

4 March 2019**Agenda Item: 4****REPORT OF THE SERVICE DIRECTOR FOR FINANCE, INFRASTRUCTURE
AND IMPROVEMENT****TECHNOLOGY UPDATE****Purpose of the Report**

1. To brief Members on the purpose and content of the presentation titled 'Technology update'.

Information**Background**

2. The presentation aims to brief Members on how the investment in new technology has enabled transformation of service delivery across a number of service areas and is divided into four themes:
 - Automatic Scheduling
 - Interoperability and Integration
 - Portals
 - Future technology

Automatic Scheduling

3. In July 2017, a presentation and report was presented to this Committee briefing Members on the implementation of automatic scheduling in the START Re-ablement service which had just completed a pilot phase. The first theme of the presentation will update Members on the impact of the full adoption of the technology across the whole START service and the opportunities to exploit this technology in other service areas.

Interoperability and Integration

4. The second theme of the presentation will focus on how the development and deployment of this type of technology has addressed some of the challenges and inefficiencies within the Health and Social Care system and has delivered significant benefits to the Council, our health partners and the citizens of Nottinghamshire.

Portals

5. The use of portal technology has enabled opportunities for the Council to engage with citizens, partners and suppliers in new ways. This theme of the presentation will brief Members on how this technology has been deployed and the further opportunities it makes available to the Council.

Future technology

6. The opportunities to exploit new technology to change the way in which the Council delivers services are emerging and evolving rapidly. This theme of the presentation will provide an overview of the technology available and how it may be exploited to the benefit of the Council and its citizens.

Other Options Considered

7. None

Reason for Recommendations

8. To ensure the committee is kept up to date on how the investment in new technology has enabled transformation of service delivery.

Statutory and Policy Implications

9. This report has been compiled after consideration of implications in respect of crime and disorder, data protection and information governance finance, human resources, human rights, the NHS Constitution (public health services), the public sector equality duty, safeguarding of children and adults at risk, service users, smarter working, sustainability and the environment and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

RECOMMENDATION/S

- 1) That the Committee considers if there are actions arising from the report and presentation.
- 2) That the Committee agree to receive regular updates on new technology deployments and opportunities

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Constitutional Comments (GR 22/2/19)

10. Pursuant to the County Councils Constitution the recommendations contained within this report fall within the scheme of delegation to this committee

Financial Comments (NS 22/2/19)

11. There are no direct financial implications arising from this report.

Background Papers and Published Documents

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act 1972.

- None

Electoral Division(s) and Member(s) Affected

- All