

Nottinghamshire County Council – Health Scrutiny Committee
24th November 2014.

Health Services in Bassetlaw

1. The Committee will be attended by the Chief Officer who will provide an update on the following:

- **What the CCG has achieved so far**

In its first year as a statutory body the CCG has prioritised a number of services, with a focus on quality and the patient. These have included:

- eradication programme for MRSA in nursing homes
- Care Home Forum focussing on clinical practice development
- improved staffing and performance around emergency care
- safeguarding metrics implemented through contracts
- sustainable services and workforce
- Assessment and Treatment Centre BDGH
- Telehealth pilot
- Complex Wound Care Service
- Cardiac Rehabilitation Service
- older peoples mental health intermediate care team
- primary care deep vein thrombosis pathway
- community paediatrics Bassetlaw Hospital.

- **Feedback from partners and patients**

The CCG has received very positive feedback from local partners as part of the national survey. At our recent AGM we invited presentations from both Nottinghamshire Healthwatch and local voluntary services. Both provided very positive feedback.

Relationships with the local district council have never been stronger. The CCG jointly established a new community partnership with the local council, and with other partners we are developing a neighbourhood led strategy to improve the quality of life for local people. The themes that have emerged to date are rural isolation, making our towns more family friendly, and engagement with young people.

- **Strategic Priorities**

Our 5 year strategic plan includes the following priorities:

- access to same day care
- mental health services
- quality of care in residential and nursing homes
- care of the frail and the elderly in the community
- helping people become independent after treatment.

We have established a partnership board to oversee this (Integrated Care Board), and have re-arranged community services into 4 neighbourhood teams so that they work more closely with general practice.

- **Innovation**

The CCG is developing a reputation for developing and following good practice. The Bassetlaw Hospital Assessment and Treatment Centre has been recognised nationally, and the new Bassetlaw Quality Improvement Scheme for care homes is the first in the country. The CCG has recently introduced social prescribing and is working closely with the voluntary sector following the success of a similar initiative in Rotherham.

- **Playing our part on a regional and national basis**

The CCG is recognised widely. The Clinical Chair is co-chair of a national body, the Accountable Officer jointly presented with the Medical Director of the NHS at the NHS Confederation national conference on seven day services. The Chief Nurse has presented to a national conference of the Royal College of Emergency Medicine on urgent care.

- **Commissioning Support**

The CCG is currently supported by the Y&H CSU, it has proposed to roll this arrangement forward into 2015/16.

- **Challenges and pressures**

There are a number of service pressures that continue to be a focus and where improvement is needed locally. These would include:

- ambulance services
- access to cancer diagnosis
- an ongoing focus on A&E
- diagnostic waits.

- The CCG is working with other CCGs in South Yorkshire, North Derbyshire and North Yorkshire to ensure some acute services continue to be sustainable. This programme is called Working Together, services currently being reviewed include paediatrics, ophthalmology, and some other small volume specialties.

2. The CCG would also welcome the opportunity to discuss the impact on front-line health and social care services of the County Council previous, current and future budget cuts.
3. Also in attendance will be the CCG Corporate Services Manager. Heather Woods is a diabetic nurse by profession and will be available to answer questions regarding diabetic care in Bassetlaw.

Phil Mettam
Chief Officer
October 2014