

## APPENDIX A

### POLICE AND CRIME PLAN (2016-18)

#### COMMISSIONER'S STRATEGIC THEME 6 UPDATE

##### Draft V1

#### QRT 3 UPDATE (April 2016 to February 2017)

**STATUS KEY and Results:** The overall rating is therefore very good

|            |  |            |   |            |  |            |  |
|------------|--|------------|---|------------|--|------------|--|
| Green      | Achieved or Adequate Progress being Made | Amber      | Started but Inadequate Progress or Risk that it won't be achieved | Red        | Unachieved or likely that it won't be achieved | White (NS) | Not Started but Planned to take place during later Qrt |
| Number & % | 18/21 (85.71%)                           | Number & % | 2/21 (9.52%)  | Number & % | 1/21 (4.76%)                                   |            | 0/21 (0%)  |

### THEME 3: FOCUS ON PRIORITY CRIME TYPES AND THOSE LOCAL AREAS THAT ARE MOST AFFECTED BY CRIME AND ANTI-SOCIAL BEHAVIOUR

| Ref    | Lead Officer  | Strategic Activity  | RAGB STATUS |
|--------|---|---|-------------|
| 3C01   | NW/DH   | PL1: Continue to support partnership working in high crime neighbourhoods in the City and County. | G           |
| Update | The Commissioner has invested £285,000 into locality working in the county and has continued to support work in high crime neighbourhoods in the city through funding of community cohesion posts and ending gangs youth violence activity. The funding has supported a range of activity including greater integration of services in Mansfield and Ashfield, an initiative to tackle street drinkers in Bassetlaw and diversion from gangs in the city. |   |             |

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| 3C02   | KH /NCC   | <p><b>Review and integrate strategic assessment planning and analytical support and rationalise analytical performance products.</b></p> <p><b>New (2016-17): PARTNERSHIP WORKING AND COLLABORATION - Implement the outcome of the review of Analyst posts for County Community Safety Partnerships and enhance working</b></p> | G |
| Update | <p>The Nottinghamshire County Council Community Safety Manager has undertaken a review of the analytical requirements of community safety partners and submitted a report to the Safer Nottinghamshire Board on Friday 3<sup>rd</sup> March 2017. The SNB have initiated a project to review their arrangements for providing performance information to the SNB and CSP's. This includes the development of a new performance management framework with specific products and processes to support this. After this is agreed, the analytical function will then be designed to deliver this. It has been agreed that a needs assessment based approach is required; building on the processes and products of the OPCC, and it is expected the products and functions that result from the SNB review will work closely with the OPCC analytical function. An initial outline proposal for a performance management approach, and therefore related skills, was agreed at the SNB on Friday 3<sup>rd</sup> March 2017 and over the coming months this will be further developed so that a more advanced proposal can be put before the SNB in June 2017.</p>  |   |   |
| 3C03   | PG/DC/AR  | <b>Support and use new technology to prevent and reduce crime – ANPR, GPS tags and mobile CCTV.</b>   | A |
| Update | <p><b>DC GPS Tags:</b></p> <p>In 2016, the Force (together with a number of other forces) applied for and was successful in being part of a national pilot scheme funded by Ministry of Justice (MOJ) in respect of GPS tagging of offenders leaving prison as a means of control and GPS tags imposed by the Court as an alternative to offenders being remanded in prison. The Force has seconded a Detective Chief Inspector to the midlands project (funded by MOJ). Currently, the volume of offenders tagged is less than expected and ways of increasing the number of tags is being considered e.g. as part of a curfew. The project will be independently evaluated initially during 2017.</p> <p><b>AR ANPR:</b> The ANPR portfolio has recently (February 2017) been transferred to a new lead officer who is undertaking a review and assessment of the current ANPR network and associated functions and will be reporting his findings to ACC Prior on 22nd March 2017 and this will inform the annual force risk assessment process as well as propose activity and priority areas to focus upon during 2017-18. The National ANPR project, which was strategically paused during 2016, was re-started in the Autumn of 2016. The implications and impact on the Force will be included in the review and assessment referred to above.</p> <p>Elements of the ANPR estate are at, or close to, end of life which needs to be addressed prior to any expansion activity. There are also some governance and compliance matters to address. These have been reflected in the review and assessment of the ANPR network. Provisional key lines of work and initial discussion with the key enablers to deliver them have already commenced</p> <p><b>AR CCTV:</b> There are no new CCTV developments</p> |   |   |
| 3C04   | PG/AR   | <b>PL1: Work with Partners and Force to better understand and respond to wildlife crime in rural areas.</b>   | G |

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| Update | <p>The rural crime delivery group has been strengthened with invitations to districts, NCC, Forestry Commission, NFRS and various Estates. Existing links with Notts Wildlife Trust have been used to deliver a training input to wildlife crime officers.</p> <p>A bid to the PCC Community Safety Fund by Notts Wildlife Trust has been developed and is supported by me to increase awareness, understanding, skills and knowledge of frontline staff across the partnership. An officer is to undertake the national wildlife crime course in March 2017 – increasing their skill-set and the force's capacity to respond to wildlife crime. Links have been made with the rural crime leads for Leicestershire and Northants – with consideration being given to further formalised meetings.</p> <p>Work continues with the Niche team to ensure as a force we disseminate relevant intelligence and information to the National Wildlife Crime Unit and to ensure that developments within the Niche system are not detrimental to wildlife crime. Established links with the National Wildlife Crime Unit are already in place and are tried and tested to ensure that actionable intelligence regarding Nottinghamshire is received and actioned.</p> <p>The BNS CSP joint strategic group using a STRA methodology and approach have identified rural crime as a priority area for further work / assessment and this is underway. January 2017 saw the start of the training for Rural Parish Special Constables. This training will see over the next few months' generic and rural-specific training being delivered with completion and first patrols in late spring.</p> |  |   |
| 3C05   | ME  | <b>PL2: Continue to provide leadership to roll out E-CINS case management system</b>   | G |
| Update | <p>A structured E-learning training system is being developed with a launch date of April 3<sup>rd</sup> 2017.</p> <p>Nottingham City Council Community Protection have indicated they wish to use ECINS to manage their core business (along with associated partners) and thus they are applying the necessary leverage within NCC to ensure that all required ISAs (Information Sharing Agreement) are signed with all due haste.</p> <p>Nottinghamshire County Council have made indications that they intend to sign the ISA in the very near future and there have been enquires from several departments within the County Council regarding training for ECINS.</p> <p>Mansfield, Bassetlaw and Ashfield Borough Councils have all commenced using ECINS and are pleased with the results</p>   |  |   |
| 3C06   | NW  | <b>Develop a robust outcome framework and guidance for commissioned services, which is a proportionate approach to evaluating outcomes for small grants.</b>                             | A |
| Update | <p>Outcomes frameworks have been developed and put in place for specialist domestic and sexual violence and abuse support services. An outcomes framework for Nottinghamshire Victim CARE is being developed. For other commissioned community safety activity, an electronic portal has been developed to capture performance monitoring and outcomes achieved. This gathers information from community safety partnership activity and small grants.</p>  |  |   |
| 3C07   | DH  | <b>PL1: Review and update PCC and Force public engagement strategy, exploring the use of social media and Alert system to inform the public about changes to neighbourhood policing.</b> | G |

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| Update | The PCC's revised and updated public engagement strategy was reviewed by the Police and Crime Panel in May 2016. This set the core principles and framework for local consultation and engagement activity in 2016/17 which led to OPCC achieving a more robust and representative consultation process in 2016/17. This included standardisation of question sets across the various engagement approaches undertaken in order to improve the consistency and comparability of results and work to develop the Mystery Shopper programme to explore services delivered to victims of crime. The engagement strategy will be formally reviewed in May 2017, including any key indicators of success that will form part of the Police and Crime Plan review in 2017/18. The Force is currently undertaking a project to improve the management and standardisation of social media use across the organisation through a single software platform that will help to channel the 95 platforms, including Neighbourhood Alert, Facebook and 60 Twitter accounts currently in use. This is due to conclude in April 2017. The force is also aiming to roll out Police.UK as a consistent central public reporting tool by April 2018. This will follow the conclusion of a regional pilot currently underway in Lincolnshire. |   |   |
| 3C08   | PG   | <b>PL1 - New: Following the ASB and Hate event in April 2016 consider taking forward the suggestion of establishing a dedicated partnership task force to tackle the more difficult ASB issues.</b> | G |
| Update | This suggestion was <b>considered</b> but since the event and subsequent discussions with key stakeholders, it is believed that a dedicated partnership task force to tackle the more difficult ASB issues is unnecessary and that partnership working and shared support is possible without a dedicated team.  |   |   |
| 3C09   | PG/SS  | <b>PL1 - New: Produce and ASB leaflet and Practitioner booklet to help increase knowledge of the available powers to tackle ASB and Hate Crime and upload best practice on PCC web site.</b>        | G |
| Update | The Commissioner held an ASB and Hate Crime Partnership event in April 2016 at which a number of case studies were discussed together with ASB tools and powers to help increase working knowledge and capability to tackle ASB. Subsequently, a draft ASB public focused leaflet and Practitioner booklet have been prepared and will be uploaded on PCC web site once finalised.   |   |   |
| 3C10   | NW   | <b>PL7.7 - New: Commit to budget for the duration of your term in office for a communications campaign tackling misogyny &amp; street harassment?</b>   | G |
| Update | The Commissioner has funded Nottingham Women's Centre since 2015 to develop initiatives to tackle misogyny and street harassment. During the first year the project was fully scoped and buy-in from local agencies gained. In the second year there was a communications campaign which gained national coverage and the training was rolled out. Further work is planned to tackle work around online abuse and evaluation to evidence the impact of the project   |   |   |
| 3C11   | NW   | <b>PL7.9 - New: Run bespoke training for public transport providers on street harassment &amp; misogyny?</b>  | G |
| Update | The Commissioner has funded Nottingham Women's Centre since 2015 to develop initiatives to tackle misogyny and street harassment. During the first year the project was fully scoped and buy-in from local agencies gained. In the second year there was a communications campaign which gained national coverage and the training was rolled out. Further work is planned to tackle work around online abuse and evaluation to evidence the impact of the project   |   |   |

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| 3F01   | ACC Prior/<br>GM Gerard<br>Milano  | PL1: Implement operational control strategies for priority crime types.   | G |
| Update | The Force agrees its Control Strategy based upon the content of the preceding Force Strategic Intelligence Assessment (FSIA). The FSIA and Control Strategy are signed off by Command at the Strategic Tasking & Coordination Group meeting. Each crime theme identified as a priority within the Control Strategy will have a lead officer assigned who will be responsible for setting SMART strategic objectives and plans for the coming strategic period.   |   |   |
| 3F02   | ACC Prior/ MT<br>Mark Turner   | PL1: Ensure NICHE is able to continue to identify record and monitor rural crime and incidents.                               | G |
| Update | The introduction of Niche has not altered the method identification and monitoring of Rural Crime. [Provided through Mapping Software based on the coordinates of the offence]. There are no further requirements at this time but MT has contacted the Force lead and lines of communication remain open for any change to be accommodated.   |   |   |
| 3F03   | AR   | PL1: Plan, participate and deliver partnership cross-border days of action (rural crime).                                     | G |
| Update | <p>Operation Traverse tackles angling and waterside crime and ASB. A number of forces are signed up / committed to Operation Traverse (also known and badged as Operation Gallileo to forces to the west of England). Led by a nominated Special Constable, who is the Force's SPOC for angling issues on behalf of the lead Rural Crime Chief Inspector. This operation brings together the rural Special Constables pro-active team, The Angling Trust, the Environment Agency Enforcement Team, voluntary bailiffs, club bailiffs and neighbourhood policing teams. They jointly patrol the water-side engaging with and reassuring legitimate anglers whilst tackling illegal angling and ASB.</p> <p>Regular pre-planned patrols take place with some or all of the aforementioned agencies.</p> <p>The latest iteration of the operation took place on 4th February and saw representation from the rural specials pro-active team, voluntary bailiffs, Angling Trust, Environment Agency and Gedling NPT PCSOs. The operation included the use of the EA's new RIB (Rigid Inflatable Boat) which allowed islands and less accessible places to be reached and checks made. Its capabilities mean that operations can now take place at night and hidden illegal nets can be detected. In total 167 checks were made and a vast amount of ground covered.</p> <p>A formal, generic operational order is being developed to further professionalise the operation. Previous operations have included coordinated patrols with Lincolnshire Officers on the Northern banks of the River Trent. Future dates are already being planned in and are business as usual activity for the rural specials pro-active team.</p> <p>Operation Bifocal tackles the rural crime issues of hare coursing, poaching and crop damage. This is coordinated and led by a Police Sergeant.</p> <p>Routine Bifocal patrols involving the local Bassetlaw neighbourhood policing team and rural specials pro-active team occur on a regular basis interspersed with larger scale multi-force operations. South Yorkshire, Lincolnshire, Staffordshire, Cambridgeshire and Northants have all participated in at least one coordinated operation whilst also conducting their own local activity based upon their local intelligence picture. The operation utilises and relies upon farmers, gamekeepers and local estate staff to act as eyes and ears for the policing resources. Larger scale operations are planned every 6 weeks over the autumn/winter months. Future dates until March are planned in already.</p> |   |   |
| 3F04   | ACC Prior/ MH<br>Mark Holland  | * PL7.2. Force to work closely with schools and mental health institutions to prevent harm caused by drugs and alcohol issues | G |

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| Update | Currently the Force does not have dedicated Schools Officers, although our Neighbourhood Team Officers do work within schools and other educational institutions within the Force area. Likewise, officers work closely with mental health colleagues and have an Officer that is linked in to the welfare of individuals at these premises. Any national campaigns that are identified for schools we will always support. The engagement with schools is subject to continual review.   |  |   |
| 3F05   | ACC Prior/RF<br>Richard<br>Fretwell   | PL2: Review and support target hardening to prevent and detect crime.  | G |
| Update | The crime prevention team has been reduced through DTF1 to now only having two people. One provides the architectural liaison role for the force and the second person is predominantly involved in administering the sanctuary scheme. This means that the old style crime prevention function is delivered with a much reduced capacity. The crime prevention team have been moved under the line management of C/Insp Ostle in the Local Policing Unit and a review is underway to look at how crime prevention can be delivered differently. Options to train PCSOs and volunteers are being scoped so that more people can deliver basic crime prevention messages as part of their core role including target hardening. Other methods of target hardening, for example around business / retail crime are also being pursued. Supt Fretwell has taken on the business crime lead and along with C/Insp Davies and other partners are linking in with the National portfolio lead to review the business crime strategy and work with the industry to reduce crime. It is proposed that a regional business crime group is implemented to link in to the National steering group to ensure consistency of delivery and messaging to businesses. This work is in its early stages. |  |   |
| 3F06   | TA/RF   | PL1: Continue to support and revitalise different integrated Neighbourhood working models'   | G |
| Update | We are working with partners to review integrated models of working. Aurora 2 continues in the City and the SNB review of Integrated Locality working are the two key work streams that both Supt Antill and Supt Fretwell are involved in that will support and revitalise integrated neighbourhood models.  |  |   |
| 3F07   | RF Richard<br>Fretwell  | PL1 - New: Undertake a review of NPT with a view to establishing optimum and viable staffing levels to deliver effective Neighbourhood Policing which has regard to the best practice of Aurora 2. | G |
| Update | This work is on-going. We have submitted a business case to FEB for the Uniformed Operations Command that was pulled together by Simon Allardice and the numbers in NPT from that paper have been agreed. The best practice of Aurora 2 has been used when moving to new partnership hubs in both Mansfield and Ashfield and we have commissioned a piece of work to understand and evidence the impact this is having to community safety. There is an initial cost saving to the organisation but the benefits of colocation and the impact upon community safety require an evidence to determine if this is best practice and the expected benefits are realised. Mansfield and Ashfield have used some CSP funding to commission an external consultant to review partnership working within the hubs and this is due to finish at the end of March and the partnership will be presented with a full report on how best practice can be further developed through enhanced partnership working. This will include a review of how all the partnership resources are used including the police and whether there are opportunities to invest differently in resources to achieve better outcomes for community safety.   |  |   |
| 3F08   | SO Shaun Ostle  | PL1 - New: Increase the number of special constables and volunteers to support the work of NPTs.   | G |
| Update | There are 3 intakes of SCs planned for 2017, their initial default position is within neighbourhoods as this is where they are tutored. Also, the recruitment will be targeted in those areas of most need, as opposed to a generic recruitment. We are currently recruiting approximately 11 Rural Parish SCs specifically to support those parishes.  |  |   |

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| 3F09   | RF / TA Richard Fretwell / Ted Antill   | PL1 - New: Maintain a presence in local communities to maintain community engagement and accessibility.  | G |
| Update | This is on-going and linked to the estates strategy. The goal is to maintain a footprint in local communities wherever possible so the NP teams are visible and accessible. A new engagement strategy for the force has been written and rolled out along with a new community profile for each area. Each NPI will have information on their communities that will drive their new engagement plan that will be performance audited by the Neighbourhood Supts and Chief Inspectors to drive engagement activity. There are also minimum standards expected of the engagement plans including each area having social media engagement and public meetings as well as other bespoke activities. The first round of one to one performance meetings with NPIs to review community profiles and engagement plans start in February 2017. |  |   |
| 3F10   | RG  | PL7.8 - New: Introduce a joint protocol for both universities including designating a police officer within the sexual violence team to respond to the specific needs of students? | R |
| Update | This action has been risk assessed against a number of competing priorities and resources are not currently available to progress this within the current Departmental Business Plan. Further consideration will be given as part of the Quality of Service Review of the Nottinghamshire Police Operating Model which is due to commence in April, 2017'   |  |   |

## Performance

### Strategic Priority Theme 3:

Focus on those priority crime types and local areas that are most affected by crime and anti-social behaviour

| Measure |   | Objective  | Target  | Performance to January 2017  |
|---------|---|--|---|--|
| 1       | Reduction in 'All Crime' across the Force | i) Reduce Crime in Nottinghamshire with a focus on reducing offences which have a high victim impact | a) A reduction in All Crime compared to 2015-16. <sup>1</sup>                         | <ul style="list-style-type: none"> <li>The Force is currently recording a 10.1% (6,148 offences) increase in All Crime year-to-date, compared to the same period of last year.</li> </ul>  |
|         |   |  | b) A reduction in the number of victim-based crimes compared to 2015-16. <sup>2</sup> | <ul style="list-style-type: none"> <li>Victim-Based crime has increased by 8.1% (4,436 offences) this year, while Other Crimes Against Society have increased by 28.3% (1,712 offences) over the same period. The increase in Other Crimes Against Society is driven by a 77.2% increase in Public Order offences, the majority of which were recorded as a result of the NCRS audit.</li> </ul> |

<sup>1</sup> It is recognised that first time reports of DV, Hate Crime and serious sexual crime will increase. However, by taking positive action to reduce repeat victimisation overall crime should still reduce.

<sup>2</sup> In support of this target, Burglary Dwelling, Robbery and Violence with Injury will be priority areas.

|   |   |  |  |   |
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|   |   | and reducing offences in those local areas which experience a high level of crime.                             | c) To monitor the number of offences in those local areas which experience a high level of crime. <sup>3</sup>                         | <ul style="list-style-type: none"> <li>The five areas of Nottingham City that have been identified as experiencing high levels of crimes have recorded a total of 6,847 crimes this year so far. This represents an 11.8% (723 offences) increase in All Crime compared to last year. All five areas are recording an increase compared to last year, with these ranging from +7.0% on Bridge to +13.7% on St Ann's. The percentage increase of 11.8% recorded over the five City areas compares to an increase of 8% over the same period for the City overall.</li> <li>Year-to-date the County priority areas have recorded a total of 11,718 crimes, which equates to a 14.2% (1,459 offences) increase in All Crime compared to last year. This is slightly higher than the increase of 11.8% for the County area as a whole.</li> </ul> |
|   |   | ii) To ensure that rural crime does not increase   | <p>To reduce the levels of rural crime compared to 2015-16 and report on:</p> <p>a) Rural<sup>4</sup></p> <p>b) Urban</p>              | <ul style="list-style-type: none"> <li>Year-to-date the Force has recorded 8,034 rural crimes, an increase of 683 offences (9.3%) on last year. Over the same period crime in urban areas has also increase by 9.6% (5,142 offences). The rate of offences per 1,000 population in rural areas (year-to-date) is 37.669 compared to 66.864 in urban areas.</li> <li>Crime in rural towns and fringes has increased by 10.2% (439 more offences) year-to-date, while crime in rural villages has increased by 15.0% (320 more offences).</li> </ul>  |
| 2 | Reduction in anti-social behaviour (ASB) incidents across the Force | Reduce ASB incidents in Nottinghamshire with a focus on those local areas which experience a high level of ASB | <p>A reduction in ASB incidents compared to 2015-16 and report on:</p> <p>a) Personal</p> <p>b) Nuisance</p> <p>c) Environmental</p>   | <ul style="list-style-type: none"> <li>Performance continues to improve, with the Force having recorded a reduction of 1,757 incidents year-to-date (-5.6%). There were 2168 ASB incidents in January, which is the lowest level of monthly incidents seen in the last 4 years.</li> <li>The City partnership area continues to record a reduction in ASB, with 1,614 fewer incidents recorded this year compared to last year. This is a 10.4% reduction. The County partnership are recording a smaller reduction at -0.9% (-143 incidents).</li> <li>Environmental ASB continues to have an increase (+406 incidents or 25.6%), which is lower than last month. ASB Personal and Nuisance continue to reduce compared to last year (-11.7% or 607 fewer incidents and -6.3% or 1,556 fewer incidents, respectively).</li> </ul>            |
| 3 | The detection rate (including Positive Outcomes)                    | i) An improvement in the detection rate (including positive outcomes) for                                      | a) An increase in the detection rate for victim-based crime where Threat, Harm or Risk is high e.g. serious sexual crime. <sup>5</sup> | <ul style="list-style-type: none"> <li>The Force has recorded 2,494 fewer positive outcomes for Victim-Based Crime this year compared to last. The current year-to-date positive outcome rate has improved slightly to 17.5% compared to 23.4% in the same period of last year.</li> <li>The NCRS audit has impacted on the rate of positive outcomes. The audit process resulted in an increase in the number of crimes created that are closed without a positive outcome. It will also be that case that some of the crime numbers created</li> </ul>  |

<sup>3</sup> PPA Locality areas targeted in the County and High Impact Areas in the City

<sup>4</sup> Force to provide breakdown on Rural Towns and fringes and Rural Villages when monitoring this measure

<sup>5</sup> Force to determine crime categories where Threat, Harm and Risk is considered high



|  |                        |   |   |  |
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|  | for Victim-Based Crime | victim-based offences   | b) To monitor Detection rate for Total Crime. <sup>6</sup>      | <p>following will require cancellation as a result of investigation to show that a crime was not committed. Additional analysis of positive outcomes performance has been commissioned by the Force Performance Board and will be discussed at the April meeting.</p> <ul style="list-style-type: none"> <li>• The positive outcome rate for All Crime is currently at 20.4% compared to 27.7% last year.</li> </ul> |
|  |                        | ii) To ensure the appropriate and effective use of Community Resolution disposals | a) To monitor the proportion of Community Resolution disposals. | <ul style="list-style-type: none"> <li>• The Force has recorded a total of 2,036 community resolutions this year, which equates to 14.9% of all Positive Outcomes over the same period.</li> </ul>   |

#### Why is it important?

There is a national target to reduce crime.

Priority focus on prevention to reduce demand, with continuing multi-agency action to tackle anti-social behaviour and manage high volume offenders to reduce the number of victims.

The Commissioner is now responsible for commissioning victim services.

It's important that any changes to the Police operating model does not have any adverse impact on rural communities. Further monitoring of hamlets, towns and villages will be undertaken in this year's plan.

A range of activities will be undertaken to encourage increased reporting of DV, Hate Crime and sexual crime. Increased public confidence will lead to increased reporting levels.

Greater emphasis is placed on increasing the detection levels for victim based crimes where threat, harm and risk are high.

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<sup>6</sup> New monitoring arrangements will be introduced in the PCC Delivery plan for crimes where a suspect has been identified (especially for violence and sexual crimes) to ensure that all possible enforcement action is being taken.