

### **MINUTES**

Meeting: ADULT SOCIAL CARE AND HEALTH

**DEPARTMENTAL BRIEFING MEETING** 

Date: 17<sup>th</sup> July 2007

Membership: ('A' Denotes Absent)

A Councillor Peter Barnes

A Councillor Ken Bullivant

A Councillor Richard Butler

A Councillor John Carter

A Councillor Steve Carr

A Councillor Jim Creamer

A Councillor Yvonne Davidson

A Councillor Vincent Dobson A Councillor Paul Henshaw

Councillor Rod Kempster

Councillor Pat Lally

Councillor Joe Lonergan

Councillor Alan Rhodes

A Councillor Michael Storey

A Councillor Lynn Sykes

Councillor Yvonne Woodhead Councillor Martin Brandon Bravo

Councillor Jen Cole

Joanne Martinsons

Also in Attendance

Councillor Edward Llewellyn-Jones

Jim Walker Associate Director, Planning and

> Partnership Development Nottingham Healthcare Trust

John Bakker Interim Service Director - Older

People and Strategic Partnerships

David Pearson Strategic Director, Adult Social

Health and Care

Linda Bayliss Service Director – Strategic

Services

(Chair)

Jon Wilson Service Director - Mental Health

and Learning Disability

Service Director - Physical Paul McKay

Disability and Independent Living

Head of Finance Robert Knott

Partnership Officer (Carers) Di Oxley

> Committee Support Administrative Assistant

Lisa Swift Committee Support Officer

# 1. <u>Welcome and Introduction</u>

Everyone was welcomed to the meeting.

#### 2. Apologies for Absence

Apologies were received from Councillors Ken Bullivant, Andrew Freeman, and Liz Bennett.

#### 3. Declaration of Interest

There were no declarations of interest.

## 4. <u>Minutes of the last meeting</u>

The minutes of the last meeting held on the 6<sup>th</sup> March 2007 were agreed as a true record.

### 5. Adult Social Care and Health Business Plan 2007/2008

Linda Bayliss, Service Director for Strategic Services, introduced the Business Plan, its key themes and objectives, as well as demands on the budget over the next financial year. This is the first business plan since the separation of the Social Services and Education Departments into Children and Young People and Adult Social Care and Health Departments. Adult Social Care and Health has continued to be successful in maintaining a 2 star performance rating in the quality and performance aspect of the plan. A 'Quality and Performance' management strategy has been implemented; managers have been nominated as lead officers to help embed a performance regime.

Councillor Joe Lonergan complemented the business plan for its readability and positive messages. There were some constructive comments he wanted to bring to the meeting. Firstly, the appendix should have contained a legend to explain the format. Linda Bayliss said that at the time of writing the business report a 'key' should have been incorporated into the appendix.

David Pearson, Strategic Director for Adult Social Care and Health said the Business Plan was written during February which meant the plan had to predate the final budget 2007/08.

Councillor Lonergan commented about page 17 of the report 'Intermediate Care'. This needed clarification of the balance between residential care and intermediate care. There appeared to be a disparity of delivery of intermediate care between the North and South of Nottinghamshire.

Page 17 also showed sickness absence levels at a 15 day loss; this is the same as three years ago. Jon Wilson, Service Director for Mental Health and Learning Disability explained that these levels are mainly due to the job itself, such as injuries with moving, lifting and handling people and high levels of musculoskeletal problems. A system that monitors and addresses these levels and looks at ways of improving this is going to be introduced into care homes. Previous sick levels were around seventeen days,

therefore showing improvements. Many changes have taken place over the past two or three years, the majority of sickness is short-term.

On Pages 21, 23, 25 and 26 it revealed satisfaction levels in the rating of services. Complaints have gone up from 328 to 554 since the increase in services to the independent sector. Linda Bayliss explained that many complaints are not seen as negative; it encourages people to express their concerns and allows for comparisons to be made. More carer assessments need to take place and more information regarding the delivery of care, as a result of the assessment processes is acknowledged.

Councillor Joe Lonergan queried Nottinghamshire's figure in the CSCI reviews. He asked how the department is going to move from 'satisfactory' to 'good'. Linda Bayliss said that currently reviews are taking place to look at the Quality Framework with priority on analysing dignity and respect. This process will involve monitoring staff and measuring the quality of performance. Jon Wilson said a higher number of care services are available, particularly towards older people, up to 67%. The work of Linkage Plus has improved developments in this area also.

Councillor Pat Lally queried the Direct Payment Service. He asked if people on direct payments wished to opt out, could do so? Paul McKay explained that continual reviews are carried out of people on this payment method.

People who want to be rehabilitated at home and not in a residential setting should be able to. Discussions are taking place with the PCT in the County and within Bassetlaw on the balance of provision and hospital admissions. Jeffery Worrall from the Sherwood Forest NHS Hospital Trust is leading on this work.

Councillor Edwards Llewellyn-Jones discussed work by the organisation 'Remploy'. This is a specialist employment service group who provide support to people with a disability, health condition or complex barrier, gain employment. 'Remploy' is funded through the Department for Work and Pensions.

## 7. Partnership Working – The Work of the Delivery Oversight Group.

Jon Wilson, Service Director for Mental Health and Learning Disability and Jim Walker, Associate Director Planning and Partnership Development Nottingham HealthCare Trust introduced this item. Jon explained that the split between the Children and Adults, has led to a more clear and definitive structure. A new commissioning framework has been set up which aims to meet the needs of local people and enable departments to become more involved. The Delivery Oversight Group (DOG) has been formed to provide leadership and strategic vision to the development of integrated services. In June 2006 a Trust Board was approved, a two-sided partnership agreement which was signed by the Trust Chief Executive, David Pearson Strategic Director Adult Social Care and Health and the City Council's Executive Director, Michael Frater. The aim of DOG is to create high quality provider for all services and to recognise the health and well-being of all employees in the NHS. Joint working is seen as the way forward in progressing with

this, as well as increasing trust and meeting local needs. The Joint Operational Group will meet on a regular basis and look at integrating services, such as the I.T systems of front line practitioners, making it a more effective structure to meet the needs of people working in and using the services.

Councillor Pat Lally was concerned about the community and whether budgets could keep up with this change. Jim Walker, Partnership Development Nottingham Healthcare Trust Service Director – Older People said currently funds are moving up and down the system and the approaches to this change are being assessed. He hopes the future will allow people to receive services outside of their locality if they wish.

Councillor Edward Llewellyn-Jones asked whether the concept of choice is a reality. There are limits to budgets and institutional factors which make the concept of choice difficult. He believes there are no disparities within the Council as to where money goes. David Pearson said Supported Living, for example is very different to how it was ten to fifteen years ago. There are now 400 people in supported living, where previously people would have been in an institutionalised environment.

## 6. <u>Carers' Strategy</u>

Paul McKay, Service Director for Physical Disability and Independent Living introduced the report. Firstly Paul McKay thanked Di Oxley for all of her help in producing the carers' strategy. Of carers who commented on the strategy. They reported that it was easy to understand.

The Carers' Strategy will be considered by Cabinet on the 25<sup>th</sup> July 2007.

In the county there are over 3,000 carers, with nearly a third caring for more than 20 hours a week. 10% of people in the county are providing unpaid care. In order to support carers we need to ensure they are aware of the support available. As part of this carers need to be identified and assessments will take place. Secondly, commitment to support young carers making sure they have accessible information. Thirdly making sure people are aware of the card system, whereby if there is an accident the emergency services will be aware if the person is in care. Finally, making sure all carers are aware of carer breaks.

Councillor Lally asked that with the amount of carers in the county, would it be possible to fund the amount of carers' breaks that would be required? Paul McKay said there are plans to have a range of support services, residential homes and day services. In order to maximise carers' income, proposals are to have a specialist welfare rights worker who will help assess benefit entitlement. The children's department are working alongside this too.

Over the next one to two years more money will go into supporting carers helping people with aspergers. Di Oxley said that at the moment support is being provided by specialist services, but this needs to be extended. One in four people who have dementia are over 85 years old.

The Carers Grant budget is currently estimated at £800,000, with an additional £269,000 for an emergency service. Older People and Physical Disability will get a share of £554,709 and Mental Health and Learning Disability £132,000. The independent charitable foundation-Kings Fund has had a £20billion increase.

Councillor Pat Lally felt concerned that although there are lots of new plans going ahead in the carers' strategy, it is very important that they are implemented. Councillor Cole said that many older people do not consider themselves to be carers, yet there does need to be provision. The capacity of people offering care far exceeds what can actually be provided. A Sheffield University lecturer has estimated that the number of people in the UK to become carers is set to increase leading to a capacity issue, with people in the age range of 54+ being in employment, as well as carers.

# 8. Questions from the public

There were no questions from the public

The meeting closed at 4pm.

(Comm/DB14)