

# NUH and SFH: working together to further improve services for Nottinghamshire patients

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Health Scrutiny Committee: 13 February 2018

## Progress

### **In our first year we have taken the following steps to improve patient care:**

1. Invested much of the preparatory work, that we did in readiness for the merger, into our strategic partnership
2. Established a Partnership Board
3. Established a clinically-led work programme
4. Approved 2 business cases: Neurology and Urology
5. Worked up a vascular business case (pending approval)
6. Implemented a shared Urology on-call service and repatriation of Urology cancer patients closer to home
7. Developed a joint Quality Governance framework to strengthen the delivery of safe clinical services
8. Agreed an overarching Joint SLA to underpin the delivery of joint models of care
9. Committed to the development of a joint clinical strategy and further areas of collaboration where it is in the interests of patients

# A clinical work programme to lay the foundations for more integrated and efficient hospital provision

## Current clinical work programme

NUH@models	Shared services
Oncology	Urology
Vascular	Stroke
Neurology	ENT
Renal	Sterile Services

## Improvements to quality of care & patient experience

### Urology:

- Since August, we have started repatriating urology cancer patients from Derby, which provides care closer to home and addresses a previously fragmented cancer pathway which required patients to travel to numerous hospitals for diagnostics, treatment and after-care
- Since November, we have produced a sustainable on-call rota, enabling patients to be seen immediately by a consultant during office hours or the next morning if admitted out of hours
- Established emergency outpatient clinics twice a week

### Neurology:

- A locum-led outpatient service at SFH has been replaced with consultant-led clinics provided by NUH consultants

# Lessons learnt & challenges

- ❑ National workforce shortages in hard to recruit areas
- ❑ Existing national financial models do not always support the design and implementation of shared pathways
- ❑ Delivering significant cultural, behaviour and organisational change at both sites
- ❑ Maintaining operational delivery and performance with increased demand on our services and during Winter pressures
- ❑ Different systems and processes

## Next steps & priorities for 18/19

1. Build on the significant progress already made between the two acute providers articulate a single future clinical services vision and strategy for Notts ; testing alignment with STP, primary and community care strategies
2. Agree the specialties where there will be further clinical collaboration between NUH and SFH, where is in the best interest of our patients.
3. Closer collaboration around support services including: progressing a Sterile Services business case and joint initiatives on procurement
4. Embed the changes we have initiated in Urology and Neurology and monitor effectiveness of pathways