NOTTINGHAMSHIRE POLICE AND CRIME PANEL

Wednesday, 08 September 2021 at 14:00 County Hall, West Bridgford, Nottingham, NG2 7QP

<u>There will be a pre-meeting for Panel Members only</u> <u>in Committee Room B at 1.15 pm</u>

AGENDA

1	Minutes of last meeting held on 7 June 2021	3 - 8
2	Apologies for Absence	
3	Declarations of Interests by Members and Officers:- (see note below) (a) Disclosable Pecuniary Interests (b) Private Interests (pecuniary and non-pecuniary)	
4	Work Programme	9 - 14
5	COVID-19 - Courts and Criminal Justice Recovery Plan Update 2020-21	15 - 20
6	Police and Crime Plan 2021-24 – Development Update	21 - 32
7	Police and Crime Commissioner's Update Report	33 - 84
8	Complaints and Reviews Assurance Report	85 - 94
9	Police and Crime Panel Annual Report - 2020-21	95 - 116

<u>Notes</u>

- (a) Members of the public are welcome to attend to observe meetings of the Police and Crime Panel. Please note that there is no opportunity for the public to speak at these meetings.
- (b) Declarations of Interests Persons making a declaration of interest should have regard to their own Council's Code of Conduct and the Panel's Procedural Rules.

Members or Officers requiring clarification on whether to make a declaration of interest are invited to contact Keith Ford (Tel. 0115 977 2590) or a colleague in Democratic Services at Nottinghamshire County Council prior to the meeting.

(c) Members of the public wishing to inspect 'Background Papers' referred to in the reports on the agenda or Schedule 12A of the Local Government Act should contact: -

Customer Services Centre 0300 500 80 80

(d) Membership: -

Christine Goldstraw OBE – Independent Co-optee– Chair Councillor David Ellis – Gedling Borough Council – Vice-Chair

Executive Mayor Andy Abrahams – Mansfield District Council Councillor André Camilleri – Nottinghamshire County Council Councillor Scott Carlton – Newark & Sherwood District Council Lesley Dalby – Independent Co-optee Councillor Kevin Greaves – Bassetlaw District Council Suma Harding – Independent Co-optee Councillor Rob Inglis – Rushcliffe Borough Council Councillor Neghat Khan – Nottingham City Council Councillor Richard MacRae – Broxtowe Borough Council Councillor Helen-Ann Smith – Ashfield District Council Bob Vaughan-Newton – Independent Co-optee Councillor Linda Woodings – Nottingham City Council

NOTTINGHAMSHIRE POLICE AND CRIME PANEL

MINUTES OF THE MEETING HELD ON MONDAY 7 JUNE 2021 AT 2.00pm AT COUNTY HALL

MEMBERS PRESENT

(A denotes absent)

Christine Goldstraw OBE – Independent Member (re-elected as Chairman at this meeting) Councillor David Ellis – Gedling Borough Council (re-elected as Vice Chairman at this meeting)

Executive Mayor Andy Abrahams – Mansfield District Council Councillor Scott Carlton – Newark and Sherwood District Council Councillor Andre Camilleri - Nottinghamshire County Council Lesley Dalby – Independent Member – **A** Councillor Kevin Greaves – Bassetlaw District Council Suma Harding – Independent Member Councillor Rob Inglis – Rushcliffe Borough Council Councillor Neghat Khan – Nottingham City Council Councillor Richard MacRae – Broxtowe Borough Council Councillor Helen-Ann Smith – Ashfield District Council Bob Vaughan-Newton – Independent Member Linda Woodings – Nottingham City Council

OFFICERS PRESENT

Keith Ford – Team Manager, Democratic>Nottinghamshire County CouncilServices>(Host Authority)Jo Toomey – Advanced Democratic Services>Officer>Pete Barker - Democratic Services Officer>

OTHERS PRESENT

Caroline Henry - Police and Crime Commissioner (PCC) Rachel Barber – Deputy Chief Constable, Notts Police Alex Castle-Clarke – Head of Strategy & Assurance, Office of PCC Charlie Radford – Chief Finance Officer, Office of PCC

1. ELECTION OF CHAIRMAN

RESOLVED 2021/009

That Christine Goldstraw OBE be appointed Chairman of the Panel for the 2021/22 municipal year.

2. ELECTION OF VICE-CHAIRMAN

RESOLVED 2021/010

That Councillor David Ellis be appointed Vice-Chairman of the Panel for the 2021/22 municipal year.

3. MINUTES OF LAST MEETING HELD ON 29 MARCH 2021

The minutes of the meeting held virtually on 29 March 2021, having been previously circulated, were agreed as a true and correct record, and were confirmed and signed by the Chair of the meeting.

4. APOLOGIES FOR ABSENCE

An apology was received from Lesley Dalby, Independent Member.

5. DECLARATIONS OF INTEREST

No declarations of interest were made.

The Chair welcomed the new Commissioner and new members of the Panel to their first meeting.

6. REVIEW OF MEMBERSHIP - BALANCED APPOINTMENT OBJECTIVE

Jo Toomey introduced the report and informed the Panel that its membership must reflect the political balance of the individual Councils as well as the wider balance across Nottinghamshire. Ms Toomey stated that following the recent local government election and any by-election results, political proportionality had been recalculated and recommended that the balanced appointment objective could best be met by increasing the membership of the Panel by one member. The recommendation set out in the report was to appoint an additional Conservative Member who would come from Nottinghamshire County Council. Ms Toomey reminded members that any increase in the size of the Panel needed to be approved unanimously and also required Home Office approval.

RESOLVED 2021/011

- 1) That the Panel agree to increase the elected member representation on the Panel to 11 to enable the balanced appointment objective to be best achieved.
- 2) That a further Conservative co-optee from Nottinghamshire County Council be sought to achieve political balance.
- 3) That the changes in Council representation on the Panel, as detailed in paragraph 9 of the report, be noted.
- 4) That Home Office approval to the increased size of the Panel be sought.

7. <u>RESULTS OF POLICE AND CRIME COMMISSIONER ELECTION</u>

Ms Toomey introduced the report and informed the Panel that the report was for noting only and detailed the results of the first and second counts of the recent Police and Crime Commissioner election.

The Chair paid tribute to the work of the previous Commissioner, Paddy Tipping, and stated that the new Commissioner, Caroline Henry, had been left a good legacy. The Chair informed the Panel that she had written to Mr Tipping thanking him for his valuable contribution over many years and stated that all members had seen the reply from Mr Tipping where he thanked the Panel for its support.

RESOLVED 2021/012

That the result of the election for the Nottinghamshire Police and Crime Commissioner be noted.

8. POLICE AND CRIME COMMISSIONER'S INTRODUCTORY REPORT

The Chair congratulated the Commissioner on being elected to the post and informed the Panel that she and the Vice Chair had already met the Commissioner for a useful and frank discussion. The Commissioner paid tribute to her predecessor, Paddy Tipping, and his deputy, Emma Foody, and thanked them for all the time and energy they spent in keeping the residents of Nottinghamshire safe.

The Commissioner informed the Panel that in the four weeks since she had been elected progress had been made and how she intended to publish her detailed Police and Crime Plan following consultation with residents. The Commissioner paid tribute to both officers and support staff who on a daily basis were faced with danger.

The Commissioner spoke of the role of the police in fighting crime, including combatting knife and violent crime, and stated that she wanted to work with partners to build on this work as well as focussing on crime prevention. The Commissioner informed the Panel that she intended to increase the number of frontline officers, develop dedicated strategies regarding rural crime and gender based violence, and review the Force's estate.

The Commissioner stated that it was not fair in the current financial climate to just request extra funding and informed the Panel that she would not be filling the Deputy Commissioner post, thereby saving £78k per annum. The Commissioner informed members that she would also be launching a review of the Office of the Police and Crime Commissioner to ensure that it continued to provide value for money.

During discussions the following points were raised:

- The Commissioner acknowledged that as it was part-way through the financial year, the savings from not filling the Deputy Commissioner's post would not equate to the full figure of £78k but that she did not intend to fill the post until mandated to do so.
- The Commissioner confirmed that she was committed to working with colleagues to make sure that the Nottinghamshire Safe Grants would go to the areas of most need and the

Chief Finance Officer confirmed that additional funding had been secured from the Ministry of Justice to finance these grants. The Commissioner informed the Panel that more details of the grants, including timelines and the process for applying, would be made available at the next meeting of the Panel.

- The Commissioner informed the Panel that she had taken part in a discussion that morning about the relationship between the police and the courts and emphasised the importance of the court system delivering. The Commissioner accepted an invitation from Suma Harding to meet the Chair of the Bench to discuss further the relationship between the courts and the police. The Deputy Chief Constable confirmed that the Nightingale Court was now operating with the backlog of cases being reduced as a result, but informed the Panel that it was anticipated that as society opened up again crime would increase, though there were other methods of disposal available to deal with offences.
- Responding to a question about the Youth Commission the Commissioner stated that she was delighted that one was in place and that at the meeting the previous week there were ideas put forward that could be assimilated into the Police and Crime Plan. The Commissioner informed the Panel of her intention to expand the crime prevention work being undertaken in schools and spoke of the difficulty in communicating effectively with young people.
- The Commissioner was asked about the problem of drugs and whether she had considered forming a dedicated team. The Commissioner replied that she had not given any thought to establishing a specific drug squad and the Deputy Chief Constable informed the Panel that the Reacher initiative does deal with the drugs issue through covert work and that working at a higher level with partners at the City and County aimed to ensure the issue was addressed. The Deputy Chief Constable stated that the force tried to intervene early, using intelligence from the community to deal with those pulling the strings and was aware of the threat posed by county lines. The Deputy Chief Constable informed members that Operation Reacher was working well in fighting the drug problem but that she would discuss this further with the Commissioner.
- The Panel shared some feedback from officers regarding Operation Reacher including a shortage of vehicles, the Commissioner replied that she was listening and confirmed that extra funding was now available from the Safer Streets initiative.
- The Commissioner was questioned about the criminal justice system (CJS), especially in relation to girls and women. She stated that Ministry of Justice funding had been obtained, that Independent Domestic Violence Advisors (IDVAs) helped cases progress through the system and that Juno, which was one of the services commissioned by the Commissioner to support survivors of domestic abuse, was carrying out valuable work. She stated that there was no 'magic wand' and that the CJS could not continue as it was presently. The Chair stated that she understood an update report would be brought to the September meeting of the Panel and the Commissioner undertook to chase this up.
- Responding to questions regarding rural crime the Commissioner spoke of the problem of hare coursing and the work being done by the dedicated rural crime teams and that reports of hunting would be dealt with when received. The Deputy Chief Constable said that all areas now had Reacher teams and that the approach to drugs in rural areas was the same as the approach in the urban areas.
- In terms of schools, the Commissioner spoke of the dedicated teams working in all schools and agreed with the Panel on the importance of early intervention.
- The Commissioner informed the Panel that the Force could take the lead in working with Trading Standards, including with test purchases of tobacco.
- The Commissioner stated that she thought partnership working was essential in preventing crime and tackling problems such as ASB and on-line fraud. The Deputy Chief Constable informed members that the police could not do everything and that

communities needed to be empowered, though some tolerated behaviour that would be reported by others.

- The Panel stated that the wearing of body worn cameras was speeding up the handling of DV cases in the courts and asked for all officers to wear the equipment. The Deputy Chief Constable replied that the protocol was for the cameras to be used all of the time and that all frontline officers had now been issued with the equipment but stated that sometimes when there is more than one officer attending an incident not all of the officers turn on their cameras.
- Replying to a question about making efficiency savings and the effect on the frontline, the Commissioner stated that she was committed to making sure that every penny was spent wisely and that the emphasis was on the frontline.
- The Panel brought up the subject of Newark Police Station and the Commissioner informed the Panel that a public consultation was imminent to find out exactly what residents and businesses in Newark want and that a decision would be made in August.
- The Chair ruled that a number of detailed questions regarding the Ashfield area might be better dealt with by submitting them in writing to the Commissioner. The Deputy Chief Constable informed the Panel that all allegations of racism made against the Force had been investigated and that all such allegations are treated seriously by the Force.
- On the subject of people trafficking / modern slavery the Deputy Chief Constable informed the Panel that the Modern Slavery Team had been working hard over the last 18 months both locally with EMSOU and nationally and though there was still work to be done the Force was in a good position.

RESOLVED 2021/013

That the contents of the report be noted.

9. WORK PROGRAMME

Ms Toomey introduced the report and informed the Panel that members could request changes and adapt the Work Programme as they saw fit. Ms Toomey informed members that a further recommendation had been omitted from the report in error and that the Panel's approval was being sought to renew the £400 annual subscription to the Regional Police and Crime Panel Network, a figure that had not increased from the previous year.

RESOLVED 2021/014

- 1. That the contents of the report be noted.
- 2. That the 2021/22 annual subscription to the Regional Police and Crime Panel Network be renewed at a cost of £400

10. POLICE AND CRIME COMMISSIONER'S CLOSING REPORT

The Commissioner and the Deputy Chief Constable responded to questions from the Panel:

• The Commissioner stated that the recent Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services report of policing in the pandemic had looked at 19 Forces, including Nottinghamshire's, and that the findings had been generally positive despite

some inconsistencies and that the Nottinghamshire Force had been praised. The Deputy Chief Constable confirmed that some challenges remained but that the force was in a good place regarding the 5 recommendations made in the report.

- Responding to a query about the relationship between the severity and volume of crime, the Deputy Chief Constable confirmed that this was a challenge but that in terms of resources the force was in a good position, especially with regard to the uplift in officer numbers. The force also continued to talk to communities and work with partners.
- Ms Radford confirmed that work on the Essential Services Network (ESN), the national programme to replace the existing Airwave service, was both over time and over budget and that a meeting was scheduled however no end to the project was in sight.
- Ms Radford spoke of the ongoing challenges with budget monitoring and informed the Panel that problems were not just confined to the payroll but that there had been problems with the ledger too. Ms Radford informed members that the department was now on a much better trajectory with colleagues learning how the new system worked and that from 1 April 2022 the Force would no longer be involved with shared services in that area, which should further improve the situation.
- The Commissioner acknowledged the Panel's concerns around domestic abuse and confirmed that this would remain a priority for the police and that she was committed to supporting victims.
- The Commissioner informed the Panel that she would develop her Police and Crime Plan through consultation to find out people's priorities.
- The Panel congratulated the Force for recruiting a PC at the age of 53 and the Deputy Chief Constable informed the Panel that the diversity of the new recruits was good to see. The Commissioner added that the Nottinghamshire Force was one of the most representative in the country.
- The Commissioner confirmed that she would organise a visit to the new HQ for members when the building was complete.
- The Commissioner agreed that children needed to receive the right messages at the right time and informed the Panel that she was shocked at how young some offenders were.
- The Commissioner informed the Panel that she had spoken to the Home Secretary about online crime and there was agreement that the providers had the resources and capability to do more and that the Home Office was looking into how this could be achieved.
- The Commissioner agreed that Operation Reacher was a success, criminals did not like it, and that it was important to keep resourcing it well.
- The Commissioner confirmed that the use of drones was significantly cheaper than using helicopters, that the national approach had been expensive and had not worked and the there was the possibility of increasing the number of drones used, though that expansion could be limited by air space restrictions. The Deputy Chief Constable confirmed that the force had 3 drones, with 1 being used for training, which were deployed where they were needed.

RESOLVED 2021/015

That the contents of the report be noted.

The meeting closed at 4pm

CHAIRMAN

8 SEPTEMBER 2021

WORK PROGRAMME

Purpose of the Report

- 1. To give Members an opportunity to consider the work programme for the Panel and suggest further topics for inclusion (see Appendix A).
- 2. To consider other related matters.

Information and Advice

- 3. The work programme is intended to assist with the Panel's agenda management and forward planning. The draft programme will be updated and reviewed regularly in conjunction with the Chairman and Vice-Chairman of the Panel and is subject to detailed discussion with the Chief Executive of the Office of the Police and Crime Commissioner (OPCC).
- 4. Discussions take place with the Chair and Vice-Chair and the OPCC to schedule future agenda items as appropriate. Suggestions about future agenda items are welcome from Members and the PCC at any time.

National Police (Fire) and Crime Panel Conference

- 5. The Tenth Annual Conference for chairs members and officers of Police (Fire) and Crime Panels will take place on Tuesday 2 November 2021. It is intended that the conference will be held in person.
- 6. Details of the conference programme are being finalised and will be shared with Members of the Police and Crime Panel once they have been received.

Home Office Review of Police and Crime Commissioners (PCC)

- 7. The Home Office began a two-part review into the role of PCCs in July 2020, with recommendations from phase 1 published in March 2021. These were reported to the Panel in one of the updates from the Police and Commissioner.
- 8. Members and support officers for Police (Fire) and Crime Panels were invited to attend a session which was hosted by the Local Government Association on 13 July 2021 and included an update on the progress of the review. In that forum it was announced that implementation of the recommendations arising from phase 1 was underway, with phase 2 due to begin.
- 9. At that session, the representatives from the Home Office indicated that a White Paper was due to be published on sitting responsibility for fire governance with PCCs.
- 10. The terms of reference for Part 2 of the review was published on 27 July 2021, which indicated that the review would consider the tools and levers PCCs needed to better equip them to fight crime and on the scrutiny of the PCC model. Part 2 will also include a consultation are afferding PCCs greater power of competence.

- 11. The part of the review looking at tools and levers to fight crime will consider:
 - a. The role of PCCs in offender management aligned to existing operator models
 - b. The role of PCCs in the partnership landscape and their ability to drive and co-ordinate local activity to reduce crime
 - c. The role of PCCs in securing and maintaining public confidence in policing and tackling crime and anti-social behaviour
- 12. While part 2 of the review does not include the role of PCCs in enforcing victims' rights and commissioning support services, these are being considered as part of work on the Victims' Bill.
- 13. The part of the review focusing on scrutiny will consider:
 - a. The police and crime panel model, specifically the benefits of independent members, identifying and securing the right skill sets and options to strengthen panel support
 - b. Reviewing the existing mechanisms for investigating complaints and allegations against PCCs
 - c. Considering the merits and demerits of introducing recall for PCCs for very serious breaches of behaviour
 - d. How PCCs use data in holding chief constables to account for the efficient and effective delivery of policing services
- 14. The timetable for Part 2 of the review was scheduled to be reported to the Home Secretary by November 2021. This would allow the government to plan any required legislative changes to embed the recommendations before the next PCC election.
- 15. The Review will stay on the Committee's work programme, with any issues arising from it being reported for members' information.

Site visits

- 16. The Force's new custody suite based at Radford Road is due to open in September 2021. A site visit will be arranged with Panel members prior to the opening of the facility. Once a date has been agreed, it will be shared with Panel members.
- 17. It is also anticipated that work will be completed on the joint force headquarters for both Nottinghamshire Police and Nottinghamshire Fire and Rescue will be completed by the end of December 2021. Once this has been completed, a development session will be arranged at the new headquarters, which will include a tour of the building.

Other Options Considered

18. All Members of the Panel are welcome to suggest items for possible inclusion in the work programme.

Reasons for Recommendation/s

19. To enable the work programme to be developed further.

RECOMMENDATIONS

- 1) That the work programme be updated in line with Members' suggestions as appropriate.
- 2) That any member of the Panel wishing to attend the Tenth Annual Conference for chairs, members and officers of Police (Fire) and Crime Panels indicates their interest.

Background Papers and Published Documents

Minutes of the previous meeting of the Panel (published).

<u>Terms of reference: Police and Crime Commissioner Review Part 2 (accessible) -</u> <u>GOV.UK (www.gov.uk)</u>

For any enquiries about this report please contact:

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Nottinghamshire Police and Crime Panel Work Programme (as at 23 August 2021)

Agenda Item	Brief Summary
15 November 2021	
Police and Crime Plan	To consider and make comment on the Commissioner's
	new Police and Crime Plan
Police and Crime Commissioner's update, including Budget and Efficiency Programme update, details of decisions taken and overview of Force Performance).	The Panel will review and scrutinise any decisions and other actions taken by the Commissioner on an ongoing basis. The Panel will also consider the Commissioner's response to the key performance and financial issues within the Force.
Home Office Review of Police and Crime Commissioners	To receive a report on the implications of the Home Office review of Police and Crime Commissioners on Police and Crime Panels.
Complaints update	Regular update on any complaints received against the Police and Crime Commissioner.
Independent Member Recruitment	To agree the process for reappointing/recruiting to the role of Independent Co-Opted Members (further to the Panel's decision of 23 November 2020)
8 February 2022 (Budget Meeting)	
Proposed Precept and Budget	To consider the Commissioner's proposed Council Tax precept
Police and Crime Commissioner's update, including Budget and Efficiency Programme update, details of decisions taken and overview of Force Performance).	The Panel will review and scrutinise any decisions and other actions taken by the Commissioner on an ongoing basis. The Panel will also consider the Commissioner's response to the key performance and financial issues within the Force.
Complaints update	Regular update on any complaints received against the Police and Crime Commissioner.
28 March 2022	
Police and Crime Commissioner's update, including Budget and Efficiency Programme update, details of decisions taken and overview of Force Performance). Complaints update	The Panel will review and scrutinise any decisions and other actions taken by the Commissioner on an ongoing basis. The Panel will also consider the Commissioner's response to the key performance and financial issues within the Force. Regular update on any complaints received against the
	Police and Crime Commissioner.
6 June 2022 (Annual Meeting)	
Appointment of Chairman and Vice- Chairman Review of Balanced Appointment	To appoint the Chairman and Vice-Chairman of the Panel for the next municipal year. The Panel will review its membership to see whether any
Objective	actions are required in order to meet the requirements for:
	 the membership to represent all parts of the police force area and be politically balanced members to have the skills, knowledge and experience necessary

Agenda Item	Brief Summary
Police and Crime Delivery Plan – quarters 3 and 4	The Panel will receive an update on performance against the Police and Crime Delivery Plan during quarters 3 and 4 of 2021/22
Police and Crime Commissioner's update, including Budget and Efficiency Programme update, details of decisions taken and overview of Force Performance).	The Panel will review and scrutinise any decisions and other actions taken by the Commissioner on an ongoing basis. The Panel will also consider the Commissioner's response to the key performance and financial issues within the Force.
Complaints update	Regular update on any complaints received against the Police and Crime Commissioner.

For Consideration		
Public/Non Public*	Public	
Report to:	Police and Crime Panel	
Date of Meeting:	8 September 2021	
Report of:	Hugh Simkiss, Head of Crime Midlands Region, Her Majesty's Courts and Tribunal Service	
Report Author:	Hugh Simkiss	
E-mail:	karen.barrington@Justice.gov.uk	
Other Contacts:		
Agenda Item:	5	

COVID-19: COURTS AND CRIMINAL JUSTICE RECOVERY PLAN UPDATE 2020/21

1. PURPOSE OF THE REPORT

- 1.1 This paper provides an update to the Covid-19 Courts and Criminal Justice Recovery Plan paper first reported to the Panel on 23 November 2020. It includes information up to the end of December 2020 to help inform further discussions.
- 1.2 The paper also includes a number of points of clarification following engagement with HM Courts & Tribunal Service (HMCTS) Head of Crime for the Midlands region.

2. NOTTINGHAMSHIRE MAGISTRATES COURTS

- 2.1 Mansfield Magistrates Court became an 'open site' on 8th June 2020, prior to this it was a staffed court venue hearing civil and family cases remotely using CVP (Court Video Platform) and BTMeetMe. Face to face hearings resumed 8th June 2020 in civil and family and 12th August in crime. Single Justice Procedure (SJP) courts and case management hearings held in Mansfield were also undertaken remotely. Mansfield Magistrates Court increased its capacity to list more criminal work from April 2021. This included re-introducing weekly listing of GAP (Guilty – anticipated plea) and NGAP (not Guilty – anticipated plea) courts, a further prison to court video link court as well as a trials court. This has meant a further 4 courts added to the Crime Listing Plan making a total of 7 crime (magistrates courts) in addition to the Crown Court and civil and family work listed in Mansfield. Mansfield will be part of the trial blitz which is taking place in Nottinghamshire between 1st to 12th November. This will see an additional 3 trial courts listed, alongside 3 other courts converted to trials for this period. Capacity will be increased from the usual 12 hours to 15 hours during the blitz.
- 2.2 Nottinghamshire was the first Local Justice Area in the East Midlands to recover and return to pre Covid Transforming Summary Justice (TSJ) timescales for both GAP and NGAP and continues to remain listing within expected timescales for all work, especially including Domestic Abuse and Youth. As return to timeliness has recovered, the need for the additional courts allocated for GAP and NGAP work has reduced. These courts have been converted to deal with other work such as

additional trial courts, statutory declarations or Non CPS work which has helped reduce / eliminate delays in listing these cases.

- 2.3 In line with the National 5point recovery plan for crime Nottinghamshire will be running a trial blitz between 1st and 12th November. As well as the extra trial courts at Mansfield detailed above, there will be a further 6 trial courts sitting in this period, with 15 hours of work compared to 12. This has meant an additional 270 hours of trial time has been created, which will reduce trial delays.
- 2.4 Common Platform Nottinghamshire rolls out with Common Platform for both Magistrates and Crown Court on 31st October. Which will see the first cases on the platform on Monday 1st November. Training is being undertaken by Legal advisers throughout August and September in readiness.
- 2.5 Cases destined for the Crown Court continue to be fast tracked through the Magistrates court as they were pre-lockdown.
- 2.6 Single Justice Procedure (SJP) Sessions have continued to take place on a weekly basis. Additional SJP sessions have been undertaken on Saturdays.
- 2.7 We continue to list 3 Police led Prosecution courts (2 at Nottingham and 1 at Mansfield) which as stated previously is more than we sat pre Covid. All backlogs have been cleared and police can list new business work from 16th August 2021 with capacity to list adjourned cases from early September.

3. NOTTINGHAMSHIRE CROWN COURT

- 3.1 Nottinghamshire currently has 5 Crown Court rooms available to hear jury trials (moving from 3 in July), with a further 4 available to hear short appointments. In addition we also have 2 trial courts able to hear bail trials at our Nightingale site (The Mercure hotel, Sherwood) and an additional court which we have modified from a Magistrates courtroom in Mansfield Courthouse. This is able to accommodate bail trials also.
- 3.2 The Nottinghamshire court rooms have been primarily used to accommodate Nottinghamshire work during the pandemic, however there are occasions that trials from other counties are heard on site as has always been the case pre-pandemic. This can be due to a myriad of reasons, including the need for a larger courtroom to accommodate multiple defendants. Overall however, majority of work is from the Nottinghamshire area.
- 3.3 In order to facilitate jury trials in Nottinghamshire, additional space was allocated for jury deliberation, such as the Judges dining area. This continues as we are still maintaining distancing to keep our jurors and other parties in court safe.
- 3.4 To increase the ability to efficiently hear multi hander trials HMCTS have installed strengthened polycarbonate screens in the dock of several court rooms. In Nottingham 3 docks have been furnished with strengthened dock screens. This will

increase the courts disposal rate since multi hander trials will be heard using one court room as opposed to needing to occupy several them.

- 3.5 Where two metre social distancing cannot be achieved HMCTS is also installing tall screens in the well of the court. This will allow advocates to present cases in a safe, PHE manner.
- 3.6 HMCTS continues to work with Public Health England to ensure compliance with their guidelines. The safety of our Judiciary, court staff and court users is our top priority. HMCTS appreciates the impact on victims and witnesses but as with other agencies we have to ensure safety. Of all court attendees. Our rigorous approach has paid dividends as court have been able to continue to operate during the latest lockdown.
- 3.7 HMCTS has worked with partner agencies and has revised the National Remote Link protocol to provide easy access to safe remote link buildings for all those who require it.
- 3.8 Determination of trials listed and heard is at the discretion of the Resident Judge in conjunction with the Listing Officer who currently meet daily/weekly and review all CTL cases. High profile matters and cases where vulnerabilities are identified are being prioritised and reviewed for confirmed listings each week.

4. DOMESTIC ABUSE COURTS

- 4.1 Domestic abuse courts have continued to operate and have been listed and heard as a priority throughout the pandemic and it has been very much business as usual since September 2020 in terms of listing the cases in terms of expected timeliness
- 4.2 HMCTS would like to clarify that there are defendants who have bail withheld by the police that are charged with domestic abuse. These cases will appear in the daily remand court. However, all Magistrates and legal advisors are trained in Domestic abuse courts. Nottingham was a forerunner of the Specialist domestic abuse courts and have a well-trained, expert team.

5. KEY ISSUES, RISKS AND OPPORTUNITIES

- 5.1 A number of key issues and risks continue to impact upon the Courts Recovery Plan. These include:-
 - Victim and witness impact: CJ partners recognise the adverse impact that court delays and adjournments can have on victim and witness engagement with the CJS, with victim and witness attrition known to increase with each subsequent delay. To effectively manage demand, each main trial listed in the Crown Court will also have 2-3 trials listed as 'backers/standby' which may go ahead should

the main trial not proceed. The impact of limitations to face-to-face services on CJ experience among all court users is not yet fully understood.

- Increasing demand on the Crown Court: The number of 'outstanding matters' in Nottingham Crown Court has started to increase since October. This is due to lengthy, complex multi- hander trials being listed across 3 court rooms. Nottingham Cron Court have been commended for the hard work in planning and disposing of these high priority cases.
- Lockdown restrictions introduced January 2021: The Crown Court have remained operational and jury trials have continued to take place albeit that some have been negatively impacted by COVID outbreaks resulting in cases 'stop/starting' and therefore extending time required to conclude a case. Footfall has been closely managed in the Magistrates Courts and has resulted in the reduction of hearings. The impact of this necessary practice has yet to be determined but the safety of our staff, judiciary and court users is our priority.
- Alternative venues / Nightingale courts: HMCTS has provided updates at the East Midlands Criminal Justice Board when alternative venues are being considered in counties. There is currently one alternative venue being used as an additional Crown Court in Nottingham. This provides two courtrooms and jury facilities.
- Management of multi-hander cases which require all jointly charged defendants and their representatives to be brought together at a single hearing, but frequently across several court rooms is understandably impacting on disposal rates. The installation of bespoke, strengthened polycarbonate screens in the docks together with screens in the well of the court in 3 court rooms in Nottingham Crown Court will assist in reducing the impact of hearing multi hander trials.
- Availability of Legal Advice: Further trainee legal adviser appointments are expected in the coming months. Those appointed last summer have remained with us and making excellent progress which allowed the increase in capacity to list courts
- **Police Lead Prosecutions:** There are no backlogs and early dates are available for the Police to list new business
- **File quality**: CPS and police continue to highlight opportunities to further improve police file quality in order to release more capacity among CPS lawyers.
- 5.2 Key risks relating to the Courts Recovery plan are being monitored via the CJSSC (Criminal Justice System Strategic Command) risk register. Nottinghamshire Police continue working to maximise the use of out of court disposals where possible in

order to relive pressures on the CJS (Criminal Justice System The Police are also working closely with the CPS to ensure that wherever possible, cases are close to trial ready at the point of charge. HMCTS conduct weekly meetings with CPs and fortnightly meetings with the police.

5.3 At a regional level, a Joint agency court recovery group has been established alongside weekly HMCTS meetings and ongoing engagement with senior managers at regional level. Weekly CPS meetings are being conducted each Thursday where any concerns are discussed and resolved.

6. Background Papers (relevant for Police and Crime Panel Only)

Addendum to Covid-19 Courts and Criminal Justice Recovery Plan paper initially reported to the Police and Crime Panel on 23 November 2020

For any enquiries about this report please contact:

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For Consideration		
Public/Non Public*	Public	
Report to:	Police and Crime Panel	
Date of Meeting:	8 September 2021	
Report of:	Commissioner Henry (PCC)	
Report Author:	Dan Howitt	
E-mail:	Daniel.howitt13452@nottinghamshire.pnn.police.uk	
Other Contacts:	N/A	
Agenda Item:	6	

POLICE AND CRIME PLAN 2021-24: DEVELOPMENT UPDATE

1. PURPOSE OF THE REPORT

1.1 This report provides the Police and Crime Panel with an update on progress made by the Nottinghamshire Police and Crime Commissioner in developing and implementing her Police and Crime Plan since taking office in May 2021.

2. RECOMMENDATIONS

- 2.1 The Panel is invited to note the progress made to date scrutinise the contents of this report, seek assurance on any specific areas of concern and request further information where required and within the scope of their role.
- 2.2 The panel is invited to nominate a lead members on behalf of the City and County to maintain regular engagement with the OPCC as part of the Police and Crime Plan development process.

3. BACKGROUND

- 3.1 Police and Crime Plans are a statutory requirement for all police force areas introduced as part of the Police Reform and Social Responsibility Act 2011. The PCC is required to issue a Police and Crime Plan by 31st March 2022 at the latest, consulting with the Chief Constable in preparing the draft plan.
- 3.2 The Police and Crime Plan should determine, direct and communicate the PCC's priorities for their period in office and include details of:-
 - The PCC's police and crime objectives for the area;
 - The policing of the area which the Chief Constable is to provide;
 - The resources which the PCC is to provide to the Chief Constable;
 - The means by which the Chief Constable will report to the PCC;
 - The means by which the Chief Constable's performance will be measured;
 - The services which the Commissioner is to arrange to support crime and disorder reduction, or help victims or witnesses of crime and ASB
 - Any grants the Commissioner is to make, and their conditions

- 3.3 In compiling the Police and Crime Plan, the PCC has a duty to:-
 - Make arrangements for engaging with local people¹;
 - Co-operate with responsible authorities² in formulating / implementing local crime and disorder strategies giving due regard to their respective priorities;
 - Co-operate with local criminal justice bodies³ to provide an efficient and effective criminal justice system for the police area;
 - Have regard to the Strategic Policing Requirement and any guidance or codes of practice issued by the Secretary of State
 - Have regard to the need to safeguard and promote the welfare of children;
 - Fulfil duties relating to equality and diversity⁴ and securing value for money⁵;
- 3.4 The Nottinghamshire Police and Crime Commissioner has committed to publishing her statutory plan in November 2021 following a process of extensive engagement and review of the issues, needs and threats impacting upon the police force area.
- 3.5 The Police and Crime Panel have a critical role in reviewing the draft police and crime plan and providing feedback and recommendations to the Commissioner prior to its publication. For this reason, the Commissioner is seeking to maintain regular engagement with two panel members as part of the police and crime plan development process.

4. ENGAGING WITH LOCAL PEOPLE

- 4.1 Listening to the issues and concerns of local people has been central to the Commissioner's approach since taking office in May 2021. The Commissioner launched an extensive community listening exercise during summer 2021 which includes an online Police and Crime Plan priorities survey (7 August to 25 October) and a series of community engagement events in:-
 - Bassetlaw, 12 August: The Well, Hospital Road, Retford
 - Ashfield, 14 September: Festival Hall, Kirkby in Ashfield
 - Nottingham, 16 September: New Art Exchange, Gregory Boulevard
 - Rushcliffe, 29 September: Rushcliffe Arena
 - Newark, 30 September: Everyday Champions Centre

¹ <u>Section 34 Police Reform and Social Responsibility Act 2011</u>

² Responsible authorities <u>s5 of the Crime and Disorder Act 1998</u>: Police, Local Authority, Fire and Rescue Authorities, Clinical Commissioning Groups that are wholly or partly within the police force area

³ <u>Section 10(2)</u> - Criminal justice bodies incorporate the Chief Constable, Crown Prosecution Service, Her Majesty's Courts and Tribunals Service, HPPS, Youth Justice Services and Probation Trusts

⁴ Equality Act 2010 (Specific Duties) Regulations 2011

⁵ <u>Section 35 Police Reform and Social Responsibility Act 2011</u>

- Gedling, 7 October: Venue TBC
- Broxtowe, 13 October: Venue TBC
- Mansfield, 14 October: Venue TBC
- 4.2 The community engagement events are designed to: raise awareness of the Commissioner's role and proposed priorities; seek views on those priorities and; better understand the crime, policing and community safety issues impacting upon local residents. Each event will be open to members of the public attending in person and will be live-streamed via social media for residents wishing to participate online.
- 4.3 The Commissioner is also seeking the views of specific groups with lived experience of crime, policing and the criminal justice system. This includes, for example representatives from BAME and Faith community organisations (10 June), representatives from the Rural Crime Partnership (17 June), victims of crime (29 September), the business community (14 October), students (20 October) and young people (peer to peer engagement via the Nottinghamshire Youth Commission, summer 2021).
- 4.4 The OPCC's Community Listening Group brings together representatives from **Faith and Black, Asian and other Minority Ethnic (BAME)** organisations to discuss issues and concerns relating to crime, victimisation, offending and policing in Nottinghamshire. In consulting the group on the Commissioner's proposed police and crime priorities in June 2021, the group identified the following priority issues:-
 - Working with partner agencies to reduce the disproportionate entry and prevalence of Black and Asian young people in the <u>criminal justice system</u>
 - Further improve <u>relationships</u> between the police and BAME communities by increasing organisational understanding of lived experience, visibly targeting and tackling intimidating police contact and; ensuring police provide quality, timely and empathetic feedback to BAME victims/communities
 - Increasing trust and confidence among communities to report experience of crime, particularly among South Asian victims
 - Improving the <u>feeling of safety</u> and security among Black and Asian women and girls, particularly in recognising the prevalence and impact of Islamophobia affecting Muslim women. Consider options for targeted funding in this area
 - Ensuring robust early intervention in response to low level <u>hate crime</u> recognising how seemingly minor issues and tensions can quickly escalate
 - Improving the response to online / social media-based hate crime and abuse

 Improving the availability of support services for victims of hate crime in the county (e.g. Newark and Bassetlaw).

5. COOPERATION WITH KEY STAKEHOLDERS

- 5.1 The Commissioner is also facilitating a range of thematic stakeholder engagement events between June and October 2021 period which include a focus on priority themes such as violence against women and girls (27 July), serious violence reduction (8 September) and issues impacting upon the health and wellbeing agenda (29 September).
- 5.2 The PCC convened a meeting of stakeholders and professionals working within the **Violence Against Women and Girls (VAWG)** sector in June 2021 to consider the Commissioner's proposed police and crime priorities. The participants identified the following priority issues and concerns:-
 - Ensuring <u>equitable service provision</u> in terms of geography and demography
 recognising the bespoke needs of men and boys affected by VAWG-related violence and the need to improve access to services in rural areas
 - Working across the criminal and civil justice system to improve <u>outcomes</u> for VAWG-related offences and improving the recognition of domestic abuse and coercive control in the family court
 - Lobbying for more consistent longer-term sustainable <u>funding</u> for the sector at a national and local level
 - Securing longer-term <u>support</u> for victims and survivors of VAWG-related offences, including the provision of therapeutic support to better enable survivors of domestic abuse to 'recover from harm / cope with everyday life'
 - Maintaining a focus on universal and targeted <u>early intervention and</u> <u>prevention</u> approaches to affect attitudinal and behavioural change and protect people from harm
- 5.3 The Commissioner is also reviewing the existing plans and priorities of responsible authorities, in line with her statutory duty to give regard to those priorities in formulating the police and crime plan.
 - 5.4 Nottinghamshire Police issued a revised control strategy on 16 July 2021 setting out operational priorities for the service over the coming year based on an assessment of local and international threats and changing demand. The operational priorities for the force include: serious organised crime⁶; knife crime and serious violence; sexual offences; domestic abuse; stalking and harassment; serious acquisitive crime, counter terrorism and; cyber and financial crime.

⁶ Includes Organised Crime Groups, drugs, firearms, modern slavery and human trafficking

- 5.5 The Nottingham Crime and Drugs Partnership issued a refreshed partnership plan for 2021-2024 in July 2021. Strategic priorities for the city were confirmed as: antisocial behaviour; drugs and alcohol; hate crime; weapon-enabled offending; modern slavery and exploitation and; domestic and sexual violence and abuse.
- 5.6 The Safer Nottinghamshire Board reconfirmed strategic priorities in March 2021, maintaining a focus on: anti-social behaviour; substance misuse; hate crime; young people at risk of offending / exploitation; modern slavery; domestic abuse; reducing reoffending; tackling serious acquisitive crime and; Prevent.

6. ASSESSING LOCAL NEED

- 6.1 Nottinghamshire OPCC is currently refreshing the annual Police and Crime Needs Assessment for 2021. The assessment collates evidence from a wide range of police and partnership sources with a view to identifying the main crime, community safety and criminal justice issues likely to impact upon Nottinghamshire over the next four years.
- 6.2 Strategic risks are assessed and prioritised according to a MoRILE⁷ matrix which takes into account the likelihood of issues occurring, the impact they would have on individuals, communities and organisations and the capacity and capability available to respond.
- 6.3 Initial findings from the latest assessment highlight:-
 - Marked rises in levels of unemployment which have been significantly compounded by the Coronavirus pandemic
 - Ongoing pressures on the court system which have been compounded by the effect of the Coronavirus pandemic
 - Marked increases in residents reporting experience of fraud and online crimewith reductions in the proportion reported to police
 - Marked reductions in serious acquisitive crime which have been sustained beyond the easing of lockdown restrictions
 - Increased pressures on domestic and sexual abuse services as Coronavirus Restrictions have eased
 - Development of new ways of working which present significant opportunities to enhance organisational efficiency, the quality of public and stakeholder engagement and service user experiences
 - Serious violence, domestic and sexual abuse and burglary are expected to continue to elicit the greatest levels of 'crime harm' over the coming year.

⁷ Management of Risk In Law Enforcement

6.4 The Commissioner has scrutinised⁸ force compliance with the Home Secretary's Strategic Policing Requirement in 2021 and is assured that force has a good understanding of the risks facing the public and processes in place to identify current and projected capability and capacity requirements to counter those risks.

7. FURTHER CONSIDERATIONS AND INTERDEPENDENCIES

- 7.1 The Commissioner's plan will also reflect and be receptive to significant changes in policy, practice and legislation over the coming term, which include the Government's 'Beating Crime' Strategy published 27 July 2021. This sets out the Government's approach to reducing serious violent and acquisitive crime; identifying hidden harm and bringing more offenders to justice and; improving the response to fraud and online crime.
- 7.2 Significant legislative developments include the:-
 - Online Safety Bill, published May 2021, which aims to better regulate access to harmful online content and provide greater protections to vulnerable people;
 - Domestic Abuse Act, passed in May 2021, which introduced a range of new provisions and placed new duties on local authorities to provide accommodation-based support to victims of domestic abuse and their children
 - Police, Crime, Sentencing and Courts Bill, introduced in July 2021, which aims to bring about tougher sentencing for the most serious offenders, improve the efficiency of the court system and equip police with the tools and powers needed to keep people safe.
- 7.3 The plan will also take account of:-
 - The Police Foundation's Strategic Review of Policing which examines how crime, fear of crime and other threats to public safety are changing and assesses the ability of the police to meet these challenges.
 - The Home Office Review of the PCC Role which seeks to strengthen the accountability of PCCs and expand their role
 - Review of the Policing Protocol Order 2011 which will aim to provide a 'brighter-line' on the boundaries of operational independence and reflect changes in roles, responsibilities and relationships that have taken place over
 - Mobilisation of new probation services and changes to focus of Integrated Offender Management (IOM) arrangements following the national IOM

⁸ PCC's Strategic Resources and Performance Meeting, 21 July 2021

Review. The Plan will also take account of the wider roll out of electronic monitoring arrangements for serious acquisitive offenders in 2021 and opportunities for the increased use of alcohol sobriety tags.

8. PROVISIONAL PRIORITIES

8.1 The Commissioner has set a vision to 'make Nottinghamshire safe and feel safe' and has outlined a number of provisional objectives that, subject to feedback from communities and other key stakeholders, will shape the 2021-24 plan:-

PREVENTING, RESPONDING AND SUPPORTING

Stop crime before it happens and protect people from harm by:-

- Developing and investing in crime prevention initiatives and early intervention approaches that deal with the causes rather than consequences of crime
- Building on the work of Nottinghamshire's Violence Reduction Unit and its partner agencies to further reduce knife crime and other serious violence
- Supporting further improvements in education and diversionary projects that steer young people away from crime.
- Working with partner agencies to reduce reoffending and tackle the drivers of crime and anti-social behaviour particularly drug and alcohol-related offending

Ensure an efficient and effective response to the issues of greatest concern:-

- Providing resources to increase police officer numbers and holding the Chief Constable to account for increasing the visibility and accessibility of those officers
- Making the best use of resources and ensuring that they are distributed fairly and equitably across Nottinghamshire on the basis of where they are needed most
- Listening to local communities and improving police and partnership responses to the issues of greatest community concern including ASB, speeding and rural crime
- Ensuring that Nottinghamshire Police have the right skills, people and equipment to tackle the challenges of policing in the 21st Century

Support victims, survivors and communities to be safe and feel safe:-

- Continuing to improve services for victims of crime, particularly those with experience of domestic abuse or sexual abuse
- Improving the efficiency and effectiveness of the criminal justice system to ensure that victims are supported and more offenders are brought to justice.
- Reducing reoffending and working with the police and criminal justice partners to ensure that more offenders are brought to justice
- Working with local, regional and national partners to tackle and reduce the harm caused by serious and organised crime.

In delivering against these priorities, the Commissioner is also committed to fulfilling her statutory responsibilities to:-

 Have regard to national priorities for policing set by the Home Secretary, which include terrorism, serious and organised crime, cyber-crime and child sexual exploitation

- Promote equal opportunities and community cohesion between diverse communities and work to eliminate discrimination, harassment and victimisation
- Safeguard and promote the welfare of children
- Achieve value for money and keep collaboration opportunities for policing under review, including further opportunities for Blue Light Collaboration

9. PERFORMANCE AND ACCOUNTABILITY

- 9.1 The Commissioner is also developing a performance framework to enable the Commissioner, Police and Crime Panel and key partners track progress in delivering against the plan. This will take account of, and where appropriate include indicators from the new national police outcomes framework.
- 9.2 It is recognised that the Coronavirus pandemic had a significant impact on levels of service demand in Nottinghamshire, including opportunities to commit and report offending, and levels of identified safeguarding need. Consequently, 2020/21 does not provide a meaningful baseline against which future performance outcomes can be assessed.
- 9.3 For this reason, the Commissioner is exploring options to assess performance outcomes against annual aims and ambitions for key indicator, informed by a view of what can be reasonably achieved in the current environmental conditions and with the resources made available. The Commissioner will to hold an engagement session with senior police and partner agencies in October with a view to agreeing realistic and measurable parameters for any ambitions set.

10. Decisions

10.1 The Commissioner has the sole legal authority to make a decision as the result of a discussion or based on information provided to her by the public, partner organisations, members of staff from the Nottinghamshire Office of the Police and Crime Commissioner (NOPCC) or Chief Constable. The Commissioner's web site provides details of all significant public interest decisions.⁹

11. Human Resources Implications

11.1 None - this is an information report.

⁹ <u>http://www.nottinghamshire.pcc.police.uk/Public-Information/Decisions/Decisions.aspx</u>

12. Equality Implications

- 12.1 The Equality Act 2010 introduced a duty on public authorities to, in the exercise of their functions, have due regard to the need to; eliminate conduct prohibited by the Act, such as discrimination, harassment and victimisation related to an individual's protected characteristics and to; advance equality of opportunity and foster good relationships between people in carrying out their activities.
- 12.2 The Commissioner will develop her equality objectives in line with the 2021-24 Police and Crime Plan and include a clear statement within the plan on how those equality and diversity objectives will be met.

13. Risk Management

13.1 Risks to performance are identified in the main body of the report together with information on how risks are being mitigated.

14. Policy Implications and links to the Police and Crime Plan Priorities

14.1 This report provides Members with an update on performance in respect of the Police and Crime Plan.

15. Changes in Legislation or other Legal Considerations

- 15.1 The OPCC undertakes routine horizon scanning in order to track emerging legislation, government publications, audits and inspection findings, significant consultations and relevant research findings. This is considered as part of the PCC's weekly briefing schedule in order to help inform local strategic planning and decision making.
- 15.2 The <u>Elected Local Policing Bodies (Specified Information) (Amendment) Order</u> 2021 came into force on 31 May 2021 requiring Police and Crime Commissioners to publish on their websites a statement on how their force is performing in relation to key national priorities for policing when issuing their Police and Crime Plan. The Commissioner has taken steps to ensure compliance with the amended Order and will be publishing a statement on force performance in relation to the new framework in November.

16. Details of outcome of consultation

16.1 None – For information only

17. Appendices

A. Timeline for development of the Nottinghamshire Police and Crime Plan 2021-24

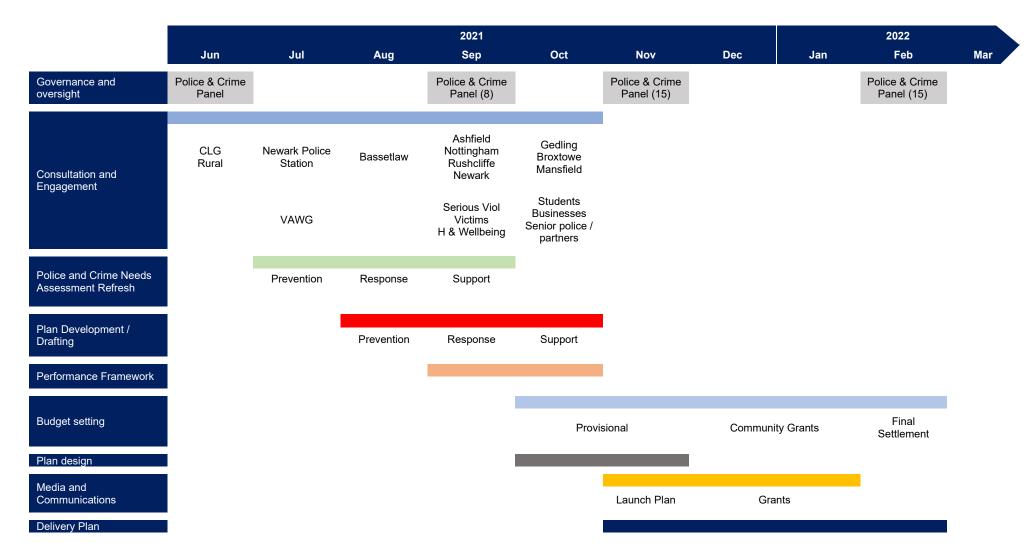
18. Background Papers (relevant for Police and Crime Panel Only)

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Appendix 1. Timeline for development of the Nottinghamshire Police and Crime Plan 2021-24



For Consideration			
Public/Non Public*	Public		
Report to:	Police and Crime Panel		
Date of Meeting:	8 September 2021		
Report of:	Commissioner Henry (PCC)		
Report Author:	Dan Howitt		
E-mail:	Daniel.howitt13452@nottinghamshire.pnn.police.uk		
Other Contacts:	None		
Agenda Item:	7		

POLICE AND CRIME COMMISSIONER'S UPDATE REPORT

1. PURPOSE OF THE REPORT

- 1.1 This report provides the Police and Crime Panel with an update on progress in developing and implementing Police and Crime Commissioner's (Commissioner) Police and Crime Plan (2021-24), in compliance with the Commissioner's statutory duties¹.
- 1.2 The report also includes an overview of the Commissioner's 90 Day Plan (appendix A), an update on key performance indicators to 30 June 2021 (appendix B) and the capital and revenue forecast outturn positions for 2021/22 (appendices C and D)

2. RECOMMENDATIONS

- 2.1 The Police and Crime Panel is invited to scrutinise the contents of this report and seek assurance on any specific areas of concern. The Panel is also invited to request further information where required and make relevant observations and recommendations within the scope of their role².
- 2.2 The Police and Crime Panel has a statutory duty³ to scrutinise performance and delivery against the ambitions of the Police and Crime Plan and of the Commissioner in fulfilling her statutory duties (Section 14 of the Policing Protocol 2011). This update report is designed to assist the Police and Crime Panel in fulfilling these responsibilities.

Section 13 of the Police Reform and Social Responsibility (PR&SR) Act 2011 requires the Commissioner to, subject to certain restrictions, provide the Panel with any information which they may reasonably require in order to carry out their functions, and any other information which the Commissioner considers appropriate

² <u>Police and Crime Panels: A Guide to Scrutiny</u>, Local Government Association (Updated 2016)

³ Police Reform and Social Responsibility Act 2011

3. Activities of the Commissioner: The 90 Day Plan

- 3.1 The Commissioner's 2021-24 Police and Crime Plan is now in development, and will be informed by evidence of local issues, risks and threats identified via the annual comprehensive Police and Crime Needs Assessment process, and by the issues, concerns and priorities of local residents and stakeholders identified as part of the Commissioner's extensive engagement programme during summer 2021.
- 3.2 The Commissioner's 'Have Your Say' events have already highlighted a range of priority issues concerns and priorities for local residents and stakeholders via sessions including: the Nottinghamshire Youth Commission's 'Big Conversation' (20 May), the Community Listening Group (10 June), the Nottinghamshire Rural Crime Partnership (17 June), Violence Against Women and Girls listening event (27 July), Nottinghamshire Police strategic leadership conference (27 July) and community events in Newark (21 July) and Bassetlaw (12 August).
- 3.3 The Commissioner has also convened a cross-party engagement session involving Members of Parliament on 6 July to discuss the proposed objectives of the Police and Crime Plan and opportunities for closer working on local crime, policing and community safety issues.
- 3.4 Other key engagements during this period have included: involvement in Fire Authority meetings and seminars; a range of introductory meetings with local inspectors, local authority leaders and neighbourhood teams; chairing of the Strategic Violence Reduction Unit Board (18 June); contribution to Police and Crime Commissioner roundtable events on agendas such the Emergency Services Network (9 June), rape and sexual violence (14 June) and retail violence (15 June) and attendance at a range of local boards, such as the Nottingham Crime and Drugs Partnership (CDP), East Midlands Criminal Justice Board (EMCJB) and Safer Nottinghamshire Board (SNB). The Commissioner has also been involved in a range of thematic events such as the 'Youth Violence think tank' (29 June).
- 3.5 Pending publication of the statutory Police and Crime Plan in autumn 2021, the Commissioner set out a number of immediate actions to be undertaken during her first 90 days in office, as shown in the **90 Day Plan** at appendix A. Significant progress was made across all actions during the 90 day period⁴, which included:-
 - Extensive community engagement on the proposed relocation of Newark Police station, as part of an approach that reached over 37,700 local

⁴ Period 13 May to 11 August 2021

residents via social media channels, print media, engagement events, focus groups and an online survey. Findings from this comprehensive engagement exercise will be used to inform future plans for Newark Police Station over the coming months.

- Priority actions taken in the response to serious violence reduction, which saw the Commissioner become Chair of the Strategic Violence Reduction Board and approve additional investment in a local project providing intensive support to young people with multiple complex needs who are at risk of, or already involved in serious violence.
- Identifying and securing opportunities for new funding which have included £862k from the Safer Streets Fund (Round 2) to tackle acquisitive crime in Nottingham and Mansfield. The Home Office provided highly positive feedback on the bids which 'effectively demonstrated the analysis and drivers of the problems in the chosen areas and identified a suitable response to tackling the issues'. Nottinghamshire was among only a minority of areas to receive funding for a secondary bid as part of round 2 of the scheme.
- The Commissioner has also supported a bid to the Home Office Serious Violence Youth Intervention Programme⁵, which was led by the Violence Reduction Unit (VRU) and was successful in securing £675,996 extra funding to strengthen custody intervention work in the city and county for children and young people aged 10 to 25. A conditional grant offer has also been received for a further bid for co-funding from the Youth Endowment Fund (YEF). If successful, the combined funds would provide an additional £1.7m for custody diversion programmes over a three year period, with a view to further reducing first time entrants into the youth justice system and youth recidivism rates.
- Further bids have been submitted to improve safety and feelings of safety for women and girls in Worksop South (£550k) and Sutton in Ashfield (£550k) as part of round 3 of the home office Safer Streets Fund, and improve safety and the feeling of safety in Nottingham City Centre (£300k). If successful, Nottinghamshire will be on track to receive a total of £2.8m Home Office Safer Streets Funding during the current financial year.
- The Commissioner has invested new Ministry of Justice funding of £1.8m into local domestic abuse and sexual violence support services to strengthen family court support across the city and county, specialist counselling, Female Genital Mutilation (FGM) support and 17 new specialist Independent

⁵ <u>Commissioner secures a further £676k to fight violence in Nottinghamshire</u>, 5 August 2021

Domestic Violence Advisers (IDVA) and Independent Sexual Violence Adviser (ISVA) posts.

- In engaging young people in crime prevention, the Commissioner has approved the Violence Reduction Unit's Youth Charter which has been produced by young people from the city and county to set out their vision and expectations for high quality youth work provision. The Commissioner has also awarded a grant to the Nottinghamshire Youth Commission to continue to undertake peer-led engagement with young people across Nottinghamshire in 2021/22.
- The Commissioner has continued to review opportunities to drive further efficiencies in police and OPCC services, both via ongoing scrutiny of the force and her review of OPCC structure, functions and capabilities. The force continues to make good progress in driving efficiency challenges to achieve the agreed £2.5m in 2021-22.
- In July 2021, the Commissioner also announced the successful negotiation on the lease of Phoenix House in Mansfield which led to savings of around £60k per year over the next 10 years. The savings will be reinvested into policing. The Commissioner also took the decision not to appoint a Deputy Commissioner until mandated, this is expected to save annual OPCC costs of over £78,000 per year. In addition, the Commissioner has committed to not claiming expense payments for travel within Nottinghamshire.
- 3.6 A number of areas set out in the 90 day plan will be subject to ongoing activity during the Commissioner's term in office. Where relevant, these will be reported via the Commissioner's Police and Crime Delivery Plan.

4. POLICE AND CRIME PLAN PERFORMANCE (2021-24)

4.1 A performance framework to underpin the 2021-24 Nottinghamshire Police and Crime Plan is currently in development and will be published alongside the Plan itself in autumn 2021. The Commissioner has, however, continued to track performance trends and outcomes via weekly briefings and the quarterly Performance and Insight report⁶ (Appendix B). These are used as a basis for scrutiny and holding the Chief Constable to account via the Commissioner's Strategic Resources and Performance meetings and weekly 1:1 meetings. The latest Performance and Insight report to 30 June 2021 shows a largely positive performance trajectory, noting in particular:-

4.2 Preventing crime and protecting people from harm:-

- Experience of crime in Nottinghamshire fell by 12.4% based on police recorded offences and by 5.1% based on the Nottinghamshire Police and Crime Survey in the year to June 2021 (excluding fraud and cyber crime). This trend has been significantly impacted by Coronavirus Restrictions that were introduced in March 2020 and reduced opportunities for offending.
- Sustained reductions in neighbourhood crimes such as burglary (-31%, -2,240) and vehicle crime (-29%, -2,317), supported by target hardening activity in hotspot localities via the Safer Streets project and changes in activity and behaviours during the Coronavirus lockdown including, for example, more home working and an increased neighbourhood presence.
- There has been a reduction in re-offending risk among those subject to Integrated Offender Management (IOM) arrangements have seen significant improvements over the last year, rising from -46% to -76%. The IOM scheme is now incorporating a growing cohort of acquisitive offenders following recommendations from the National IOM Neighbourhood Strategy.
- Levels of violent knife crime have fallen by 2.3% (-17) over the previous year, continuing the downward trend seen since 2018.
- Adult and child safeguarding referrals (+16%, +1,182) have further increased over the last year as a result of improvements in identification and recording of safeguarding concerns and earlier intervention to reduce risk of harm
- Identified cases of Child Sexual Exploitation (+5%, +24) have increased, largely driven by improvements in data quality

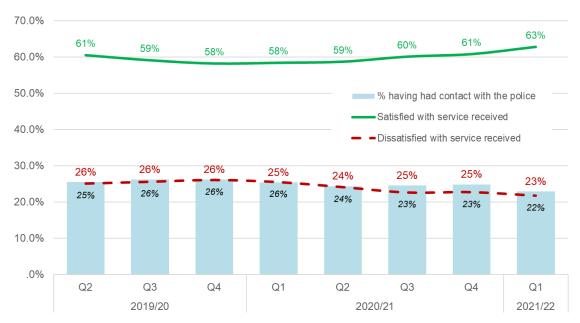
⁶ <u>https://www.nottinghamshire.pcc.police.uk/Public-Information/Performance/</u>

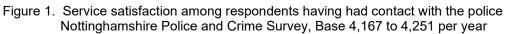
4.3 Responding to crime and issues of greatest community concern:

- Continued police proactivity in the response to drug trafficking and supply offences (+2.6%, +25), particularly via the Operation Reacher programme. Positively, the proportion of residents citing 'drug use and dealing' as a priority issue in their neighbourhood has fallen from 37.5% to 30.6% over the last year.
- The force continues to invest in new technology, which over recent months has included an additional drone, mobile / hand-held fingerprint scanners and the launch of the Victim Care App for retrieving case information and managing victim updates.
- Following pressures experienced during the Coronavirus pandemic, abandonment rates for the police 101 non-emergency number have fallen from 10.9% in the year to September 2020 to 4.6% in the year to June 2021. Abandonment rates for the 999 service remain low (<0.6%).
- Sickness rates among officers and staff in Nottinghamshire remain low and have not been adversely affected by the pandemic. The proportion of contracted days lost to sickness have fallen month by month since March 2020, with the force having followed government guidelines and implemented self-isolation, shielding and authorised absences through the Personal Assessment process.

4.4 Supporting victims, survivors and communities to be safe and feel safe:-

- Sustained increases in levels of compliance with the Victims' Code of Practice over the last year, having risen from 91.4% to 94.2%. This provides assurance that the care needs of victims are being routinely considered and that victims are being offered support / referral to available victim services.
- The proportion of respondents to the Nottinghamshire Police and Crime Survey that feel that they 'have confidence in the police in their area' and that the police 'do a good job' has risen by 2.5% pts and 3.5% pts respectively over the last year. Levels of satisfaction with the police, meanwhile, has increased by 4.4% pts.





- The proportion of respondents to the Nottinghamshire Police and Crime Survey stating that they feel safe outside in their area after dark (61.0%) remains strong, and comparable to levels recorded during the previous year (62.7%). Feelings of safety rose to some of the highest levels on record during the Coronavirus lockdown in 2020 (64.0%).
- 4.5 Despite these positive trends a number of negative performance exceptions have been highlighted this quarter. These include some areas of rising demand as the easing and lifting of Covid restrictions continues:-
 - The latest quarter saw an increase in missing person reports (+11%, +255), sexual abuse (+10%, +222) and 999 calls (+12%, +20,644) recorded by police with levels in most cases returning to those seen prior to the Coronavirus lockdown. Further increases are anticipated over the coming months as restrictions are further eased and activity within the night time economy increases
 - Rising levels of fraud (+17%, +485) and online crime (+11%, +424) recorded by the police, partly affected by increased online activity during the Coronavirus lockdown. The increase has been reflected in levels of selfreported victimisation captured via the PCC's Police and Crime Survey, of which a diminishing proportion of victims (5.4%) went on to report their victimisation to the police.

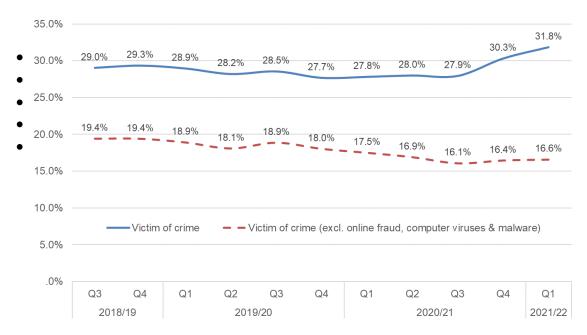


Figure 2. In the last 12 months, have you personally been a victim of crime?

Nottinghamshire Police and Crime Survey, Base 4,167 to 4,251 per year

Positive outcome rates for sexual offences have declined from 8.3% to 7.4% over the last year, with positive outcome rates for rape offences remaining broadly stable (4.9%). This reflects trends seen across England and Wales over recent years and has been highlighted as an area for improvement by the police and fire inspectorate HMICFRS⁷. Of particular note, is a rise in the use of outcomes 15 (other evidential difficulties prevent further action) and 16 (victim does not support / withdraws support for prosecution) which together account for 60% of all rape outcomes in Nottinghamshire.

• First time entrants into the Youth Justice System in the city have risen from 102 in December 2020 to 135 in June 2021, marking the first increase seen in several years. It should be noted, however, that the volume still remains low when compared to levels recorded in June 2019 (160).

⁷ <u>Review of Policing of Domestic Abuse During the Coronavirus Pandemic</u>, HMICFRS, 23 June 2021: This is concerning as it means victims are not receiving a CJ outcome and as a result may be unprotected from their abuser

5. National Developments

- 5.1 The Home Secretary launched **part two of the review into the role of Police and Crime Commissioners** on 27 July 2021. This will focus on ensuring PCCs have the tools and levers they need to better equip them to fight crime, including their role in offender management and in the partnership landscape to drive and co-ordinate local activity to reduce crime, combat drugs misuse and tackle anti-social behaviour.
- 5.2 The review will focus on Local Criminal Justice Boards, Community Safety Partnerships and Violence Reduction Units, and the PCC role in implementing an effective community trigger process. The review will also
 - Consider the police and crime panel model specifically the benefits of independent members, identifying and securing the right skill sets and options to strengthen panel support.
 - Review the existing mechanisms for investigating complaints and allegations against PCCs including examining the role of the Independent Office for Police Conduct (IOPC) in assessing criminal wrongdoings by PCCs and issues relating to vexatious/unfounded complaints
 - Consider the merits and demerits of introducing recall for PCCs for very serious breaches of behaviour, and a suitable trigger mechanism
 - Examine how PCCs use data in holding Chief Constables to account for the efficient and effective delivery of policing services in their respective areas
 - Consult on affording PCCs greater power of competence and examine the arguments as to whether it should be a general power or a functional power.
- 5.3 The review team will report to the Home Secretary on part 2 by November 2021, allowing the government to plan for any legislative changes which will need to be made to embed recommendations from part 1 and 2 of the review.
- 5.4 The Government published a new national **Beating Crime Plan** on 27 July 2021 which includes a focus on reducing serious violent and acquisitive crime; identifying hidden harm and bringing more offenders to justice and; improving the response to fraud and online crime. The plans sets out an ambition to 'increase trust in our criminal justice system as a whole' and ensure 'less crime, fewer victims and a safer country'.
- 5.5 In cutting homicide, serious violence and neighbourhood crime, the plan commits to: asking forces to report regularly on how Uplift officers are being deployed and performing; ensuring everyone has access to the police digitally via a national online platform and can access interactive police services and details of contactable neighbourhood officers; evaluating the prevention,

detection and public confidence benefits of sending a police officer in person to every domestic burglary (Greater Manchester pilot) and working with PCCs and other partners to set expectations for working in partnership to address antisocial behaviour (ASB). The Government also plans to assess whether PCCs should play a greater role in canvassing public views on the use of unpaid work / community payback schemes in their area, and introduce league tables for the police in answering of 101 and 999 calls

- 5.6 In exposing and ending hidden harms and prosecuting perpetrators, the plan commits to extend the reach of the Stop Abuse Together campaign on child sexual abuse and work with organisations such as CrimeStoppers and Neighbourhood Watch to raise understanding and awareness of hidden harms among local communities. The Government will continue to support work to increase modern slavery prosecutions and seek to ensure sustainability of funding for victims of crime via the Victim Funding Strategy. This will also include work to set commissioning standards and expectations for victims.
- 5.7 In building capability and capacity to deal with fraud and online crime, the plan commits to: improving intelligence capabilities replacing Action Fraud with an improved national fraud and cybercrime reporting system; increase arrests and prosecutions for fraud by increasing law enforcement investigative capacity in Regional Organised Crime Units and provide better support for the victims by expanding the National Economic Crime Victim Care Unit and make public communications more coherent and coordinated. The Government will also publish a new strategy for tackling hate crime in autumn 2021 which will seek to strengthen the response to online racist abuse. The Online Safety Bill will also give tech companies greater responsibility for protecting their users from fraud
- 5.8 The Commissioner will consider and where appropriate incorporate the ambitions of the national plan in the development of the Nottinghamshire Police and Crime Plan over the coming months. The Commissioner also plans to respond to the Government's upcoming consultation on the policing protocol which will seek to provide a 'brighter-line' on the boundaries of operational independence and the Home Secretary's role within the police governance system.
- 5.9 The Commissioner is also providing oversight and scrutiny of Nottinghamshire's **review of firearms licensing processes**, following the tragic events in Plymouth on 12 August 2021. New statutory guidance is expected in the coming weeks requiring mental health checks to be undertaken as a condition of all new firearms licencing applications.

6. Decisions

- 6.1 The Commissioner has the sole legal authority to make a decision as the result of a discussion or based on information provided to her by the public, partner organisations, members of staff from the Nottinghamshire Office of the Police and Crime Commissioner (NOPCC) or Chief Constable. The Commissioner's website provides details of all significant public interest decisions.⁸
- 6.2 Panel Members have previously requested that the Commissioner provide a list of all forthcoming decisions (Forward Plan), in addition to those already made. The Forward Plan of Key Decisions is currently under review and will be presented to the Panel alongside the draft Police and Crime Plan in November.

7. Financial Implications and Budget Provision

- 7.1 The Commissioner's Strategic Resources and Performance meetings (SR&P) provide a formal mechanism for holding the Chief Constable to account. At this meeting the Chief Constable submits a number of financial reports for scrutiny.
- 7.2 The 2021/22 forecasted outturn position for revenue expenditure will be reported to the SSRP meeting on 14 September 2021 and currently shows a forecasted £143k overspend position for the Nottinghamshire Police and an on budget position for the OPCC.

Expenditure Type	Total Base £'000	Virements £'000	Revised Budget £'000	Q1 Outturn £'000	Variance Over/(Under) £'000
Employee	142,858	1,468	144,326	144,458	132
Premises	6,118	58	6,176	6,596	419
Transport	6,144	0	6,144	5,905	(238)
Comms & Computing	8,915	770	9,685	10,154	469
Supplies & Services	9,834	132	9,966	10,774	808
Agency & Contract Services	12,763	5	12,768	11,872	(895)
Pension	34,460	331	34,791	34,878	87
Capital Financing	8,482	1,000	9,482	9,448	(34)
Income	(13,054)	(3,729)	(16,784)	(17,389)	(605)
	216,519	35	216,554	216,696	143

Nottinghamshire Police – Forecasted 2021/22 Revenue Outturn as at Q1 21/22

Overspends shown as positive numbers, under-spends shown as () numbers.

^{8 &}lt;u>http://www.nottinghamshire.pcc.police.uk/Public-Information/Decisions/Decisions.aspx</u>

- 7.3 The most significant forecast overspend is in relation to supplies and services (£808k), the majority of which reflects an increase in insurance premiums of £310k. A fee of £219k has been incurred in respect of Avon and Somerset Police opting out of the Multi Force Shared Services (MFSS) Collaboration. The force will also incur an additional £230k in professional and consultancy fees in relation to the East Midlands Strategic Commercial Unit (EMSCU) which is off-set in income.
- 7.4 A forecast overspend of £469k is shown in relation to communications and computing on account of a £308k increase in costs from the Home Office and £115k of orders that were delayed due to the Covid-19 pandemic. Premises also currently show a forecast overspend of £419k on account of some buildings being retained for longer than expected (e.g. Worksop and Holmes House), while an additional £27k relates to additional cleaning costs due to Covid-19.
- 7.5 Expenditure on agency and contracted services are currently forecast to underspend by £895k as MFSS / GEN 2 costs have reduced (-£342k) and regional charges for the East Midlands Special Operations Unit (EMSOU) have reduced (-£227k) as part of a new delivery model approved at the PCC Board.
- 7.6 Income is forecast to increase by £605k in year, reflecting income due to off-set EMSCU charges (£1,218k), off-set costs of regional buildings (£213k) and additional income generated from investment interest (£174k). This is off-set by loss of income for sporting events (-£278k) and Speed Camera Team (-£297k) as a result of Covid-19. A reduction of £320k income from the Speed Camera Partnership has been incurred as the result of the decision to not replace vehicles. This has been off-set by reduced contribution to capital financing.
- 7.7 As reported in the 2020/21 budget £3m ring fenced Performance Grant in relation to the uplift of an extra 20,000 officers nationally was reported. The grant has been approved and the income is being received monthly to alleviate any cash flow issues that may have been caused through Covid-19.
- 7.8 A capital expenditure of £17,793k was set for 2021/22 which has since seen +£258k variance on account of an increase in planned expenditure on the Sexual Assault Referral Centre (+£342k) and a reduction in planned expenditure on the Custody New Build (-£600k). Slippage of £8,636k from 2020/21 has also been to the Capital budget (£26,171). Three estates projects, namely the Nottingham Custody Suite, new Joint HQ Build and the Sexual Adult Referral Centre, account for a combined budget of £15,556k.
- 7.9 The review of capital expenditure shows a forecasted outturn position of £22,769k representing a forecast underspend of £2,072k and anticipated

slippage of £1,331k. The forecasted underspend is largely a result of the \pounds 1,360k budget allocated for the replacement of IT systems via the Multi-Force Shared Service Centre no longer being required – with the costs now being met from the revenue budget. Further slippage of around £824k is expected in relation to the national Emergency Services Network (ESN) programme to replace the current airwave service. It is expected that the budget for this programme will slip into 2023/24 or beyond.

- 7.10 Work on the multi-year Nottingham custody project is on schedule and is due for completion this autumn. Police and Crime Panel members are being invited to view the facilities at the earliest opportunity, in line with their oversight and scrutiny role. Date to be agreed with panel.
- 7.11 The multi-year FHQ build is providing a new headquarters for Nottinghamshire Police and Nottinghamshire Fire and Rescue and is expected to be completed in early 2022. Works on the new Sexual Assault Referral Centre commenced in summer 2021. Options are now being considered for the future of Newark Police Station, following extensive community engagement undertaken by the Commissioner during summer 2021.

Department	Project	2021/22 Budget + Virement £000's	Outturn £000's	Underspend £000's	Sum of Slippage £000's
Estates	Joint FHQ New Build	11,368	11,368	-	(0)
	Nottm Custody Suite	2,432	1,997	(435)	-
	Building Condition & Capital Mtn works	2,253	2,252	-	(1)
	SARC New Build	1,757	1,757	-	-
	Custody Improvements	939	688	(251)	-
	Newark Castle House Extension	600	600	-	-
	Operation Uplift	473	446	(27)	-
	Northern Control Room	393	393	(0)	-
	Estates Improvements	256	255	(0)	-
Estates Total		20,469	19,757	(712)	(1)
IS	New Systems	1,360	-	(1,360)	-
	ESN	800	-	-	(800)
	Tech. Refresh and Upgrades	582	582	-	-
	Operation Uplift	500	500	-	-
	ANPR Replacements	99	99	-	-
IS Total		3,341	1,181	(1,360)	(800)
Fleet	Replacement Vehicle Management process	1,600	1,600	-	-
	Operation Uplift Fleet	400	400	-	-
	Vehicle & Equipment Replacement Programme	361	361	-	-
Fleet Total		2,361	2,361	-	-
Grand Total		26,171	23,299	(2,072)	(801)

Forecasted 2021/22 Capital Projects Outturn as at Q1 2021/22

7.12 **Appendices C and D** contain the full finance revenue and capital reports submitted to the Strategic Resources and Performance Board on 14 September 2021.

8. Human Resources Implications

8.1 None - this is an information report.

9. Equality Implications

9.1 None

10. Risk Management

10.1 Risks to performance are identified in the main body of the report together with information on how risks are being mitigated.

11. Policy Implications and links to the Police and Crime Plan Priorities

11.1 This report provides Members with an update on performance in respect of the Police and Crime Plan.

12. Changes in Legislation or other Legal Considerations

- 12.1 The Commissioner undertakes routine horizon scanning of emerging legislation, government publications, audits and inspections and significant consultations, statistics and research findings in order to help inform local strategic planning and decision making.
- 12.2 The <u>Elected Local Policing Bodies (Specified Information) (Amendment) Order</u> <u>2021</u> came into force on 31 May 2021 requiring Police and Crime Commissioners to publish on their websites:
 - A statement on how their force is performing in relation to key national priorities for policing;
 - Copies of HMICFRS PEEL inspection reports, and a summary assessment of the force's performance; and
 - Copies of IOPC data on force complaints, and a statement on how the PCC (or Mayor's Office) is exercising its complaints-handling functions under the Police Reform Act 2002.
- 12.3 The Commissioner has taken steps to ensure compliance with the amended legislation and will be publishing a statement on how the force is performing in

relation to the national police outcomes framework when publishing her Police and Crime Plan in November 2021.

13. Details of outcome of consultation

13.1 The Chief Constable has been sent a copy of this report.

14. Appendices

- A. Commissioner's 90 Day Plan: 13 May to 11 August 2021
- B. Nottinghamshire Performance and Insight report to June 2021
- C. Quarter 1 2021/22 Capital Year to Date Position
- D. Quarter 1 2021/22 Revenue Year to Date Position

15. Background Papers (relevant for Police and Crime Panel Only)

• Police and Crime Plan 2018-2021

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NOTTINGHAMSHIRE POLICE AND CRIME COMMISSIONER 90 DAY PLAN

20 AUGUST 2021

Nottinghamshire Police and Crime Commissioner, Caroline Henry, formally commenced her term in office on Thursday 13 May 2021. In taking up the position, Commissioner Henry stated that "however you voted and wherever you live, I will be a Commissioner that listens and delivers. Thank you for putting your faith in me. I won't let you down".

This action plan sets out the immediate actions Commissioner Henry pledged to undertake during her first 90 days in office and tracks progress in achieving those actions by **Wednesday 11 August 2021**.

The actions undertaken are directly aligned to the Commissioner's manifesto commitments which included:

- Putting victims and residents at the heart of our policing priorities
- Stopping crime before it happens and protecting people from harm
- Investing in policing and making the best use of our resources
- Tacking the drivers of crime and ensuring more offenders are brought to justice

Objective 1: Put victims and residents at the heart of our policing priorities by:-

- Listening to local communities and improving responses to the issues of greatest concern
- Continuing to improve services for victims of crime, particularly those that have experience of domestic or sexual abuse

ACTION	STATUS	COMMENTARY
Newark Police Station 1.1 Hold a public engagement exercise on the potential relocation of Newark Police Station	COMPLETE	 The Commissioner has undertaken an extensive engagement exercise to obtain the views of local residents on plans to relocate Newark Police Station to a shared facility with Newark District Council. The exercise included:- An online public survey (28 June – 31 July 2021) promoted via social media channels which reached over 37,700 individuals in the Newark area and obtained responses from over 1,000 local residents Two focus groups (14 July 2021) held in Newark to provide more in depth insight into the views and perceptions of 24 local residents on the plans. This included a focus group involving residents aged 65 and over who are less likely to provide feedback via the digital engagement channels. A community event (21/07/21) open to residents via an online stream. This provided an opportunity for residents to share and discuss their views on the proposals with the PCC, with representation from the Chief Constable and other local leaders. Originally intended as a physical event, the session was ultimately facilitated online on account of the Commissioner being required to self-isolate. A further physical engagement event has been scheduled for Newark on 14 October 2021. The findings from this comprehensive engagement exercise will be used to inform plans for the future of Newark Police Station over the coming months.
 Digital consultation and engagement 1.2 Undertake a review of OPCC digital consultation and engagement arrangements to ensure that residents have a bigger voice in crime and policing matters 	COMPLETE	The Commissioner has piloted the use of social media based digital engagement techniques to better maximise visibility of and participation in OPCC consultation and engagement activity. This included online surveys seeking views on the relocation of Newark police Station (see above) and a broader general population survey seeking views on the Commissioner's proposed objectives for 2021-24. The methods adopted enabled the Commissioner to geographically and demographically target key community engagement cohorts and track the reach and take up of engagement activity. The learning from these exercises will be used by the OPCC to improve the reach and profile of future engagement activity and secure better value for money in delivering against this core statutory duty.

Objective 2:

Stop crime before it happens and protecting people from harm by:-

- Developing and investing in crime prevention initiatives and early intervention approaches to deal with the causes of crime
- Supporting further improvements in education and diversionary projects to steer young people away from crime.

ACTION	STATUS	COMMENTARY
 Serious Violence Reduction Provide strategic leadership to interventions and activity delivered as part of the serious violence reduction agenda by becoming the chair of the VRU Board 	COMPLETE	Commissioner Henry has become Chair of the Violence Reduction Board which provides strategic leadership and coordination of serious violence reduction activity across the City and County. The Commissioner met with the Home Office, VRU and Grip teams in early June to discuss the continued reductions in knife crime across Nottinghamshire and planned partnership activities to continue this positive momentum. Key initiatives include hotspot policing, focussed deterrence on high risk individuals, provision of high quality youth work for those impacted by violence, trauma informed approaches and supporting communities to build resilience. Since taking office, the Commissioner has approved additional investment in the Next Gen Programme delivered by the Children's Society, which provides intensive support to young people with multiple complex needs who are at risk of, or already involved in serious violence. As part of this programme, the Children's Society are working in partnership with the VRU to identify and implement system change opportunities to reduce risk factors, specific to the education sector. The Commissioner has supported bids to the Home Office and Youth Endowment Fund to enable the augmentation of custody provision for 10–25 year olds in the city and county. If successful, the combined funds would provide an additional £1.7m for custody diversion programmes over a three year period, with a view to reducing the number of first time entrants into the criminal justice system and reducing youth reoffending rates.
Domestic and Sexual Violence Support 2.2 Invest significant additional Ministry of Justice funding into local domestic and sexual violence support services	COMPLETE	Commissioner Henry has invested £1.8m of new Ministry of Justice funding into local domestic abuse and sexual violence support services. This includes family court support across the city and county, specialist counselling for domestic abuse and sexual violence survivors, FGM support and 17 new specialist Independent Domestic Violence Adviser (IDVA) and Independent Sexual Violence Adviser (ISVA) posts, many of which are for specific groups such as male survivors, BAME survivors and children and young people.

Objective 1: Put victims and residents at the heart of our policing priorities by:-

- Listening to local communities and improving responses to the issues of greatest concern
- Continuing to improve services for victims of crime, particularly those that have experience of domestic or sexual abuse

ACTION	STATUS	COMMENTARY
		As Chair of the Strategic Violence Reduction Board, Commissioner Henry has approved the VRU's Youth Charter which has been produced by young people from the City and County to set out their vision and expectations for high quality youth work provision. The Youth Charter reaffirms the commitment of the PCC, VRU and partners in the statutory and third sector to improve outcomes for young people and support them in reaching their full potential.
 Engaging Young People in crime prevention 2.3 Develop further opportunities to engage and involve young people in policing and crime prevention and via the Youth Commission 	COMPLETE	The Commissioner has awarded a grant to the Nottinghamshire Youth Commission to continue to undertake peer-led engagement with young people across Nottinghamshire in 2021/22. The Youth Commission have developed plans to consult on the priorities of the police and crime plan, undertake youth engagement on opportunities for crime prevention and explore options for closer working with the Violence Reduction Unit. The Commissioner also met with VRU Community and Youth Ambassadors on 23rd July to discuss their role in supporting violence reduction as part of a public health approach in communities.
		Work against this objective is ongoing, with the Commissioner set to launch of the second phase of the #stopviolence social media campaign in September 2021. This project has been co- produced by young people impacted by serious violence and focuses on themes such as knife carrying, county lines, sexual exploitation and bullying. To date the campaign has reached over 395,000 young people in the city and county.
		The Commissioner is also due to launch an innovative youth work programme developed in partnership with the VRU and National Youth Agency which aims to increase the quality standards of youth work for those working with our most at-risk young people.

Objective 3:

Investing in policing and making the best use of our resources by:-

- Providing resources to increase officer numbers and holding the Chief Constable to account for increasing visibility of officers in our communities
- Ensuring that our available resources are distributed fairly and equitably across Nottinghamshire on the basis of where they are most needed

ACTION	STATUS	COMMENTARY
Funding Opportunities 3.1 Pursuing and maximising opportunities to compete for national funding in areas such as crime prevention, serious violence reduction and youth diversion	COMPLETE	The Commissioner has successfully secured £862k of Safer Streets Round 2 funding for work to tackle acquisitive crime in Nottingham and Mansfield and has submitted bids for both Safer Streets Round 3 funding to make public spaces safer for women in the Worksop and Sutton-in-Ashfield areas, plus ongoing bid on the Safer Streets Night Time Economy Fund. The VRU has submitted two bids for co-funding from the Youth Endowment Fund (YEF) and Home Office Serious Violence Intervention Fund which, if would increase investment in custody based provision for children and young people by £1.7m over a three year period. The VRU is also exploring opportunities such as the Ministry of Justice Prison Leavers fund which is seeking innovative approaches to support resettlement of offenders, with bids due in August; and the Youth Endowment Fund "a supportive home", aiming to keep children safe from involvement in violence, particularly where children live in homes where there is conflict or domestic abuse, alcohol or substance misuse or where other family members are involved in crime.
Increasing front line capacity3.2 Reviewing opportunities to drive further efficiencies in the delivery of back office functions in order to direct more resources to the front line	COMPLETE	The force continues to make good progress in driving efficiency challenges of £2.5m in 2021-22 with benefits being delivered via IT Systems, rationalisation of estates and the ongoing impact of changes to working practices as a result of Covid-19. Further efficiency savings of £2.7m are planned in 2022/23, with up to £9m efficiencies likely to be realised by 2025-26. These plans allow the force to achieve officer uplift and maintain significantly increased frontline resourcing. In July 2021, the Commissioner also announced the successful negotiation on the lease of Phoenix House in Mansfield which has led to savings of around £60k per year over the next 10 years. The savings will be reinvested into local policing.

Objective 3: Investing in policing and making the best use of our resources by:-

- Providing resources to increase officer numbers and holding the Chief Constable to account for increasing visibility of officers in our communities
- Ensuring that our available resources are distributed fairly and equitably across Nottinghamshire on the basis of where they are most needed

ACTION	STATUS	COMMENTARY
OPCC Review 3.3 Review the structure, function and capabilities of the OPCC and explore opportunities to relocate the office	IN PROGRESS	Commissioner Henry has procured an independent provider to undertake a review of OPCC functions, roles and responsibilities. The review is currently underway and is scheduled for completion in Autumn 2021. Work is underway to recruit to vacant posts strengthen capacity where needed in relation to Business Support, Executive Support, Contracts and Commissioning and Complaints. This will enable the OPCC to enhance its efficiency and effectiveness in these important areas. In May 2021, the Commissioner took the decision not to appoint a Deputy Commissioner until mandated, this is expected to save annual OPCC costs of over £78,000 per year. In addition, the Commissioner has committed to not claiming expense payments for travel within Nottinghamshire.

Objective 4:

Tackling the drivers of crime and bringing more offenders to justice by:-

- Working with partner agencies to reduce reoffending and tackle drug-related crime and antisocial behaviour
- Working with partners to improve the efficiency and effectiveness of the criminal justice system and bring more perpetrators to justice

ACTION	STATUS	COMMENTARY
Tackling drug-related offending 4.1 Ensure funding and ongoing support for proactive visible anti-drug operations across Nottinghamshire	COMPLETE	The Commissioner has acted on her idea and agreed for funding from the Late Night Levy underspend to double the number of Operation GUARDIAN deployments in Nottingham city centre. This highly visible tactic has been demonstrably effective in reducing night time economy- related violence. Opportunities to expand the tactic to support the Operation REACHER programme and neighbourhood teams are also being explored, including costings for additional passive drugs dogs and handlers to strengthen available force capacity. The two commissioned substance misuse treatment providers, Clean Slate (Framework) in the City and Change Grow Live in the County, continue to work closely with Nottinghamshire Police, the courts and Nottinghamshire Probation Service to ensure that there is a direct route into treatment for those within the Criminal Justice system. The latest findings from the Commissioner's Police and Crime Survey show that the proportion of residents feeling that drug use and dealing is an issue in their area has continued to reduce over the last quarter alongside reductions in the frequency with which communities report experiencing the problem.
 Criminal justice 4.2 Raise the profile of current demand issues impacting on victims within the CJS and work with partners to drive tangible improvements in efficiency and effectiveness 	COMPLETE	The Commissioner has highlighted the ongoing demand pressures on the Criminal Justice System in Nottinghamshire as part of her engagement with central government and local members of parliament – and via the regional Criminal Justice Board (22 June 2021). The Commissioner has also received 1:1 briefings from force, EMCJB criminal justice leads and HMCTS on the matter. Although improvements have been seen over the last quarter (as evidenced by feedback from HMCTS, the Witness Care Unit and Victim Advocates) the courts backlog remains a critical issue of concern. The PCC is now represented on regional Transforming Summary Justice and Better Case Management sub groups and will continue to scrutinise and track progress in this area. The PCC will also be working to support implementation of the new police out of court disposals framework over the coming months.





NOTTINGHAMSHIRE POLICE AND CRIME PLAN

PERFORMANCE AND INSIGHT REPORT 2021/22

QUARTER 1: PERFORMANCE TO JUNE 2021

Page 57 of 116

Guidance notes:

- The following performance indicators are aligned to the four strategic priority themes of the Nottinghamshire Police and Crime Plan 2018-21. The framework will be revised an updated to reflect the 2021-24 Police and Crime in September 2021.
- Wherever possible, performance information is provided for a 12 month rolling period compared to the equivalent 12 months of the previous year. This provides a more stable indication of trends over time. Where information provided is for an alternative period, this is stated.
- 3. Additional insight is included in the report in order to provide context in relation to performance exceptions only.
- 4. Data sources are specified at Appendix A, including details of any information supplied outside of the Nottinghamshire Police Management Information team.
- 5. This report includes findings from the PCC's quarterly Police and Crime Survey. Coronavirus restrictions in place during 2020-21 resulted in minor delays to the fieldwork programme, however the full quota of resident surveys was achieved during the year in compliance with Market Research Society guidelines.

Performance exceptions:

Performance exceptions, both positive and negative, are indicated within the report by the following markers:-

- Positive exception: Significant improvement in latest quarter, or improving trend over three successive quarters
- Negative exception: Significant deterioration in latest quarter, or deteriorating trend over three successive quarters

Summary of Key Performance Headlines and Exceptions

Theme 1: Protecting Vulnerable People from Harm – Pages 3 to 4

- Safeguarding referrals continue to increase (by 16% in the last 12 months), largely attributed to improved training and better Partnership working in relation to CSE, PPNs and Knife crime.
- Mental Health related incidents have also continued to decrease over the last 12 months, however, this trend is expected to change over the summer.
- Online crime continues to rise again this quarter with on-going issues related to phishing/scam emails.
- Action Fraud data has been included in this report for the first time to give a better understanding alongside recorded Fraud offences; both continue to see increases.
- Police recorded Child Sexual Exploitation (CSE) offences have seen further increases; this is reflected as a positive due to on-going work to improve accuracy and the benefits of the CSE Perpetrator Matrix.

Theme 2: Helping and Supporting Victims – Pages 5 to 6

- Domestic Abuse recorded offences have seen a small increase this quarter.
- VCOP compliance has seen continued improvements again this quarter.
- Adult and Child sexual offences continue to see reductions against the previous 12 months.

Theme 3: Tackling Crime and Anti-social Behaviour – Pages 7 to 10

- Knife Crime and Possession of Weapons have seen further reductions over the last 12 months.
- Alcohol ASB has seen a downward trend over the past 12 months.
- The IOM re-offending risk has further improved this quarter to 75.9%
- The Police and Crime Survey reflected that Community Cohesion continues to show improvements.
- ASB incidents has seen further increases in the last 12 months.

Theme 4: Transforming Services and Delivering Quality Policing – Pages 11 to 13

- The Police and Crime Survey has seen public satisfaction improvements in 'dealing with issues that matter' and 'police doing a good job'.
- PSD timeliness for complaint resolution has further improved by over 40 days in the past 12 months.
- Calls for Service: 999 and 101 have seen increases this quarter.
- NCRS compliance has remained stable this quarter.

Page 59 of 116

Theme 1: Protecting Vulnerable People from Harm

		Aim	12 months to Jun 2020	12 months to Sep 2020	12 months to Dec 2020	12 months to Mar 2021	12 months to Jun 2021	Change over last year % Actual		
1A.1	Adult and Child Safeguarding Referrals	Increase	7,390	7,752	7,888	8,105	8,572	+16.0%	+1,182	
1A.2	Missing persons	Monitor	2,713	2,541	2,473	2,288	2,543	-6.3%	-170	
1A.3	Missing: No apparent risk	Monitor	2,838	2,817	2,732	2,590	2,699	-4.9%	-139	
1A.4	Mental health-related incidents	Monitor	19,330	18,775	17,853	16,923	16,572	-14.3%	-2,758	

Theme 1A: More Vulnerable People Safeguarded and Protected

Safeguarding Referrals

Safeguarding referrals continued to increase in Nottinghamshire during 2021, having risen by 16.0% over the last year. This positive trend provides the force and partner agencies with confidence that improvements are being made in the identification and recording of safeguarding concerns, enabling agencies to take appropriate safeguarding actions to minimise the risk of harm. Improved training and better partnership working in relation to CSE, PPNs and Knife crime are believed to have impacted upon this positive trend.

Missing Person Reports

Missing Person reports have increased during the latest quarter, following reductions during the COVID lockdown period. Average monthly reports rose from 191 to 212 during the April to June 2021 period as COVID restrictions were further eased. This compares to an average of 241 per month prior to the Coronavirus lockdown (January to March 2020). The Team continue to work collaboratively on safeguarding issues and invest in new technology to assist in tracing missing people by processing telephone data more effectively. The MFH Team continue to gather information and learning from recent force inspections. Positively, social distancing practices have also led to increased 'attendance' at (online) meetings and improved information sharing.

Reports of 'Missing with no apparent risk' increased in the latest quarter against an overall reduction of 4.9% in the previous 12 months. As expected, the relaxation of COVID restrictions have impacted upon demand in both MISNAR¹ and Missing Reports.

Mental Health-Related Incidents

The last 12 months have seen a monthly average of 1,381 police recorded mental health reports compared to an average of 1,611 the previous 12 months. Incidents have continued to fall in the latest quarter. Despite this downward trend, the Mental Health Team note an seasonal increase in demand during June and July 2021 which is expected to continue with the removal of most COVID restrictions in July.

Page 60 of 116

¹ Missing No Apparent Risk

		meme 1		sponse to serv		ing micats			
		Aim	12 months to Jun 2020	12 months to Sep 2020	12 months to Dec 2020	12 months to Mar 2021	12 months to Jun 2021	Change ov %	er last year Actual
1B.1	i) Fraud Offences ii) Action Fraud	Monitor	2,883 1,130	2,851 2,970	2,925 4,942	2,998 7,182	3,3687,412	+16.8% +556%	+485 +6,282
1B.2	Online Crime	Monitor	3,900	4,123	4,137	4,240	• 4,324	+10.9%	+424
1B.3	Drug Trafficking and Supply Offences	Monitor	945	936	935	993	970	+2.6%	+25
1B.4	Police recorded Child Sexual Exploitation	Monitor	468	428	434	477	e 492	+5.1%	+24
1B.5	Police recorded Modern Slavery offences	Increase	134	140	134	156	150	+11.9%	+16

Theme 18: Improved Response to Serious and Emerging Threats

Fraud offences & Action Fraud

Police recorded fraud offences have increased by 16.8% over the last year impacted, in part, by the volume of reports created by the Fraud triage assistants including NICL qualifiers on Niche. The PCC's Police and Crime Survey also highlights a rise in the proportion of residents having experienced online fraud over the last year. Action Fraud referrals have seen a five-fold increase over the last year.

Online crime

Online crimes represent a significant challenge to the force and a growing demand on resources. Recorded offences have increased by a further 10.9% over the last year impacted, in part, by a greater transition to online activity during the period of Coronavirus restrictions. There has also been a national increase in the number of online phishing and scam emails relating to Covid-19, Track and Trace and HMRC.

Drug Trafficking and Supply Offences

The number of recorded drug trafficking and supply offences increased by 2.6% in the year to June 2021, largely impacted by the Operation Reacher programme. Between Mar-Jun 2021, the programme undertook 219 drug seizures, made 479 arrests, seized over £210k cash and seized 103 weapons. The PCCs Police and Crime survey highlights reductions in public concern about drug use and dealing over the last year alongside reductions in the level and frequency with which residents experience it.

Modern Slavery

The number of modern slavery offences recorded by police increased by 11.9% in the year to June 2021 reflecting ongoing improvements in proactivity, training and awareness of the issue. The force's dedicated Modern Slavery and County Lines Team continues to take a proactive approach to identifying offences and ensuring survivors are protected and offenders are brought to justice.

Page 61 of 116

Child Sexual Exploitation

Police recorded CSE offences have been increasing during 2021, impacted in part by improvements in data quality following production of the 2020 CSE Profile. Searches are now undertaken on a weekly basis to improve data quality (correcting or if necessary removing data qualifiers as required), particularly among offences recorded by officers outside of SEIU. A further CSE Profile will be produced in 2021.

The removal of further Coronavirus restrictions is likely to result in an increase in reports and referrals to the police and MASH as contact between professionals, victims and vulnerable people increases.

Theme 2: Helping and Supporting Victims

		Aim	12 months to Jun 2020	12 months to Sep 2020	12 months to Dec 2020	12 months to Mar 2021	12 months to Jun 2021	Change ov %	er last year Actual
2A.1	Police recorded domestic abuse crimes	Monitor	15,096	14,979	14,243	13,988	14,077	-6.8%	-1,019
2A.2	Domestic abuse repeat victimisation rate	Monitor	33.8%	33.4%	33.6%	34.1%	33.6%	-0.2% pts	n/a
2A.3	Domestic abuse: Positive Outcome Rate	Monitor	13.2%	13.3%	13.4%	12.9%	12.2%	-1.0% pts	n/a
2A.4	% Domestic abuse victims satisfied (overall)	Monitor	88.7%	88.6%	89.3%	88.5%	88.2%*	-0.5% pts	n/a
2A.5	Serious sexual offences: Adult	Monitor	1,335	1,313	1,231	1,181	1,216	-8.9%	-119
2A.6	Serious sexual offences: Child	Monitor	1,227	1,142	1,081	1,008	1,195	-2.6%	-32
2A.7	Sexual Offences: Positive Outcome Rate	Monitor	8.3%	8.4%	8.2%	7.9%	7.4%	+0.9% pts	n/a

Theme 2A: Improved Reporting and Response to Domestic and Sexual Violence and Abuse

Domestic Abuse

This quarter has seen a small increase against the previous quarter and an overall 6.8% reduction over the preceding 12 months. This trend is likely to have been affected by Coronavirus restrictions in place during 2020/21, with fewer opportunities for victims to come forward to report victimisation and reductions in night-time economy related activity. With restrictions easing, increases are now expected.

The proportion of victims that are repeats has remained stable during the year while positive outcome rates have dropped to 12.2%. Levels of satisfaction with the police among survivors of domestic abuse have reduced marginally in the latest 12 months; Ease of Contact and Actions taken are the main drivers of reduced satisfaction. Previous issues with Kept Informed satisfaction have improved this quarter after the Force devised an audit to review numerous crimes for VCOP compliance in keeping victims informed.

* NB: Survey data is current up to June 2021 based on surveys undertaken in March 2021.

Sexual Abuse

Both Adult and Child Serious Sexual Offences continued to see decreases of 8.9% and 2.6% respectively in the year ending June 2021. However, both categories saw slight increases against the previous quarter.

Both Adult and Child offences dropped markedly during Covid restrictions and lockdowns. The current quarter increase could be reflective of offences starting to rise now that restrictions are easing.

The positive outcome rate has reduced to 7.4% this quarter, however, the 12-month overview still reflects a small positive increase.

Theme 2: Helping and Supporting Victims

	Aim	12 months to Jun 2020	12 months to Sep 2020	12 months to Dec 2020	12 months to Mar 2021	12 months to Jun 2021	Change ov %	er last year Actual
Victims Code of Practice Compliance	Monitor	91.4%	91.7%	92.9%	93.9%	94.2%	+2.9% pts	n/a
Victim Services: New Referrals	Monitor	10,135*	10,126	10,126*	11,920	Pending	+17.6%	+1,785
Victim Services: Closed Cases	Monitor	3,524*	3,113	3,113*	3,534	Pending	+/- 0%	+10
% Improved ability to cope and recover	Monitor	79.0%*	72.2%	72.7%*	67.8%	Pending	-11.2% pts	n/a
% crimes resolved via community resolution	Monitor	9.5%	8.9%	9.3%	9.8%	11.0%	+1.5%	n/a
	Victim Services: New Referrals Victim Services: Closed Cases % Improved ability to cope and recover	Victims Code of Practice Compliance Monitor Victim Services: New Referrals Monitor Victim Services: Closed Cases Monitor % Improved ability to cope and recover Monitor	AimJun 2020Victims Code of Practice ComplianceMonitor91.4%Victim Services: New ReferralsMonitor10,135*Victim Services: Closed CasesMonitor3,524*% Improved ability to cope and recoverMonitor79.0%*	AimJun 2020Sep 2020Victims Code of Practice ComplianceMonitor91.4%91.7%Victim Services: New ReferralsMonitor10,135*10,126Victim Services: Closed CasesMonitor3,524*3,113% Improved ability to cope and recoverMonitor79.0%*72.2%	AimJun 2020Sep 2020Dec 2020Victims Code of Practice ComplianceMonitor91.4%91.7%92.9%Victim Services: New ReferralsMonitor10,135*10,12610,126*Victim Services: Closed CasesMonitor3,524*3,1133,113*% Improved ability to cope and recoverMonitor79.0%*72.2%72.7%*	AimJun 2020Sep 2020Dec 2020Mar 2021Victims Code of Practice ComplianceMonitor91.4%91.7%92.9%93.9%Victim Services: New ReferralsMonitor10,135*10,12610,126*11,920Victim Services: Closed CasesMonitor3,524*3,1133,113*3,534% Improved ability to cope and recoverMonitor79.0%*72.2%72.7%*67.8%	AimJun 2020Sep 2020Dec 2020Mar 2021Jun 2021Victims Code of Practice ComplianceMonitor91.4%91.7%92.9%93.9%94.2%Victim Services: New ReferralsMonitor10,135*10,12610,126*11,920PendingVictim Services: Closed CasesMonitor3,524*3,1133,113*3,534Pending% Improved ability to cope and recoverMonitor79.0%*72.2%72.7%*67.8%Pending	AimJun 2020Sep 2020Dec 2020Mar 2021Jun 2021%Victims Code of Practice ComplianceMonitor91.4%91.7%92.9%93.9%94.2%+2.9% ptsVictim Services: New ReferralsMonitor10,135*10,12610,126*11,920Pending+17.6%Victim Services: Closed CasesMonitor3,524*3,1133,113*3,534Pending+/- 0%% Improved ability to cope and recoverMonitor79.0%*72.2%72.7%*67.8%Pending-11.2% pts

Theme 2B: Victims Receive High Quality and Effective Support Services

Victims Code of Practice

The Victims Code of Practice (VCOP) requires that a VCOP assessment is made and recorded for every victim of a crime, and that victim services are offered to victims as part of this assessment. In order to be VCOP compliant, every victim-based crime should have a completed VCOP recorded and the officer should record that victim services have been offered.

Improvements in compliance have continued to be made over the past year (+2.9% points), likely to have been affected by continued robust screening of rape and serious sexual offence (RASSO) offences and VCOP compliance. For Adult and Child public protection compliance, stringent reviews have been put in place since June 2020. Overall, compliance in these two areas have improved as more teams have been included in the mandatory review process while maintaining high compliance.

Victim Services

Victim services data to 30 June 2021 will be available in early August.

PCC Commissioned Victim Services received 11,920 new referrals in 2020/21, of which 619 were supported by new providers receiving additional Ministry of Justice funding for domestic and sexual abuse support in wake of the Coronavirus pandemic.

Of the 3,534 closed cases receiving an outcome assessment in 2020/21, 67.8% reported improvements in their ability to recover and cope with aspects of daily life as a result of the support provided. This marks an 11.2% pt reduction in positive outcome rates since March 2020 which has remained stable throughout the pandemic. This reduction should be viewed in the context of the changing profile of victimisation and service provision, with some providers having reported an increase in levels of anxiety and complexity among presenting service users.

Page 63 of 116

Community Resolution

The proportion of crimes resulting in community resolution has been increasing steadily since September 2020 with further increases seen in the latest quarter.

_		Aim	12 months to Jun 2020	12 months to Sep 2020	12 months to Dec 2020	12 months to Mar 2021	12 months to Jun 2021	Change ov %	er last year Actual			
3A.1	Victim-based crime: Total	Monitor	83,791	79,894	74,716	69,656	73,427	-12.4%	-10,364			
3A.2	Victim-based crime: Rural areas	Monitor	10,718	10,458	9,769	9,489	9,702	-9.5%	-1,016			
3A.3	Victim-based crime: Urban areas	Monitor	72,279	69,315	64,848	61,132	63,309	-12.4%	-8,970			
3A.4	Average Crime Severity: Force-wide	Monitor	158.23	162.07	156.71	155.69	• 153.41	-3.1%	-4.82			
3A.5	Average Crime Severity: Priority areas	Monitor	164.52	165.69	165.24	165.76	161.84	-1.63%	-2.68			
3A.6	Residents reporting experience of crime	Monitor	17.5%	16.9%	16.1%	16.4%	16.6%	-0.9% pts	n/a			
3A.7	% residents feeling safe in area by day	Monitor	89.9%	90.1%	89.7%	89.5%	89.5%	-0.4% pts	n/a			
3A.8	% residents feeling safe in area after dark	Monitor	62.7%	64.0%	63.1%	62.5%	61.0%	-1.7% pts	n/a			
3A.9	% reporting drug use / dealing as an issue	Reduce	37.5%	32.1%	32.0%	30.5%	30.6%	-6.9% pts	n/a			

Theme 3A: People and communities are safer and feel safer

Police recorded crime

Police recorded crime, decreased by 10,364 offences in the year to June 2021, impacted by decreases post June 2020 coinciding with the stringent Coronavirus restriction measures in place. Notable reductions were seen in Robbery (-24.7%, -264), Vehicle Offences (-29.2%, -2,317) and Burglary (-31.4%, -2,240). Reductions in police recorded crime continue to be more pronounced in the urban areas of the force.

Latest findings from the Police and Crime Survey indicate that self-reported experience of crime (excl. fraud and cyber) fell from 17.5% to 16.6% during the year. The proportion of residents experiencing serious acquisitive crime and criminal damage has reduced year on year since June 2019.

Crime Severity

The average crime severity score of offences recorded by police (based on weightings via the ONS Crime Harm Index) has reduced in the latest quarter and in the 12m comparison by 3.1%. Trends in crime severity will be monitored over the coming months as rates and trends of recorded crime during lockdown restrictions become clearer.

The 23 Priority Areas have seen a slight decrease in overall crime severity over the last year. Bilsthorpe, Lowdham & Villages and Arboretum again recorded the highest severity scores in the 12 months to June 2021 (214.82/205.00).

Resident concerns regarding drug use and dealing

The proportion of residents citing drug use and dealing as an issue they would like to see the police and other partners do more to tackle in their area has continued to fall in the last 12 months. This coincides with extensive targeted enforcement activity linked to Operation Reacher.

Feelings of safety

The proportion of residents reporting that they feel very or fairly safe in their area during the day and after dark has decreased marginally over the previous 12 months. This may, in part, have been affected by changes in lifestyles and activity as a result of the Coronavirus restrictions in place.

Theme 3: Tackling Crime and Anti-Social Behaviour

		Aim	12 months to Jun 2020	12 months to Sep 2020	12 months to Dec 2020	12 months to Mar 2021	12 months to Jun 2021	Change ove %	r last year Actual			
3B.1	Violent knife crime	Monitor	736	768	721	707	719	-2.3%	-17			
3B.2	Violent knife crime: Positive outcomes	Monitor	27.2%	26.3%	28.0%	29.1%	28.1%	+0.9% pts	n/a			
3B.3	Gun crime	Monitor	149	165	151	161	170	+14.1%	+21			
3B.4	Possession of weapons offences	Monitor	1,099	1,084	1,019	1,005	1,063	-3.3%	-36			
3B.5	Stop and Searches	Monitor	5,377	5,103	4,952	5,109	4,942	-8.1%	-435			
3B.6	Stop and Search: Positive outcomes	Monitor	39.9%	39.6%	39.3%	39.0%	9 38.9%	-1.0% pts	n/a			
3B.7	Alcohol-related violence	Monitor	15.4%	15.6%	14.7%	13.9%	13.9%	-1.6% pts	n/a			
3B.8	Alcohol-related ASB	Monitor	7.8%	7.5%	6.5%	5.8%	6.0%	-1.8% pts	n/a			

Theme 3B: Fewer People Commit Crime and offenders are supported to rehabilitate

Violent Knife Crime

The number of police recorded violent Knife Crimes has fallen by 2.3% over the previous year, continuing the downward trend seen since 2018. The proportion of offences resulting in a positive outcome increased by 0.9% over the same 12 month period.

Gun Crime

Recorded gun crime has increased by 14.1% over the last year, following notable reductions seen between January and May 2020. Nationally, there was a downward trend in firearm discharges throughout 2020, with little overall impact to the nature of the firearms market.²

Stop Searches

There has been a reduction in the number of stop searches conducted in the 12 months to June 2021. This is possibly attributable to the Covid-19 pandemic and fewer people on the roads and fewer stops conducted.

Positive Outcomes improved steadily in 2019, although, small reductions have been seen throughout 2020 and in the 12 months to June 2021. The consistent level of positive outcomes is primarily associated with targeted intelligence led operations that derive from local commanders identifying a specific crime issue in a given location that can be addressed through on-street proactive policing activity. The force continues to work with communities in our use of these powers.

Possession of Weapons

Police recorded Possession of Weapons offences decreased by 3.3% in the year to June 2021 reflecting the continued positive proactive work of Op Reacher and neighbourhood community teams in taking more weapons off the streets; 104 weapons were seized during the March to June 2021 period.

Alcohol-related violence and ASB

The force is working to develop an accurate picture of alcoholrelated crime via use of an alcohol marker on the Niche crime recording system. Alcohol-related violence continues to see steady reductions over the past two years. Alcohol-related ASB has also seen a steady downward trend over the previous two years.

² NABIS – Annual Strategic Assessment 2020

Theme 3: Tackling Crime and Anti-Social Behaviour

	Theme 35. Tewer reopie commit crime and orienders are supported to renabilitate												
		Aim	12 months to Jun 2020	12 months to Sep 2020	12 months to Dec 2020	12 months to Mar 2021	12 months to Jun 2021	Change ove %	r last year Actual				
3B.9	IOM: Offenders subject to monitoring	Monitor	385	269	258	285	304	-21.0%	-81				
3B.10	IOM: Offenders successfully removed	Monitor	61	93	70	80	96	+57.4%	+35				
3B.11	IOM: Reduction in average re-offending risk	Monitor	-46.0%	-56.3%	-71.0%	-71.0%	-75.9%	-29.9% pts	-				
3B.12	Youth Justice First Time Entrants: City	Monitor	109	105	114	113	135	+23.9%	+26				
3B.13	Youth Justice First Time Entrants: County	Monitor	116	117	102	108	106	-8.8%	-10				
3B.14	Crimes with an identified suspect (average)	Monitor	3,095	3,120	3,023	2,791	2,721	-12.1%	-374				
3B.15	Positive outcomes: All crime	Monitor	15.5%	15.2%	15.7%	15.6%	14.7%	-0.8% pts	n/a				
3B.16	Positive outcomes: Victim-based crime	Monitor	11.9%	11.8%	12.2%	11.8%	10.8%	-1.1% pts	n/a				

Theme 3B: Fewer People Commit Crime and offenders are supported to rehabilitate

Integrated Offender Management (IOM)

A successful year for IOM despite the difficulties of the pandemic. All normal activity has continued throughout the crisis, including home visits, statutory appointments and enforcement actions. IOM has additionally managed the emergency prison releases through COVID, and ensured that all such releases were subject at proposal to thorough checks and then monitored throughout the period of their temporary licence.

The National IOM Review and guidance will move the strategic emphasis towards the reduction of reoffending as opposed to harm to help the government meet its target of reducing neighbourhood crime by 20%.

DVIOM Scheme

The DIVOM performance figures are mostly the same as previous submissions. The PPIT score is now reflected using Power BI. The average reduction in PPIT for IOM DV offenders between entry and exit from the scheme is 4.92 points; equating to a 31% reduction in PPIT risk. The PPIT is used in addition to the IOM matrix to identify DV perpetrators and is the current academic leading model for this type of cohort selection.

There is scope within the new operational guidance to continue the successful DIVOM programme and some of the successful work done with Nottinghamshire's scheme, but there will be an expectation, as a primary, to move back towards the more traditional SAC type offending. The new guidance has been circulated to Chief Officers.

Page 66 of 116

Youth Justice – First Time Entrants (FTE)

The City shows a 24% increase in FTE in the year to June 2021 when compared to the previous year. The County shows a reduction in FTE of 10 people (-9%) in the year to June 2021.

Identified Suspects

The number of Niche crime outcomes with a named suspect saw a 12.1% decrease in the 12 months to June 2021.

Positive Outcomes: All Crime & Victim Based Crime

Positive outcome rates for both All Crime and Victim Based Crime have marginally decreased over the last 12 months.

	Theme SC. Build Stronger and Wore Consider Communities											
_		Aim	12 months to Jun 2020	12 months to Sep 2020	12 months to Dec 2020	12 months to Mar 2021	12 months to Jun 2021	Change ov %	er last year Actual			
3C.1	Police recorded hate occurrences	Monitor	2,395	2,404	2,343	2,242	2,366	-1.2%	-29			
3C.2	Hate crime repeat victimisation rate	Monitor	14.3%	15.4%	17.3%	17.8%	17.3%	+3.0% pts	n/a			
3C.3	% Hate crime victims satisfied (overall)	Monitor	83.7%	83.8%	85.9%	82.1%	81.0%*	-2.7%pts	n/a			
3C.4	% feeling there is a sense of community	Monitor	57.3%	59.6%	61.3%	62.4%	63.2%	+5.9% pts	n/a			
3C.5	% feeling different backgrounds get on well	Monitor	58.1%	61.4%	63.3%	64.8%	64.4%	+6.3% pts	n/a			
3C.6	Anti-social Behaviour Incidents	Monitor	39,013	41,957	45,064	48,202	43,971	+12.7%	+4,958			
3C.7	Anti-social Behaviour Incidents: % Repeats	Monitor	26.9%	27.6%	28.3%	29.5%	9 32.2%	+5.3% pts	+109			
3C.8	% Residents experiencing ASB in the last year	Monitor	n/a	65.1%	64.0%	64.4%	65.3%	n/a	n/a			

Theme 3C · Build Stronger and More Cohesive Communities

Hate Crime (see Appendix A)

Recorded Hate Crime has remained relatively stable over the previous two years with a marginal decrease in the past 12 months. The proportion of hate crime victims that are repeat victims has continued to increase this quarter.

Victim Satisfaction rates for hate crime have seen a 2.7% point reduction over the last year, largely driven by a decline in satisfaction with Actions Taken.

NB: Hate Crime survey data to June 2021 reflects data from March 2021 surveys.

Community Cohesion

The proportion of residents feeling that their area 'has a sense of community' and that 'people from different backgrounds get on well' has increased over the last year.

Anti-social Behaviour

Police recorded ASB increased markedly over the last year, with a 12.7% increase in the 12 months to June 2021. The increase is primarily driven by the enforcement of COVID restrictions since March 2020. The proportion of reports involving repeat victims has seen an upward trend over the past few quarters. An overall increase of 5.3% pts has been seen in the past 12 months. New questions relating to residents' experience of ASB were included within the Police and Crime Survey in October 2019. The rolling 12 month profile shows no significant change in the proportion of residents experiencing ASB over the last year (64%-65%).

		Aim 12 months to		12 months to	12 months to	12 months to	12 months to	Change over last yea	
-			Jun 2020	Sep 2020	Dec 2020	Mar 2021	Jun 2021	%	Actual
4A.1	Police are dealing with the issues that matter	Monitor	42.5%	44.0%	44.6%	45.5%	46.0%	+3.5 % pts	n/a
4A.2	Residents feeling the Police do a good job	Monitor	51.7%	53.4%	54.0%	54.9%	55.2%	+3.5 % pts	n/a
4A.3	Residents reporting confidence in the police	Monitor	57.8%	59.3%	59.8%	60.7%	60.3%	+2.5 % pts	n/a
4A.4	% residents satisfied with the police	Monitor	58.4%	58.7%	60.1%	60.8%	62.8%	+4.4 % pts	n/a
4A.5	PSD Recorded Complaints	Monitor	905	894	1,015	1,095	1,160	+28.2%	+255
4A.6	PSD Recorded Complaints: Timeliness (days)	Monitor	113	97.8	83.4	78.5	73.2	-35.3%	-40

Theme 4A: Further Improve Public Confidence in Policing

Public Confidence in the Police

The majority of indicators of public confidence in the police are increasing – particularly since March 2020. While an increasing trend was evident prior to the emergence of the COVID-19 pandemic, it is likely that the emergence of and response to the pandemic have contributed to an acceleration of these trends since March 2020.

Satisfaction with Police

24.5% of respondents to the Nottinghamshire Police and Crime Survey reported having had contact with the police over the last year, of which 575 were reporting a crime/incident.

The proportion of those respondents reporting that they were very or fairly satisfied with the service they received has increased in the past year (61.6%). The proportion reporting dissatisfaction with the police meanwhile has fallen marginally from 23.0% to 21.2%.

PSD Recorded Complaints: Timeliness

Recorded complaints have seen an increase over the last year, largely driven by changes to the Police (Conduct) Regulations in 2020 which saw the complaints system expanded to include elements not previously captured. This includes organisational issues and complaints that are repetitious, relate to historic matters or are vexatious.

The average timeliness for the resolution of PSD complaints has reduced from over 100 days to 73 days over the last year. This is due to the benefits now being seen of revised practices within PSD and a sustained overhaul of the Centurion system and historical complaints now being finalised.

Theme 4: Transforming Services and Delivering High Quality Policing

Theme 4B: Achieving Value for Money – Budget and Workforce 12 months to 12 months to 12 months to 12 months to Change over last year 12 months to Aim Jun 2020 Dec 2020 Mar 2021 % Sep 2020 Jun 2021 Actual *92.70% 98.66% 99.32% 101.80 101.23% **Staffing vs Establishment: Officers** +3.3%+70.27 4B.4 Monitor 2,059.01/2,087 2,124.48/2,087 2,112.62/2,087 2,129.28/2,297 2,071.81/2,087 99.84% 103.83% 103.34% 103.22% *102.20% 4B.5 Staffing vs Establishment: Staff Monitor -1.47% -17.65 1,198.89/1,138.67 1,186.41/1,142.67 1,181.86/1,143.67 1,212.53/1,174.69 1,181.24/1,155.87 83.42% 80.85% 78.46% 103.57% *100.66% 4B.6 Staffing vs Establishment: PCSOs Monitor -9.50% -15.84 166.83/200 161.7/200 156.91/200 155.36/150 150.99/150 % Contracted days lost to Sickness: 4.83% 4.21% 3.84% 3.55% 3.53% 4B.7 Monitor -1.3% pts -4,398 Officers 19,628 20,718 15,980 15,239 15,230 % Contracted days lost to Sickness: 4.80% 4.50% 4.38% 4.16% 4.16% 4B.8 -0.64% pts -1,507 Monitor Staff & PCSOs 13.741 14,426 12,947 12,314 12.234

Budget vs Spend: Revenue/Capital

Pending approval of Q1 reports. Final position at Quarter 4 shown below:

In terms of budget vs actual spend for the fourth quarter (Jan-Mar) 2020/21, the final outturn position was £221,724k versus a budget of £221,659k, representing an overspend of £65k.

The final outturn position for capital spend in 2020/21 was £30,369k versus a full year budget of £42,431k which is a difference of £12,062k. This is split as slippage of £8,636k and an under-spend of £3,426k.

Staffing: Officers / Staff / PCSOs

*Latest data as of 31st May 2021, officer establishment levels were showing an increase of 70 officers when compared to the 12m to June 2020. The number of Police Staff has decreased by 17 while PCSOs have decreased by 16.

Sickness: Officers / Staff & PCSOs

NB: percentage figures relate to \underline{hours} lost as an average of all FTE hours.

Officer and staff sickness rates have continued to see reductions this period. The Force has followed government guidelines and implemented self-isolation, shielding and authorised absences through the Personal Assessment process. Absence levels have not been adversely affected by the pandemic and have dropped considerably every month since March 2020. This may be due to: greater flexibility with home working; gyms and sporting activities being restricted and the arrival of new officers increasing overall staffing numbers; changing work practices and workloads reducing leading to reductions in pressure/stress; an increased motivation and sense of duty during a time of crisis.

		Aim	12 months to Jun 2020	12 months to Sep 2020	12 months to Dec 2020	12 months to Mar 2021	12 months to Jun 2021	Change ov %	er last year Actual			
4C.1	Calls for Service: 999	Monitor	187,415	184,039	177,403	169,685	190,329	+1.6%	-2,914			
4C.2	Abandoned Call rate: 999	Monitor	0.64%	0.86%	0.90%	0.48%	0.57%	-0.07% pts	n/a			
4C.3	Calls for Service: 101	Monitor	698,577	666,530	631,628	579,874	601,377	-13.9%	-97,200			
4C.4	Abandoned Call rate: 101	Monitor	3.5%	10.9%	7.7%	6.0%	4.6%	+1.1% pts	n/a			
4C.5	Response times: Grade 1 Urban	Monitor	77.6%	76.0%	75.0%	77.7%	77.5%	-0.1% pts	n/a			
4C.6	Response times: Grade 1 Rural	Monitor	71.6%	70.8%	69.4%	72.6%	73.7%	+2.1% pts	n/a			
4C.7	Response times: Grade 2	Monitor	53.2%	50.7%	51.6%	58.1%	57.1%	+3.9% pts	n/a			
4C.8	Compliance with NCRS	Monitor	96.1%	97.2%	97.4%	97.6%	97.0%	+0.9% pts	-			

Theme 4C: Achieving Value for Money – Demand Management

Calls for Service: 999 and 101

999 calls have seen increases over the last two years. Reductions were seen in the 12 months to March 2021, but since the easing of restrictions, calls have increased by around 21,000 in the latest quarter. Abandoned call rates for 999 remain extremely low.

Calls to the 101 non-emergency service have fallen during the year (-13.9%). Abandoned call rates for the 101 service, have been increasing steadily, the latest quarter saw a decrease when compared to the previous quarter but a small increase when compared to the previous 12 months.

Response Times within Target

Response times are now available from SAFE and have been updated. Response times for Grade 1 Rural and Grade 2 have seen increases in the current 12 month period when compared to the previous 12 month period, with the majority of calls being responded to within target times. These improvements are partly a reflection of better recording of State 6 on the SAFE system, and more officers being available to respond as a consequence of the officer uplift.

Compliance with NCRS

NCRS compliance remains strong due to the robust first contact and crime management processes in place, which has been maintained throughout Covid via agile working. With no noticeable drop in performance compliance is estimated to be in the region of 97%.

APPENDIX A

Hate Crime and Repeat Victims

A recent rise in Covid-related Hate crime towards the South East Asian and Chinese community has been identified over recent months, some of which is believed to have gone unreported to the police based on information received from University partners. As a result of this information, Nottinghamshire Police have taken steps to ensure that all relevant communications are available in multiple languages. The force is also partnering with the University of Nottingham on activity to break down perceived barriers to reporting and to improve engagement opportunities among these communities. The Hate Crime Team has commissioned a survey of the South East Asian and Chinese community to better understand their concerns and identify opportunities to work with together to improve local services.

Although the total number of Hate crimes recorded has remained relatively stable over the past 12 months, there have been significant changes in the type and location of hate crime during the pandemic. The close down of the night-time economy led to reductions in recorded hate crime in the typical in city and town centre 'hot spot' locations. Neighbourhood locations, meanwhile, saw an increase in neighbourhood disputes, some of which can escalate over time from relatively minor incidents to more serious reports including Hate related behaviour/language.

The Hate crime team, together with the City council and statutory partners have deployed 'Operation Fossil' which seeks to tackle low-risk hate offending on the first occasion where no formal measure is enacted by the police (where no formal prosecution route is taken or is not supported). This involves a written warning to first time offenders to prevent repeat incidents and reduce further harm to victims. This is a staged process which, depending on partner availability and lockdown protocol, will also see victims and offenders receive a multi-agency visit with a view to problem solving the underlying issues that are often present and not represented on crime reports – for example access/egress/parking issues.

The last year has also seen a rise in reported hate crime against healthcare professionals working within Mental Health institutions and among shop staff working to impose Covid regulations, the wearing of masks and appropriate social distancing.

Appendix C: Capital Report presented to Strategic Resources & Performance

For Information Onl	У
Public	Public
Report to:	Strategic Resources & Performance
Date of Meeting:	14 th September 2021
Report of:	Danny Baker
Report Author:	Tracey Morris
E-mail:	Tracey.morris@nottinghamshire.pnn.police.uk
Other Contacts:	Mark Kimberley
Agenda Item:	

*If Non-Public, please state under which category number from the guidance in the space provided.

Quarter 1 2021/22 Capital Year to Date Position.

1. Pu	irpose	of the	Report

1.1 The purpose of this report is to provide the forecast financial outturn position for capital for the financial year 2021/22.

2. Recommendations

2.1 That the Force Executive Board and the Office of the Police and Crime Commissioner notes the outturn position as detailed in the report.

3. Reasons for Recommendations

3.1 To update the Office of the Police and Crime Commissioner on the Force's forecast outturn position for 2021/22 as at the end of quarter 1 and to comply with good financial management and Financial Regulations.

4. Summary of Key Points (this should include background information and options appraisal if applicable)

- 4.1 Summary The Capital Programme for 2021/22 to 2024/25 was presented and approved at the Police and Crime Panel meeting on 4th February 2021.
- 4.2 The total gross expenditure budget approved by the OPCC for 2021/22 was set at £17,793k; this has increased by £342k for SARC (Sexual Assault Referral Centre decision record 2021.049), a reduction of (£600k) for Custody New Build (decision record 2021.005). Slippage of £8,636k from 2020/21 has also been added. The programme is summarised in the table below:

Department	2021/22 Budget £000's	2020/21 Slippage £000's	Virement £000's	Budget + Virement £000's
Estates	12,659	7,810	-	20,469
IS	2,515	826	-	3,341
Fleet	2,361	-	-	2,361
Grand Total	17,535	8,636	-	26,171

- 4.3 The review of capital expenditure shows a forecasted outturn position of £22,769k. This is an underspend of (£2,072k) and anticipated slippage of (£1,331k). A breakdown of all the projects can be found in Appendix A.
- 4.4 Within the <u>Estates</u> projects are the three new build projects for Nottingham Custody Suite, new Joint HQ Build and the SARC (Sexual Adult Referral Centre). These three areas alone amount to a combined budget of £15,556k.
 - The custody project is a multiyear project to deliver a new Nottingham Custody Suite at a new location within the City, work is on schedule, and is due for completion this autumn.
 - The new FHQ build is a multiyear project to deliver a new headquarters supporting the needs of Nottinghamshire Police and Nottinghamshire Fire and Rescue. The build is taking place on existing land, currently owned by Nottinghamshire Police. The project is expected to be completed early next year.
 - The current Topaz Centre is deemed as unsuitable; there is no scope for extending the building, and no opportunity for co-locating and integrating support services to provide a seamless support package for victims. In addition, the Topaz Centre needs reparation and improvement from a forensic perspective and requires urgent mitigation work to bring the building up to United Kingdom Accreditation Standards (UKAS) forensic standards. As a result of this assessment a new build is being undertaken close to the existing Centre. Works are expected to commence in July 2021.
 - Newark Castle House extension is subject to review by the PCC and may therefore be delayed.
 - Other projects within the Assets/Estates area consist of building improvement, renovation & conversion works, this is an annual programme and reflects the risks identified within the building condition survey. The survey assessed each building in terms of mechanical, electric and fabric works that is required to keep buildings in top condition, the works have been prioritised and these form the basis for this element of the capital programme. Within the plans for this financial year are replacement windows and roof for Oxclose Lane police station, repairs to the garages at Mansfield and various lighting works.
- 4.5 The <u>Information Technology</u> host of projects includes refreshing and upgrading the existing IT suite of equipment, continuation of the roll out of ANPR (Automatic Number Plate Recognition), an uplift in equipment representing the increase in officer numbers and ESN (Emergency Services Network) which is a National project to replace the current airwave system and devices.
 - Technology refresh is a recurring project that has been developed to provide the financial support to refresh and upgrade existing equipment that has reached end of life. The plans for this financial year include Hyper V Virtual

Platform Hardware; Nimble storage expansion; video conferencing and general storage expansion.

- £1,360k budget was allocated for the replacement of systems currently being delivered by the Multi Force Shared Service centre. This budget is no longer required as the costs are being met from the Revenue budget.
- ESN is a national programme to replace the current airwave service. The project started some years ago and has seen several setbacks, progress is still fragmented, and types of devices have yet to be established. It is expected that this project will slip again, with a further £824k already allocated to 2022/23, it is expected that this budget will slip into 2023/24 or beyond.
- Replacement of ANPR cameras around the County is the focus of this project. Existing cameras are old, and the failure rate is high, several cameras were replaced last financial year, with the last instalment delayed due to manufacturing issues in relation to Covid-19. There is scope and plans for further cameras to be replaced this financial year.
- Operation Uplift includes the increase in BWV and laptop devices.
- 4.6 <u>Fleet</u> includes vehicle investment and replacement.
 - Vehicle replacement is an annually recurring project that has been developed to provide the financial support to replace vehicles that have reached end of life. There is a plan on which vehicles this will provide, and progress is being made to deliver the plan which is expected to be on budget at the end of the year.
 - Operation Uplift represents the impact on the force in relation to vehicles tied in with the increase in officers. The running costs for the vehicles have been reflected in the revenue element of the Transport budget.

5. Financial Implications and Budget Provision

5.1 The financial information relating to this item is contained within item 4.

6. Human Resources Implications

6.1 There are no immediate Human Resource implications arising from this report.

7. Equality Implications

7.1 There are no equality implications arising from this report.

8. Risk Management

8.1 Monitoring of the accounts is problematic and errors in the data continue to be reported.

9. Policy Implications and links to the Police and Crime Plan Priorities

9.1 There are no policy implications arising from this report.

10. Changes in Legislation or other Legal Considerations

10.1 There are no changes in legislation or other legal considerations that are relevant to this report.

11. Details of outcome of consultation

11.1 The figures included in this report are presented to the Force Executive Board on monthly basis.

12. Appendices

12.1 Appendix A – Capital Projects

13. Background Papers (relevant for Police and Crime Panel Only)

13. There are no background papers relevant to this report.

NB: See guidance on public access to meetings and information about meetings for guidance on non-public information and confidential information.

Capital Projects

Department	Project	2021/22 Budget + Virement £000's	Outturn £000's	Underspend £000's	Sum of Slippage £000's
Estates	Joint FHQ New Build	11,368	11,368	-	(0)
	Nottm Custody Suite	2,432	1,997	(435)	-
	Building Condition & Capital Mtn works	2,253	2,252	-	(1)
	SARC New Build	1,757	1,757	-	-
	Custody Improvements	939	688	(251)	-
	Newark Castle House Extension	600	600	-	-
	Operation Uplift	473	446	(27)	-
	Northern Control Room	393	393	(0)	-
	Estates Improvements	256	255	(0)	-
Estates Total		20,469	19,757	(712)	(1)
IS	New Systems	1,360	-	(1,360)	-
	ESN	800	-	-	(800)
	Tech. Refresh and Upgrades	582	582	-	-
	Operation Uplift	500	500	-	-
	ANPR Replacements	99	99	-	-
IS Total		3,341	1,181	(1,360)	(800)
Fleet	Replacement Vehicle Management process	1,600	1,600	-	-
	Operation Uplift Fleet	400	400	-	-
	Vehicle & Equipment Replacement Programme	361	361	-	-
Fleet Total		2,361	2,361		-
Grand Total		26,171	23,299	(2,072)	(801)

Appendix A

Appendix D: Revenue Report presented to Strategic Resources & Performance

For Information Only	y
Public	Public
Report to:	Strategic Resources & Performance
Date of Meeting:	14 th September 2021
Report of:	Danny Baker
Report Author:	Tracey Morris
E-mail:	Tracey.morris@nottinghamshire.pnn.police.uk
Other Contacts:	Mark Kimberley
Agenda Item:	

*If Non-Public, please state under which category number from the guidance in the space provided.

Quarter 1 2021/22 Revenue Year to Date Position.

1.1 The purpose of this report is to provide the forecast financial outturn position for revenue for the financial year 2021/22.

2. Recommendations

2.1 That the Force Executive Board and the Office of the Police and Crime Commissioner notes the outturn position as detailed in the report.

3. Reasons for Recommendations

3.1 To update the Office of the PCC on the Force's forecast outturn position for 2021/22 as at the end of quarter 1 and to comply with good financial management and Financial Regulations.

4. Summary of Key Points (this should include background information and options appraisal if applicable)

4.1 Summary

In 2019 the government announced a commitment to achieve an uplift of 20,000 police officers over the period to 2022-23, this has been extended to 2023-24 following the latest spending review. The force is ahead of schedule and plans to recruit 100 officers this financial year.

The force is investing in technology which includes replacing the finance, HR, and payroll systems, looking to more cloud-based data storage solutions as well as continuing the process of becoming more agile which in turn will enable a reduction in estate costs.

This year will also witness the first full financial year of in-house vehicle management as the force moved away from the PFI (Private Finance Initiative) contractor. This change has already generated savings in excess of (£400k).

At the end of Q1 the outturn position is calculated as (£197k) underspend, this is driven by increases in income from additional grants for Knife Crime, Armed

Response and Cyber as well as income generation for training courses and the secondment of officers to other organisations. The MRP has been reduced by (£499k) reflecting longer lifetimes of assets and 2020-21 spend being lower than anticipated. Investment opportunities have increased as cashable savings are being realised, this is shown as an underspend, however with the ADA process commencing it is anticipated that some investment could be brought forward to the current financial year. The staff establishment shows several vacant posts which is also contributing to the underspend.

The main source of additional cost is in relation to police officer overtime.

4.2 The total net expenditure budget approved by the OPCC for 2021/22 was set at £233.3m, this is split between Police and OPCC as per the table below.

Net expenditure budget	Police £m	PCC £m	Total Base £m
Employee	151.1	0.9	152.0
Premises	7.0	0.0	7.0
Transport	6.7	0.0	6.7
Comms & Computing	8.8	0.0	8.8
Supplies & Services	10.3	0.2	10.5
Agency & Contract Services	15.7	6.4	22.1
Pension	37.0	0.1	37.2
Capital Financing	7.9	2.3	10.3
Income	(16.6)	(4.6)	(21.2)
Grand Total	227.9	5.4	233.3

4.3 Detail

The review of revenue expenditure shows a forecasted outturn position of $(\pounds 197k)$ underspend for Police and an on-budget position within the OPCC. This report will review each of the expenditure areas relating to the Police element of the budget.

Expenditure Type	Total Base £'000	Virements £'000	Revised Budget £'000	Q1 Outturn £'000	Variance Over/(Under) £'000
Employee	151,995	537	152,532	154,117	1,585
Premises	6,986	354	7,340	7,456	116
Transport	6,728	(2,047)	4,681	4,295	(387)
Comms & Computing	8,836	184	9,019	9,722	703
Supplies & Services	10,483	(271)	10,211	10,866	655
Agency & Contract Services	22,075	1,395	23,470	23,312	(158)
Pension	37,177	70	37,247	37,215	(32)
Capital Financing	10,258	(2,043)	8,215	7,751	(465)
Income	(21,238)	1,821	(19,417)	(21,631)	(2,213)
Grand Total	233,299	0	233,299	233,102	(197)

<u>Employee costs</u> include pay, allowances and overtime but excludes pension contributions.

The current forecast is an overspend of £1,585k. £1,073k relates to officer overtime of which £482k is offset with grant income, from analysis completed so far it would indicate that overtime is increasing and with the further easing of lock-down it is expected to continue to rise. An increase in the number of transferees to meet uplift forecast is expected £300k, this will help ensure more experienced officers are available as new uplift recruits become fully operational.

£207k of the overspend relates to police officer pay, which is offset with grant income.

£154k relates to other employee expenses, specifically Access to Work partly funded by the DWP (Department for Work & Pensions), medical costs, increased contributions to the apprenticeship levy reflecting the increase in payroll costs and occupational health costs.

The additional costs are offset with savings on staff salaries where the force has vacancies yet to be filled.

Premises costs include the running and upkeep costs of the estate.

The current forecast is an overspend of £116k. The overspend is due to retaining The Bridewell for longer than expected, also charges for the new fleet workshop and backdated rates charges for Castle Quay.

Cleaning costs continue to be higher due to additional COVID cleaning taking place.

Transport costs, includes the cost of running the force fleet and other travel costs.

Current forecast is an underspend of (£387k). (£340k) saving has been achieved from restructuring the Fleet department after taking on board the services previously provided by the fleet contractor. (£200k) reduction in expected costs as the Speed Camera Team rephase the replacement of their vehicles.

Additional costs have been incurred for vehicle insurance £87k, diesel and casual user mileage as COVID restrictions are lifted and people are moving about more freely.

<u>Communications and Computing costs</u> include the costs of the information technology estate incorporating call charges, software licences, upgrades, networking, airwave, and postage costs.

Current forecast is an overspend of \pounds 703k. \pounds 586k relates to various contract renewals being higher than anticipated, \pounds 70k increase in demand for mobile phone service and data storage.

Supplies and Services costs includes all non-pay operational costs.

Current forecast is an overspend of $\pounds 655k$, the majority of this reflects an increase in insurance premiums of $\pounds 729k$; anticipated investment in equipment of $\pounds 241k$ for Armed Response which is offset with income. This is offset with a realignment of Futures Board (ADA) decisions across various expenditure categories.

<u>Agency and Contracted Services costs</u> includes collaboration charges, partnership costs and mutual aid charges.

Current forecast is an underspend of $(\pounds 158k)$. $(\pounds 300k)$ saving on contributions to regional staffing costs for the Emergency Services Network as region have identified sufficient funds from previous years to cover the cost. $(\pounds 90k)$ general reduction in regional costs compared to budget. $\pounds 179k$ increase in Home Office charges. $\pounds 43k$ increase in charges to MINT (outsourced procurement facility).

<u>Pension costs</u> include payments for employees along with pensions payrolls for ill health and injury pensions.

The forecast currently shows an underspend of (£32k). This reflects the pension element of the salaries for staff and officers. Staff currently show an underspend due to vacancies.

<u>Capital Financing</u> includes the transfers in and out of reserves, contributions to capital financing, MRP (Minimum Revenue Provision) charges and interest costs.

Current outturn position is $(\pounds 465k)$ underspend. The MRP has been reduced by $(\pounds 499k)$ to reflect the longer lifetimes of assets that have been funded by borrowing and the 2020-21 spend being lower than anticipated, $(\pounds 197k)$ reduction in interest paid. $\pounds 232k$ increase in contributions to reserves.

<u>Income</u> includes grants, partnership funding, fee income and seconded officers' recharges.

Currently forecast to increase by $(\pounds 2,213k)$. $(\pounds 1,120k)$ relates to additional grant income for Knife Crime, Armed Response and Cyber Crime and is offset with expenditure. $(\pounds 565k)$ additional income is expected for officers seconded to other forces/Home Office. $(\pounds 250k)$ additional income in respect of loan charges. $(\pounds 69k)$ additional income for vehicle recovery charges offset with expenditure; $(\pounds 57k)$ additional income taking advantage of the government's incentive for apprentices.

5. Financial Implications and Budget Provision

5.1 The financial information relating to this item is contained within item 4.

6. Human Resources Implications

6.1 There are no immediate Human Resource implications arising from this report.

7. Equality Implications

7.1 There are no equality implications arising from this report.

8. Risk Management

8.1 Monitoring of the accounts is problematic and errors in the data continue to be reported.

9. Policy Implications and links to the Police and Crime Plan Priorities

9.1 There are no policy implications arising from this report.

10. Changes in Legislation or other Legal Considerations

10.1 There are no changes in legislation or other legal considerations that are relevant to this report.

11. Details of outcome of consultation

11.1 The figures included in this report are presented to the Force Executive Board on monthly basis.

12. Appendices

12.1 None

13. Background Papers (relevant for Police and Crime Panel Only)

13. There are no background papers relevant to this report.

NB

See guidance on public access to meetings and information about meetings for guidance on non-public information and confidential information.

Consideration	
Public	Public
Report to:	Police and Crime Panel
Date of Meeting:	8 September 2021
Report of:	Commissioner Henry (PCC)
Report Author:	Lisa Gilmour
E-mail:	Lisa.Gilmour@nottinghamshire.pnn.police.uk
Other Contacts:	
Agenda Item:	8

COMPLAINTS & REVIEWS ASSURANCE REPORT

1. Purpose of the Report

- 1.1 To provide the Police and Crime Panel with assurance that Nottinghamshire Police Complaints are being managed in accordance with legislation and statutory guidance.
- 1.2 This is the first report to the panel since the Commissioner took responsibility for the oversight of complaints and complaint reviews in February 2020. As such, comparable data is not available but will be included in future reports. Appendix A provides details on the process.
- 1.3 This report has been presented and discussed at the Nottinghamshire Police Organisational Risk, Learning, Standards & Integrity Board and the Joint Audit and Scrutiny Panel. The Complaints and Review Manager also holds monthly Case Management Meetings with the Head of Professional Standards to ensure learning from reviews are managed and implemented.

2. Recommendations

2.1 To note the learning identified.

3. Reasons for Recommendations

- 3.1 The Commissioner has an oversight responsibility to ensure that Nottinghamshire Police Complaints are managed in accordance with:
 - Police (Conduct) Regulations 2020
 - Police and Complaint and Misconduct Regulations 2020
 - Independent Office for Police Conduct (IOPC) Statutory Guidance 2020

4. Summary of Key Points

4.1 What is a complaint?

A complaint is any expression of dissatisfaction with a police force that is expressed by or on behalf of a member of the public.

4.2 Complaint Files Dip Sampling Overview

To establish if Nottinghamshire Police complaints are being handled in accordance with the above-mentioned guidance and legislation, the Office of the Police and Crime Commissioner dip sampled all 64 complaints relating to dog bites and use of force complaints closed between 01 February 2020 – 31 January 2021.

Seven complaints cases were not included in the sample as they were handled by special procedures or Initiated under old regulations.

57 cases were therefore dip sampled.

4.3 Findings

For all complaints sampled there was sufficient detail of the complaint and an initial assessment had taken place.

The average time taken for PSD (Professional Standards Directorate) to acknowledge a complaint in writing was 10 days.

57 (100%) of the complaints sampled were concerning complaint category B4 – use of force.

There have been no dog bite complaints finalised during the period 01 February 2020 – 31 January 2021.

4.4 Complaints handled otherwise than by Investigation

Complaints handled otherwise than by investigation are lower level complaints where it is likely that, if proven, the allegation would not result in further proceedings.

Complaints that can be quickly resolved to the satisfaction of the complainant can be logged outside of schedule 3.

Complaints should be recorded inside schedule 3 if the complaint requires further investigation or if the complainant requests that the complaint is recorded.

The OPCC is the relevant review body for complaints handled otherwise than by investigation.

There is no right of review for complaints handled outside of schedule 3.

Please see below outcome of complaint cases dip sampled:

	Logged outside scheduled 3	Logged inside schedule 3	Complainant provided with written outcome letter	Complaint outcome – reasonable and proportionate	Complaint outcome – not reasonable and proportionate	Offered right of review	Average time taken to resolve complaint (days)	Review requested	Review not upheld	Review upheld	Review ongoing	Complaints withdrawn
No. of Cases	2	22	22	22	0	22	56	7	5	2	0	1

Please see Appendix B for details of complaint review recommendations and responses.

4.5 **Professional Standards Directorate Investigations**

Professional Standards Directorate Investigations are where it is likely that, if proven, the allegation of criminality or conduct would justify disciplinary proceedings.

The IOPC are the relevant review body for complaints handled by investigation.

Please see below outcome of complaint cases dip sampled:

	Logged inside schedule 3	Complainant provided with written outcome letter	Complaint outcome – reasonable and proportionate	Complaint outcome – not reasonable and proportionate	Offered right of review	Average time taken to resolve complaint (days)	Review requested	Review not upheld	Review upheld	Review ongoing	Complaints withdrawn
No. of Cases	33	25	24	1	25	46	2	1	1	0	8

- 4.5.1 The incident that was not reasonable or proportionate was unsatisfactory performance by an officer and advice was given from a supervisor.
- 4.5.2 One review was upheld and the recommendation from the IOPC was for the complaint to be managed by the Reflective Practice Review Process (RPRP). RPRP is a structured, non-disciplinary process which encourages officers to identify mistakes, consider the impact of their actions and reflect on how they can learn and improve.
- 4.5.3 Where complaints had been withdrawn, there was evidence that a public interest test had been completed. The outcome of all 8 was that it was not in the public interest to proceed with the complaint.

4.6 Observations

CO/00151/20 is recorded inside schedule 3 however there is no evidence of any communication with the complainant detailing the outcome of the complaint or their right of review.

It is not clear why CO/00152/20 complaint was recorded differently on Centurion.

The initial assessment form is labelled as Duty Report or Complaint Report within Centurion. There is evidence that the form is completed once a complaint is initially assessed but it does not appear to be updated throughout the complaints process.

There is varying terminology when a complaint is handled otherwise than by investigation. Local proportionate investigation and reasonable proportionate handling are frequently used.

PSD investigation case time is an average of 35 days. Whilst this is an excellent response time for investigations, the average case time for complaints handled other than by investigation is 56 days.

The dip sample identified two cases where complaint outcome letters were sent to complainants in Microsoft Word format.

4.7 Dip Sampling Recommendations

For the Professional Standards Directorate to:

- a) Provide assurance to the PCC that all complaints relating to 4.6 of this report have been updated.
- b) Confirm the PSD special procedures process to the PCC.

- c) Consider consistent IOPC 2020 Guidance terminology in correspondence and on Centurion
- d) Advise the PCC of the process for updating the initial assessment form throughout the complaints process
- e) Review why the average case time for complaints handled otherwise than by investigation is higher than for PSD investigations
- f) Ensure that all letters sent via e-mail to external e-mail addresses are sent in PDF format.

4.8 Complaint Reviews Breakdown

The new legislation only applies to cases coming to the force's attention on, or after, 1 February 2020. Therefore it was several weeks before the first complaint review was received by the Office of the Police and Crime Commissioner.

For the twelve months (1 February 2020 – 31 January 2021) there have been 39 complaint reviews undertaken.

9 (23%) complaint reviews have been upheld; in each case recommendations were made to Nottinghamshire Police.

Please see Complaint Review Monitoring Report Appendix A for further information on Police Complaint Reviews undertaken by the Office of the Police and Crime Commissioner. Appendix B also details organisational recommendations made to Nottinghamshire Police.

5. Financial Implications and Budget Provision

5.1 There are no financial implications or budget provision.

6. Human Resources Implications

6.1 There are no human resource implications.

7. Equality Implications

7.1 There are no human resource implications.

8. Risk Management

8.1 There may be a risk to the public's confidence in Nottinghamshire Police.

9. Policy Implications and links to the Police and Crime Plan Priorities

9.1 The report links to the Police and Crime Plan Governance and assurance priorities.

10. Changes in Legislation or other Legal Considerations

10.1 None

11. Details of outcome of consultation

11.1 The Head of the Professional Standards Directorate has been consulted on this report.

12. Appendices

- 12.1 Appendix A Complaint Review Monitoring Report
- 12.2 Appendix B Upheld Review Organisational Recommendations

13. Background Papers (relevant for Police and Crime Panel Only)

13. N/A

BACKGROUND

On 1 February 2020 the process for dealing with complaints against the police in England and Wales was changed as a result of amendments to the Police Reform Act 2002 and implementation of the Police (Complaints and Misconduct) Regulations 2020. This report focuses on one aspect of the changes, namely the new responsibility that the local policing body (Police and Crime Commissioner) has for undertaking reviews of some complaints.

The legislation changes effectively created three different approaches to handling police complaints; those dealt with outside of Schedule 3 Police Reform Act 2002; those that are recorded under the Police Reform Act but dealt with "other than by *investigation*" and those that are recorded under the Police Reform Act and formally investigated. In broad terms, if there is an indication that someone serving with the police may have behaved in a way that would justify disciplinary proceedings this will result in a formal investigation, if there is no such indication the complaint can be dealt with "other than by *investigation*". In effect "*investigation*" merely denotes that an *individual* is being investigated for potential misconduct. Cases "dealt with other than by *investigation*" will still seek to address a complainant's concerns.

Where a complaint has been recorded it must be handled by the police force in a reasonable and proportionate way. Once the matter has been finalised the complainant is entitled to ask for a review if they are not satisfied it has been handled reasonably and proportionately. In most cases, where a complaint has been formally investigated it will be for the Independent Office for Police Conduct (IOPC) to carry out the review whereas if the matter has been dealt with "other than by investigation" the PCC will be the review body.

Method

In Nottinghamshire the PCC has commissioned Sancus Solutions to provide an independent reviewer who can consider and report on each complaint review. This process has been effective from 1 February 2020. Sancus Solutions provide a similar service to seven other PCCs. The reviewer appointed for the Nottinghamshire Office of the Police and Crime Commissioner has senior management experience of dealing with complaints.

When a complaint has been dealt with by the force the complainant receives a finalisation letter that advises to whom they should write if they are not satisfied their complaint has been dealt with in a reasonable and proportionate way. Where a complainant contacts the Office of the PCC seeking a review this is recorded and Professional Standards Department (PSD) are asked to make all relevant material available to the reviewer. The reviewer then accesses documents through the Centurion system that is used by PSD.

Once the reviewer has considered the case they provide a draft report for consideration and approval by the PCC or their deputy and, in appropriate cases, focused relevant feedback for PSD. Where the review determines that the original outcome was reasonable and proportionate the complaint review is not upheld. However if the outcome was not determined as reasonable and proportionate the complaint review is upheld and the PCC is entitled to make recommendations to the force for further action.

Complaint Reviews Breakdown

The new legislation only applies to cases coming to the force's attention on, or after, 1 February 2020. Therefore it was several weeks before the first complaint review was received.

For the twelve months (1/2/20 - 31/1/21) the Office of the Police and Crime Commissioner received 52 requests for a complaint review, all of which have now been considered.

Of the complaints undertaken, 9 (23%) complaint reviews have been upheld; in each case recommendations were made to the force.

Learning

The relatively low numbers mean it is difficult to identify specific patterns or to draw conclusions about how complaints are handled by the force. In a number of the nine upheld cases the enquiries carried out by the force were insufficient to address the complainant's concerns and suitable recommendations were made by the PCC to rectify this.

In some cases it was apparent that complaint handlers had either not fully understood the range of changes introduced in the new legislation or had not yet been confident about applying them (for instance there was limited consideration of the newly introduced concept of Practice Requiring Improvement – PRI). Any new legislation is likely to take some time to 'bed in' and for people to develop confidence in new practices. It is unfortunate that the changes became effective at the same time the coronavirus pandemic developed and it is likely this has made it more difficult for the force to reinforce the new approach in a consistent manner. Experience in other forces is similar.

One area for improvement that has been identified is the finalisation letters that were sent to complainants. In many cases these were unstructured, unclear or difficult to understand. In some cases the complaint had been handled appropriately but the finalisation letter did not adequately articulate this. During the first six months a significant proportion of finalisation letters were unsatisfactory. This was raised with the head of PSD who has been very supportive in ensuring additional training in letter writing (including a potential structure for the letter) is provided to her staff. Over the next six months this will be an area that will be considered in future reviews.

UPHELD REVIEWS

APPENDIX B

Date Received	Ref No.	Issue raised by the complainant	Action for consideration by Nottinghamshire Police
07.05.20	133/20	The complaint was received on 17/2/20. He chased PSD for updates on 23/3 when he was told the matter was with the DCI for decision. He then chased again on 7/4 but received nothing until his finalisation letter on 7/5.	For PSD to ensure there is an effective process for ensuring meaningful updates within 28 days to comply with National Guidance and Legislation.
10.07.20	159/20	Officers failed to investigate the incident thoroughly or make any attempts to prosecute the suspect.	That the Professional Standards Directorate should review their processes to ensure priority is given to the gathering of time-limited evidence (e.g. CCTV) where a complaint is made. That the person responsible for the bridewell reviews the way notification is carried out to identify whether processes can be improved.

8 SEPTEMBER 2021

POLICE AND CRIME PANEL – ANNUAL REPORT 2020-21

Purpose of the Report

1. To present the draft Police and Crime Panel Annual Report for the 2020-21 municipal year for consideration and comment by Panel members. Comments made during discussion at the meeting will be captured and used to finalise the report for publication.

Information and Advice

- 2. A Panel sub-group consisting of the Panel's Chair, Vice-Chair, Lesley Dalby, Councillor Rob Inglis, and Bob Vaughan-Newton was established to develop this document and the group. The sub-group has met on two occasions and continued to communicate during the formation of the draft by email.
- 3. The Annual Report is designed to summarise the Panel's activities over the previous municipal year, which runs from the annual meeting in June through to the following May. It also highlights forthcoming planned areas of focus.
- 4. It is hoped that the Annual Report can be used as a communications tool, targeted primarily at the public and other elected Members, to help promote understanding of the Panel's role and raise awareness of its activities.
- 5. The draft Annual Report (**see Appendix A**) has been produced by the Panel's support officers, incorporating those contributions received from the members of the sub-group and wider Panel. The draft report has been formatted by Nottinghamshire County Council's Communications section, utilising the branding that was developed for the Panel.
- 6. Members' views are sought on both the content and the format of this Annual Report.

Other Options Considered

7. The Panel is not required to produce an annual report however it recognises that they provide useful tools to raise awareness about the work the Panel is doing and the response to crime and policing across Nottinghamshire.

Reasons for Recommendation/s

8. To seek the views of all Panel Members and to enable the draft Annual Report to be finalised and published.

RECOMMENDATION

1) That the draft Annual Report be considered and, subject to any changes requested by Members, be finalised and published on the Panel's webpages on the Nottinghamshire County Counts website.

Background Papers and Published Documents

Minutes of meetings of the Police and Crime Panel held between June 2020 and May 2021 (published).

For any enquiries about this report please contact:

Jo Toomey, Advanced Democratic Services Officer, Democratic Services, Nottinghamshire County Council <u>jo.toomey@nottscc.gov.uk</u> Tel: 0115 977 4506

NOTTINGHAMSHIRE **Police & Crime Panel**

Annual Report 2020-21



Mansfield

District Council





Bassetlaw

DISTRICT COUNCIL





POLICE



Nottinghamshire County Council



Contents

1.	Foreword from the Chair of the Panel	3
2.	Background Information about the Panel	4
3.	Membership	5
4.	Key Activities in 2020-21	7
5.	Spotlight on the Courts	14
6.	Spotlight on Domestic Abuse	15
7.	Links into Regional and National Networks	17
8.	Future Plans and Priorities	18
9.	Contact Details and Further Information	19

Page 98 of 116

01

FOREWORD FROM THE CHAIR OF THE POLICE AND CRIME PANEL

I never expected to embark on an information technology learning set, as a priority for the Police and Crime Panel, but for many of us that is exactly what happened, as we wrestled with Teams, Zoom and WhatsApp, and YouTube live streaming from our hastily created 'office at home'.

It was clear at the outset of the pandemic and lockdown period that our attention would need to focus on a few key target areas. In consultation with the Commissioner and Chief Constable we sought agreement with the Panel, on how they were going to manage the priorities set.

High on our priority list has always been Domestic Violence, challenged families and safeguarding issues. Also, in our sights has been the increasing amount of cybercrime, and more recently the worrying crime of dogsnatching. So much so, that Nottinghamshire Police, was the first force in the country to appoint a dedicated Senior Officer to tackle this disturbing crime.

We also wanted a clear understanding of how the Commissioner was working with the Chief Constable, to understand the approach to be taken by his officers in policing the new legislation, during this difficult time, in particular their approach to fines during strict lock downs. We also wanted to understand the impact of the pandemic on frontline staffing, both staff taken ill with Covid, and details on the impact on the number of frontline police officers and key personnel isolating at any given time.

A further issue came higher on our agenda, and that was the impact on Her Majesty's Courts Service. This became a serious issue for the Panel as we saw the impact of delays increased in both Magistrates' and Crown Cases. We wanted to support the Commissioner in his quest to secure a Nightingale court for Nottinghamshire. Joint reports were produced by the Commissioner's team working with senior staff at the Court. A temporary Nightingale facility was subsequently provided in a hotel in Nottingham city centre. We come now to our year of change as the May Police and Crime Commissioner elections resulted in the appointment of a new Commissioner for Nottinghamshire – Caroline Henry.

Firstly, on behalf of the Panel, I must record a debt of gratitude to Paddy Tipping who was the Police and Crime Commissioner for many years. Paddy's contribution to the people of Nottingham and Nottinghamshire has been exemplary and he leaves a strong legacy for the incoming Commissioner.

We welcomed and congratulated Commissioner Henry on her election at our June Annual General Meeting, where we received an introductory paper on her ethos and aims for her first 90 days. We appreciate that Commissioner Henry will bring fresh ideas and perspective to the role alongside a new Priorities Plan based upon her Manifesto.

We will continue in our scrutiny role of holding the Commissioner to account and supporting the Commissioner when appropriate.

My final comments are to give enormous thanks firstly to my Vice Chair Cllr David Ellis for his tremendous support, and to all the members of the Panel who bring with them a wealth of knowledge and experience.

I reserved the best to last and that is to thank the Democratic Services staff who support our Panel without whom we could not function.



Christine Goldstraw OBE JP DL

BACKGROUND INFORMATION ABOUT THE POLICE AND CRIME PANEL

The Police and Crime Panel meets in public to scrutinise the actions and decisions of the Police and Crime Commissioner (the PCC).

The PCC is responsible for setting the priorities for the police in Nottinghamshire by responding to the demands of communities and ensuring that local and national priorities are suitably funded by setting a budget and ensuring the performance of the police force is monitored. Essentially, the PCC is responsible for the strategic direction of the Force, whilst the Chief Constable decides how that can best be implemented operationally.

The Panel supports and challenges the PCC in carrying out these functions on behalf of the people of Nottinghamshire.

The Panel focuses on the key strategic decisions of the PCC, as well as actions planned and undertaken, including whether the Commissioner has:

- Achieved the aims set out in the Police and Crime Plan
- Considered the priorities of community safety partners
- Consulted appropriately with the public and victims

The Panel has a range of powers to help it carry out its functions and specific responsibilities relating to the Police and Crime Plan and subsequent Annual Report which details how the Plan has been implemented. It is required to consider the Commissioner's proposed precept (the amount of Council Tax which goes towards the costs of policing) and has the power to veto the proposed amount and ask the Commissioner to think again. It is also required to consider proposed senior appointments and share its views with the Commissioner prior to such appointments being made (and has the power to veto proposed Chief Constable appointments if necessary).

Nottinghamshire County Council is the host authority for the Panel, with meetings usually being held in public at County Hall in West Bridgford. During 2020/21 however, the Local Authorities and Police and Crime Panels (Coronavirus) (Flexibility of Local Authority and Police and Crime Panel Meetings) (England and Wales) Regulations 2020 passed in response to the COVID-19 pandemic, meant that meetings moved online. The meetings were held using Microsoft Teams and streamed live on YouTube, where the recordings remain available.

In addition to the public meetings, the Panel also holds workshops and briefing sessions in private to explore issues in detail, notably as part of the budget-setting process.

Page 100 of 116

02

03 MEMBERSHIP OF THE POLICE AND CRIME PANEL

The Panel is composed of nominated elected Members from each of the Councils in the area covered by Nottinghamshire Police Force (including Nottingham City). Panels are also required to have at least two independent members. The Nottinghamshire Panel has chosen to co-opt four independent members.

Every year the Panel must review its membership to make sure it is as politically balanced as possible and reflective of representation across all Nottinghamshire Councils in their totality. Where necessary, the Panel can choose to co-opt further elected Members to ensure that it is politically representative. During 2020/21 each Council was entitled to one seat on the Panel with an additional place going to Nottingham City Council to reflect the population of that Council's area.

As part of its annual review, the Panel must also seek to ensure that its membership reflects the communities it serves and that members have an appropriate spread of skills, knowledge and experience.

The Panel elects its Chair and Vice-Chair at its Annual Meeting in June each year.

The Panel's membership during 2020/21 was:



Christine Goldstraw OBE Independent Co-optee Chair



Councillor David Ellis Gedling Borough Council



Executive Mayor Andy Abrahams Mansfield District Council



Councillor Scott Carlton Newark & Sherwood District Council



Councillor Leslie Ayoola Nottingham City Council (meetings to Nov 2020)



Lesley Dalby Independent Co-optee



Councillor Tony Eaton Bassetlaw District Council



Suma Harding Independent Co-optee



Councillor Rob Inglis Rushcliffe Borough Council



Councillor Neghat Khan Nottingham City Council (meetings from Feb 2021)



Councillor Richard MacRae Broxtowe Borough Council



Councillor Francis Purdue-Horan Nottinghamshire County Council



Councillor Helen-Ann Smith Ashfield District Council (meetings from Feb 2021)



Bob Vaughan-Newton Independent Co-optee



Councillor Linda Woodings Nottingham City Council



Councillor Jason Zadrozny Ashfield District Council (meetings to Nov 2020)

Page 102 of 116

KEY ACTIVITIES IN 2020-21

At each meeting of the Panel, the Commissioner submitted update reports, with regular reports also being presented on performance, the latest budget position and planned significant decisions. Periodic updates were also provided on the strategic themes within the Police and Crime Plan, which were:

04

- 1) Protecting People from harm
- 2) Helping and supporting victims
- 3) Tackling crime and anti-social behaviour
- 4) Transforming services

The Panel considered these reports in advance and raised concerns and queries at the meeting as part of its 'challenge' role. It often requested further information and that updates be brought to future meetings or for the circulation of additional information between meetings. Members were also keen to commend good performance, practice and areas of innovation as part of their 'support' role. The Commissioner attended each meeting to introduce the reports and respond to the issues raised by members, along with invited contributions from the Chief Constable (or his representative) and the PCC's own support officers.

The Panel met formally 6 times in 2020-21. You can view meetings of the Panel on Nottinghamshire County Council's YouTube channel, but we have included the website address for a couple of meetings for your ease of access:

- Annual meeting 1 June 2020 www.youtube.com/watch?v=ZcfitCOH3dQ
- Budget meeting 4 February 2021 www.youtube.com/watch?v=BaJjWnnHUTg

It also held two workshop meetings remotely in preparation for its formal consideration of the Commissioner's proposed precept. Further remote workshops have also been held to accommodate the preparation of this report.

Confirmation Hearing

On 1 June 2020 the Panel held a confirmation hearing to appoint a Deputy Police and Crime Commissioner (www.youtube.com/ watch?v=8TzycgdWoF4). As part of the hearing, the Panel had the opportunity to review the Commissioner's reasons for establishing the post, which included driving forward work around domestic abuse, victims of sexual abuse and the effects of COVID-19 on the criminal justice system. The Panel also considered the candidate's suitability and previous experience by reviewing her CV and asking questions of the candidate, Emma Foody, ultimately supporting her appointment as Deputy Commissioner.

While confirmation hearings are a statutory function for PCPs, Panel members saw this as an opportunity to support the Commissioner and enhance services for communities across Nottinghamshire while developing the PCC's

Page 103 of The amme of community engagement.

The impact of COVID-19

The context in which the Commissioner has been working and the force has been operating was significantly affected by COVID-19. It changed the levels of crime that were being experienced and led to shifts in the kind of offences that were being recorded. The pandemic also changed the way the police and other support services commissioned by the PCC could respond and impacted staffing levels. It therefore became a key issue for the Panel.

Panel Member Reflection

The Panel was concerned to ensure that the approach to policing the pandemic should not damage relationships between the Police Force and the communities it serves.

Councillor David Ellis - Gedling Borough Council, Panel Vice-Chairman

- Overall crime decreased in Nottinghamshire, which reflected the trend nationally.
- When the country came out of lockdown, crime tended to revert to former levels with some incidents, including domestic abuse reaching higher rates than before.
- The types of crime being reported changed; there were increased reports of anti-social behaviour, some of which arose from people being at home more and complaining about neighbourhood nuisance as well as non-compliance with COVID-19 restrictions and guidelines.
- The Panel was keen to ensure the Commissioner identified any changes and trends to help inform strategic priorities as the county went into and came out of lockdown.
- Comparative data was provided to help the Panel understand how the enforcement of coronavirus restrictions in Nottinghamshire compared to neighbouring force areas.
- Panel members noted early concerns raised by the Commissioner about officer and staff absence with the sickness rate double the normal position that was standard across the county.
- The Force had identified benefits of remote working that would continue beyond the pandemic.
- There was some concern raised by the Panel following a national shortage of PPE, however the Commissioner gave reassurance that Nottinghamshire Police's stocks were adequate.

age 104 of 116

Challenge

Areas of concern or where further information or updates were requested by the Panel during the 2020-21 municipal year.

- Panel members asked questions about the Commissioner's proposed precept increase in the context of the financial impact of the Coronavirus pandemic on local residents.
- The Panel sought reassurance that the increase in the number of police officers would not lead to them undertaking essentially civilian staff roles.
- The Panel was concerned about the number of calls made to the 101 number that were abandoned and continued to monitor rates once action had been taken to ensure the number of abandoned calls reduced.
- The Panel has continued to review the levels of staffing in the control room, ensuring recruitment was on track and appropriately prioritised.
- Panel members sought reassurance around the rate of hate crime incidents and whether the pandemic has affected the type of incidents that were reported.
- While the rate of knife crime has decreased, Panel members recognised the impact of lockdown and national trends and have continued to challenge the Commissioner on the measures in place to tackle it.

- Members of the Panel posed a challenge about the increasing rates of anti-social behaviour, which had been skewed by enforcement of COVID-19 Regulations, and the way incidents were categorised.
- Reassurance was sought by Panel members around stop and search and whether it could constitute racial profiling.
- The Panel challenged the Commissioner around safeguarding procedures following an incident where a young person from the Nottingham area was murdered in a London Borough.
- Panel members sought reassurance about the actions being taken to tackle county lines drug offences, both within the county and children travelling elsewhere.
- Panel members queried what action was being taken to address drug offences in the Meadows area of Nottingham.

Page 105 of 116

Panel Member Reflection

As a retired Nottinghamshire Police Officer I have policing at heart. I feel privileged to be in a position to support or challenge decisions that influence how our Police force can operate.

I am keen to ensure that all our current officers have the time, the relevant equipment and the best protection to be proactive and efficient.

Whilst there is significant work already being done, enhanced commitments into rural crime, domestic violence and County lines are high priorities for me. The impact of these crimes has such a devastating effect on victims and to our communities. I will be supporting PCC Henry in her ambitions to invest further into these areas.

It's time for criminals to be the ones living in fear to the consequences of their actions rather than their victims.

Councillor Rob Inglis - Rushcliffe Borough Council

Support

Areas of performance welcomed and commended by Panel Members during the 2020-21 year.

- > The Panel supported the Commissioner's proposed precept increase of £14.94 for a Band D property, following reassurance around consultation, the Commissioner's justification for the increase, savings and efficiencies, reserves, the Capital Programme, staffing and financial governance.
- The Panel commended the Force's handling of demonstrations including those relating to the Black Lives Matter and Kill the Bill movements, and the vigils held following the murder of Sarah Everard at a time when other forces nationally were being criticised for their handling of similar events.
- > The Panel celebrated the increase in police officers ahead of the requirements of Operation Uplift, the diversity of candidates that were being recruited and how Nottinghamshire's Police Force was the most representative of the communities it served.

- > The Panel supported the work that had been undertaken to protect call handling staff from COVID-19 and the rollout of the programme allowing them to handle nonemergency calls away from headquarters.
- > Panel members were very supportive of the measured approach taken by Nottinghamshire Police in enforcing COVID-19 restrictions, particularly in contrast with the way other forces were reported to be implementing the Regulations.
- Members of the Panel were very supportive of Operation Reacher and commended the impact it was having in local communities.
- Nottinghamshire Police Force received positive coverage as part of the 'Police Interceptors' television programme, which Panel members highlighted as a key opportunity for building trust and Page 106 of 116

- The Panel responded to concerns articulated by the Commissioner about the delays within the Criminal Justice System and the backlog of cases that had arisen out of the Coronavirus pandemic, helping raise the profile of the issue and engaging with Her Majesty's Courts and Tribunal Service.
- Panel members were assured about the work of the Missing From Home Team and its preventative work and how it had reduced the cost of investigating missing persons by 19%.
- The Panel supported the acquisition and deployment of drones, which were used for a range of purposes including finding missing persons, and providing a surveillance tool for incidents that could put a person at risk.
- Members of the Police and Crime Panel praised the Commissioner as it considered Nottinghamshire Police Force was a national leader by recognising and recording misogyny as a hate crime.

Panel Member Reflection

As well as having a role in challenging the PCC to ensure delivery of planned actions, the Panel regularly offers support in particular to officers delivering the aims in the Police and Crime Plan.

Specifically, this year it questioned the assistance given to officers in front facing roles in managing the many challenges of lockdown, constantly asking for reassurance that officers were supported.

The Panel also questions absence rates among officers, monitoring data, looking for trends and ensuring the absences are managed proactively in line with the welfare of individuals.

Lesley Dalby - Independent Co-optee

Added Value

Areas where the Panel was able to add value during the 2020-21 year:

- Maintaining a watching brief of Capital projects, including the Bridewell and Joint Headquarters, custody suite and Sexual Assault Referral Centre to ensure they remained on track and within budget.
- Reviewing the changes made to the vehicle management contract, which was brought back in-house during the year and scrutinising the impact on the budget in current and future years to ensure anticipated savings are achieved.

Panel Member Reflection

Panel Members are always very glad to see Nottinghamshire Police using innovations to improve the quality of life of vulnerable people.

A good example of this has been the double-crewing of experienced officers with Mental Health specialists from the NHS in response cars. The success of this scheme has led to it being copied elsewhere and extended in Nottinghamshire.

A further, more recent, development has been to pair experienced officers with specially trained workers who can deliver the best immediate care for survivors of domestic violence - again using response cars.

Such fine examples of partnership working are to be applauded.

Bob Vaughan-Newton - Independent Co-optee

Page 108 of 116

Police and Crime Commissioner Perspective

Throughout my period of office, the Nottinghamshire Police and Crime Panel has been both challenging and supportive.

Over the past year, the Panel has focused at a national level on the promised Spending Review and, of course, the much-delayed revision of the funding formula.

There has been a continued interest in collaboration with much discussion around the difficulties surrounding multi-Force Shared Services.

More locally, the discussion has been around rebuilding neighbourhood policing and the rollout of Reacher Teams.

The long-standing interest in domestic abuse has continued with comments on the revised strategy.

Of course, all this has taken place against the background of the pandemic. It's been a difficult year, but by working together progress has continued.

Paddy Tipping - Police and Crime Commissioner (November 2012 to May 2021)



SPOTLIGHT ON THE COURTS

The Police and Crime Commissioner has a role in ensuring that victims of crime receive justice. Both the Commissioner and Panel have become concerned at reductions in the resources available to the Criminal Justice System and the centralisation of administration. Members noted that many courts had closed locally, and were concerned whether the system was fit for purpose.

Covid-19 exacerbated this with the capacity of the remaining courts being reduced. The Commissioner's Office worked with HM Courts and Tribunals Service to produce a report for the Panel in November 2020 on the Courts and Criminal Justice Recovery Plan.

These reports highlighted the early effects of the pandemic which saw a reduction in operations and an increase in the backlog of cases in the Magistrates' Courts. Jury trials in Crown Courts were also affected.

In January 2021 the four Criminal Justice Inspectorates (Constabulary and Fire & Rescue Services; Probation; Crown Prosecution Service; and Prisons) produced a joint report on the effect of the pandemic on the Criminal Justice System. The report noted that:

- The Criminal Justice System had responded well to the changed circumstances brought about by COVID and in spite of the pandemic was able to maintain the service.
- The pandemic intensified the significant failings the system was already facing. For policing, prisons, probation and youth justice services, demand had either remained steady, or had returned to pre-pandemic levels however, COVID restrictions still affected their ability to react.
- The Inspectors were all concerned at the position in the courts. Without urgent and serious action to address the chronic backlog in cases the position for victims, witnesses, defendants and prisoners would become severe.
- The Inspectors had previously noted the chronic and systemic underfunding of the Criminal Justice System and consider that COVID-19 had made this critical.

Panel Member Reflection

It is often said that "justice delayed is justice denied". The panel is concerned that the issues highlighted by the Justice Inspectorates nationally are being experienced in Nottinghamshire. Delays in court may result in cases being abandoned or witnesses being less certain of their evidence. We intend to continue to support the Commissioner in challenging this position and seeking to remedy it.

Councillor David Ellis - Gedling Borough Council Member Overview: Helping and Supportive Victims

Page 110 of 116

05

SPOTLIGHT ON DOMESTIC ABUSE

Nottinghamshire Police and Crime Panel has shone a spotlight on domestic abuse. This issue was a priority for the Panel before the pandemic and that focus was maintained throughout the year. This gave members the opportunity to retain an overview of how Nottinghamshire Police, criminal justice partners and the support services were coping and adapting to deliver the service within the restrictions.

Key issues considered by the panel included:

06

- In supporting the appointment of the Deputy Commissioner, the Panel recognised the prominence the role could bring to tackling domestic abuse and ensuring that commissioned support services were operating effectively.
- Performance reports during 2020-21 showed that calls to the national helpline had increased with analysis showing that many of the calls were from professionals seeking advice rather than victims.
- £18,000 emergency funding had been awarded to Juno Women's Aid to adapt its operations in response to COVID-19.
- Additional funding was made available to boost capacity of domestic abuse support lines.
- During the early days of lockdown, the number of reports of domestic abuse decreased, rising again as restrictions eased.
- The Panel considered the Commissioner's report: 'Improving the response to domestic abuse in Nottinghamshire, a whole systems approach'.
- Trends in domestic abuse incidents that were identified included the prevalence of emotional abuse, financial control, the use of technology, the increased use of knives and adolescents perpetrating domestic abuse on their parents.

- Rates of domestic abuse in Nottingham and Nottinghamshire were higher than in the East Midlands as a whole.
- Additional information was requested about the number of abuse incidents where men were the victims to test the level of support available to male survivors through the service commissioned by the PCC.
- A bid had been submitted to fund perpetrator programmes.
- Panel members sought reassurance that in part the increase in reported incidents could be attributed to improved recording and greater victim-confidence in reporting domestic abuse.
- The Panel noted the successful rollout of the sanctuary scheme in the city of Nottingham and Gedling Borough, and were keen for this success to be replicated across the county.
- At its September meeting, the Panel heard from Yasmin Rehman (Chief Executive of Juno Women's Aid), Mandy Green (Head of Service for Nottinghamshire Women's Aid) and Anna Clark (Chief Executive of Equation) (https://www.youtube.com/ watch?v=hJ2OPq24-30).
- Concern was expressed by Panel members about increasing incidents of domestic abuse and decreasing prosecutions and convictions.

Page 111 of 116

- It was noted that while the Police was able to carry out "victimless" convictions using evidence gathered from body worn video, recordings of 999 calls and neighbours' statements, the CPS threshold for charging in such circumstances was high
- Members were mindful of the impact delays in the wider Criminal Justice System had on victims of domestic abuse and subsequently on those organisations supporting them, capturing this when corresponding with Her Majesty's Courts and Tribunal Service.
- The Panel agreed to receive further information on why there had been an increase in those without children seeking refuge compared to those with families.
- Panel members requested a detailed breakdown of those calling the helpline to identify the number of long-term cases and new calls in addition to figures around the number of repeat offences.

Panel Member Reflection

The Panel has always given special attention to domestic violence and abuse, especially the number of repeat incidents, which gives an indication of the effectiveness of the Commissioner's funded interventions and where there might be service gaps and improvements.

The COVID-19 pandemic and subsequent lockdowns have thrown a critical focus onto the work of the Panel in monitoring the effectiveness of domestic violence prevention and support. During 2020 the numbers of calls to the Domestic Violence 24-hour helpline increased by 150% however the number of reports to the police fell. The Panel was keen to understand the reasons behind this and ensure that services were responsive to the increased risk faced by survivors.

Our September meeting had a special focus on this subject and looked at the emerging new strategies across the County and City (the Domestic and Sexual Abuse Framework and the Violence Against Women and Girls strategy, respectively). We also scrutinised the backlog in the courts system and the measures being taken to address this, recognising the damaging effect that delays in the judicial system can have on victims of crime.

We will continue to examine this crucial issue and increase our understanding of the emotional and psychological aspects of abuse, and the use of technology to exercise power and control. There's also growing complexity and increasing demand which continues to present new challenges for both specialist service providers and the criminal justice system. With the additional demands of the new Domestic Abuse Act we are committed to working with the Police and Crime Commissioner on continuing to build on the excellent partnership work and critical services, including prevention, delivered to citizens across Nottingham and Nottinghamshire. We are pleased that our new office holder, Commissioner Henry, is also committed to this important area of work and we thank the previous Commissioner, Paddy Tipping, for his long-standing contribution to improving the lives of survivors.

Councillor Linda Woodings - Nottingham City Council

Page 112 of 116

07 LINKS INTO REGIONAL AND NATIONAL NETWORKS

Panel members and support officers continue to play an active part in regional and national networks. The Panel continues to subscribe to Frontline Consulting's Regional Network for the East Midlands and the Chair of the Panel and support officers continue to find the Network meetings a useful means of sharing best practice and development.

The Panel also continues to be represented on the National Association of Police, Fire and Crime Panels by Suma Harding.

In November 2020, Frontline Consulting held its Annual Conference, which, for the first time was a virtual event. The Panel was represented at the conference by its Chair, Suma Harding, Councillor Jason Zadrozny who was the Panel member representing Ashfield District Council and Councillor Helen-Ann Smith, Councillor Zadrozny's substitute. The panel's support officers also attended.

As a virtual event, the conference extended over three days, which supported the attendance of an increased number of delegates and giving them a chance to attend a wider range of workshops. One of the keynote speakers on the first day of the conference was Nottinghamshire's Commissioner, Paddy Tipping, providing a local spotlight at a national event.



Page 113 of 116

FUTURE PLANS AND PRIORITIES

During 2020/21 the Home Office began a review of Police and Crime Commissioners, which included Police and Crime Panels. The findings of the first stage were published in March 2021.

The Home Office is currently implementing the recommendations that were made in the first stage of its review of Police and Crime Commissioners. The second stage of the review is due to begin shortly. The Panel will continue to monitor the progress of the review and look forward to hearing its outcomes.

The new municipal year brings with it the return of in-person meetings, which will lead to another culture shift for Panel members. There are opportunities to take advantage of the experience of virtual meetings and use these as an alternative for informal working groups, where historically the Panel might have met in person. We are also continuing to live broadcast meetings of the Panel on YouTube.

There is also a possibility that the Government will make provision in the future for remote and hybrid meetings. This could provide opportunities for the Panel to draw a wider range of members and increase its visibility across Nottinghamshire.

The election of a new Police and Crime Commissioner will lead to the development of a new Police and Crime Plan. Commissioner Henry has indicated that she will bring an interim report on the preparation of her new Plan to the Panel meeting in September 2021 and then the final version to the meeting in November 2021. Commissioner Henry indicated within her manifesto that her objectives would include:

- Putting victims and residents at the heart of policing priorities
- Stopping crime before it happens and protecting people from harm*
- Investing in policing and making best use of resources
- Tackling the drivers of crime and bringing more offenders to justice

*Police & Crime Panel suggestion:

Could the Commissioner explore broadening the 'Police into Schools' project to include the issue of sexual harassment.

When Commissioner Henry introduced her objectives at the Panel's annual meeting in 2021, she highlighted a number of issues that were of particular concern including domestic abuse and tackling rural crime, both matters in which the Panel has had an interest.

In 2019/20 the Panel took part in awareness raising and development sessions. During the sessions it was agreed that Members would concentrate on strategic themes from the Police and Crime Plan to strengthen the focus of the Panel. Implementation of this approach was interrupted by the COVID-19 pandemic, but it is the intention of the Panel to renew this approach with the resumption of inperson meetings and in conjunction with the new Commissioner's Police and Crime Plan.

Page 114 of 116

08

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09

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https://www.nottinghamshire.gov.uk/ counciland-democracy/meetings-andcommittees/nottinghamshire-police-and-crimepanel

For agenda packs and related papers: https:// www.nottinghamshire.gov.uk/dms/Committees/ tabid/62/ctl/ViewCMIS_CommitteeDetails/ mid/381/id/504/Default.aspx

The PCC's own website can be found via the following link: https://www.nottinghamshire.pcc. police.uk/Home.aspx



