

Report to the Adult Social Care and Health Committee

25th November 2013

Agenda Item: 5

REPORT OF THE CHAIRMAN OF THE ADULT SOCIAL CARE AND HEALTH COMMITTEE

THE ANNUAL NATIONAL CHILDREN AND ADULT SERVICES CONFERENCE 2013 – REWIRING PUBLIC SERVICES

Purpose of the Report

1. This report gives an overview of the conference which was held in Harrogate from 16-18 October 2013, with a focus on adult services. The conference also covered key issues in relation to children's services, which were included in a separate report to the Children and Young People's Committee on 11 November 2013.

Information and Advice

- 2. Councillor Muriel Weisz the Chairman of the Adult Social Care and Health Committee and David Pearson, the Corporate Director for Adult Social Care, Health and Public Protection attended the conference representing adult services on behalf of the authority. David Pearson also had some responsibilities at the conference in his role as Vice President of the Association of Directors of Adult Social Services (ADASS).
- 3. Councillor John Peck, Chairman of the Children and Young People's Committee and Anthony May, Corporate Director of Children, Families and Cultural Services also attended on behalf of the authority, to represent children's services.
- 4. The National Children and Adult Services Conference is the major annual national conference for adult and children's services. It is designed to provide an opportunity to understand further and get up to date information on proposals to deal with issues in adult and children's services.
- 5. The key themes of the conference were:
 - the integration of health and social care as central to delivering a twenty-first century model of adult social care
 - a whole person approach based on the assets not deficits of individuals, families and their communities
 - the pace, scale and cost of the challenges facing adult social care

- 6. The conference formally opened with keynote addresses from Sir Merrick Cockell, the Chairman of the Local Government Association (LGA), Andrew Webb, President of the Association of Directors of Children's Services (ADCS) and Sandie Keene, President of ADASS. Sir Merrick stated that integration was the key to the solution of meeting the adult social care challenge of increasing demand together with reducing resources. He referred to the 'Rewiring Public Services' LGA publication which is a cross party response to these challenges and sets out a vision based around individuals, families and their communities. He also emphasised the centrality of local government in determining the success of this approach with Health and Wellbeing Boards being the mechanism for delivery.
- 7. Following this, the Integrating Care and Support Parallel Plenary attracted well over 300 delegates including an impromptu appearance by Norman Lamb, Minister of State for Care and Support. The session itself started with a patient-focused presentation by Don Redding from National Voices, followed by clear national commitments from Bill McCarthy (NHS England) and Geoff Alltimes (LGA) to support integrated care locally. This was followed by a real-life example of the ingredients, barriers and national lessons from Leeds by Sandie Keene (ADASS and Leeds) and Sam Prince (Leeds NHS Community Healthcare Trust). Several local case studies of health and social care integration which included an estimate of the costs involved were showcased.
- 8. Norman Lamb also attended the innovation session on the progress on the report about the National Commission on Schizophrenia which was published in November 2012. The main areas that need to be addressed are that services continue to be fragmented and are focused on a crisis response rather than prevention and recovery. Service users and their families are not at the centre of provision and this is reflected in the low take up of personal budgets across the Country.
- 9. Information was shared on the Time to Change campaign, led by MIND and Rethink Mental Illness, which is a national programme to challenge mental health stigma and discrimination. There are a number of ways for local authorities to get involved in the campaign, including signing up to the Time for Change pledge as an organisation; identifying an elected Member as a Mental Health Champion; agreeing to undertake a Time for Change organisational 'healthcheck', and identifying a lead officer for Mental Health. The website address for further information is www.time-to-change.org.uk/
- 10. Meanwhile, the afternoon saw Andy Burnham, Shadow Secretary of State for Health, remind the conference that the roots of local government dating back to the early 1800s are in health and that, if we are to create a future for local government, it is in his vision of a social, not a medical model, of whole-person model of health and care services. He also suggested that this will mean difficult decisions for politicians about the closure of local hospitals in order to move resources into community care.
- 11. Before that, the Guardian's Public Services Editor, David Brindle, was joined by Norman Lamb; Councillor Kate Hall, Chair of the LGA's Community Wellbeing Board; David Pearson, Vice President of ADASS and Tony Hunter, Chief Executive, North East Lincolnshire Council to bring together the range of current agendas across health and social care to consider the 'new world' we are moving towards and whether all the required pieces of the jigsaw are in place to achieve the vision. Key themes included the integration agenda as the 'only game in town', the need for a fundamental focus on prevention (instead of crisis response), the

- need to base all work around the individual, and the importance of taking an asset approach to care and support.
- 12. The second day of the conference covered Integration, the Integration Transformation Fund (ITF), the Care Bill and Quality and Efficiency.
- 13. The Department of Health ran a session on integration which saw Jon Rouse (Director General for Social Care, Local Government and Care Partnerships at the Department of Health) and Andrew Webster (Associate Director of Integrated Care at the LGA) asking some fundamental and probing questions of the integration agenda. For Jon, integration is about relationships and trust and, given that every extant example of good integration is built from the bottom up, it is essential that this is considered. While Andrew explored the challenges that local government and health and care partners need to overcome to make integration work. By building trust, the ability to share money, resources and risk across the local health and care system becomes easier and much more likely to move integration into a business as usual state.
- 14. Councillor Kate Hall chaired the packed session on the ITF. Jon Rouse made it clear that the ITF has the full support of Danny Alexander (Chief Secretary to the Treasury), Eric Pickles (Secretary of State for Communities and Local Government) and Jeremy Hunt (Secretary of State for Health) and is backed by all government departments as a means of better co-ordinating care around the individual. Ivan Ellul (Director of Partnerships, NHS England) said the success of the ITF would rest on resisting protectionist tendencies, being ambitious and taking the agenda forward at pace. Andrew Webster suggested we needed to use the ITF to share information, money, staff and risk; and Simon Williams (ADASS National Lead on Dementia) said we are unlikely to get everything right first time with the ITF and that the trick is learning from the experience and staying with the agenda.
- 15. A large audience gathered for the sub-plenary session on the Care Bill which was chaired by LGA Chief Executive Carolyn Downs, who asked up front about the cost implications of reform. Speakers included Jon Rouse, Sandie Keene and Alex Fox (Chief Executive, Shared Lives Plus). There was general agreement from all speakers that the vision behind the Bill is right and a similar shared recognition of the challenges ahead. In particular, speakers noted the pace and scale of developments, as well as the costs involved, as particularly pressing. Of several reflections on how to make the reforms a success, perhaps the most significant was the need to build on the collaborative approach that has helped shape the Bill, and extend that into implementation. Speakers agreed that this needed to be about central government involving not just local government, but providers and the third and private sectors more generally.
- 16. In his plenary address, Norman Lamb paid tribute to local authorities in driving forward the integration agenda that puts people at the heart of services. But he said good care goes beyond providing services: we need to ask people what makes their life worthwhile and work with them and providers to deliver this. He emphasised that this will underpin the £3.8 billion ITF, with Health and Wellbeing Boards leading the development of local integration plans. The integration pioneers will lead the way in innovative person-centred models to improve independence and enable people to "live a good life". He announced that from October 2014 people will have a right to a personal health budget if in receipt of Continuing Health Care. This will build on and strengthen the right to request a personal budget from April 2014. Personal budgets could be a mechanism for integration.

- 17. The joining quality and efficiency session used new technology to gauge the audience's views of the challenge to improve quality and efficiency in adult social care. The surprising result was that by the end of the session there had been a marked reduction in those saying that they were "fully confident" and an increase in those saying that they were "not at all confident" that local government could meet the challenge. A lively panel discussion raised both opportunities and challenges for adult social care. However, all panel members agreed that personalisation and empowerment of individuals to determine their own needs was crucial.
- 18.At the same time the Winterbourne View Joint Improvement Programme team used its session to unveil its 'Stocktake of Progress' report and new improvement offer.
- 19. The third and final day of the conference covered Funding Reform, Sector Led Improvement and the Minister for Health's closing address.
- 20. The Department for Health ran a session on reforming how and what people pay for their care and support as part of their consultation on the Care Bill.
- 21. One of the policy sessions 'Managing the Challenges of Sector Led Improvement' saw Caroline Tapster (Director of the Health and Wellbeing System Improvement Programme) launch 'Change Gear', the rapid evaluation report on the health and wellbeing pilot peer challenges. As Caroline described, the report concludes, among other things, that Health and Wellbeing Boards have made a solid and enthusiastic start with good local leadership, collaborative relationships and the active engagement of Clinical Commissioning Groups. This is all in the context of very high expectations nationally, a complex partnership landscape and different cultures. Now is the time for Health and Wellbeing Boards to increase the pace and concentrate on tighter prioritisation, driving changes on the big issues, and more purposeful and effective engagement. Health and Wellbeing Boards need on-going support to help them create the space to think and have those difficult conversations.
- 22. Jeremy Hunt's closing address to the conference focused on the need for society, community and individual action to end loneliness, echoing some of the LGA's 'Rewiring Public Services' messages. He stressed that social isolation has as big an impact on physical health as smoking so it is both a social and a health issue. His speech lacked any big announcements but did give some new detail on the £3.8 billion ITF, which will be in place from April 2015. Audience questions and comments were wide ranging, covering funding, how we address loneliness, the role of housing in integrating support, and the need to promote mental resilience for children and young people.
- 23. All the presentations from the conference are available on the National Children and Adult Services Conference website: http://www.local.gov.uk/web/national-children-and-adults-conference-2013/presentations

Other Options Considered

24. There were no other options considered.

Reason/s for Recommendation/s

25. This report is for noting and seeks to give members an overview of 2013 National Children and Adult Services Conference.

Statutory and Policy Implications

26. This report has been compiled after consideration of implications in respect of crime and disorder, finance, human resources, human rights, the public sector equality duty, safeguarding of children and vulnerable adults, service users, sustainability and the environment and ways of working and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

RECOMMENDATION/S

1) It is recommended that the Adult Social Care and Health Committee note the overview in relation to adult services given in this report of the 2013 National Children and Adult Services Conference.

COUNCILLOR MURIEL WEISZ Chairman of the Adult Social Care and Health Committee

For any enquiries about this report please contact:

Councillor Muriel Weisz

Email: cllr.muriel.weisz@nottscc.gov.uk

David Pearson

Email: david.pearson@nottscc.gov.uk

Constitutional Comments

27. As the report is for noting only, no Constitutional comments are required.

Financial Comments (CLK 31/10/13)

28. There are no financial implications contained within this report.

Background Papers and Published Documents

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act 1972.

• Report to the Adult Social Care and Health Committee seeking approval to attend the conference – 22 July 2013

Electoral Division(s) and Member(s) Affected

All.

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