

Membership

Councillors

	Colleen Harwood (Chairman)
	John Allin
	Kate Foale
A	Bruce Laughton
	David Martin
	John Ogle

District Members

	Glenys Maxwell	Ashfield District Council
	Brian Lohan	Mansfield District Council
	David Staples	Newark and Sherwood District Council
A	Susan Shaw	Bassetlaw District Council

Officers

Julie Brailsford	Nottinghamshire County Council
Martin Gately	Nottinghamshire County Council

Also in attendance

Karen Fisher	Programme Director Sherwood Forest Hospitals Trust
Elaine Jeffers	Medical Director Sherwood Forest Hospitals Trust
Paul Moore	Director of Governance Sherwood Forest Hospitals Trust
Prema Nirgude	Healthwatch Nottinghamshire
Joe Pidgeon	Healthwatch Nottinghamshire
David Pidwell	Bassetlaw District Council

MINUTES

The minutes of the last meeting held on 18 January 2016, having been circulated to all Members, were taken as read and were confirmed and signed by the Chair.

APOLOGIES FOR ABSENCE

Councillor Susan Shaw from Bassetlaw District Council submitted her apologies.
Councillor David Pidwell attended in her absence.

DECLARATIONS OF INTEREST

There were no declarations of interest.

At the request of the Chair the order of the items on the agenda was changed.

CENTRAL NOTTINGHAMSHIRE CLINICAL SERVICES

Mrs Kay Darby, Interim Director of Nursing & Operations for Central Nottinghamshire Clinical Services was unable to attend the meeting therefore it was agreed that this item be moved to the May agenda.

HEALTHWATCH NOTTINGHAMSHIRE - QUESTION OF THE MONTH

Joe Pidgeon, Chairman of Healthwatch Nottinghamshire and Prema Nirgude, the Insight Member for Nottinghamshire introduced to the committee the 'Question of the Month', the new means of engagement and information gathering from people in the local area. The 'Question of the Month' was a scoping, rather than in-depth exercise to examine people's experiences and the topical question was influenced by what was happening in the media. Due to a lack of staff, time and resources the 'Question of the Month' was now going to be bi-monthly exercise.

The first question had been specifically targeted at children and young people and was 'When you last visited a health or care service did they listen and talk to you?'

Following the introduction the following points were discussed:

- Young people up to the age of 24 had been included in the survey as adult Social Services had responsibility for young people up to that age,
- It was important to get the responses directly from the children rather than the parents view on behalf of the child.
- It was unclear how many children under the age of 13 had been included in the survey.

The second question was 'When you last visited a chemist pharmacy, how would rate your experience?'

- All responses had been fed back to the Local Pharmacy Committee (LPC) but concern was voiced by the committee that the responses, especially criticism regarding the pharmacy service, would not be acted upon or followed through.
- The pharmacy service had a lot of processes but no overall control. Who would monitor the progress and where this sat within the broader healthcare picture still needed to be established.
- Pharmacist's needed to be prepared for questions from patients who did not need to see a Doctor or go to hospital

- Healthwatch were a small body and needed to ensure that their hard work was not lost by the LPC.

The next 'Questions' would be regarding the '111 Service' and 'Making a GP Appointment'.

The Chair thanked Healthwatch for their presentation and their good work.

SHERWOOD FOREST HOSPITALS - QUALITY IMPROVEMENT PLAN (MATERNITY FOCUS)

Karen Fisher, Deputy Chief Executive and Quality Improvement Plan Programme Director, Paul Moore, Director of Governance and Elaine Jeffers, Medical Director Assistant from Sherwood Forest Hospitals Trust presented an in depth report on the improvement plans at Sherwood Forest Hospitals following the Care Quality Commission (CQC) inspection that had highlighted certain areas that required improvement relating to Maternity Services. Good progress was being made and 57% of the all actions were now rated green and 61% of the plan had been completed.

Within the Leadership domain, a Director of Governance (a new post) had been appointed but there were a couple of vacant posts still outstanding. It was accepted that training had not always been a priority when patients needed caring for but this area was now being targeted.

Following the presentation the following points were raised and discussed:

- There had to be confidence that the changes were robust and would stand another CQC inspection. Green rated actions were changed to blue when there was confidence that it had been completed and imbedded. There were a lot of checks in place and an audit and assurance process was being implemented.
- A monthly meeting held with the Nottinghamshire Oversight Group explored why deadlines had been missed and the reasons why; revised delivery dates were not taken lightly. The dates for completion of all improvements were being reviewed on a regular basis and the current anticipated date was the end of March 2016.
- The committee felt that the report was difficult to understand and a couple of mistakes had been noticed.
- Following the CQC inspection the Board Assurance Framework had been redrafted, it was never static and the risks would change, the Board needed to keep control of that.
- The introduction of Daytext, a reporting system for staff to raise concerns and incidents had meant that reporting had increased significantly although the committee noted, that during July which had the highest number of births the incident reporting was low and concern was this was due to staff not having time to report incidents?

- The recruitment of nursing staff was a challenge resulting in the use of agency nurses, the number of nurses on shift was monitored four times a day. The recruitment of midwives had gone well with only seven vacancies remaining, there were now enough midwives to deliver the core services.
- The guidance of national average figures for the Maternity Dashboard came from the Royal College of Obstetricians and Gynaecologists.
- Nationally, Nottinghamshire had the highest number of pregnant women who smoked. To help deter this jars of tar had been placed on the desks at the maternity unit at Sherwood Forest hospitals. Carbon monoxide tests were done at the point of booking in.

The Chair thanked the Sherwood Forest Hospitals Trust representatives for their report and invited them to attend the September meeting to update the committee on the progress and the vision for maternity services.

WORK PROGRAMME

The work programme was discussed and it was agreed to add the following items to the work programme:

- Dentistry CQC report.
- CAMHS following their reorganisation over 12 months ago.

The meeting closed at 3.50pm

CHAIRMAN

14 March 2016 - Health Scrutiny