

<b>For Consideration</b>	
<b>Public/Non Public*</b>	<b>Public</b>
<b>Report to:</b>	<b>Police and Crime Panel</b>
<b>Date of Meeting:</b>	
<b>Report of:</b>	<b>The Police and Crime Commissioner</b>
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<b>Agenda Item:</b>	<b>14</b>

## **Draft Nottinghamshire OPCC Consultation, Engagement and Community Involvement Strategy**

### **1. Purpose of the Report**

- 1.1 The purpose of this report is to obtain feedback on Nottinghamshire OPCC Consultation, Engagement and Community Involvement Strategy.
- 1.2 The strategy brings together a wide range of statutory and non-statutory OPCC functions and sets a framework for way in which the organisation informs, consults, involves and empowers local communities.
- 1.3 The document also includes a 12 month consultation and engagement plan which is updated on a three month rolling basis and sets out additional areas for development in 2016/17.

### **2. Recommendations**

- 2.1 That the Police and Crime Panel note and provide feedback on the report.

### **3. Reasons for Recommendations**

- 3.1 The PCC has a range of statutory duties to consult and engage local communities as set out in the Police Reform and Social Responsibility Act 2011. These include duties to consult local people on policing, engage with local people in setting police and crime objectives, obtain the views of ratepayers' on budget and precept proposals and obtain the views of victims of crime about matters concerning local policing.
- 3.2 The PCC is also responsible for overseeing the extent to which the Chief Constable has fulfilled their statutory duties for consultation and engagement, including duties to obtain the views of local communities on crime and disorder in their area, provide local communities with information about local policing and hold regular police and community meetings.

## 4 Summary of Key Points

- 4.1 Nottinghamshire PCC has set a vision as part of his Police and Crime Plan to *“give victims and citizens a bigger voice in policing to achieve a safer Nottingham and Nottinghamshire”*. While the PCC, Police and local community safety agencies in Nottinghamshire have made strong progress working to engage local communities and understand their priorities, the new strategy identifies clear areas for further development and sets a framework for the way the OPCC informs, consults, involves and empowers local communities.
- 4.2 The strategy is guided by a number of core principles which aim to ensure that, wherever possible, local consultation and engagement activity is representative and inclusive, collaborative and joined up, provides value for money, is planned and purposeful and is receptive to changes in the way people engage and communicate.
- 4.3 The strategy includes a range of measures which provide an indication of the extent to which the OPCCs objectives for community engagement are being achieved. These will be monitored throughout the year and include levels of public confidence in Nottinghamshire Police, proportion of residents feeling informed about what is being done to tackle crime and anti-social behaviour (ASB) in their area and the proportion of residents that feel they have influence over local decision making.
- 4.4 Planned activity and areas of focus for 2016/17 include work to:-
- Develop a more comprehensive understanding of local communities and their needs – including new and emerging communities
  - Develop more tailored and targeted approaches to informing and engaging with communities
  - Support improvements in planning, co-ordination and collaboration in the delivery of local consultation and engagement activity
  - Improve awareness, understanding and take up of volunteering roles within the OPCC and police service
  - Develop the Mystery Shopper programme to explore services delivered to victims of crime
  - Develop our understanding of ‘what works’ in delivering effective, resilient and sustainable community-led action
  - Support activity and initiatives which recognise and celebrate the work of active citizens and ‘unsung heroes’ within our communities

## **5 Financial Implications and Budget Provision**

- 5.1 The Consultation, Engagement and Community Involvement Strategy brings together a wide range of activity and initiatives, a number of which have their own directly allocated budget. These include independent public consultation research jointly commissioned with Nottinghamshire County Council and Nottingham City Council, focus group activity and the Independent Custody Visitor and Animal Welfare Schemes. Consultation also remains a statutory requirement in setting the annual precept for policing.

## **6 Human Resources Implications**

- 6.1 Human Resource implications will be identified as part of a review of the skills and resources available to support consultation and engagement in the area in 2016/17. It is anticipated that this work will support the development of more integrated and sustainable approaches to prioritising and servicing future consultation and engagement demands.

## **7 Equality Implications**

- 7.1 The combined consultations have obtained views from a diverse range of residents in terms of age, gender, ethnicity, sexuality and locality. Local authority level consultation activities have set representative samples for response rates across the local area based on gender, age, working status and ethnicity. While it has not been possible to set equivalent controls for the OPCC public opinion poll and public engagement events, responses have been geographically weighted as part of the analysis process to mitigate the risk of geographic skew.
- 7.2 The report recognises that there are opportunities to further explore the views of young people (aged 18 to 25) who more likely to feel unsure regarding their views on the policing precept. The report also identifies opportunities for making use of 'segmentation data' to better understand the needs, demands and priorities of different geographic and socio-demographic groups.
- 7.3 The strategy sets out the OPCCs commitment to ensuring consultation and engagement activities are fair and representative in terms of geography, demography and identity and that appropriate and proportionate action is taken to obtain the views of those that may be under-represented, unheard or dis-engaged – including those with direct experience of the criminal justice system. The strategy also sets out the OPCCs commitment to fulfilling duties under the Equality Act 2010 and actively engaging diverse groups and communities that do not normally participate with the police.

## **8 Risk Management**

- 8.2 Strategic risks identified across this agenda will be captured via the OPCC's strategic risk register as part of the PCC's general governance processes.

## **9 Policy Implications and links to the Police and Crime Plan Priorities**

- 9.1 Development and delivery of the Police and Crime Plan is practically and statutorily dependent upon the OPCC's consultation and engagement framework. The consultation and engagement strategy is also dependent upon a range of other plans, strategies and activity, which include Nottinghamshire / East Midlands Contact Management Strategy (in development), Nottinghamshire Police and Crime Needs Assessment and national Code of Ethics for policing which defines how all officers and staff should interact with the public and one another.

## **10 Changes in Legislation or other Legal Considerations**

- 10.1 The Strategy sets out a range of relevant duties and legal requirements, the specific provisions of which are set out in:
- Police Reform and Social Responsibility Act 2011
  - Police Act 1996
  - Policing and Crime Act 2009
  - Community Engagement and Membership Regulations 2010
  - Equality Act 2010

## **11. Background Papers (relevant for Police and Crime Panel Only)**

- 11.1 OPCC Business Plan