

21 November 2017**Agenda Item: 5****REPORT OF THE CHAIRMAN OF HEALTH SCRUTINY COMMITTEE****PRIMARY CARE 24****Purpose of the Report**

1. To provide initial briefing on the operation and performance of the Primary Care 24 service.

Information and Advice

2. Primary Care 24 is a 24 hour walk in service for conditions that could be treated in primary care or by a GP, but where the patient is not able to access a GP. The service is delivered by NEMS Community Benefit Services a 'not-for-profit' company that holds contracts to deliver NHS services on behalf of commissioners. The service is located at King's Mill Hospital alongside the Emergency Department.
3. Lucy Dadge, Chief Commissioning Officer for Mansfield and Ashfield and Newark and Sherwood CCG will attend this meeting to brief the committee and answer questions as necessary. A briefing from the CCG is attached as an appendix to this report.
4. Members may wish to identify issues arising from the briefing which require further scrutiny. Of particular interest may be the measures that are taken to ensure that the national target of 20% of patients being streamed from the Emergency Department is met, as well as the initiative for highly skilled clinicians to ring patients who might traditionally have been directed to the Emergency Department in order to obtain a more in-depth clinical history and potentially divert the patient to other services (see page 2 of the briefing).

RECOMMENDATION

That:

- 1) The Health Scrutiny Committee considers and comments on the information provided.
- 2) The Health Scrutiny Committee identifies further requirements for information
- 3) The Health Scrutiny Committee schedules further consideration, if necessary.

Councillor Keith Girling

Chairman of Health Scrutiny Committee

For any enquiries about this report please contact: Martin Gately – 0115 977 2826

Background Papers

Nil

Electoral Division(s) and Member(s) Affected

All