

REPORT TO:	Nottinghamshire County Health Overview and Scrutiny Committee
REPORT FROM:	Keith Mann, Derbyshire & Nottinghamshire Area Team, NHS England
REPORT TITLE:	Kirkby Community Primary Care Centre: Planned Procurement
DATE	1 July 2013

Background

NHS England is now responsible for commissioning primary medical services across England following the NHS Health & Social Care Act 2012. The Derbyshire and Nottinghamshire Area Team represent NHS England locally and are the successor of Nottinghamshire County PCT within the local area. At the core of NHS England's values is the ambition to place the patients and the public at the heart of everything we do.

The purpose of this report is to provide information on the planned tender for a replacement contract for primary medical service within the local area. The contract for services at Kirkby Community Primary Care Centre will come to an end in March 2014; it is the intention of NHS England to undertake a procurement process to find and appoint a provider for the new contract in line with procurement requirements of The Public Contracts Regulations 2006.

The current contract commenced on 01 April 2008 as a brand new service with 0 patients registered; the service now has 5,034 patients registered. The service was commissioned by Nottinghamshire County PCT and awarded to Central Notts Clinical Services (CNCS). Nottinghamshire County PCT consulted with the Nottinghamshire Overview and Scrutiny during the procurement process for this contract in 2007.

Kirkby Community Primary Care Centre

The practice is located near the centre of Kirkby-In-Ashfield within Ashfield Health Village (previously known as Ashfield Community Hospital) on Portland Street.

Patients can choose to register with the practice if they live in Kirkby in Ashfield, Annesley Woodhouse or Kirkby Woodhouse Area. The practice is open from 8am to 6.30pm Monday to Friday; the practice also provides Extended Hours opening from 6.30pm to 8pm each Monday and Friday.

The practice provides core medical services including general illness, long term

condition management, health promotion and advice. The practice is also able to offer a range of Enhanced Services to patients including Influenza vaccinations, Anti-Coagulation Monitoring, Sexual Health Services, and Health Checks for patients with Learning Disabilities. The practice also takes part in the Patient Participation Enhanced Service which requires the practice to actively engage with patients within the practice to better understand patient perspectives and to improve services offered to patient

Patient satisfaction levels within the practice are currently high; between July 2012 and March 2013 the national GP Patient Survey reported 88% of patients their overall experience of the practice to be 'good' or 'very good'. Additionally 84% of patients said they would either 'probably' or 'definitely' recommend this service.

The area is well serviced by public transport and there are car parking spaces located throughout Ashfield Health Village for patients to use.

Communication & Engagement

As part of the plan for procuring a new contract, Derbyshire and Nottinghamshire Area Team will shortly be writing to patients registered at the practice to raise awareness of the planned procurement and also invite patients to attend a local open session with representatives. NHS England has sought the views of patients on the letter content and is committed to continuing engagement with patients through the procurement process.

The Area Team will be running an open meeting towards the end of July at Ashwood Community Centre, Portland Street, Kirkby. The meeting is being called to provide patients with details about the procurement process, answer any questions that they may have and to seek patient views on services to help us shape the way health care is provided at the Centre. The date/time of the meeting once arranged will be communicated in the patient letter and will also be displayed at the practice.

The Area Team also plan to facilitate a drop in session at the practice and enable patients to complete a patient survey of questions pertinent to the procurement exercise and to have a say in the services that they would like to see offered. This will ensure that patients who may not be able to attend the open meeting have the chance to comment.

NHS England will also work closely with Mansfield & Ashfield Clinical Commissioning Group to ensure that services are aligned to those commissioned by Mansfield & Ashfield Clinical Commissioning Group and fit into the strategic plan for the local health economy as a whole.

Engagement will also take place with a range of other stakeholders including local voluntary and charitable organisations and Nottinghamshire Health Watch to ensure all interested parties are fully informed and given the opportunity to express any views that they may seem relevant to the procurement exercise.

Conclusion

We would like to take this opportunity to assure you that GP services will continue as normal throughout this procurement period. It is the intention of NHS England to continue to offer these services from the existing premises in the future. Due to the significant expansion of the list size, the demand for this service to continue is clear. Engagement with patients will be maintained at all stages of this process.