health Scrutiny Committee on 15 July, the committee heard that Sir Bruce Keogh would be conducting an in-depth review into Sherwood Forest Hospitals NHS Foundation Trust. In addition, the committee heard from Dr Amanda Sullivan, Chief Operating Officer of the Newark and Sherwood Clinical Commissioning Group (CCG) that the CCG would also be conducting an independent review of Sherwood Forest Hospitals NHS Foundation Trust. Briefings on both the Keogh review and the review conducted by the CCG are attached to this report as appendices.
3. The Keogh Review identified the following issues:
  - A significant backlog of complaints at the time of the review visit, including complaints dating back to 2010.
  - Significant backlog in discharge letters and clinic appointments, and backlogs in reading scans and x-rays.

**Other urgent actions**

- Significant concerns around staffing levels at both King's Mill Hospital Newark Hospital and around the nursing skill mix, with trained to untrained nurse ratios considered low, at 50:50 on the general wards.
- Concerns about the effectiveness of the governance at Newark Hospital, with no clear way for this group to feed into the overall Trust governance structure.
- Better training, and frequent audits of fluid management processes, is needed to improve fluid management
- Concerns over the number of patient moves and outliers within the Trust, and the quality of handovers for patient care.

- The Trust did not appear to have a patient engagement strategy or systems to engage with and obtain feedback from patients and act upon it.

In addition, during the review process, the panel – an experienced team of doctors, nurses, patients, managers and regulators – observed that Board-level focus on quality and the patient was still developing. There was an absence of a strong strategic direction and trust-level working, as well as a lack of performance information to support quality improvement. This was also seen through the absence of a clear strategy for Newark Hospital, with no clearly articulated future for the hospital or strategy for the best use of the facilities there.

4. Members are requested to receive the briefing and ask questions about both the issues raised by the Keogh report and the response thereto, as well as

## **RECOMMENDATION**

That the Health Scrutiny Committee:

- i) receive the briefing
- ii) ask questions as necessary
- iii) schedule further consideration

**Councillor Kate Foale**  
**Chairman of Health Scrutiny Committee**

**For any enquiries about this report please contact: Martin Gately – 0115 9772826**

## **Background Papers**

Review into the quality of care and treatment provided by 14 hospital trusts in England: overview report – Professor Sir Bruce Keogh

## **Electoral Division(s) and Member(s) Affected**

All