

## APPENDIX C Performance Tables

Strategic Priority Theme 1: Protect support and respond to victims, witnesses and vulnerable people.					
Proposed Measure		Target	APRIL 2013		
			City	County	COMMENT
1	% of victims of crime are completely, very or fairly satisfied with the service they have received from the Police	<ul style="list-style-type: none"> <li>90%.</li> <li>To be in the top five Forces nationally</li> </ul>	86.2% (Jan-13)	88.9% (Jan-13)	The Force is ranked 10 <sup>th</sup> nationally and 2 <sup>nd</sup> MSG (87.7%). The County is 0.15 short of the target and the City is 3.8% short.
2	% of victims and witnesses satisfied with the services provided in Court	<ul style="list-style-type: none"> <li>90% satisfied with service received</li> <li>85% feel confident to give evidence in court</li> <li>Improved satisfaction levels compared to 2012-13</li> </ul>	No Split available – Data to be available for May 13 Report	No Split available – Data to be available for May 13 Report	<p>This will be measured using the 'Witness Service Quality of Service Survey'.</p> <p>In the absence of an overall outcome measure for satisfaction, this provides a useful proxy indicator of user satisfaction with an important element on the support they receive to improve their experience of the CJS and increase willingness to participate.</p>
3	% of people who agree that the Police and Council are dealing with local anti-social behaviour and other crime issues	<ul style="list-style-type: none"> <li>60% by 2015-16</li> </ul>	53.1% (Dec 12)	53.1% (Dec 12)	The Force is currently 6.9% below the 2015-16 target. And ranked 36th (out of 42) and below the national average of 59.7%. The Force is ranked 7th (out of 8) and below the MSG average of 58.1%
4	% reduction of people that have been repeat victims within the previous 12 months	<p>Reduce the number of repeat victims of:</p> <ul style="list-style-type: none"> <li>Domestic Violence</li> <li>Hate Crime</li> <li>Anti-Social Behaviour</li> </ul> <p>By 5% year on year compared to 2012-13</p>	Data to be available for May 13 Report	Data to be available for May 13 Report	<p>This new indicator will identify the extent to which positive action to tackle repeat victimisation has been successful.</p> <p>Identifying repeat victims and taking positive action should result in reduced numbers of repeat victims.</p> <p>Baselines for 2012-13 will be established when current year end figures are available.</p>
5	The number of people Killed or Seriously Injured (KSIs) on Nottinghamshire's roads.	<ul style="list-style-type: none"> <li>40% reduction in all Killed and Seriously Injured RTCs by 2020 (from 2005-09 average)</li> <li>Monitor KSIs for 0-15 year olds</li> </ul>	Data to be available for May 13 Report	Data to be available for May 13 Report	<p>This is both a City and County target. The County has a 40% KSI reduction target for 0-15 year olds but the City has not</p> <p>The reduction target of 17.4% (105 KSI casualties - 2012 calendar year) was not achieved. The outturn being a 4.5% reduction in the headline KSI and currently 12.9% away from target.</p> <p>8th nationally in terms of casualties per 100M vehicle kms,</p>

**Strategic Priority Theme 2:**  
**Improve the efficiency, accessibility and effectiveness of the criminal justice process.**

Proposed Measure		Target	APRIL 2013		
			City	County	COMMENT
1	% of Crown Court files to be submitted by the police to the CPS on time and without deficiencies  Crown Court and Magistrates conviction rates	<ul style="list-style-type: none"> <li>To improve the current timeliness and quality of files</li> <li>To be better than the national averages</li> </ul> To be consistently in line with CPS national averages	No Split available – Data to be available for May 13 Report	No Split available – Data to be available for May 13 Report	Improving the quality of prosecution evidence and timeliness will reduce the number of cases discontinued and ensure that justice is done and seen to be done.  Recent Police Authority scrutiny findings identified that successful court action is often the only time an offender's behaviour is kerbed toward repeat victims especially in domestic violence and neighbourly antisocial behaviour cases. Failed cases can have a dramatic adverse impact on many repeat victims.
2	% of effective trials in the Magistrates and Crown Courts (HMCTS Measure)	<ul style="list-style-type: none"> <li>Reduce % ineffective trials compared to 2012-13</li> <li>Achieve an effective trial rate of:               <ul style="list-style-type: none"> <li>50% for Magistrates Court</li> <li>50% for Crown Court</li> </ul> </li> </ul>	No Split available – Data to be available for May 13 Report	No Split available – Data to be available for May 13 Report	The Force currently shows an effective trial rate of just over 40% at Magistrates Courts, and over 50% at Crown Court. Improvements in training and procedures will help to improve this performance.  Baselines for 2012-13 will be determined when current year end figures are available.

**Strategic Priority Theme 3:**  
**Focus on those local areas that are most affected by crime and anti-social behaviour.**

Proposed Measure		Target	APRIL 2013														
			City	County	COMMENT												
1	Reduction in ‘All Crime’ across the Force.	<ul style="list-style-type: none"><li>10% reduction compared to 2012-13</li></ul>	+6.5%	+2.6%	<p>The Force is + 4.4% above April’s rate last year and is therefore 14.4% above target. In part this is because last year the baseline was extremely low at -17.1%</p> <p>The increases are due to Theft &amp; Handling mainly shoplifting, violent crime and burglary.</p> <p>The Force is ranked 30th (out of 41) in terms of offences per 1,000 population and 4<sup>th</sup> out of 8 in its MSG.</p>												
2	Reduction in anti-social behaviour incidents across the Force	<ul style="list-style-type: none"><li>8% reduction year on year from 2013-14 to 2015-16</li><li>A 50% reduction in anti-social behaviour incidents across the Force by 2015-16 compared to 2011-12</li></ul>	-25.4%*	-23.4%*	<p>The Force is currently achieving a 24.4% reduction. A further year on year reduction of 8% would also satisfy the local partnership target of reducing anti-social behaviour by 50% by 2015-16.</p>												
3	<p>The detection rate (inc. positive outcomes) for recorded offences</p>	<ul style="list-style-type: none"><li>37% (inc. positive outcomes) rate for all crime.</li></ul> <p>To monitor Home Office Disposals</p> <table><tr><td>1</td><td>Charge/Summons</td></tr><tr><td>2</td><td>Caution/Reprimand/Warning</td></tr><tr><td>3</td><td>Taken into consideration</td></tr><tr><td>4</td><td>Penalty Notice for Disorder</td></tr><tr><td>5</td><td>Cannabis Warning</td></tr><tr><td>6</td><td>Community Resolution</td></tr></table> <p>6 – new from 1<sup>st</sup> April 2013</p>	1	Charge/Summons	2	Caution/Reprimand/Warning	3	Taken into consideration	4	Penalty Notice for Disorder	5	Cannabis Warning	6	Community Resolution	30.3%	28.0%	<p>The current Force detection rate is 29.1% which is 7.85% below target.</p> <p>Community resolutions continue to be utilised both locally and nationally as an effective and efficient disposal method which under certain conditions better meets the needs of the victim and are likely to increase.</p> <p>Community Resolutions currently equate to 16.3%** of positive disposals with most offences resulting in a charge or report for summons i.e. 47.4%**</p> <p>A detailed breakdown of disposal types will be provided in the monthly Performance &amp; Insight reports.</p> <p>The Home Office intend to change the way Forces report crime disposal by introducing an outcome framework.</p>
1	Charge/Summons																
2	Caution/Reprimand/Warning																
3	Taken into consideration																
4	Penalty Notice for Disorder																
5	Cannabis Warning																
6	Community Resolution																

\* Un-validated data

\*\* Estimated

**Strategic Priority Theme 4:**  
**Reduce the impact of drugs and alcohol on levels of crime and anti-social behaviour.**

Proposed Measure		Target	APRIL 2013		
			City	County	COMMENT
1	Number of alcohol related admissions to hospital	<ul style="list-style-type: none"> <li>A reduction in the number of alcohol related admissions to hospital compared to 2012-13</li> </ul>	Not yet Available	Not yet Available	Evidence suggests that a far higher proportion of substance related crime, particularly violence and theft, are committed than is recorded on Force systems.
	The number of Alcohol Related Crimes (proxy measure)	<ul style="list-style-type: none"> <li>Monitor the number of crimes which appear alcohol related</li> </ul>	14.7%	9.7%	<p>The current proxy measure for April reveals <b>10.4%*</b> of crime across the Force was alcohol related.</p> <p>Due to current recording limitations there is no target for this measure and the current results should be treated with some caution during the monitoring phase.</p> <p>Improvements in recording practices will be monitored this year with a view to setting a target in later years.</p>
2	% of Successful completions of OCU & Non OCU (Opiate and Cocaine Users)	<ul style="list-style-type: none"> <li>1% Increase compared to 2012-13</li> </ul>	Not yet Available	Not yet Available	<p>Increasing the number of successful treatment completions of OCU users will reduce the impact of drugs on levels of crime and anti-social behaviour</p> <p>There is a quarterly time lag but baselines for 2012-13 will be established when current year-end data is available.</p> <p>Analysis identifies that both City and County are on target to exceed 1% but not 2%.</p> <p>County: Baseline 2012-13 - 8.8%  Target 2013-14 - 9.8%</p> <p><b>NB: Not all users are referred from the criminal justice route. James to supply</b></p>

\* Estimated – treat with caution as this is a new proxy measure and new recording practices will take time to embed and may cause this to change over time.

**Strategic Priority Theme 5:**  
**Reduce the threat from organised crime.**

Proposed Measure		Target	APRIL 2013		
			City	County	COMMENT
1	The number of Proceeds of Crime Act (POCA) confiscation and forfeiture orders.	<ul style="list-style-type: none"> <li>10 % increase (year on year) in the numbers of confiscation and forfeiture orders compared to 2012-13</li> </ul>	No Split available	No Split available	<p>Currently for the month of April the Force has recorded 13 orders (two Forfeiture orders and 11 Confiscation orders) compared to the 15 orders recorded for the same month last year (one Forfeiture order and 14 Confiscation orders). This represents a drop of <b>13%</b> comparing this year to last.</p> <p>In terms of order value the Force recorded a total value of £1,354,817.81 in 2012/13 which equates to an average order value of £7,130.62 for the year. Reviewing April 2013 values the Force has recorded a total order value of <b>£19,801.80</b> which equates to an average order value of <b>£1,523.22</b>, a drop of <b>3.4%</b> compared to the average order value recorded in the same month last year (£1,576.58).</p>
2	Force threat, harm and risk (THR) assessment level.	<ul style="list-style-type: none"> <li>To reduce THR to below the 2012-13 level.</li> </ul>	NA No Change	NA No Change	<p>The current threat from Serious, Organised Crime can be described as <b>significant and consistent</b>. In terms of criminal intent and capability, the number of Organised Crime Groups in Nottinghamshire that are classified as being a competent structured group of individuals involved in violence and serious criminality can also be considered significant and consistent at present.</p> <p>Each active Organised Crime Group has a specific management plan and Lead Responsible Officer, with progress monitored through the Force Tasking and Coordination process in line with NIM guidelines.</p> <p>The year-to-date <b>THR Level is at a similar level to that recorded at the end of last year.</b></p>

**Strategic Priority Theme 6:**  
Prevention, early intervention and reduction in re-offending.

Proposed Measure		Target	APRIL 2013		
			City	County	COMMENT
1	First Time Entrants (FTEs) into the Youth Justice System.		-24.0%	-15.0%	<p>There have been 36 First-Time Entrants (FTEs) this year (<b>April 2013</b>). This is a reduction of <b>20.0%</b> (9 FTEs) compared to last year.</p> <p>The use of Restorative Justice disposals and Community Resolutions came into force at the beginning of 2012-13 and it is expected that as it gathers momentum there will be less FTEs year on year.</p>
2	<p><b>National</b> Reduce the offending of offenders managed and supervised by IOM (Integrated Offender Management) that cause significant harm</p> <p><b>Local</b>  <ul style="list-style-type: none"> <li>- Acquisitive Crime Cohort</li> <li>- High Risk of Harm Offenders</li> <li>- Young Adult offenders (18yrs to 21yrs)</li> </ul> </p>	<ul style="list-style-type: none"> <li>• 10% reduction (year on year) compared to 2012-13.</li> <li>• Reduce (proven) re-offending to be below the national average, less than 32.4 per cent.</li> </ul> <ul style="list-style-type: none"> <li>• Monitor</li> <li>• Monitor</li> <li>• Monitor</li> </ul>	Not yet Available	Not yet Available	<p>There are currently 314 IOM nominal's managed by the Force with just over half on the County. The majority of nominal's are adult with just under 6% currently classed as a juvenile. IOM Cohorts fall into three levels.</p> <p>Effective targeting and management of prolific offenders will have a considerable impact on the Force achieving the 'All Crime' reduction target.</p> <p>National data published by the Ministry of Justice covering the quarters April 2010 to March 2011 suggest that Nottinghamshire had a 'proven' re-offending rate of 36.9 per cent, 2.7 per cent above the national average, placing the Force 31<sup>st</sup> out of 36 areas.</p> <p>The Force are currently working in partnership with the Probation service to provide a joined up performance management framework to enable more timely monitoring of performance. This will be used to inform the Force Policing Plan in term supporting the indicators within the Police and Crime Plan.</p>

**Strategic Priority Theme 7:  
Spending your money wisely.**

APRIL 2013					
Proposed Measure		Target	City	County	COMMENT
1	Make efficiency savings	<ul style="list-style-type: none"> <li>Save <b>£10.5m</b> by 2013-14</li> </ul>	NA	NA	<p>The Government's grant has reduced significantly and in order to balance the budget, savings of <b>£8.6m</b> need to be made in 2013-14.</p> <p>Detailed plans are in place to ensure the savings target is met. However, it is too early in the year to make sensible measure of progress against the target</p> <p>Confirmed efficiencies are currently being made through staff savings and savings from Fleet, Estates and Collaboration.</p>
2	Ensure balanced budget	<ul style="list-style-type: none"> <li>Overall spend v budget</li> <li>Save £10.5m by 2013-14</li> </ul>	NA	NA	<p>The full year net revenue budget for 2013-14 is <b>£196.998m</b>. Actual net expenditure for April 2013 was <b>£16.294m</b> against a budget of <b>£16.514m</b>. The resulting position against budget was an under spend of <b>£0.220m (-1.33% of budget)</b>.</p> <p>It is too early in the year to make sensible measure of progress against the target</p>
3	Total number of days lost due to sickness	<ul style="list-style-type: none"> <li>3.7 % for officers and staff (8.2 days)</li> </ul>	Not yet Available	Not yet Available	<p>Currently the sickness rate is <b>3.75% (8.3 working days)</b> for officers and <b>3.57% (7.9 working days)</b> for police staff.</p> <p>The Absence Management Policy, Procedure and Management Guide were launched in October 2012. It is envisaged that this will assist managers to reduce levels of sickness.</p>
4	BME representation	<p>To reduce the gap in current BME representation within the Force and local BME community representation in respect of:</p> <ul style="list-style-type: none"> <li>Recruitment for officers and staff to reflect the local community</li> </ul>	Not yet Available	Not yet Available	<p>It's important that the Police Service reflects the diverse community that it serves not least because it will enhance trust and confidence.</p> <p>The Force launched its Positive Action programme towards the end of last summer, and a number of events are planned to encourage underrepresented groups to apply for positions within the organisation.</p> <p>The Police Commissioner has recently commissioned a project to help him better understand root causes to current under representation.</p>