

Ongoing developments:

Action	Target Outcomes	Current status
Review our procurement structure to ensure it aligns with the needs of the business and delivery of the strategy	Efficient and effective team that works alongside the commissioners, providing a consistent approach in the delivery of the business needs	A new operating model has been in place for the past few months focussing on a Care and Non Care team split, this is being reviewed on a quarterly basis -and will continue until the any new structure change is introduced
Engagement with regional colleagues across local authority and health to develop a collaborative working approach	Identification of opportunities for collaboration to reduce costs of procurement and release savings through aggregation of spend	We are currently collaborating with colleagues across the region and health in a number of areas for example food, social care, ICT, and taxis
Regional Contracts Database	Creation of a single regional contracts database that allows for public access and monitoring of markets, and to meet the requirements of the transparency code	Currently in the contract register there are 487 NCC contracts which 38.1% of them are Small and Medium Enterprise Organisations (186) and 5% are Voluntary Community Sector organisations (26).
Develop a procurement customer satisfaction survey	Gain a better understanding of our customers' requirements and concerns so that we can improve the services that we delivery	Two separate surveys are being developed. One to capture feedback after a tendering process and one general survey for high level management satisfaction.
P2P Project	To improve the P2P process	A pilot requisition programme is underway at Sir John Robinson Way and Lawn View, the pilot will conclude at the end of November. Work is underway on the next steps
Retrospective orders	To reduce the non-compliant approach undertaken with retrospective orders	Category Managers are working with their relevant areas to address this issue
New EU regulations 2015	To ensure that the authority comply with the new regulations and that the procurement team utilise the changes to ensure added benefit to the council	The procurement and legal team are working together to refresh our standard documentation and embed these changes into our paperwork and approach.