Appendix 1 – Nottinghamshire Pension Fund – Pension Scam Action Plan - Approved by Pensions Committee on 29 July 2021

| | Action | Timeframe | Owner |
|----|--|---|--|
| 1. | End to end review of the current pension transfer process including review of all due diligence measures and develop a checklist process for completion for each transfer. | By the end of 2021 | Pension Administration Office |
| | Note: an initial review was undertaken at the start of the pandemic (March 2020). A further review is intended to ensure the process and procedures are in line with the "pledge to combat pension scams" and the scam provision within the Pension Scheme Act 2021. | | |
| 2. | Commit to the Pension Regulator Pledge to Combat Scams Step 1 - Complete all the required actions Step 2 - Submit Self Certification to Pension Regulator Step 3 - Confirmed by the Pension Regulator once self- certification has been submitted. | Timeframe to be determined once additional Technical and Regulations Officer recruited. | Group Manager, Business Services Centre in conjunction with the BSC Pension Team Manager |
| 3. | Utilise the "Our Pledge to Combat Pension Scam" logo | Linked to Action 2 | Technical and Regulations Team supported by Pension Systems Team |
| 3. | Pension Scam online training module via the Pension Regulator Trustee Toolkit is completed by Pension Administration Staff Pension Committee Members Pension Board Members | By the end of October 2021 | BSC Pension Team Manager in conjunction with Demonstrate Services for Pension Committee and Pension Board Members. |
| 5. | Review and develop ongoing Pension Scam communication plan | Ongoing – links to action 1,2 and 3. | Technical and Regulations Team |
| 6. | Pension Scam section to be added to the Pension Administration Annual Performance Report | Next Report Due June 2022 | BSC Pension Team Manager |