

**7 September 2021****Agenda Item: 5****REPORT OF THE CHAIRMAN OF HEALTH SCRUTINY COMMITTEE****ACCESS TO PRIMARY CARE****Purpose of the Report**

1. To provide an initial briefing on issues of concern to Members in relation to access to primary care services.

**Information**

2. Lucy Dadge, Chief Commissioning Officer and Joe Lunn, Associate Director of Primary Care, Nottingham and Nottinghamshire Clinical Commissioning Group (CCG) will attend the Health Scrutiny Committee to provide an initial briefing on access to primary care issues to cover:-
  - Background (General Practice Contracts) – General Medical Services (GMS) Requirements, Online Booking, General Practice Appointment Data (GPAD), Extended Access, Out of Hours (OOH)
  - Monitoring - Annual Patient Survey, Complaints, Quality Monitoring
  - Regulatory Roles and Assurance – Clinical Commissioning Group (CCG), Care Quality Commission (CQC), NHS England & Improvement (NHSE/I), Healthwatch
  - Booking a Routine Appointment - How this has changed due to COVID
3. A briefing from the Clinical Commissioning Group on access to primary care is attached as an appendix to this report.
4. Members are requested to consider and comment on the information provided and identify requirements for information for future consideration as part of this ongoing review.

**RECOMMENDATION**

That the Health Scrutiny Committee:

- 1) Consider and comment on the information provided.
- 2) Identifies requirements for information for future consideration.

**Councillor Sue Saddington**  
**Chairman of Health Scrutiny Committee**

**For any enquiries about this report please contact: Martin Gately – 0115 977 2826**

**Background Papers**

Nil

**Electoral Division(s) and Member(s) Affected**

All