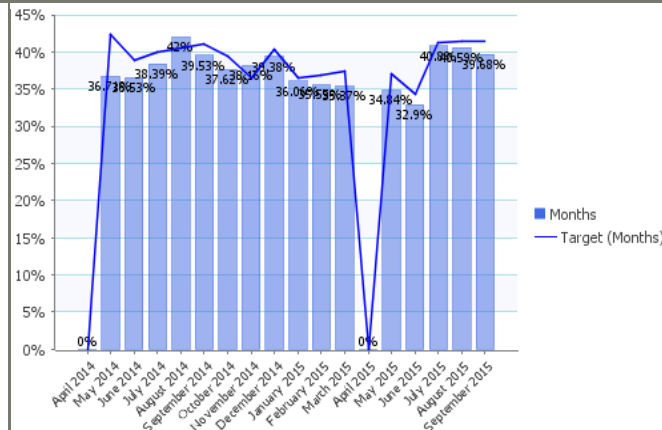
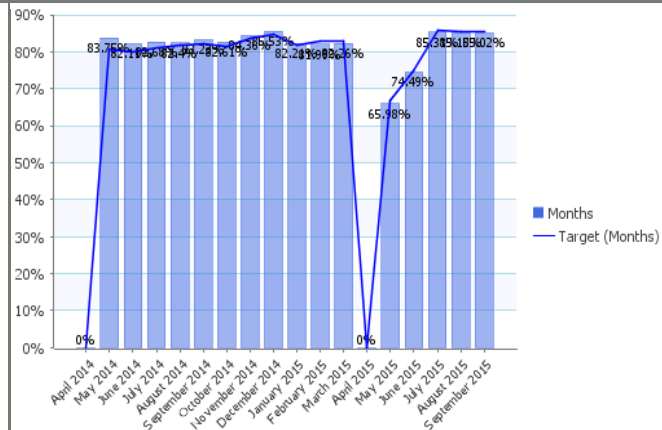
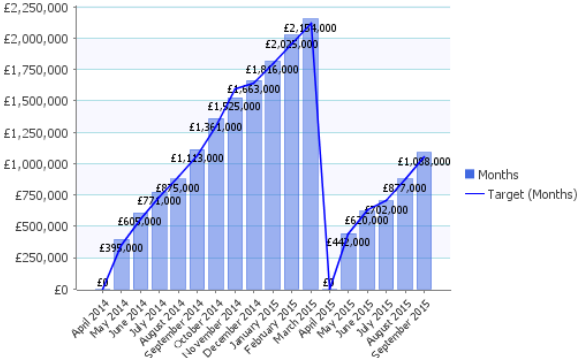


Facilities Management Performance Report Period 6 (2015-16)

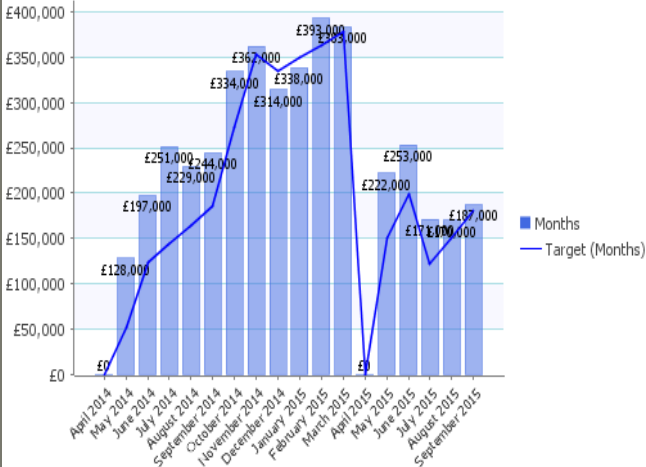
Facilities Management - Building Cleaning and Caretaking, Grounds Maintenance FINANCIAL

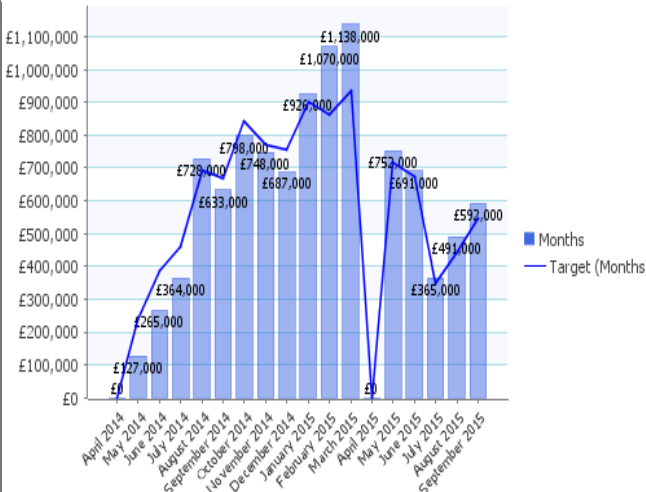
Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements																																																									
Labour costs as % of turnover - Landscape services	Aim to Minimise	Actual 39.68% Target 41.44% 	 <table><thead><tr><th>Month</th><th>Actual (%)</th><th>Target (%)</th></tr></thead><tbody><tr><td>April 2014</td><td>0%</td><td>36.71%</td></tr><tr><td>May 2014</td><td>36.71%</td><td>42.0%</td></tr><tr><td>June 2014</td><td>38.39%</td><td>38.39%</td></tr><tr><td>July 2014</td><td>38.39%</td><td>38.39%</td></tr><tr><td>August 2014</td><td>39.53%</td><td>42.0%</td></tr><tr><td>September 2014</td><td>37.62%</td><td>39.53%</td></tr><tr><td>October 2014</td><td>38.18%</td><td>37.62%</td></tr><tr><td>November 2014</td><td>38.18%</td><td>38.18%</td></tr><tr><td>December 2014</td><td>36.06%</td><td>38.18%</td></tr><tr><td>January 2015</td><td>35.53%</td><td>36.06%</td></tr><tr><td>February 2015</td><td>35.53%</td><td>35.53%</td></tr><tr><td>March 2015</td><td>34.44%</td><td>34.44%</td></tr><tr><td>April 2015</td><td>0%</td><td>34.44%</td></tr><tr><td>May 2015</td><td>32.9%</td><td>32.9%</td></tr><tr><td>June 2015</td><td>40.08%</td><td>40.08%</td></tr><tr><td>July 2015</td><td>40.59%</td><td>40.59%</td></tr><tr><td>August 2015</td><td>39.68%</td><td>39.68%</td></tr><tr><td>September 2015</td><td>39.68%</td><td>39.68%</td></tr></tbody></table>	Month	Actual (%)	Target (%)	April 2014	0%	36.71%	May 2014	36.71%	42.0%	June 2014	38.39%	38.39%	July 2014	38.39%	38.39%	August 2014	39.53%	42.0%	September 2014	37.62%	39.53%	October 2014	38.18%	37.62%	November 2014	38.18%	38.18%	December 2014	36.06%	38.18%	January 2015	35.53%	36.06%	February 2015	35.53%	35.53%	March 2015	34.44%	34.44%	April 2015	0%	34.44%	May 2015	32.9%	32.9%	June 2015	40.08%	40.08%	July 2015	40.59%	40.59%	August 2015	39.68%	39.68%	September 2015	39.68%	39.68%	
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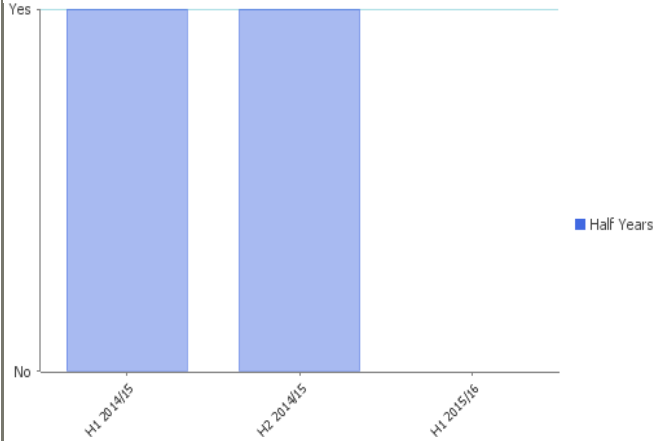
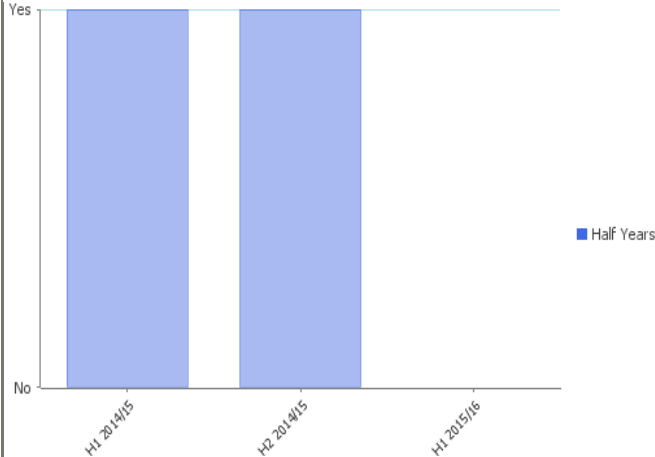
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Contribution - Landscape Services	Aim to Maximise	Actual £187,000 Target £181,000 	 <table><thead><tr><th>Month</th><th>Actual (£)</th><th>Target (£)</th></tr></thead><tbody><tr><td>April 2014</td><td>£128,000</td><td>£0</td></tr><tr><td>May 2014</td><td>£197,000</td><td>£100,000</td></tr><tr><td>June 2014</td><td>£251,000</td><td>£150,000</td></tr><tr><td>July 2014</td><td>£229,000</td><td>£180,000</td></tr><tr><td>August 2014</td><td>£244,000</td><td>£200,000</td></tr><tr><td>September 2014</td><td>£334,000</td><td>£250,000</td></tr><tr><td>October 2014</td><td>£362,000</td><td>£300,000</td></tr><tr><td>November 2014</td><td>£338,000</td><td>£350,000</td></tr><tr><td>December 2014</td><td>£314,000</td><td>£380,000</td></tr><tr><td>January 2015</td><td>£393,000</td><td>£350,000</td></tr><tr><td>February 2015</td><td>£393,000</td><td>£380,000</td></tr><tr><td>March 2015</td><td>£393,000</td><td>£380,000</td></tr><tr><td>April 2015</td><td>£0</td><td>£0</td></tr><tr><td>May 2015</td><td>£222,000</td><td>£150,000</td></tr><tr><td>June 2015</td><td>£253,000</td><td>£200,000</td></tr><tr><td>July 2015</td><td>£171,000</td><td>£150,000</td></tr><tr><td>August 2015</td><td>£187,000</td><td>£180,000</td></tr><tr><td>September 2015</td><td>£187,000</td><td>£180,000</td></tr></tbody></table>	Month	Actual (£)	Target (£)	April 2014	£128,000	£0	May 2014	£197,000	£100,000	June 2014	£251,000	£150,000	July 2014	£229,000	£180,000	August 2014	£244,000	£200,000	September 2014	£334,000	£250,000	October 2014	£362,000	£300,000	November 2014	£338,000	£350,000	December 2014	£314,000	£380,000	January 2015	£393,000	£350,000	February 2015	£393,000	£380,000	March 2015	£393,000	£380,000	April 2015	£0	£0	May 2015	£222,000	£150,000	June 2015	£253,000	£200,000	July 2015	£171,000	£150,000	August 2015	£187,000	£180,000	September 2015	£187,000	£180,000	
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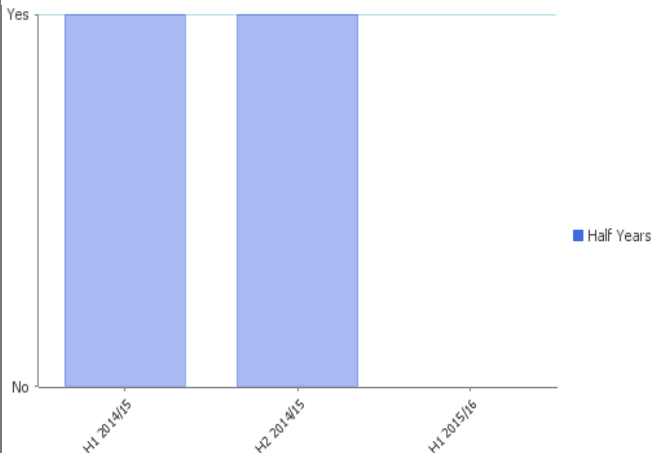
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February 2015	£1,138,000	£1,000,000																																																											
March 2015	£1,138,000	£1,100,000																																																											
April 2015	£0	£0																																																											
May 2015	£752,000	£400,000																																																											
June 2015	£691,000	£500,000																																																											
July 2015	£365,000	£600,000																																																											
August 2015	£491,000	£700,000																																																											
September 2015	£592,000	£800,000																																																											

Facilities Management - Building Cleaning and Caretaking, Grounds Maintenance PERFORMANCE

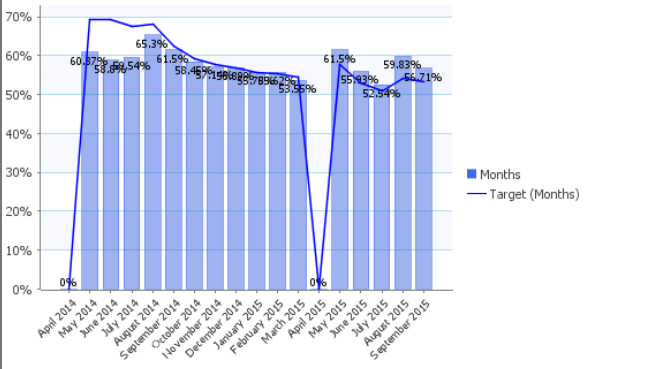
Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
Buy Back Levels - Building Cleaning	Aim to Maximise	Actual 76 Target 75 ✓		Provisional actual data
Buy Back Levels -Grounds Maintenance	Aim to Maximise	Actual 61% Target 60% ✓		Provisional actual data

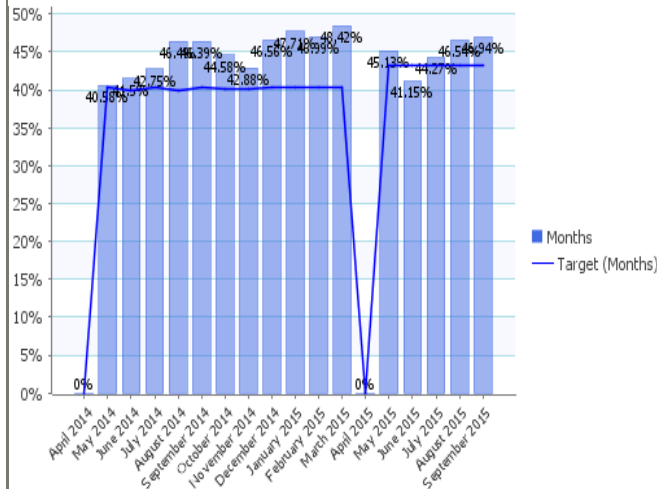
EXTERNALLY ASSESSED QUALITY STANDARDS

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
Retain Occupational Health & Safety Advisory Services (OHSAS)18001 accreditation - Facilities Management	Aim to Maximise	Actual Yes Target Yes 	 Yes No H1 2014/15 H2 2014/15 H1 2015/16 ■ Half Years	
Retain ISO 9001 accreditation - Facilities Management	Aim to Maximise	Actual Yes Target Yes 	 Yes No H1 2014/15 H2 2014/15 H1 2015/16 ■ Half Years	

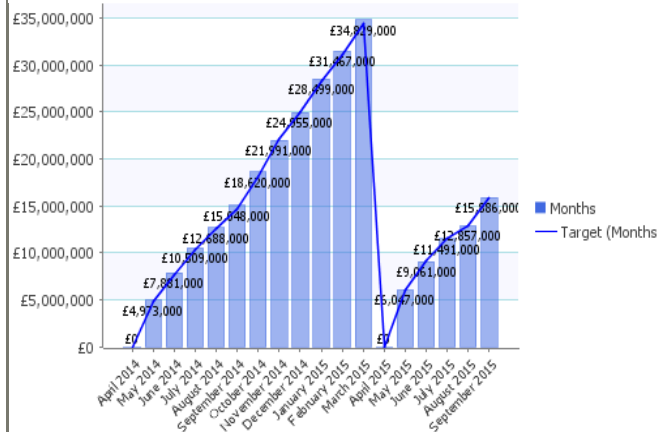
Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
Retain Occupational Health & Safety Advisory Services (OHSAS)18001 accreditation - Facilities Management - West Bridgford campus	Aim to Maximise	Actual Yes Target Yes 		

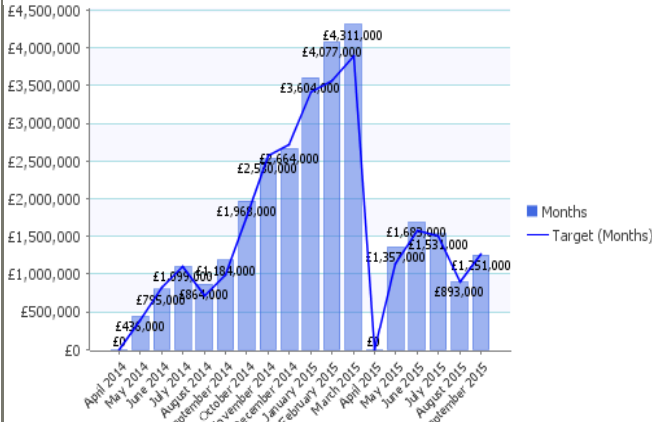
Facilities Management - West Bridgford Campus; Catering West Bridgford FINANCIAL

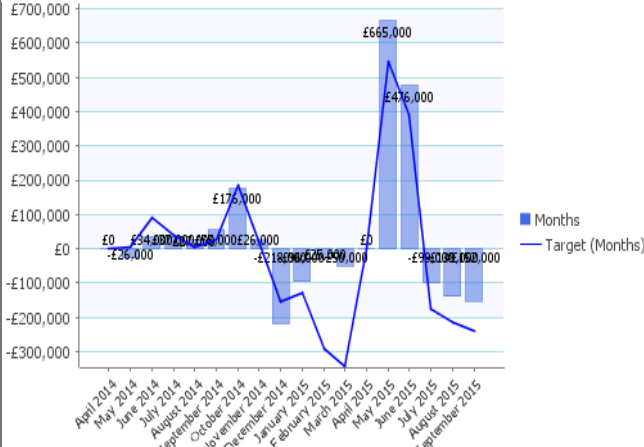
Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
Labour costs as % of turnover - West Bridgford Campus Catering	Aim to Minimise	Actual 56.71% Target 53.19% 		

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements																																																									
Food costs as % of turnover - West Bridgford Campus Catering	Aim to Minimise	Actual 46.94% Target 43.22% 	 <table><thead><tr><th>Month</th><th>Actual (%)</th><th>Target (%)</th></tr></thead><tbody><tr><td>April 2014</td><td>40.50%</td><td>40.50%</td></tr><tr><td>May 2014</td><td>42.75%</td><td>40.50%</td></tr><tr><td>June 2014</td><td>42.75%</td><td>40.50%</td></tr><tr><td>July 2014</td><td>44.46%</td><td>40.50%</td></tr><tr><td>August 2014</td><td>44.39%</td><td>40.50%</td></tr><tr><td>September 2014</td><td>44.58%</td><td>40.50%</td></tr><tr><td>October 2014</td><td>42.88%</td><td>40.50%</td></tr><tr><td>November 2014</td><td>46.56%</td><td>40.50%</td></tr><tr><td>December 2014</td><td>47.71%</td><td>40.50%</td></tr><tr><td>January 2015</td><td>48.99%</td><td>40.50%</td></tr><tr><td>February 2015</td><td>48.42%</td><td>40.50%</td></tr><tr><td>March 2015</td><td>45.13%</td><td>40.50%</td></tr><tr><td>April 2015</td><td>41.15%</td><td>40.50%</td></tr><tr><td>May 2015</td><td>44.27%</td><td>40.50%</td></tr><tr><td>June 2015</td><td>46.54%</td><td>40.50%</td></tr><tr><td>July 2015</td><td>46.94%</td><td>40.50%</td></tr><tr><td>August 2015</td><td>46.94%</td><td>40.50%</td></tr><tr><td>September 2015</td><td>46.94%</td><td>40.50%</td></tr></tbody></table>	Month	Actual (%)	Target (%)	April 2014	40.50%	40.50%	May 2014	42.75%	40.50%	June 2014	42.75%	40.50%	July 2014	44.46%	40.50%	August 2014	44.39%	40.50%	September 2014	44.58%	40.50%	October 2014	42.88%	40.50%	November 2014	46.56%	40.50%	December 2014	47.71%	40.50%	January 2015	48.99%	40.50%	February 2015	48.42%	40.50%	March 2015	45.13%	40.50%	April 2015	41.15%	40.50%	May 2015	44.27%	40.50%	June 2015	46.54%	40.50%	July 2015	46.94%	40.50%	August 2015	46.94%	40.50%	September 2015	46.94%	40.50%	
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Facilities Management - Overall

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements																																																									
Turnover - Overall Group Performance - Trading	Aim to Maximise	Actual £15,886,000 Target £15,847,000 	 <table><tr><th>Month</th><th>Actual (£)</th><th>Target (£)</th></tr><tr><td>April 2014</td><td>£4,973,000</td><td>£4,973,000</td></tr><tr><td>May 2014</td><td>£7,881,000</td><td>£7,881,000</td></tr><tr><td>June 2014</td><td>£10,509,000</td><td>£10,509,000</td></tr><tr><td>July 2014</td><td>£12,688,000</td><td>£12,688,000</td></tr><tr><td>August 2014</td><td>£15,048,000</td><td>£15,048,000</td></tr><tr><td>September 2014</td><td>£18,620,000</td><td>£18,620,000</td></tr><tr><td>October 2014</td><td>£21,991,000</td><td>£21,991,000</td></tr><tr><td>November 2014</td><td>£24,855,000</td><td>£24,855,000</td></tr><tr><td>December 2014</td><td>£28,899,000</td><td>£28,899,000</td></tr><tr><td>January 2015</td><td>£31,867,000</td><td>£31,867,000</td></tr><tr><td>February 2015</td><td>£34,923,000</td><td>£34,923,000</td></tr><tr><td>March 2015</td><td>£5,067,000</td><td>£5,067,000</td></tr><tr><td>April 2015</td><td>£9,061,000</td><td>£9,061,000</td></tr><tr><td>May 2015</td><td>£11,491,000</td><td>£11,491,000</td></tr><tr><td>June 2015</td><td>£12,857,000</td><td>£12,857,000</td></tr><tr><td>July 2015</td><td>£15,886,000</td><td>£15,886,000</td></tr><tr><td>August 2015</td><td>£15,886,000</td><td>£15,886,000</td></tr><tr><td>September 2015</td><td>£15,886,000</td><td>£15,886,000</td></tr></table>	Month	Actual (£)	Target (£)	April 2014	£4,973,000	£4,973,000	May 2014	£7,881,000	£7,881,000	June 2014	£10,509,000	£10,509,000	July 2014	£12,688,000	£12,688,000	August 2014	£15,048,000	£15,048,000	September 2014	£18,620,000	£18,620,000	October 2014	£21,991,000	£21,991,000	November 2014	£24,855,000	£24,855,000	December 2014	£28,899,000	£28,899,000	January 2015	£31,867,000	£31,867,000	February 2015	£34,923,000	£34,923,000	March 2015	£5,067,000	£5,067,000	April 2015	£9,061,000	£9,061,000	May 2015	£11,491,000	£11,491,000	June 2015	£12,857,000	£12,857,000	July 2015	£15,886,000	£15,886,000	August 2015	£15,886,000	£15,886,000	September 2015	£15,886,000	£15,886,000	
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Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements																																																									
Contribution - Overall Group Performance- Trading	Aim to Maximise	Actual £1,251,000 Target £1,264,000	 <table><tr><th>Month</th><th>Actual</th><th>Target</th></tr><tr><td>April 2014</td><td>£435,000</td><td>£0</td></tr><tr><td>May 2014</td><td>£795,000</td><td>£1,099,000</td></tr><tr><td>June 2014</td><td>£864,000</td><td>£1,099,000</td></tr><tr><td>July 2014</td><td>£864,000</td><td>£1,099,000</td></tr><tr><td>August 2014</td><td>£1,000,000</td><td>£1,968,000</td></tr><tr><td>September 2014</td><td>£1,968,000</td><td>£2,570,000</td></tr><tr><td>October 2014</td><td>£2,570,000</td><td>£2,570,000</td></tr><tr><td>November 2014</td><td>£3,604,000</td><td>£3,604,000</td></tr><tr><td>December 2014</td><td>£3,604,000</td><td>£3,604,000</td></tr><tr><td>January 2015</td><td>£3,604,000</td><td>£3,604,000</td></tr><tr><td>February 2015</td><td>£3,604,000</td><td>£3,604,000</td></tr><tr><td>March 2015</td><td>£4,311,000</td><td>£4,311,000</td></tr><tr><td>April 2015</td><td>£1,357,000</td><td>£1,357,000</td></tr><tr><td>May 2015</td><td>£1,689,000</td><td>£1,689,000</td></tr><tr><td>June 2015</td><td>£1,531,000</td><td>£1,531,000</td></tr><tr><td>July 2015</td><td>£1,531,000</td><td>£1,531,000</td></tr><tr><td>August 2015</td><td>£893,000</td><td>£893,000</td></tr><tr><td>September 2015</td><td>£1,251,000</td><td>£1,251,000</td></tr></table>	Month	Actual	Target	April 2014	£435,000	£0	May 2014	£795,000	£1,099,000	June 2014	£864,000	£1,099,000	July 2014	£864,000	£1,099,000	August 2014	£1,000,000	£1,968,000	September 2014	£1,968,000	£2,570,000	October 2014	£2,570,000	£2,570,000	November 2014	£3,604,000	£3,604,000	December 2014	£3,604,000	£3,604,000	January 2015	£3,604,000	£3,604,000	February 2015	£3,604,000	£3,604,000	March 2015	£4,311,000	£4,311,000	April 2015	£1,357,000	£1,357,000	May 2015	£1,689,000	£1,689,000	June 2015	£1,531,000	£1,531,000	July 2015	£1,531,000	£1,531,000	August 2015	£893,000	£893,000	September 2015	£1,251,000	£1,251,000	
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Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements																																																									
Surplus/deficit - Building Cleaning & Landscapes	Aim to Maximise	Actual £152,000 Target £239,000 	 <table><caption>Monthly Actuals and Target for Building Cleaning & Landscapes</caption><thead><tr><th>Month</th><th>Actual</th><th>Target</th></tr></thead><tbody><tr><td>April 2014</td><td>£0</td><td>£0</td></tr><tr><td>May 2014</td><td>£0</td><td>£26,000</td></tr><tr><td>June 2014</td><td>£0</td><td>£100,000</td></tr><tr><td>July 2014</td><td>£0</td><td>£50,000</td></tr><tr><td>August 2014</td><td>£0</td><td>£0</td></tr><tr><td>September 2014</td><td>£0</td><td>£0</td></tr><tr><td>October 2014</td><td>£0</td><td>£176,000</td></tr><tr><td>November 2014</td><td>£0</td><td>£26,000</td></tr><tr><td>December 2014</td><td>£0</td><td>£0</td></tr><tr><td>January 2015</td><td>£0</td><td>£0</td></tr><tr><td>February 2015</td><td>£0</td><td>£-290,000</td></tr><tr><td>March 2015</td><td>£0</td><td>£0</td></tr><tr><td>April 2015</td><td>£0</td><td>£0</td></tr><tr><td>May 2015</td><td>£665,000</td><td>£476,000</td></tr><tr><td>June 2015</td><td>£476,000</td><td>£0</td></tr><tr><td>July 2015</td><td>£0</td><td>£0</td></tr><tr><td>August 2015</td><td>£0</td><td>£0</td></tr><tr><td>September 2015</td><td>£0</td><td>£0</td></tr></tbody></table>	Month	Actual	Target	April 2014	£0	£0	May 2014	£0	£26,000	June 2014	£0	£100,000	July 2014	£0	£50,000	August 2014	£0	£0	September 2014	£0	£0	October 2014	£0	£176,000	November 2014	£0	£26,000	December 2014	£0	£0	January 2015	£0	£0	February 2015	£0	£-290,000	March 2015	£0	£0	April 2015	£0	£0	May 2015	£665,000	£476,000	June 2015	£476,000	£0	July 2015	£0	£0	August 2015	£0	£0	September 2015	£0	£0	
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