

# System preparedness for winter

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# Winter 16/17: principles

- Winter plan & escalation plans (system and partner-level)
- Reflects learning from previous winters
- Mitigating risks

# Main risks

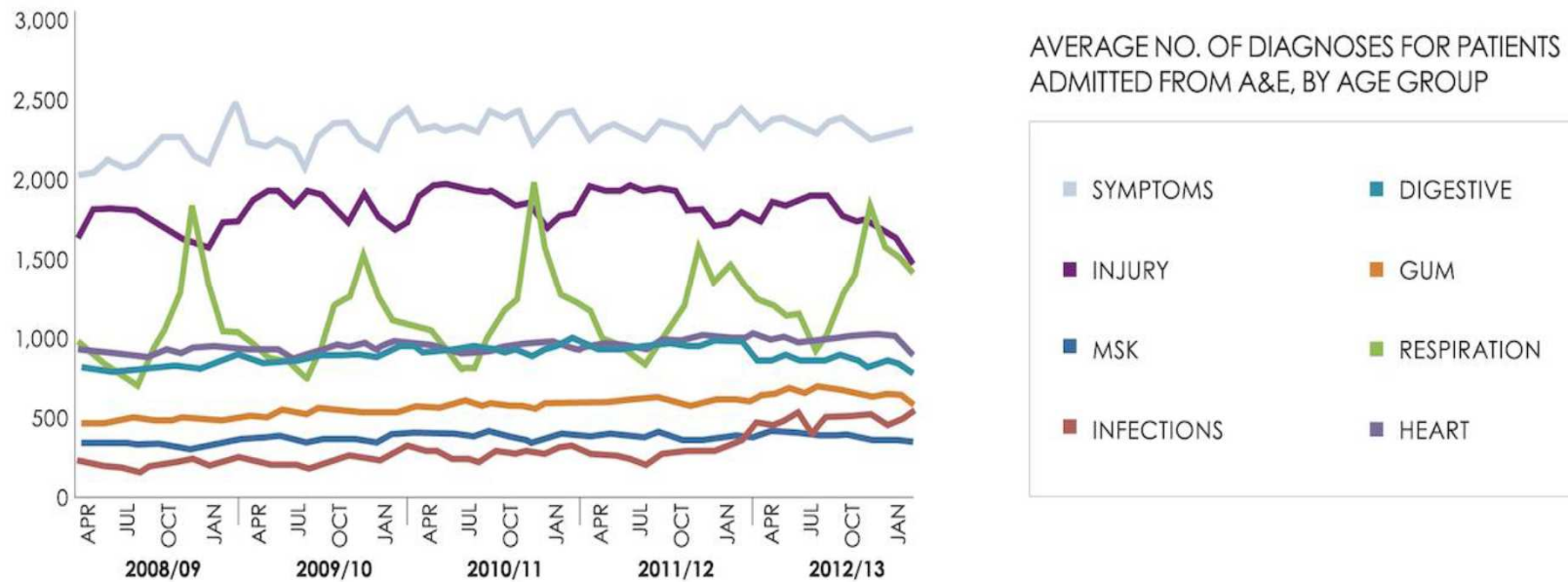
- Maintaining patient flow across the health and social care system
- Lack of domiciliary capacity
- Cold weather & associated spike in respiratory cases
- Influenza (flu)
- Staff retention and sustainability during the busiest months and major system change

# Resilience monies £4m for 16/17

## Priorities:

- Frailty service at QMC – provides early intervention to frail older patients at the front door; including additional medical, nursing, therapists, community teams, community capacity – ‘Home First’
- Enhanced primary care at the front door to reduce admissions
- More respiratory capacity

## Seasonal variation of A&E admissions by diagnostic grouping



# Mandated areas of the plan

- Flu planning
- Adverse weather plan
- Communication plan
- Collaborative operational planning
- Outbreak plans D & V, Norovirus
- Focus on high risk groups & admission avoidance

# Local flu strategy

- Flu vaccination campaign launched October
- Provider and community uptake target: > 75%
- Priorities for 16/17
  - Improving uptake in 2, 3 and 4 year olds, pregnant women and healthcare and social care staff
  - Financial incentive for providers

## A multi-agency approach to communications

- Joined up communications campaign (proactive & reactive)
- Press releases and social media content scheduled throughout winter
- Adapted locally to signpost to local services



# Collaborative operational planning

- Incl. social care and mental health services
- Agreed daily SITREP (status) calls
- Clear escalation & actions when a partner organisation is in red escalation

# Norovirus/D & V

- Impact on bed closures both in the acute hospital and in community
- All providers have managed outbreak plans to avoid and contain any impact

# Local Authority preparations for winter

- TO FOLLOW