

Meeting **IMPROVEMENT AND CHANGE SUB-COMMITTEE**

Date 5 November 2018 (commencing at 10.30 am)

Membership

Persons absent are marked with an 'A'

COUNCILLORS

Reg Adair (Chairman)

Jim Creamer
John Cottee
Kate Foale
Roger Jackson

David Martin **A**
Diana Meale
Philip Owen **A**
Steve Vickers

OFFICERS IN ATTENDANCE

Keith Ford
Neil Marriott
Jo McCarthy
Iain Macmillan
Sue Milburn
Nigel Stevenson
Ben Taylor
James Ward

Chief Executive's Department

1. MINUTES

The Minutes of the last meeting held on 4 September 2018, having been previously circulated, were confirmed and signed by the Chairman.

2. APOLOGIES FOR ABSENCE

An apology for absence was received from Councillor Philip Owen.

The following temporary changes of membership for this meeting only were reported:-

- Councillor Roger Jackson had replaced Councillor Richard Jackson;
- Councillor Steve Vickers had replaced Councillor Stuart Wallace.

3. DECLARATIONS OF INTERESTS

None

4. SMARTER WORKING PROGRAMME UPDATE

Iain Macmillan, Programme Manager, Programme and Projects Team, introduced the report which provided an update on the Programme and sought approval for revised governance arrangements.

In response to issues raised by Members in discussion, the next update report would underline the benefits of the Programme, including findings of staff surveys.

RESOLVED 2018/019

- 1) That the progress of the Smarter Working Programme be noted.
- 2) That the revised governance arrangements for the Programme be agreed.
- 3) That the acceleration of the Programme be noted.

5. DATA CENTRE MODERNISATION (CLOUD) PROGRAMME UPDATE

Neil Marriott, Group Manager, Operational Delivery (ICT) introduced the report which provided Members with an update on the progress of the Cloud Services Programme.

RESOLVED 2018/020

- 1) That the governance structure, detailed in Appendix A to the committee report, be approved.
- 2) That a further update report be submitted to the March 2019 meeting.

6. PROJECT MANAGEMENT METHODOLOGY USE IN ICT SERVICES

Sue Milburn, Group Manager, Build, Change and Engagement, introduced the report which compared the current project management methodology approach within ICT services with the corporate standard and outlined the benefits being delivered.

RESOLVED 2018/021

That the potential rollout of the Project Management methodology approach adopted within ICT Services to other areas of transformation and change within the Authority be approved.

7. PROGRESS REPORT ON DELIVERY OF IMPROVEMENT AND CHANGE PROGRAMMES, PROJECTS AND SAVINGS

Sue Milburn, Group Manager, Build, Change and Engagement, introduced the report which provided an update on departmental Improvement and Change portfolios and outlined progress on the Council's current savings and strategically significant programmes and projects.

RESOLVED 2018/022

That a further update for quarter 3 of the 2018-19 financial year be submitted to the Committee in March 2019.

8. ICT PROGRAMMES AND PERFORMANCE QUARTER 2 – 2018-19

Sue Milburn, Group Manager, Build, Change and Engagement, introduced the report which detailed progress on key projects and performance measures for ICT Services and outlined the major activities planned over the next six month period.

RESOLVED 2018/023

- 1) That the proposed change to reporting progress to the Committee be approved.
- 2) That a further update report on the next quarter of the 2018-19 financial year be submitted to the Committee in March 2019.

9. WORK PROGRAMME

Following discussions, Members requested that:-

- the Departmental Update on Improvement & Change for Adult, Social Care and Health be rescheduled from April 2019 to March 2019;
- a report on Investment in Shared Lives be prepared for the Committee meeting of January 2019.

RESOLVED 2018/024

That the Work Programme be amended to reflect Members' discussions.

The meeting closed at 11.39 am

CHAIRMAN