

# Minutes



Meeting PENSIONS ADMINISTRATION SUB-COMMITTEE

Date Thursday, 8 July 2010 (commencing at 10.30 am)

## **membership**

Persons absent are marked with 'A'

## **COUNCILLORS**

Michael J Cox (Chairman)

Sheila Place (Vice-Chair)

A Reg Adair

A Mrs Kay Cutts

Carol Pepper

A Ken Rigby

S Smedley

A David Taylor

Les Ward

## **NOTTINGHAM CITY COUNCIL**

A Councillor David Liversidge

A Mr T Kirkham

## **NOTTINGHAMSHIRE LOCAL AUTHORITIES' ASSOCIATION**

A Councillor Michael Rich

## **TRADE UNIONS**

Mr A Ackerman

Mr C King (non-voting)

## **PENSIONERS**

Mr T V Needham

Mr K Stedman

## **SCHEDULED BODIES**

A Mr N Timms

## **OFFICERS IN ATTENDANCE**

Andy Durrant (Corporate Services)

John Fairbanks (Corporate Services)

Jeff Nash (Corporate Services)

Neil Robinson (Corporate Services)

Sarah Thurlby (Corporate Services)  
Keith Ford (Chief Executives)

## **MINUTES**

The Chairman thanked Jeff Nash for his input and assistance to the Committee over the years.

The minutes of the last meeting held on 22 April 2010 having been circulated to all members were confirmed and signed by the Chairman.

## **APOLOGIES FOR ABSENCE**

Apologies for absence were received from Councillors Adair, Cutts, Rigby, Taylor and Liversidge and Mr Tony Kirkham.

## **DECLARATIONS OF INTEREST BY MEMBERS AND OFFICERS**

None.

## **PENSION OFFICE CUSTOMER SERVICE STANDARDS AND PERFORMANCE MONITORING**

During discussions, Members raised the following issues about the proposed customer service standards:-

- customer engagement – the website should be updated “as and when required” rather than “regularly”. Members also suggested that Scheduled Bodies be invited to put a link from their websites to the Pension Fund website;
- it was queried whether the monthly pension payments could be paid in advance (as per the Police pensions) rather than in arrears as currently. The Chairman agreed to explore this issue further and feedback to the next meeting.

## **RESOLVED 2010/008**

That the report be noted and the introduction of customer service standards be supported, subject to minor amendments required in response to issues raised by Members.

## **PENSIONER PAYSLEIPS - UPDATE**

Members thanked officers for enabling the implementation of these proposals.

## **RESOLVED 2010/009**

That the report be noted.

## **APPLICATION FOR TRANSFEREE ADMITTED BODY STATUS**

### **RESOLVED 2010/010**

That the contents of the report, including the fact that this proposal would be considered at the next meeting of the Pensions Committee, be noted.

## **ADMISSION ARRANGEMENTS – COMMUNITY BODY BOND REQUIREMENTS**

During discussions, Members requested that further information be provided to them about other authorities' experience and practice of admitting community bodies, to inform their recommendation to the Pensions Committee on this issue.

### **RESOLVED 2010/011**

- a) That the contents of the report be noted.
- b) That a further report be submitted to a future meeting containing information about other authorities' experience and practice of admitting community bodies.

The meeting closed at 11.07 am.

**CHAIRMAN**

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