3 July 2014

Agenda Item: 4

### REPORT OF THE ASSOCIATE DIRECTOR OF PUBLIC HEALTH

# PUBLIC HEALTH SERVICES PERFORMANCE AND QUALITY REPORT FOR HEALTH CONTRACTS

### **Purpose of the Report**

1. This Report provides a summary of the performance and quality data relating to the Public Health contracts that are commissioned by Nottinghamshire County Council at the end of March 2014 (quarter four – year end).

### Information and Advice

- 2. The Public Health Contract and Performance Team continue to receive performance and quality data in relation to all the Public Health contracts.
- 3. A schedule of contract review meetings has been implemented. One aim of these meetings is to review performance and quality issues and agree any action plans to rectify under or over performance.

# Format of the Report

- 4. An overview of the contracts where there are current performance issues is summarised in a table and is included in section 2, pages 3 and 4 of the Report.
- 5. This shows four main areas of concern in relation to:
  - NHS Health Checks GPs
  - Genito-Urinary Medicine Sherwood Forest Hospital Foundation Trust
  - Tobacco Control Four week smoking quitter figure; GPs, Community Pharmacists and Bassetlaw Stop Smoking Service
  - Seasonal Mortality Greater Nottingham Healthy Housing Service.
- 6. A summary of the issues and actions that are being taken is included in the tables.
- 7. In section 3, pages 5 to 39, a performance summary for each of the Public Health function areas is given along with the contract name and value, contract outcomes (as linked to the Public Health Outcomes Framework) name/s of the provider/s, summary of performance and quality and any actions in relation to the contract.
- 8. A trend column has been added which shows whether there has been; sustained improvement in performance ( ); short-term or recent improvement in performance ( ); no

- significant change in performance ( ); short-term or recent deterioration in performance ( ) since the last quarter's report.
- 9. A summary table of complaints, serious incidents and Freedom of Information requests in relation to Public Health contracts is included as section 4 (page 40).
- 10. Included as section 5 of the Report (pages 41 to 45) are the contract strategic priorities, as linked to the Public Health Outcomes Framework and the Health and Wellbeing Strategy priorities.

#### Reason for Recommendation

11. The recommendation is made to support future development of performance and quality reporting for Public Health Services contracts.

## **Statutory and Policy Implications**

12. This report has been compiled after consideration of implications in respect of crime and disorder, finance, human resources, human rights, the NHS Constitution, the public sector equality duty, safeguarding of children and vulnerable adults, service users, sustainability and the environment and ways of working and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

# **Financial Implications**

13. Robust performance and quality reporting ensures that financial implications are monitored and reviewed effectively to minimise financial risk to the council.

# Implications in relation to the NHS Constitution

14. Regard has been taken to the NHS Constitution together with all relevant guidance issued by the Secretary of State in formulating the recommendation.

# **Public Sector Equality Duty implications**

15. Monitoring of the contracts ensures providers of services comply with their equality duty.

# Implications for Service Users/Safeguarding of Children and Vulnerable Adults Implications

16. The performance and quality monitoring and reporting of contracts is a mechanism for providers to assure commissioners regarding patient safety and quality of service.

### RECOMMENDATION

17. That the Public Health Committee receives the Report and notes the performance and quality information as provided in the attached Report.

**Appendix One:** Quarter Four Performance and Quality Report for Health Contracts (January – March 2013/14).

# **Cathy Quinn**

### **Associate Director of Public Health**

### For any enquiries about this report please contact:

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### **Constitutional Comments**

18. Because this report is for noting only, no Constitutional Comments are required.

### **Financial Comments**

19. There are no financial implications arising from this report.

### **Background Papers and Published Documents**

None

### **Electoral Division(s) and Member(s) Affected**

ΑII