

JOINT CITY AND COUNTY HEALTH SCRUTINY COMMITTEE
11 OCTOBER 2016
THE WILLOWS MEDICAL CENTRE, CARLTON
REPORT OF CORPORATE DIRECTOR FOR RESILIENCE (NOTTINGHAM CITY COUNCIL)

Purpose

- 1.1 To review action taken by Nottingham North and East Clinical Commissioning Group to ensure that all patients in the Carlton area have access to good quality GP services following the closure of The Willows Medical Centre.

2. Action required

- 2.1 The Committee is asked to review action being taken locally to ensure that patients in the Carlton area have access to good quality GP services.

3. Background information

- 3.1 At its meeting on 12 July 2016 the Committee heard that following inspection by the Care Quality Commission, The Willows Medical Centre in Carlton temporarily closed from 10 June until further notice. Following the temporary closure, patients registered with The Willows Medical Centre were advised to contact one of four other local practices (Peacock Healthcare, Park House Medical Centre, Netherfield Medical Centre and Westdale Lane Surgery) if they needed an appointment with a GP or practice nurse. The Committee was advised that there was sufficient capacity between these four practices to accommodate all patients registered with The Willows.
- 3.2 The CQC published a report detailing its inspection findings in August 2016. Overall the practice was rated as 'Inadequate'. The provider's registration was suspended for a period of up to three months and the service was placed in special measures. Nottingham North and East Clinical Commissioning Group is responsible for commissioning GP services in Gedling (in co-commissioning arrangements with delegated responsibility from NHS England) and issued a statement about the publication of the CQC report and the action it had taken/ was taking in relation to ensuring patient care and access to services.
- 3.3 Following publication of the CQC report NHS England received a formal resignation from Dr Nyatsuro in relation to this GP contract. In light of this resignation the CCG commenced the process of considering options

to ensure the right level of primary care health services for the local area going forward.

- 3.4 The CCG's Primary Care Commissioning Committee most recently met on 30 September 2016 to consider this issue. Representatives of Nottingham North and East CCG will be attending the meeting to provide the Committee with information on the latest position.

4. List of attached information

None

5. Background papers, other than published works or those disclosing exempt or confidential information

None

6. Published documents referred to in compiling this report

- 6.1 Report to and minutes of the meeting of the Joint Health Scrutiny Committee on 12 July 2016

7. Wards affected

Nottingham City Council - Mapperley and Dales
Nottinghamshire County Council – Carlton West and Carlton East

8. Contact information

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