

CIVIL PARKING ENFORCEMENT

MAJOR CONTRACTS: PARKING ENFORCEMENT SERVICES & ENFORCEMENT AGENTS (BAILIFFS)

For the purpose of:

The provision of Civil Enforcement Officers (Notts) and supporting Enforcement Agents (bailiffs) to pursue unpaid debt (3 counties).



**Nottinghamshire
County Council**

NOTTS PARKING PARTNERSHIP

• **Working collaboration between NCC and Districts/Boroughs formed 2008**

• **NCC provides countywide services;**

- **Procurement of enforcement services, enforcement services and software supplier.**
- **The Central Processing Unit (back office)**
- **CCTV car**
- **Bus lane enforcement**
- **Residents & Special Access Permits**
- **Account management**

• **Districts/Boroughs provide local services;**

- **Parking Manager to determine beats/hours/local issues**
- **Decisions on off-street PCNs**

• **Districts responsible for all off-street PCNs/NCC for on-street & for account balancing**

ENFORCEMENT SERVICES CONTRACT(CEOs)

What have we done;

Tender for the supply of trained & equipped CEOs for Nottinghamshire

On-street and off-street under terms of Traffic Management Act

Services contract - 5+ years at agreed hourly rate

Contractually managed by NCC using KPIs and countywide enforcement policy

Locally managed by Districts/Boroughs (hours/beats)

ENFORCEMENT AGENTS (BAILIFFS) CONTRACT

What have we done;

- **Tender for the provision of Enforcement Agents (bailiffs)**
- **Framework contract every 4 years (current 2015-19); no cost to LA**
- **Used by all partner Authorities of the CPU including DCC & LCC (23 in total)**
- **Taking Control of Goods 2014 - much improved legislative framework**
- **Managed by CPU - warrants allocated on recent performance.**

TENDER ISSUES

Enforcement Services

- **Public Services contract**
- **Only small number of suppliers**
- **2 previous tenders (2008-2014;2014-2020)**
- **Price & Quality evaluation-2 stage**

Enforcement Agents

- **Framework Contract**
- **Large number of suppliers but only relatively few with national coverage ;procurement can be challenging**
- **After TCG, 100% on quality**
- **Work allocated equitably to start then on performance**
- **Also used for Sundry Debt by NCC.**

TENDER OPPORTUNITIES

- **NCC has good experience of both tender & award processes**
- **Opportunity to procure Enforcement Services in 2020 to be available to other Authorities**
- **Opportunity to widen framework of Enforcement Agents tender in 2019**
- **For buying in Authorities then using the CPU, this will reduce our unit costs. Others to pay a joining fee.**
- **Cons would be increased potential for spoiling challenges**