For Consideration	
Public/Non Public*	Public
Report to:	Police and Crime Panel
Date of Meeting:	18 March 2024
Report of:	Commissioner Henry (PCC)
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Other Contacts:	None
Agenda Item:	6

POLICE AND CRIME PLAN PERFORMANCE UPDATE TO DECEMBER 2023

1. PURPOSE OF THE REPORT

- 1.1 This report provides the Police and Crime Panel with an overview of key performance indicators and notable performance exceptions both positive and negative relating to the 2021-25 Nottinghamshire Police and Crime Plan as monitored via the Performance and Insight report to December 2024 shown at Appendix A.
- 1.2 The Performance and Insight report is compiled by the force and OPCC on a quarterly basis and is used to track a wide range of indicators and outcomes directly linked to the ambitions of the Police and Crime Plan.

2. **RECOMMENDATIONS**

- 2.1 The Police and Crime Panel is invited to scrutinise the contents of this report and seek assurance on any specific areas of concern. The Panel is also invited to request further information where required and make relevant observations and recommendations within the scope of their role¹.
- 2.2 The Police and Crime Panel has a statutory duty² to scrutinise performance in delivering the ambitions of the Police and Crime Plan. This report is designed to assist the Police and Crime Panel in fulfilling this responsibility.

¹ <u>Police and Crime Panels: A Guide to Scrutiny</u>, Local Government Association, Updated 2016

² Police Reform and Social Responsibility Act 2011

3. Key Performance Indicators

- 3.1 The Nottinghamshire Police and Crime Plan 2021 to 2025 set a series of stretching ambitions across 12 thematic areas in 2021. Positively, improvements have been seen across eight of these key performance indicators (KPIs), whilst KPI ambitions have been achieved or exceeded in the following four areas:
 - Reductions in neighbourhood crime
 - Reductions in First Time Entrants into the Youth Justice System
 - Increasing the proportion of victims better able to cope and recover
 - Increasing the proportion of rape offences which result in a charge

	2019/20 Baseline³	2023/24 Ambition	Dec 23 Outturn	
PREVENTING				
Reduce the proportion of residents experiencing neighbourhood crime ⁴ to no more than 7%	7.5%	< 7.0%	6.4%	
Reduce levels of violent knife crime by a further 10%	892	< 803	856	
Reduce the number of First Time Entrants into the Youth Justice System by a further 10%	263	< 237	228	
Reduce the proportion of offenders re-offending (proven re- offending rate) to less than 30%	33.6%	< 30%	30.9%	
RESPONDING				
Increase levels of public confidence in Nottinghamshire Police by at least 6% points	55.4%	> 61.4%	52.5%	
Increase the proportion of residents feeling that the police are visible and accessible where needed by 6% points	32.7%	> 38.7%	34.6%	
Increase the proportion of residents feeling that the police are dealing effectively with local concerns by 6% points	41.7%	> 47.7%	41.2%	
Increase the proportion of service users stating that they are satisfied with the police by at least 5% points	58.2%	> 63.2%	51.9%	
SUPPORTING				
Increase the proportion of victims stating that they are better able to cope and recover from harm to 80%	79.0%	> 80.0%	88.9%	
Increase the proportion of victims stating that they are satisfied with the police by at least 6% points	51.9%	> 57.9%	48.1%	
Increase levels of 'hidden harm' ⁵ identified and reported to the police for further investigation	688	Increase	552	
Increase the proportion of rape offences which result in a charge or summons by at least 4% points	4.0%	> 8.0%	8.6%	

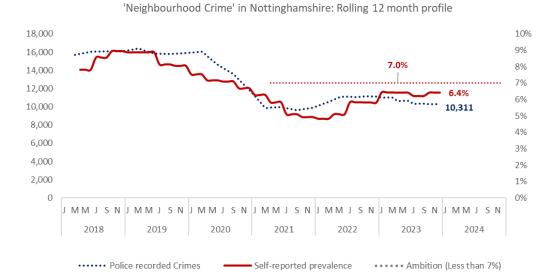
³ 2020/21 financial year does not provide a reliable baseline on account of the extra-ordinary impact of the Coronavirus pandemic

⁴ Category of offences which include vehicle-related theft, residential burglary, theft from the person and robbery of personal property

⁵ Locally defined category of low volume high harm offences which include Child Sexual Exploitation and Abuse, Child Criminal Exploitation / County Lines, Modern Slavery, Forced Marriage, Honour Based Violence and Female Genital Mutilation.

4. **Positive exceptions**

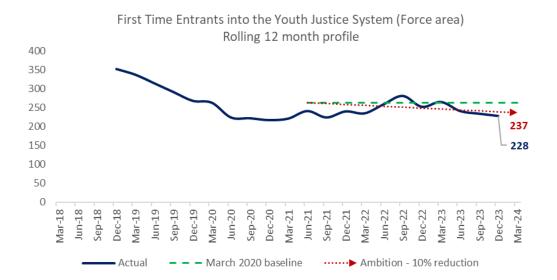
4.1 Levels of police recorded **neighbourhood crime** has reduced by 35.9% since the comparable 2019/20 pre-Covid baseline year, with this trend also being reflected through self-reported experience of crime captured via the Nottinghamshire Police and Crime Survey. This has been achieved as a result of reductions in residential burglary (-40.6%), vehicle crime (-32.9%), personal robbery (-17.9%) and theft from person (-46.0%).



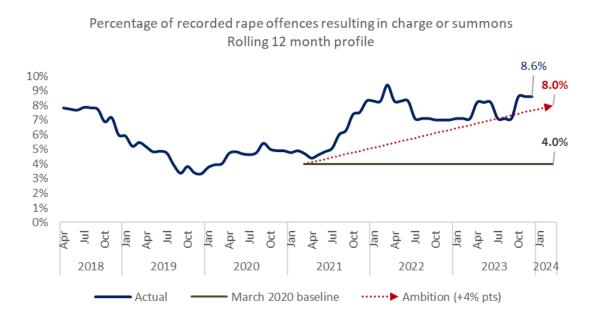
4.2 Significant investment in targeted crime prevention problem solving activity as part of the Safer Streets programme and Neighbourhood Policing model have contributed towards these reductions, alongside a proactive approach to offender management and investigation via the dedicated burglary and robbery teams. Further to this, feelings of safety after dark in communities, as tracked by the Nottinghamshire Police and Crime Survey, has increased from 58.9% to 62.1% over the previous year, exceeding levels recorded during the 2019/20 baseline.

- 4.3 **First Time Entrants into the youth justice system** have seen positive reductions over the previous year (-9.5%) in line with the Police and Crime Plan ambition. This follows changes in police charging policy introduced in 2023 which are helping to reduce unnecessary criminalisation of children and young people and increase opportunities for educational and diversionary outcomes (outcome 22).
- 4.4 The Nottinghamshire Violence Reduction Partnership (VRP) have commissioned Nottingham Trent University to undertake an exploratory research study which will help to improve our understanding of First Time Entrant rates and further enhance this positive trajectory. As part of the phase 2 delivery, a PhD student

is undertaking fieldwork, practitioner interviews and focus groups with young people to inform recommendations which will be reported in Autumn 2024. The Commissioner and OPCC continue to scrutinise this issue via youth justice performance subgroups and the Reducing Reoffending Board



4.5 The proportion of **rape offences** that result in a charge or summons remains comparatively strong in Nottinghamshire, having more than doubled since the 2019/20 pre-Covid baseline year (up from 4.0% to 8.6%). Nottinghamshire maintains one of the strongest performance positions in England and Wales (15/43) in terms of the proportion of rape offences that result in a positive crime outcome, whilst the proportion of all sexual offences that result in a positive outcome has increased from 8.9% to 10.5% over the previous year. Despite this comparatively strong performance position, it is widely acknowledged that more work is required to drive further improvements in this picture.



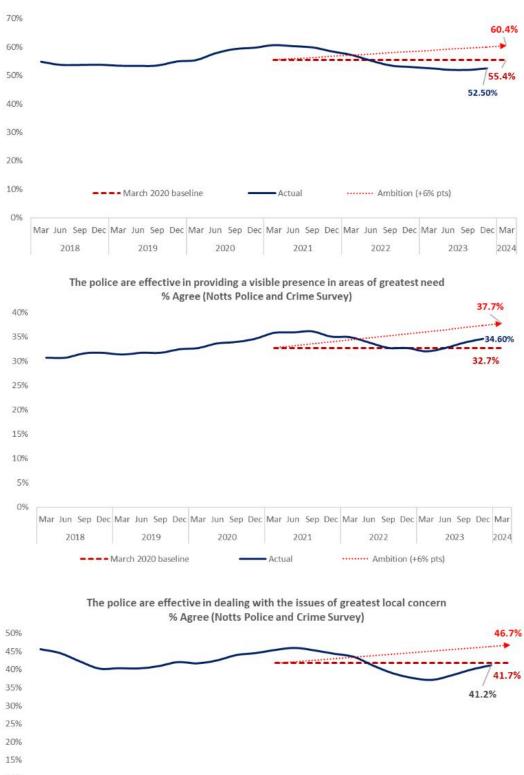
- 4.6 Levels of **serious violence** have also seen notable reductions since the 2019/20 pre-covid baseline year, as reflected in reductions in police recorded violence with injury (-9.5%) homicide rates (-6.4%), violent knife crime (-3.9%) and hospital admissions for knife-related injuries among young people (-20.8%) and people aged 25 and over (-11.3%).
- 4.7 This positive trajectory has been supported by a range of long-term prevention and diversionary activity undertaken over recent years which have aimed to tackle the drivers of serious violence alongside a proactive approach in responding to reports of knife crime, including the use of Stop and Search powers where grounds support this intervention. The Force continues to work closely with CCTV operators, educational establishments, licensed premises, and other partners who also play a key role in identifying those in possession of weapons.

4.8 Positive outcome rates for victim-based crime have continued to increase over the previous year, rising from 11.0% to 12.7%, and exceeding levels recorded during the 2019/20 baseline year (11.7%).

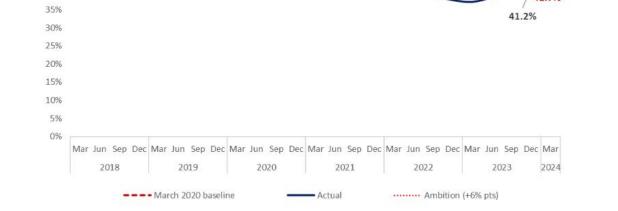
- 4.9 **Police Recorded ASB** has reduced by 8.5% since the 2019/20 comparable (pre-Covid) baseline, alongside a 3.1% pt reduction in residents stating that they have experienced ASB in the last year via the Police and Crime Survey. The ASB Taskforce and Immediate Justice programme continue to work with partners to support monitoring, problem solving and implementation of best practice in hotspot localities.
- 4.10 Nottinghamshire maintains strong 999 call answering performance, with 90% of calls being answered in under 10 seconds in December 2023 the 14th highest rate out of all 43 police forces in England and Wales. Abandonment rates for the 999 (0.3%) and 101 (1.5%) services remain low despite a 6% increase in 999 call demand over the previous year.

5. Negative exceptions

- 5.1 **Levels of public confidence**: in Nottinghamshire Police have fallen during the Police and Crime Plan period by 2.9% points, impacted in part by a wide range of external factors and reflected in a deterioration in public confidence in the police at a national level.
- 5.2 Despite this, it is positive to note that public confidence rates at a local authority level have largely stabilised over the last six months, recent months, alongside marked improvements in the last year with regard to perceptions that the police are visible in areas of greatest need (+1.9%) and are dealing with the issues of greatest concern to local communities (+3.6% pts). Trends in this area will be monitored closely over the coming months in view of recent high profile events.



Taking Everything into account - I have confidence in Notts Police % Agree (Notts Police and Crime Survey)



	Year to March 2020	Year to Sept 2023	Year to Dec 2023
Nottingham	59.3%	58.0%	57.2%
Ashfield	46.7%	49.1%	49.6%
Mansfield	52.7%	50.0%	51.8%
Bassetlaw	45.9%	40.0%	43.2%
Newark and Sherwood	47.9%	52.7%	52.9%
South Nottinghamshire	61.7%	51.6%	52.3%
Police Force Area	55.4%	52.0%	52.5%

% Reporting confidence in the police in their area – Police and Crime Survey

- 5.3 **Special Constabulary workforce**: Recruitment of Special Constables into the force remains a challenge, partly exacerbated by the current cost-of-living crisis. In the latest quarter, 60 Special Constabulary applications were processed, leading to 30 interviews. However, following attrition at the pre-employment check and confirmation of training date stages, the number of applicants was too small to deliver training for this intake. The next intake is now scheduled for April 2024.
- 5.4 Despite these challenges, the Special Constabulary senior leadership team have implemented a recruitment plan to promote the role, particularly amongst underrepresented communities. Three training intakes are scheduled in 2024 (2 'regular' cohorts, 1 university cohort), comprising up to 60 trainees. The cadre of Special Constables currently in post continue to provide support in a range of policing areas, such as neighbourhood policing, response, events, community engagement, and policing the night-time economy. In the latest quarter, a total of 668 individual duties were performed by Special Constables, totalling 4,036 volunteering hours.
- 5.5 **Road safety**: The number of individuals killed or seriously injured on Nottinghamshire's roads has continued to increase over the previous year, returning to a level last seen prior to the covid pandemic in 2019/20. Increases have been reflected at a national level, particularly among younger drivers aged 17 to 24. Potential factors likely to have contributed to this increase include: a rise in risk-taking behaviour in the emergence from Covid lockdown; an increase in non-compliance with road traffic laws; increase in vulnerable road users, including food delivery couriers and motorcycle / pedal cycle users; introduction of the new CRaSH reporting system.
- 5.6 **Shoplifting**: Although not currently tracked within the Performance and Insight report, the Nottinghamshire Police and Crime Needs Assessment also highlights a 31% increase in police recorded shoplifting offences over the previous year,

driven in part by increasing levels of financial hardship, improvements in engagement with and reporting by retailers and elements of prolific shoplifting linked to organised criminality or substance addiction. A range of interventions are in place or in development in response to these trends, including a priority retail crime team in the city, situational crime prevention activity and projects to better fast track offenders with substance related needs into rehabilitation. Positively, Nottinghamshire Police maintains one of the strongest positive outcome rates for shoplifting in the country at 14.4%.

6. Decisions

6.1 None – this is an information report.

7. Human Resources Implications

7.1 None - this is an information report.

8. Equality Implications

8.1 The Commissioner's decisions and strategic direction are fully compliant with the Equality Act 2020

9. Risk Management

9.1 There are no significant risks within this report that would need to be drawn to the attention of the Police and Crime Panel.

10. Policy Implications and links to the Police and Crime Plan Priorities

10.1 This report provides members with an update on performance in respect of the Make Notts Safe Plan.

11. Changes in Legislation or other Legal Considerations

11.1 Changes to the Specified Information Order came into force on 31 May 2021 requiring Police and Crime Commissioners to publish a statement on how their force is performing in relation to key national priorities for policing on their websites.

11.2 The Commissioner has taken steps to ensure compliance with the amended legislation and will be publishing a statement on how the force is performing in relation to the national police outcomes framework when publishing her statutory Police and Crime Plan.

12. Details of outcome of consultation

12.1 The Chief Constable has been sent a copy of this report.

13. Appendices

A. Nottinghamshire Performance and Insight report to December 2023

14. Background Papers (relevant for Police and Crime Panel Only)

Make Notts Safe Plan 2021 - 2025

For any enquiries about this report please contact:

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