

Report to the Adult Social Care and Health Committee

7th January 2013

Agenda Item: 10

REPORT OF THE CORPORATE DIRECTOR FOR ADULT SOCIAL CARE, HEALTH AND PUBLIC PROTECTION

SECONDMENT OF COMPLIANCE MANAGER FROM THE CARE QUALITY COMMISSION TO NOTTINGHAMSHIRE COUNTY COUNCIL

Purpose of the Report

- 1. The purpose of the report is to seek approval from the Committee:
 - a. for a the secondment of a Compliance Manager from the Care Quality Commission (CQC) to the Adult Social Care, Health and Public Protection Department for a 12 month period.
 - b. for a Quality Development Officer to be seconded to the CQC to undertake the role of an Inspector for a period of 12 months.

Information

- 2. Further to the report to Council on 1st November 2012 on quality in care services, and the subsequent presentation to the Adult Social Care and Health Committee on 26th November 2012, the Corporate Director, Adult Social Care, Health and Public Protection has been in discussion with Vicki Wells the Regional Compliance Director from the CQC on measures to enhance the joint working in facilitating an effective care service and the monitoring and addressing of standards where necessary.
- 3. One of the measures that has been considered is the secondment of one of CQC's Compliance Managers to the Adult Social Care, Health and Public Protection Department for a 12 month period, to be based within the Joint Commissioning Unit to work under the Group Manager, Joint Commissioning, and alongside the Team Manager, Market Development and Care Standards Team.
- 4. The purpose of the secondment is to share knowledge and expertise about care standards and market development, with a specific focus on improving quality of care provided in a small number of care homes and home care agencies that have historically not been able to maintain high levels of good care provision. The Compliance Manager will be given the role of co-ordinating a programme of work which looks at how the relevant statutory agencies, including health partners, can work with the local providers to ensure a vibrant and sustainable social care market across Nottinghamshire.

- 5. It is proposed that the Compliance Manager would remain the employee of the CQC during the period of the secondment but that the post will be funded by the Council, using some uncommitted funding of NHS Support to Social Care Funding. Colleagues in the Health service have been consulted about the secondee spending some time with the Health service Quality Monitoring Service.
- 6. It is also proposed that, during this period, an opportunity is given to one of the Department's Quality Development Officers to be seconded to the local CQC office to undertake the role of an inspector. The QDO would be granted unpaid leave for the period of the secondment in accordance with the Council's policy to cover 'Temporary Employment with an External Employer' under Section D37 of the Personnel Handbook.
- 7. This opportunity will enable a better understanding of how the role of the Council's QDOs can complement the regulatory responsibilities of the CQC. The knowledge and experience gained by the QDO will be highly beneficial to the Department once the QDO returns to their substantive post at the end of the secondment.
- 8. The CQC would fund the salary of the QDO whilst they take on the role of inspector for the 12 month period but the Department will need to backfill the vacant QDO post to ensure their quality audit work is covered for the duration of their secondment.

Reason for Recommendations

- 9. The proposed secondment arrangements will:
 - a. Enable understanding the different roles of the Care Quality Commission, the Council and the Health service.
 - b. Enhance information sharing and co-ordinated action in dealing with risk.
 - c. Ensure effective coordination of inter-agency activity to facilitate quality in care services and effective risk assessment and risk management
 - d. Enable an exchange of skills, knowledge and understanding of staff in relation to the roles and responsibilities of each of the agencies.
 - e. Enable feedback to CQC of the issues for Council in carrying out our commissioning activities.
- 10. It is the intention that a report will be produced at the end of the period of the secondment of the outcomes arising from this partnership arrangement.

Statutory and Policy Implications

11. This report has been compiled after consideration of implications in respect of finance, equal opportunities, human resources, crime and disorder, human rights, the safeguarding of children, sustainability and the environment and those using the service and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

Financial Implications

12. The salary of the Compliance Manager, plus on-costs, will be £49,000 for a 12 month period. This cost will be met by the Department through the use of NHS Support to Social Care

Funding (Section 256). The Department already has an allocated budget within the Market Development Team to fund the backfill of the QDO post.

RECOMMENDATION/S

It is recommended that the Adult Social Care and Health Committee:

- 1) approve the secondment of the Compliance Manager from the CQC to the Adult Social Care, Health and Public Protection Department for a 12 month period commencing on 14th January 2013 until 13th January 2014.
- 2) approve the use of departmental reserves to fund the salary and on-costs of the Compliance Manager for the 12 month secondment period
- 3) approve the secondment of one of the Department's Quality Development Officers for a 12 month period to the CQC to undertake the role of an Inspector.

DAVID PEARSON

Corporate Director for Adult Social Care, Health and Public Protection

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Constitutional Comments (KK 21/12/2012)

13. The proposals in this report are within the remit of the Adult Social Care and Health Committee.

Financial Comments (NDR 13/12/2012)

14. The financial implications are set out in paragraph 12 of the report.

Background Papers

None.

Electoral Division(s) and Member(s) Affected

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