NottsHelpYourself www.nottshelpyourself.org.uk

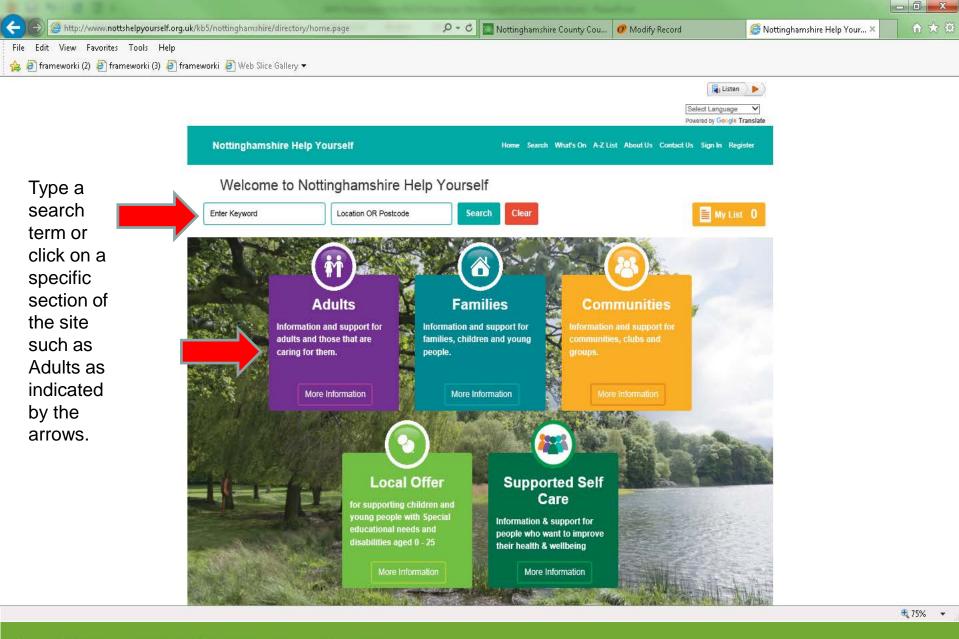
John Stronach
Commissioning Officer

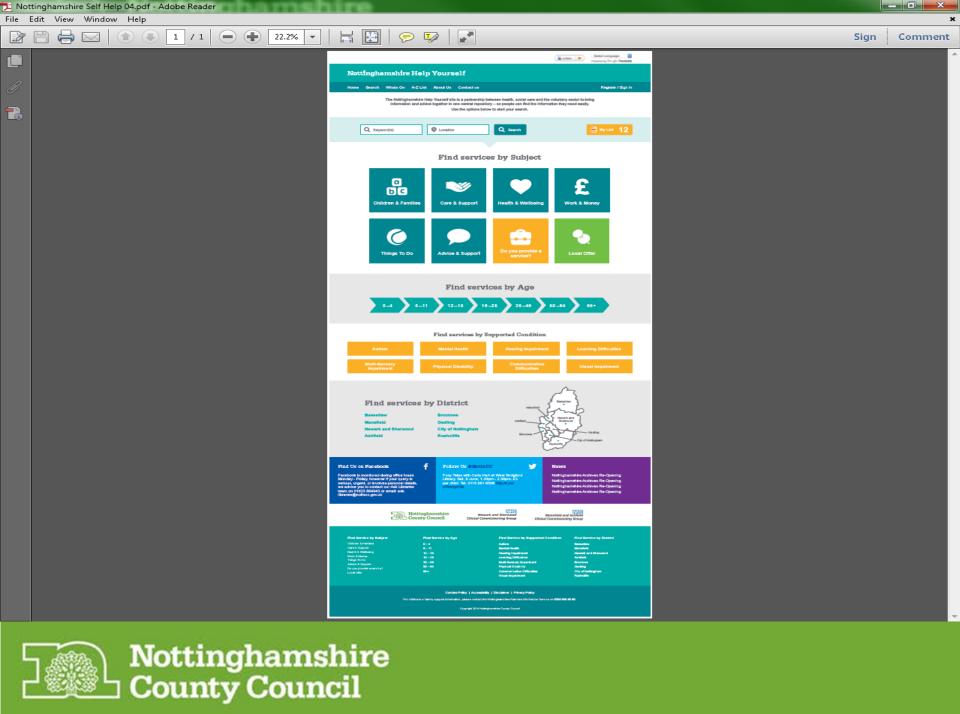
John.stronach@nottscc.gov.uk

Notts Help Yourself

- The Notts Help Yourself site is a partnership between social care, health and the voluntary sector to bring information and advice together in one central location
- You can:
 - Find out what is available for people to help improve their health and well-being
 - Access information on housing, carers support, transport and self-help services in the county (and much more)
 - Search by location or post code, or type of support
 - Search for local community groups, activities and support services
 - Contact providers to arrange your own support / get more specific information on what is provided.

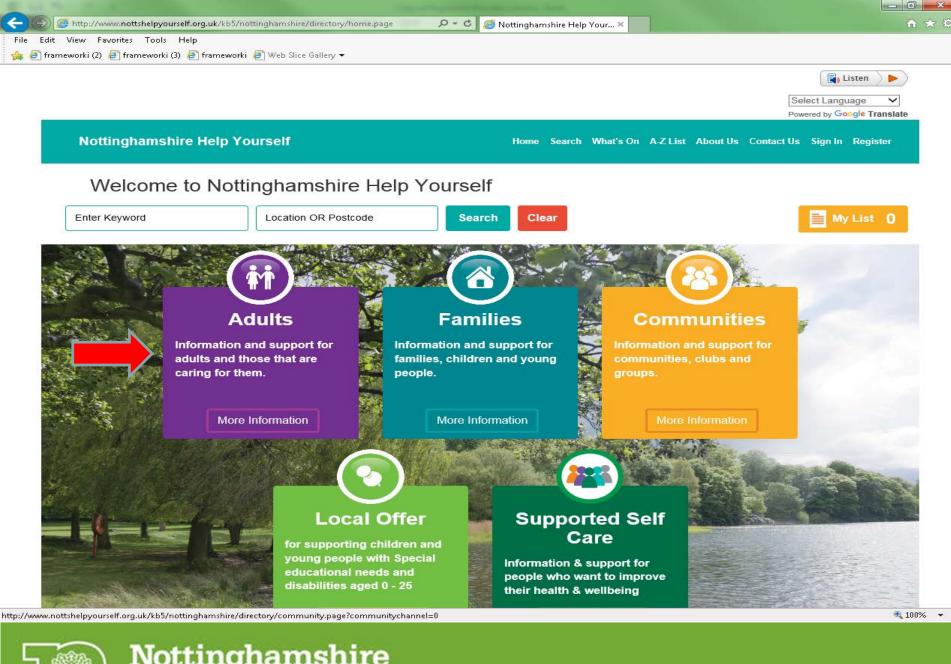


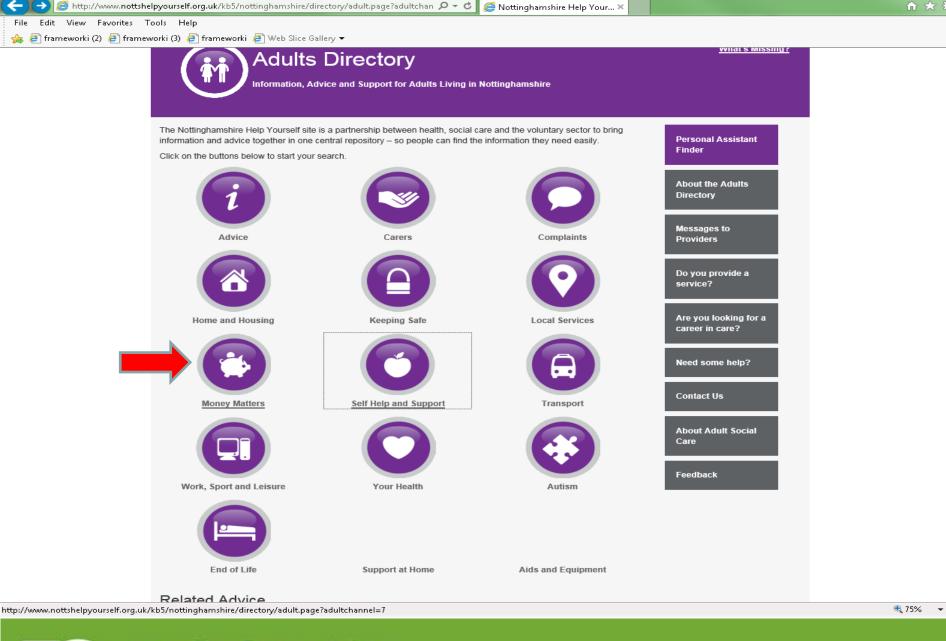




Case Study

An elderly Adult who lives in a rural part of Nottinghamshire is having financial difficulties and needs to find support around making sure they are receiving the appropriate benefits. They have limited access to Transport. They are interested in using Community Transport. They also feel quite lonely so would like to access social activities within their local area

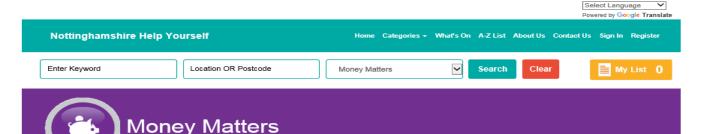






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View all Records in this category

Narrow by category

Banking Direct payments support services

Energy saving advice Financial advice and debt

management Insurance

Money tips Pension Advice

Personal budgets and self

directed support Savings

Welfare benefits
Winter Fuel Payments

Age Range:

Young People (12-18 years) Young Adults (19-25 years) Parents & Carers Adults (25-64 years) Adults 65+

Banking

This area of the site includes information about banking safely online.

Direct Payments Support Services

Many people may require support to take on and manage a direct payment. The support may come from the "nominated" or "authorised" person (see above). You can also receive support from a Direct Payment Support Service. These are organisations that can provide help in various ways. They can set up a bank account in your name, and manage all the money going into and coming out of the account. If you employ people they can set up payroll and organise tax and national insurance. They can also help you recruit personal assistants, produce a contract of employment, do risk assessments, sort out annual leave, redundancy and holiday pay.

The nature and the cost of any support you might need to manage the direct payment will be agreed with your worker and included in your support plan. The costs associated with direct payment support service will be included in the direct payment.

Energy Saving Advice

This area includes information around saving energy and organisations that can assist you with this.

Financial Advice and Debt Management

Information on independent financial advice and debt management services.

Insurance

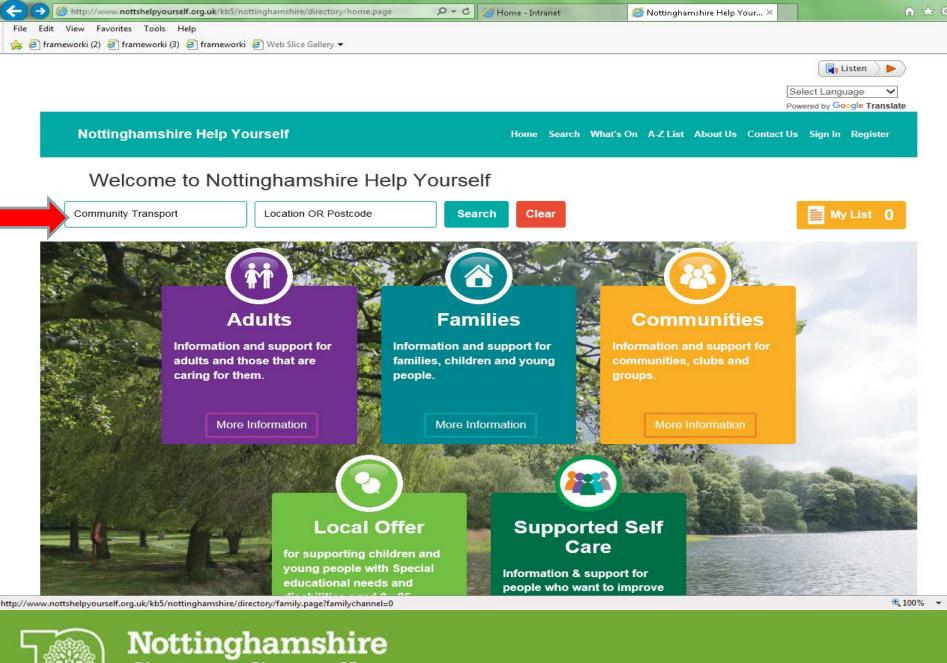
This area includes information on insurance service providers including those who specialise in cover for the over 50's and those with long term medical

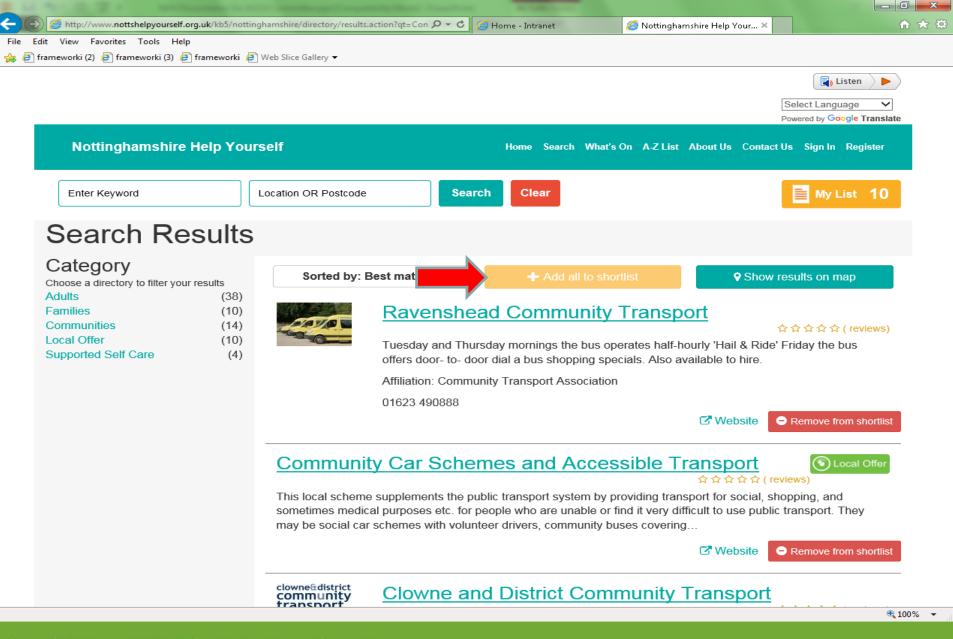


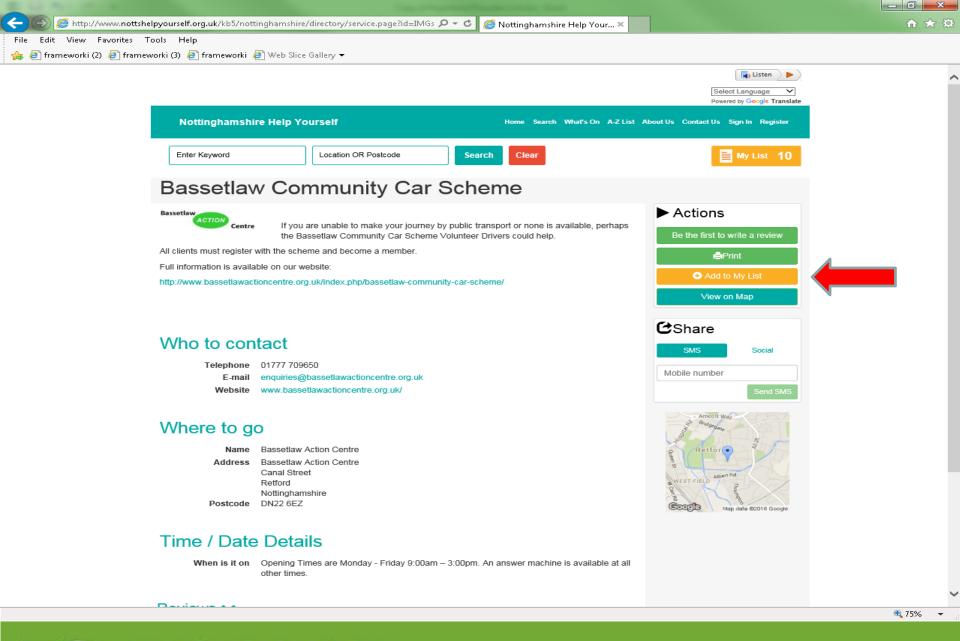
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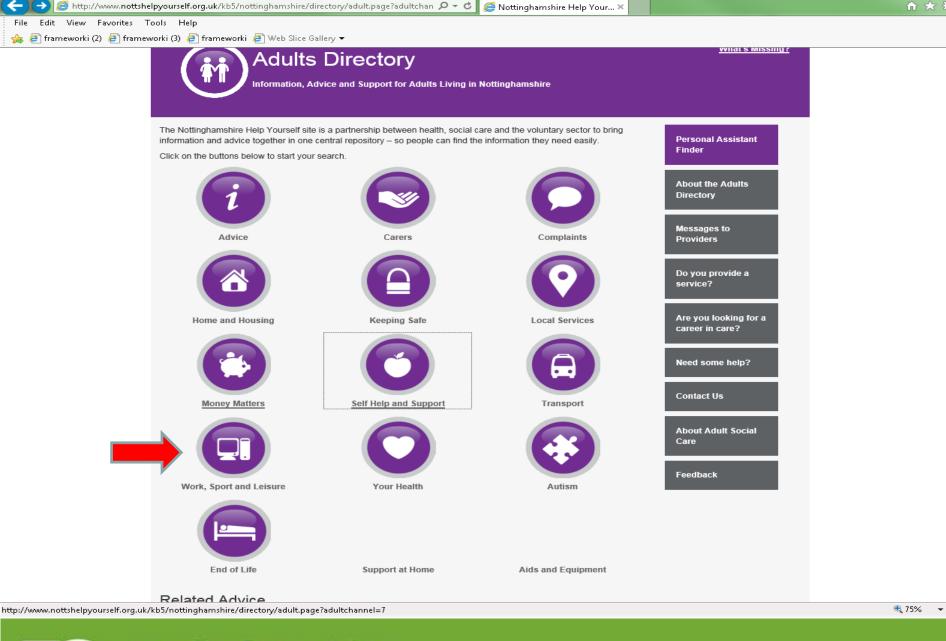


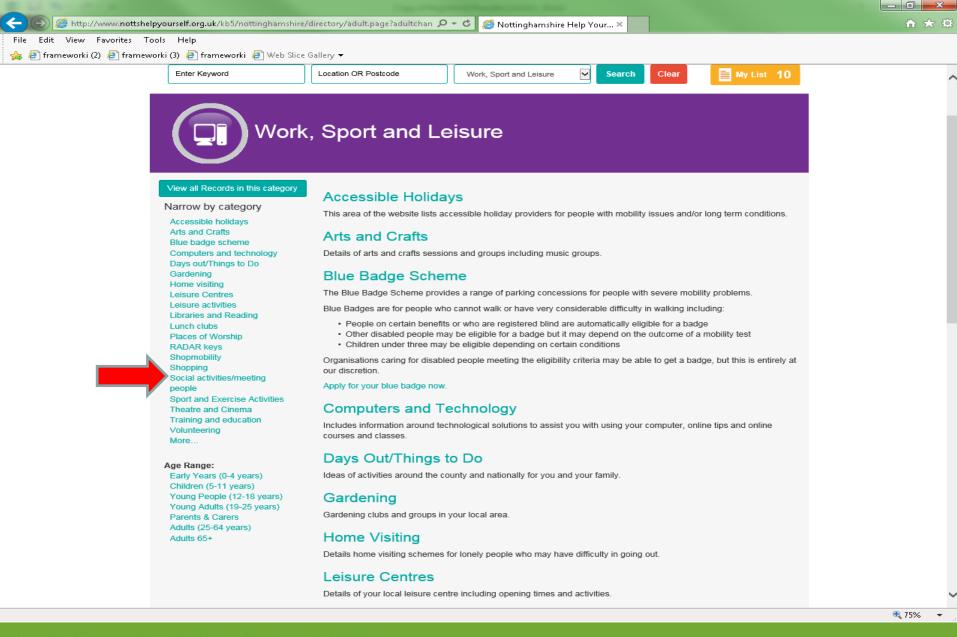
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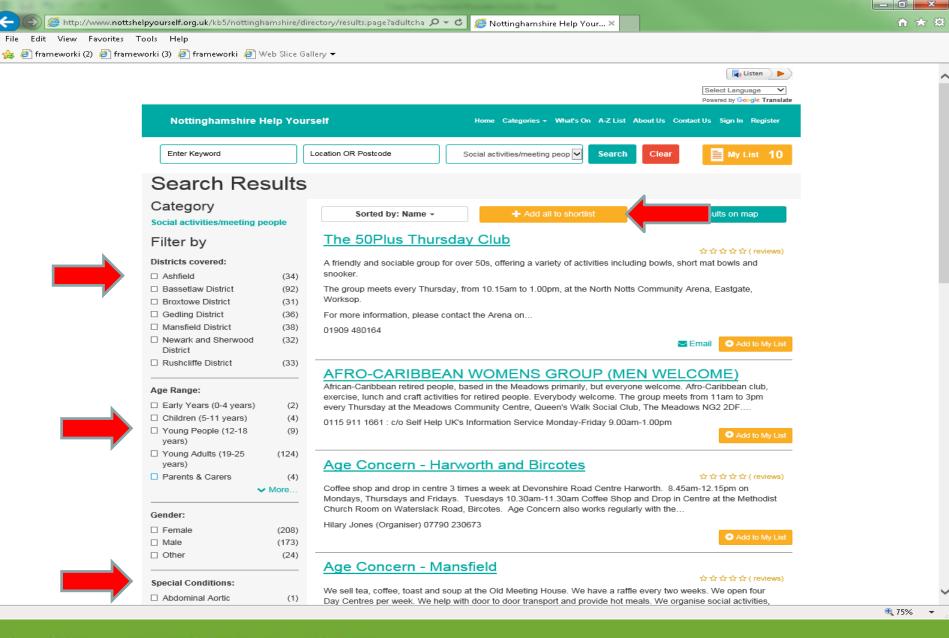




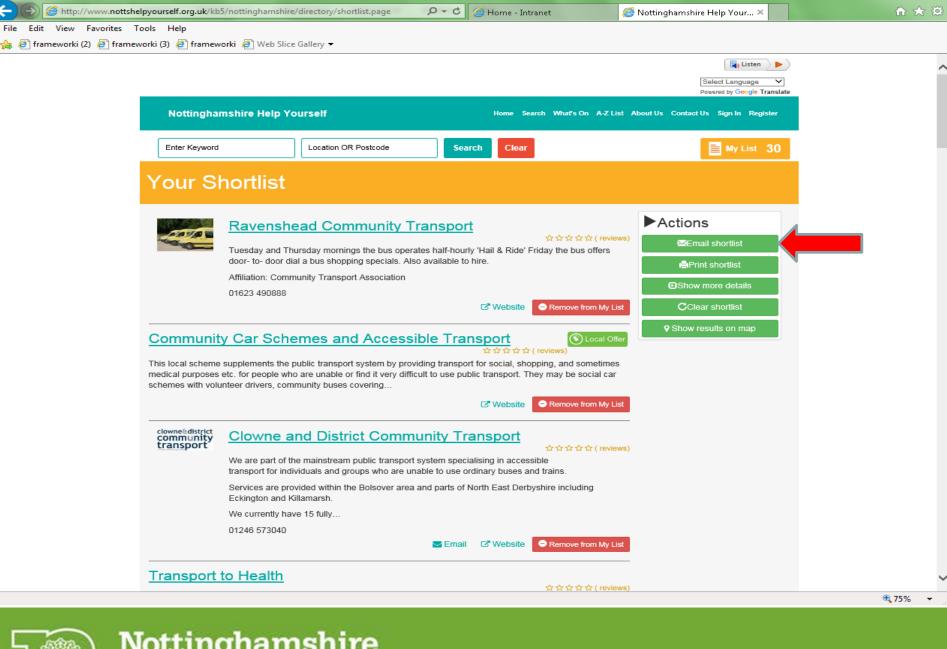












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Accessing the information

- An Individual can access the website independently
- You can Phone Customer Services Centre
- Go to your nearest library or a variety of voluntary organisations
- A person can self refer using the tear off slip from the leaflet (To be distributed shortly)
- You can seek support from Connect (the early intervention support services)

Accessibility

- We have Read Speaker functionality within the site which will read the text on the screen
- Google Translate facility for people where English is not their first language
- Compatible with Mobile / Tablet devices
- Can set text to large print to suit individual needs
- Currently looking at additional accessible software to be incorporated within the site

Provider registration

- It is easy for organisations / community groups to register onto the site
- Providers can easily amend their information and add website links / documents to the site
- Regular automated reminders are sent to providers at 6 monthly intervals to ensure information remains accurate
- Where we are informed of new services / organisations, we will make contact to advise them on how to register

Provider Corner Highlights

- Documents Library (Market Position Statement, Joint Strategic Needs Assessment, Adult Care Strategy)
- Interactive Training Calendar(links to OPTIMUM)
- Business development / Tender information
- Web stats Section, (Null searches, Gaps etc.)
- Links to Neighbouring Authority sites
- Interactive Provider Forum, (To share good practice)

Training

- We provided training to voluntary organisations to assist them in being able to provide relevant information people who access their services
- Training has been provided to CSC and Library staff on use of the site
- A series of videos to inform organisations and the public of changing ways of delivering services / accessing information have been added to the site