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| For Comment | |
| Public* | |
| Report to: | Police and Crime Panel |
| Date of Meeting: | 15th September 2014 |
| Report of: | Chief Constable Chris Eyre |
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| Agenda Item: | 7 |

*If Non Public, please state under which category number from the guidance in the space provided.

‘Delivering the Future’ Nottinghamshire Police’s new operating model

1. Purpose of the Report

- 1.1 The purpose of the report is to inform the Police and Crime Panel of the new ‘Delivering the future’ (DtF) target operating model.
- 1.2 Further information will also be provided at the meeting in the presentation on this item.

2. Recommendations

- 2.1 For the Police and Crime Panel to provide feedback on the content of the DtF operating model.

3. Reasons for Recommendations

- 3.1 The Police and Crime Panel form an integral part of the consultation process.

4. Summary of Key Points

- 4.1 The DtF operating model has been developed to improve the quality of service delivered to the public within the context of challenging financial climate and the prospect of further budget cuts during the next comprehensive spending review.
- 4.2 The chief officer team have agreed guiding principles of prevention, service, quality, keeping the best of what we do and offering a local policing service embedded in our communities.
- 4.3 The model places the reduction of demand, early intervention and problem solving with partners at the heart of policing through the resolution of demand, where appropriate at first point of contact.
- 4.4 Nottinghamshire Police will be modernising the way that we work and investing in a mix of specialist staff and officers in investigation teams such as statement takers, civilian investigators, case builders.

- 4.5 Neighbourhood policing will continue to be visible within communities working closely with partners. There will be an increase in volunteers, specialist and highly skilled officers dealing with serious crime, advice and support 24 hours a day through new methods of communication e.g. e portal and social media. All local areas will continue to have named officers. We will increase our shared front counter provision to continue to make it easier for public and partner to contact us.
- 4.6 Overall the percentage of operational police officers and staff will increase.
- 4.7 Currently it costs £193.8 million to deliver a police service to the public of Nottinghamshire. By 2020 this would increase to approximately £211.7 million if funding remained the same, and inflation were added. However, due to anticipated CSR funding Nottinghamshire Police will be required to deliver a 2019/20 full year service for £181.3 million, a reduction of £30.4 million. The new policing model will deliver the best possible quality of service while addressing this funding gap.

5. Financial Implications and Budget Provision

- 5.1 As point 4.7.

6. Human Resources Implications

- 6.1 The DtF target operating model will require redeployment of Officers and staff. However Nottinghamshire Police still intend to recruit new Officers.
- 6.2 Fewer people will be employed and the exact numbers will depend on the outcome of the General Election and the 2015 Comprehensive Spending Review settlement.

7. Equality Implications

- 7.1 The DtF programme will deliver a more accessible service for all at point of demand. There will be improved provision for all sections of the community through e portals, translation and interpreting, shared service provision and increased partner engagement that will make citizen pathways easier to access.

8. Risk Management

- 8.1 There is a DtF risk register in place at both strategic and operational levels (contained in each business case).

9. Policy Implications and links to the Police and Crime Plan Priorities

- 9.1 The DtF programme reflects all police and crime plan priorities.

10. Changes in Legislation or other Legal Considerations

10.1 Not applicable.

11. Details of outcome of consultation

11.1 There has been internal consultation throughout the design phase of the programme that has been reflected in the recommended model.

11.2 External communications are ongoing with partner engagement at Chief Officer and Lead Officer level.

12. Appendices

12.1 'Delivering the Future' power point presentation (DtF).

13. Background Papers (relevant for Police and Crime Panel Only)

13. None.