

Nottinghamshire County Council



Joint City / County Health Scrutiny Committee

Tuesday, 08 November 2016 at 10:15

County Hall, County Hall, West Bridgford, Nottingham, NG2 7QP

AGENDA

1	Minutes of the meeting held on 11 October 2016	3 - 8
2	Apologies for Absence	
3	Declarations of Interests by Members and Officers:- (see note below) (a) Disclosable Pecuniary Interests (b) Private Interests (pecuniary and non-pecuniary)	
4	East Midlands Clinical Senate and Strategic Clinical Networks	9 - 26
5	NUH Emergency Department Targets	27 - 44
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7	Work Programme	59 - 66

<u>Notes</u>

(1) Members of the public wishing to inspect "Background Papers" referred to in the reports on the agenda or Schedule 12A of the Local Government Act should contact:-

Customer Services Centre 0300 500 80 80

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(2) Persons making a declaration of interest should have regard to the Code of Conduct and the Council's Procedure Rules. Those declaring must indicate the nature of their interest and the reasons for the declaration.

Councillors or Officers requiring clarification on whether to make a declaration of interest are invited to contact Julie Brailsford (Tel. 0115 977 4694) or a colleague in Democratic Services prior to the meeting.

- (3) Councillors are reminded that Committee and Sub-Committee papers, with the exception of those which contain Exempt or Confidential Information, may be recycled.
- (4) A pre-meeting for Committee Members will be held at 9.45 am on the day of the meeting.
- (5) This agenda and its associated reports are available to view online via an online calendar <u>http://www.nottinghamshire.gov.uk/dms/Meetings.aspx</u>





MINUTES

JOINT HEALTH SCRUTINY COMMMITTEE 11 October 2016 at 10.15am

Nottinghamshire County Councillors

Councillor J Clarke Councillor J Creamer Councillor Mrs K Cutts MBE Councillor C Harwood Councillor J Handley Councillor P Owen Councillor L Plant Councillor J Williams

Nottingham City Councillors

Councillor A Peach (Chair for this meeting)

- A Councillor M Bryan
- A Councillor E Campbell
- Councillor C Jones
- A Councillor G Klein
- A Councillor B Parbutt
- A Councillor C Tansley
- A Councillor M Watson

Officers

David Ebbage	- Nottinghamshire County Council
Jane Garrard	- Nottingham City Council
Martin Gately	- Nottinghamshire County Council

Also In Attendance

Officers

Lucy Anderson	- Nottingham City CCG
Hazel Buchanan	- Nottingham North & East CCG
Lynette Daws	- Nottingham City CCG
Helene Denness	- Nottingham City Council
Karon Glynn	- NHS England
Peter Homa	 Chief Executive, NUH & SFH
Peter Herring	- Managing Director, SFH
Lucy Peel	 Nottinghamshire County Council
Sarah Skett	- NHS England
Rachel Towler	- Nottinghamshire Hegehcafeofrust
Dr John Wallace	- Rampton Hospital, Nottinghamshire Healthcare Trust

MINUTES

The minutes of the last meeting held on 13 September 2016, having been circulated to all Members, were taken as read and were confirmed and signed by the Chair.

APOLOGIES

Apologies were received from Councillor Bryan, Campbell and Councillor Tansley.

MEMBERSHIP

It was noted that the following changes were made for this meeting only:-

Councillor Plant replaced Councillor Tsimbiridis Councillor Owen replaced Councillor Butler Councillor Creamer replaced Councillor Bosnjak

DECLARATIONS OF INTEREST

There were no declarations of interest.

NOTTINGHAM UNIVERSITY HOSPITALS AND SHERWOOD FOREST HOSPITALS TRUST MERGER – PROGRESS UPDATE

Peter Homa, Chief Executive of NUH and SFH and Peter Herring, Managing Director of SFH gave a short presentation with an update on timescales and issues associated with the proposed merger of Nottingham University Hospitals and Sherwood Forest Hospitals.

During discussion the following points were raised:-

- By September 2016 all of the section notices on SFH were lifted by CQC, these were Section 10 (medical assessment/Mental Health Act) Section 31 (sepsis management) and Section 29 (governance/systems).
- The major clinical and non-clinical vacancies are around medical and nursing staff. In relation to staff, there is a design plan in place to prevent staff travelling long distances at unreasonable times between the two hospitals. Talks are in place to expand the medi-link bus service from the QMC and City campuses to Kings Mill. It was anticipated that the merged Trust would be able to offer more interesting career opportunities which would hopefully attract new employees to the organisation, helping to address vacancy challenges.
- The legal work delaying the merger is the responsibility of the regulator (NHS Improvement) and not the trusts. To form a combined organisation is taking longer than planned. One of the challenges to be overcome is that there is no precedent for merging an NHS Trust and an NHS Foundation Trust and the legal framework is having to be developed.
- SFH has had 7 Chief Executives over a 5 year period, staff have been poorly led and there has been no consistent direction.

- NUH are doing everything possible to bring the 4 hour A&E waiting time down. The A& E department receive over 600 patients daily, the infrastructure for that department was originally built for 350.
- SFH Trust is developing a plan to get the new organisation into financial balance over the coming years. With the PFI debt, the Trust is unable to strategically plan at present. The NUH Trust Board has said that it is not prepared to take on the PFI debt and this needs to be resolved before a merger can take place
- At the moment both SFH & NUH will remain separate organisations but continued joint working and integrating services will take place where appropriate.
- Services within Sherwood Forest remain fragile, Members were reassured that patients are not suffering as a result of the service being labelled as 'Fragile'.

The Chair thanked the Trusts for their update to the Committee and for answering questions which Members had.

RESOLVED to agree that

- 1) The information provided by the Trust be noted
- 2) Further consideration be scheduled to update the Committee at a future date as work towards a merger progresses.

COMMUNITY CHILD AND ADOLESCENT MENTAL HEALTH SERVICES (CAMHS)

Representatives from Nottingham City Clinical Commissioning Group, Nottinghamshire Healthcare Trust and Nottinghamshire County Council updated the Committee on CAMHS in Nottingham and Nottinghamshire, including progress in implementing local transformation plans to improve children and young people's mental health.

During discussion the following points were raised:

- Residents in both the City and the County have a single point of access -Behavioural, Emotional and Mental Health access for the City and Nottinghamshire Healthcare NHS Foundation Trust for the County.
- Within the City, in 2015/16, the service accepted 1001 cases for assessment. Average waiting time (for Q3 and Q4 only) from referral to assessment was 35 days and from referral to treatment was 57 days. In Q1 of 2016/17, the service accepted 175 cases for assessment, with a further 32 being jointly assessed with specialist CAMHS. Average waiting time from referral to assessment was 39 days and from referral to treatment was 52 days. The CCG commissions specialist child and adolescent mental health services from Nottinghamshire Healthcare NHS Foundation Trust. In 2015/16, the service accepted 778 cases for assessment. Average waiting time from referral to assessment was 2.22 weeks and for referral to treatment was 5.07 weeks. In Q1 of 2016/17, the service accepted 200 cases

for assessment. As at 8 September 2016 (most recent monitoring information available), the average waiting time from referral to treatment was 3.59 weeks.

- Within the County, in 2015/16, targeted CAMHS accepted 3430 referrals for assessment. The average waiting time from referral to assessment ranged by CCG area from 46 to 71 days. The average waiting time from referral to treatment ranged by CCG area from 80 to 136 days. In 2015/16, specialist CAMHS accepted 2426 cases for assessment. The average waiting time from referral to assessment was 3.10 weeks and from referral to treatment was 7.15 weeks. In terms of the new integrated service, average waiting time for referral to treatment as at 8 September 2016 (1 April 2016 to this date), was 9.36 weeks.
- Members were impressed with the improvements within the service so far but had concerns about the waiting times from referral to treatment and expressed the hope that further implementation of the transformation plans will, in addition to other outcomes, translate into shorter waiting times for treatments
- A suggestion was made to see if an information leaflet could be sent to parents via schools who have children at the age of 16-17. Both Councils are doing the upmost to make the information available as much as possible. Nottinghamshire Healthcare Trust website also holds lots of information which is available for parents and children.
- There is a texting system in place to remind young people to attend scheduled appointments to help reduce the amount of failed appointments.
- There has been a large emphasis on prevention work through schools to raise the awareness of mental health and the stigma around coming forward. Alternative education providers also need to raise it and receive the same amount of information around it. There is scientific evidence to show that the brain changes around the teenage years and it becomes more plasticity when it becomes more developed.

RESOLVED to

That the Chair requested this item to return with a further update in a year's time on progress in implementing the transformation plans, including information on waiting time performance.

That the contents of the report were noted.

DANGEROUS AND SEVERE PERSONALITY DISORDER SERVICES AND PSYCHOLOGICALLY INFORMED PLANNED ENVIRONMENTS

Ms Karon Glynn, Head of Specialised Mental Health and Learning Disabilities PoC and High Secure Lead, NHS England, Sarah Skett, NHS England Joint Lead, Offender Personality Disorder Programme and Dr John Wallace, Consultant Psychiatrist, Rampton Hospital provided an update on the Dangerous and Severe Personality Disorder Service and information on the Psychologically Informed Planned Environments.

Members were happy with the detailed report which was within the meetings papers and no questions were asked.

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RESOLVED to

That if any further changes to the service were made, the Committee would be informed.

THE WILLOWS MEDICAL CENTRE, CARLTON

Hazel Buchanan from Nottingham North and East CCG updated Members on the future arrangements for access to GP services. She outlined the following in her report:-

- Over 1,000 patients were on the Willows Medical Centre list at the time of closure. Around 700 of those patients have looked for alternative GP services. Over 200 patients who were registered at the practice haven't needed to access the practice for the past 5 years. This could be down to not needing any treatment or down to relocating elsewhere.
- The two main practices which have had to increase their intake is Peacock House and Park House. Peacock House has had to temporarily close their list for 3 months to allow time to 'catch up' with the large number of new patients.
- Within the area, there is over 2,700 registered places available for patients so there was sufficient capacity to accommodate all patients registered at The Willows.
- The Willows Centre building has now been repossessed and will be up for auction in the coming weeks.
- Work is being carried out in contacting the remaining patients still registered with The Willows informing them of the closure and advising them to where there are places in the local area.
- Patient feedback has been reasonably positive. Surveys have been circulated to see whether the closure has affected them. This process will continue on a regular basis to monitor the situation.

Following questions from Members, the following points were raised:-

- Patient's notes and records will transfer to the new practice in which they are registered with. These notes are then summarised and recoded.
- That the CCGs are working very closely with the CQC and NHS England. A review will be taking place in November.
- The staff at The Willows were offered alternative employment and most of the staff who took up those opportunities are still currently at their alternative location.
- There is a high number of single handed GP's over the age of 55 particularly in the City. The GP fellowship scheme will hopefully attract more GPs into Nottinghamshire.

RESOLVED to:

That the Chairman confirmed no further consideration was required specifically in relation to the initial response to closure of The Willows Medical Centre but requested an overview of GP capacity in the Carlton area and work taking place to ensure access to good quality GP services for all residents in that area going forward.

WORK PROGRAMME

RESOLVED to:

That the contents of the Work Programme be noted.

The meeting closed at 12.45pm.

Chairman

JOINT CITY AND COUNTY HEALTH SCRUTINY COMMITTEE

8 NOVEMBER 2016

EAST MIDLANDS CLINICAL NETWORKS AND CLINICALSENATE

ANNUAL REPORT 2015/16

REPORT OF CORPORATE DIRECTOR FOR STRATEGY AND

RESOURCES (CITY COUNCIL)

1. <u>Purpose</u>

1.1 To review the East Midlands Clinical Networks and Clinical Senate Annual Report 2015/16.

2. Action required

2.1 The Committee is asked to use the information provided to enhance its understanding of the work of the East Midlands Clinical Networks and Clinical Senate; and identify any issues of relevance to the Committee's future work programme.

3. Background information

- 3.1 The East Midlands is one of 12 regional clinical networks and clinical senates.
- 3.2 East Midlands Clinical Networks supports health systems to improve health outcomes of their local communities by connecting commissioners, providers, professionals, patients and the public across a pathway of care to share best practice and innovation, measure and benchmark quality and outcomes, and drive improvement. It focuses on cardiovascular disease, cancer, maternity and children, mental health, dementia and neurological conditions. It also has local priorities – respiratory, end of life, diagnostics and learning disability.
- 3.3 East Midlands Clinical Senate brings together a range of health and social care professionals, with patients to provide a source of strategic, independent clinical advice and leadership on how services should be designed to provide the best overall care and outcomes for patients, linking clinical expertise with local knowledge.
- 3.4 Further background information about the work of the Clinical Networks and Clinical Senate can be found at: <u>http://emsenate.nhs.uk</u>

4. List of attached information

4.1 East Midlands Clinical Networks and Clinical Senate 2015/16 Annual Report

5. <u>Background papers, other than published works or those</u> <u>disclosing exempt or confidential information</u>

5.1 None

6. Published documents referred to in compiling this report

6.1 Report to and minutes of meeting of the Joint Health Scrutiny Committee held on 10 October 2015

7. Wards affected

7.1 All

8. <u>Contact information</u>

Jane Garrard, Senior Governance Officer, Nottingham City Council) Tel: 0115 8764315 Email: jane.garrard@nottinghamcity.gov.uk



cancer advice Clinical Networks share patientsvariation cancer debate outcomes **conscience** <u>people</u> advice mental health East Midlands learning advocacy carers council better valuecommissioners, strategy patients families expertise ospitals influence quality dementia dementia outcomes patients families hospitals influence Clinical Networks share best practice values evidence based Sl carers **Clinical** Senate commissioners Se Lincolnshir outcomes Assembly challenging neurological values Assembly mental health involvement families commissioners share best practice old age Jence collaborative evidence based providers **Clinical Senate** mental health communication neurological better value evidence based better value Nottinghamshire Support providers Derbyshire improvement education clinicians better value public Outcomes source public provision sector provision better value better value better value variation honesty young discussion providers young honesty C young ommissioners representative cross boundaries information Networks quality providers sustainability share best practice advice influence support outcomes share best practice variation cancer voung expertise variation cancer transparent Rutland quality advice patients . .share bes support COMMISSIONERS .share best practice communication young children and young people better value connect **Northamptonshire** expertise pathways learning influence Dublic social care ad<u>viče</u> old age quality

East Midlands Clinical Networks and Clinical Senate 2015/16 annual report

2015/16 key achievements

Cancer







Identified support needs of acute hospital provider trusts to improve 62 day wait cancer performance, with agreed action plans being delivered



Provided access to clinical advice from **340** cancer specialists through 17 expert clinical advisory groups, including agreement of new timed pathways

Supported Health Education England to increase radiology training places from one to three

Cardiovascular disease



PULSE GP of the Year – Dr Yassir Javaid – for stroke prevention work

Implemented sick day rules to prevent acute kidney injury in **170,000** high risk patients

Lead implementer: National **Diabetes Prevention** Programme first wave site benefiting **3216** patients

Atrial fibrillation programme: prevented 159 strokes and 53 deaths. 7,010 additional patients diagnosed

Maternity and children

Supported 21 clinical commissioning groups and **10** local authorities in their response to Future in Mind

Developed commissioning guidance for paediatric orchidopexy, with Royal College of Surgeons, for the management of the **6,000** elective orchidopexies for undescended testes per year in England

Supported the formation of a new children and young people's improving access to psychological therapies learning collaborative in the East and West Midlands, with 123 trainees accessing training this year

Developed best practice standards of care to improve experience and outcomes of over 4,000 pregnant women with a

raised body mass index

Mental health, dementia and neurological conditions



Care homes project supported formal diagnosis of 5,628 additional people with dementia

Initiated an innovative programme to identify pregnant and postpartum women with serious mental illness who are not being referred into perinatal mental health services

Local priorities



Produced personalised chronic obstructive pulmonary disease infographics for **19** clinical commissioning groups and **eight** acute hospital trusts



Produced a benchmarking report showing latest performance and variation in end of life care in the East Midlands



Supported local health communities to draw up plans to develop and pilot 4 multidisciplinary diagnostic centres to support earlier diagnosis for patients with vague symptoms





Commissioned physical health training sessions for early intervention in psychosis (EIP) services, with **49** EIP clinicians across five mental health trusts trained

Commissioned **12** innovations projects to support improvements in dementia care, crisis management and parity of esteem by testing new approaches to service delivery and application of technology

Clinical Senate

41 clinicians undertook four reviews of major health and social care transformation programmes (Lincolnshire, Leicester, Leicestershire and Rutland, North Derbyshire, Milton Keynes and Bedfordshire) covering a population of **2.8 million**

Worked with **38** clinicians to develop an advisory report for Meeting the Prevention Challenge in the East Midlands

Brought together **150** delegates to meet with the Sir Bruce Keogh, NHS England Medical Director, to drive forward improvements in 7 day services



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Contact us:

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@EMSenate @EastMidsCNs

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Foreword

2015/16 has been a time of change and transition. The Five Year Forward View, published the previous year, advocated the need for a prevention focus, the redesign of urgent and emergency services, and with patients gaining control of their care. In practical terms, this has meant working with local health communities in 2015/16 to prepare for sustainability and transformation plans, with our area covering five footprints, and ensuring our work programme meets these national priorities.

Alongside the Five Year Forward View, independent taskforces for mental health, cancer and maternity services all highlighted variation in provision, equity of access and quality. We are collaborating across the region to help improve patient outcomes and experience in these areas.

The function and organisation of both the clinical networks and clinical senate was also reviewed. We are delighted that we have been recognised for our ability to provide independent clinical advice and facilitate clinical engagement – crucial for improving patient health in the region. However, we also faced reduced funding, details of which are on page 23.

2016/17 priorities for clinical networks across the country were also clarified nationally - preparation for which started this year. Revised national priorities are mental health, including dementia and children and young people's mental health, cancer, maternity, diabetes, and urgent and emergency care, with a focus on cardiovascular disease. However, we will continue to support local priority areas where resources are secured to enable this, including through our positive partnership with national charities. You can read more about our future plans regarding this on page 24.

We continued to forge close working links with national clinical directors and local partner organisations to ensure that our work is aligned as well as highlighting good practice and opportunities for improvement. As you can see from our stakeholder feedback on page 26, several national clinical directors have championed our work.

Despite this challenging time, financially and structurally, we are proud at what we have achieved in the last 12 months and our team's relentless focus on the patient. You can either read about our progress in detail between pages 10 and 22, or you can see a summary of our key achievements on pages 2 and 3.

Finally, we also have redesigned our website, which is packed with information and resources. Please use our new website addresses emclinicalnetworks.nhs.uk and emsenate.nhs.uk to access these.

Thank you for your interest and support and we look forward to working with you in the upcoming months. Should you wish to get in touch, our contact details are on page 4.



Aly Rashid

Medical Director with a lead for East Midlands Clinical Networks East Midlands and Clinical Senate (NHS England, Central Midlands)



Roz Lindridge Associate Director, Clinical Networks and Clinical Senate

Partnership working

Partnerships are fundamental to all the work we do. One of our main strengths is bringing together clinical staff, commissioners, patients and the public from a variety of sectors.

Collaborative national working

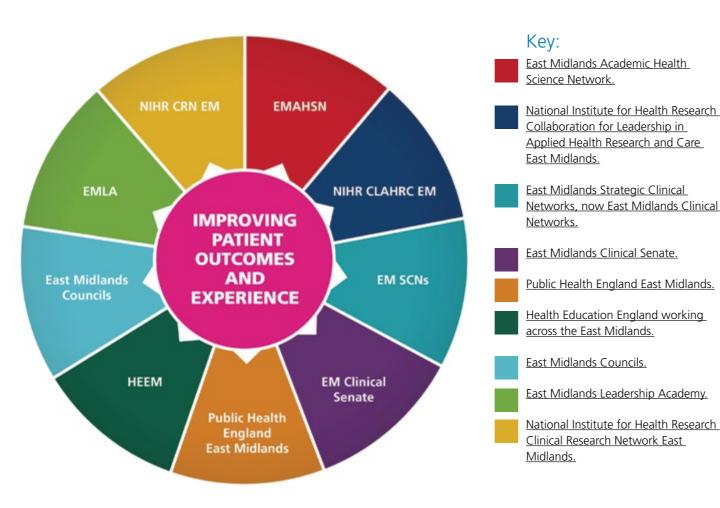
We work nationally with other clinical networks and clinical senates to ensure that knowledge is shared and consistent approaches are taken. Our Associate Director and Clinical Senate Manager are chairs of their respective national groups. We work closely with the National Clinical Directors through our networks and are pleased that our locally based national clinical directors are an active part of our clinical leadership team.

Links across local commissioning

We work with colleagues in NHS England, specialised commissioning, local authorities, and clinical commissioning groups to support commissioning decision making through providing expert clinical advice.

Partnerships across the region

Within the East Midlands there are a number of health organisations with the same region-wide footprint. Whilst our remits are different we share a collective aim: to serve the East Midlands' 4.5 million residents, improving health outcomes for patients and the public. Our formal partnership agreement reinforces this commitment, and we are committed to collaborating to explore all opportunities to share resources, develop joint projects, and reduce the risk of duplication. The wheel shows these partners: in order to achieve best value for money and maximum patient benefit, we ensure our priorities complement, but do not overlap, those of others. To find out more information about each of our roles and remits, www.emwheel.org



About us

We are one of 12 regional clinical networks and clinical senates within England covering Leicestershire, Rutland, Lincolnshire, Nottinghamshire, Northamptonshire and Derbyshire.

East Midlands Clinical Networks

East Midlands Clinical Networks supports health systems to improve health outcomes of their local communities by connecting commissioners, providers, professionals, patients and the public across pathways of care to share best practice and innovation, measure and benchmark quality and outcomes, and drive improvement. In 2015/16, we focused on cardiovascular disease, cancer, maternity and children, and mental health, dementia and neurological conditions, as well as local priorities - respiratory, end of life, and diagnostics.

We can help to:

- Enable clinical and patient engagement: informing commissioning decisions
- **Define and drive quality improvement:** operating across complex pathways of care
- Coordinate and support commissioners and providers: identifying and reducing unwarranted variation, improving cohesion and ensuring sustainable services across pathways of care for staff and patients, both now and in the future.



East Midlands Clinical Senate

East Midlands Clinical Senate brings together a range of health and social care professionals, with patients, to provide a source of strategic, independent clinical advice and leadership on how services should be designed to provide the best overall care and outcomes for patients, linking clinical expertise with local knowledge.

We can support you by:

- **Providing clinical advice:** act as an honest broker, and if required, undertake reviews to areas where there may be lack of consensus in the local health system
- Providing independent clinical advice to commissioners: Focusing on major service change programmes, to inform the NHS England service change assurance process
- **Improving outcomes and value:** Working with you to identify aspects of health care where there is potential to improve outcomes and value. Provide proactive advice about the areas for inquiry or collaboration, and the areas for further analysis of current evidence and practice.

2015/16 programme overview

Objectives	Deliverables
Cancer	
To contribute to halt the decline in cancer waiting times standards	Clinical advice and support, implementation of inter-trust transfer guidance and timed pathways, demand and capacity report
To evaluate current radiology services	Work plans for radiology diagnostics, interventional radiology and multidisciplinary teams, report on current state with recommendations for action
To address variation by improving and assuring cancer pathways	Expert clinical advisory group meetings and annual reports
To support Clinical Commissioning Groups and GPs to improve early diagnosis and one year survival.	Oesophagael straight to test metrics, upper gastrointestinal commissioning pathway, GP education work programme, Accelerate Coordinate Evaluate and Be Clear on Cancer campaigns
To develop upper gastrointestinal and prostate cancer high value pathways	Evidence based pathways
To engage commissioners and providers in the survivorship agenda, to enable improved support for patients living with and beyond cancer	Survivorship workshops
To support reduction in emergency admissions for patients with cancer	Emergency presentation audits, early awareness and diagnosis recommendations
Cardiovascular disease	
To support commissioners in recognising renal disease variation	Kidney quality improvement programme, acute kidney injury alerts switch on
To evaluate approach to early detection of deteriorating kidney function	eGFR surveillance package implementation
To support commissioners in addressing atrial fibrillation and heart failure variation	Heart failure upskilling, GP use of GRASP-AF
To reduce variation in access to renal transplant	Transplant list and live donation access audit
To review Clinical Commissioning Group pathways to prevent avoidable heart failure admissions	Current initiative review, best value pathways
To monitor regional stroke performance	Sentinel Stroke National Audit programme review, East Midlands neurology and stroke rehabilitation specification, thrombectomy review
To develop familial hypercholesterolaemia case for change	East Midlands action plan
To reduce diabetes growth	Referral pathway, staff training, training and quality assurance hub, programme evaluation, provision baselined
To establish vascular clinical advisory group and programme	Report card, work programme
To support Clinical Commissioning Groups and primary care to identify serious mental illness patients at risk of cardiovascular disease	Prevention and education programmes
To support Clinical Commissioning Groups to improve hypertension detection	Joint work with Public Health England Centre East Midlands
Maternity and children	
To facilitate sustainable, high quality, 24/7 networked pathway improvements	East Midlands hospital collaboration, paediatric transport consultation and commissioner committment to paediatric intensive care unit transport service
To support general paediatric surgery close to home	EastMidlands quality standards review
To reduce variation of care for children and young people with long term conditions	Palliative care audit, GP survey, general development review
To facilitate multi-agency approach for transformation of child and adolescent mental health services	Future in Mind self assessment tool, mapping report, transitions standards
To deliver effective transitional care	Great Ormond Street Hospital benchmark standards test, cystic fibrosis evidence base
To improve care for high risk, pregnant women	High risk pregnancy standards, standards included in service specifications, provider self-assessment tool
To scope a sustainable fetal medicine network	Existing fetal medicine services scope, agreed subspecialty training configuration, agreed approach to pregnancy associated plasma protein A testing
To reduce stillbirth and early neonatal death	Saving Lives care bundle

Objectives	D				
End of Life					
To improve the quality and reduce variation in end of life care	Ec C cc di				
Mental health, dementia and neurological conditions					
To provide advice on improving access to psychological therapies provision	ln ar				
To advise how to achieve standards for early intervention in psychosis	Ea in				
To improve the commissioning and provision of crisis care for people with acute mental illness	Se pe				
To contribute to the improvement in dementia diagnosis rates	D				
To improve post dementia diagnosis care and support	Tr				
To improve care for dementia patients in acute hospital settings	A				
To identify shortfalls in neurological conditions service provision and develop commissioning guidance	C				
To provide advice to develop perinatal mental health community models	Tr				
To improve coordination of services across mental health and maternity pathways	D				
To support child and adolescent mental health services	C in				
To reduce the disparity in health outcomes for people with serious mental illness by supporting and evaluating innovative practice	Pá				
Respiratory					
To improve the diagnosis and management of lung disease, through audit, upskilling and the adoption of best practice and innovation	G oj				
To improve quality and reduce variation in management of respiratory disease	C				
To support improvements in end of life and palliative care for patients with chronic lung disease	Pá				
To review pathways to reduce frequent COPD admissions to hospital	Sp				
To support implementation by clinical commissioning groups of self- management action plans and appropriate use of standby medication for COPD patients	Pr				
To improve access to smoking cessation for people with respiratory disease	W				
To complete evaluation of use of oxygen bands to support self-management	E١				
To promote chest x-ray at time of COPD diagnosis to improve early detection of lung cancer	C				
To work with the East Midlands Academic Health Science Network to organise innovation event	In				
To provide a platform to encourage innovation amongst healthcare professionals	W				
To maintain patient involvement	Pa				

Deliverables

Education standards, education provision review, do not attempt CPR communication and training practice, electronic palliative care coordination systems, deprivation of liberty safeguards processes dissemination

Improving access to psychological therapies network, training needs analysis, staffing model workshops, NHS Choices information

- Early intervention in psychosis network, current provision mapped, mplementation resource guide
- Section 136 audit, ambulance standards, crisis concordat key performance indicators
- Dementia network establishment, case finding audit
- Training programme, dementia innovation pilot scheme evaluation
- Acute dementia standards pilot and audit
- Commissioning guidance
- raining packages for new community models
- Data linkage project
- Child and adolescent mental health services network, mapping exercise, mplementation of self-assessment tool
- Parity of esteem innovation projects

GRASP COPD pilot, COPD upskilling programme, promote educational opportunities, inhaler technique videos

COPD and asthma infographics, COPD hospital audit report, clinical commissioning group COPD pathway survey, COPD event

Palliative care services map, model sharing

Sparkler statement, emergency COPD admissions survey

Prescribing data on standby medication, prescribing guidance

Working group establishment, smoking cessation services benchmarking

Evaluation report and roll out

Chest x-ray promotion

nnovation event

Website to showcase best practice

Patient and carer involvement

Clinical Senate Achievements

41 clinicians undertook four reviews of major health and social care transformation programmes (Lincolnshire, Leicester, Leicestershire and Rutland, North Derbyshire, Milton Keynes and Bedfordshire) covering a population of 2.8 million

> Refreshed the Clinical Senate Council leadership to include 21 regional clinical leaders

Worked with **38** clinicians to develop an advisory report for Meeting the Prevention Challenge in the East Midlands

Brought together **150** delegates to meet with the Sir Bruce Keogh, NHS England Medical Director, to drive forward improvements in 7 day services

Continued to grow the Clinical Senate Assembly membership to over **250** clinicians



Worked with

10 acute trusts

to support the

implementation of

the key 7 day service

standards

Clinical Senate

Clinical Senate Co-chairs welcome

2015/16 has been a busy year for the East Midlands Clinical Senate. We have undertaken four reviews of major health and care transformation programmes, supported improvements in 7 day services in acute services, including hosting an event for 150 delegates, and worked with Public Health England to produce an advisory report in respect of Meeting the Prevention Challenge in the East Midlands.

Our co-chair, Professor Dave Rowbotham, retired in June 2015 and in December 2015 Dr Neill Hepburn, Deputy Medical Director at United Lincolnshire Hospitals NHS Trust, was appointed. We would like to extend our thanks to all of the Clinical Senate Council and Assembly members who have contributed their time and expertise to our reviews and advisory reports. We look forward to supporting commissioners and providers over the next year to improve health services.





Dr Neill Hepburn

Nigel Beasley

Transformation programme reviews

During 2015/16 we have undertaken reviews of large scale transformation programmes as part of the NHS England assurance process, including:

- North Derbyshire Transformation Programme
- Leicester, Leicestershire and Rutland Better Care Together Programme
- Lincolnshire Health and Care Programme
- Bedfordshire and Milton Keynes Healthcare Review

In response to the Five Year Forward View prevention challenge, we, along with Public Health England East Spotlight on North Derbyshire Midlands, brought together clinicians to develop an advisory report **Delivering the Prevention Challenge** At the request of the chief officers of North Derbyshire and in the East Midlands – A Call to Action to support the Hardwick CCGs, we were asked to undertake a review of local health and care systems to implement the changes the North Derbyshire Transformation Programme. The main necessary to achieve a sustainable health and care system. focus of the review was to consider the case for change and The report highlighted projected rises in the demand for planned approach to the development of the community health and care services and provides a practical framework hubs. In particular we were asked to consider if the vision in for prevention having identified areas for intervention. North Derbyshire for developing the options for integrated Two learning events were held in April 2016. out of hospital based care, was based on sound evidence and best practice. Commissioners and providers were invited

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to meet with the review panel and a report produced. Feedback was received that the Clinical Senate input was extremely helpful in both approach and advice.

7 day services support and event

Last year we reported on the detailed baseline assessment work for urgent and emergency care 7 day services, undertaken with 10 acute trusts across the East Midlands. During 2015/16 we continued to bring together the 7 day service leads to support the implementation of the four priority standards identified. Iln June 2015 150 delegates joined NHS England National Medical Director Sir Bruce Keogh at a regional event to share learning and best practice for seven day services.

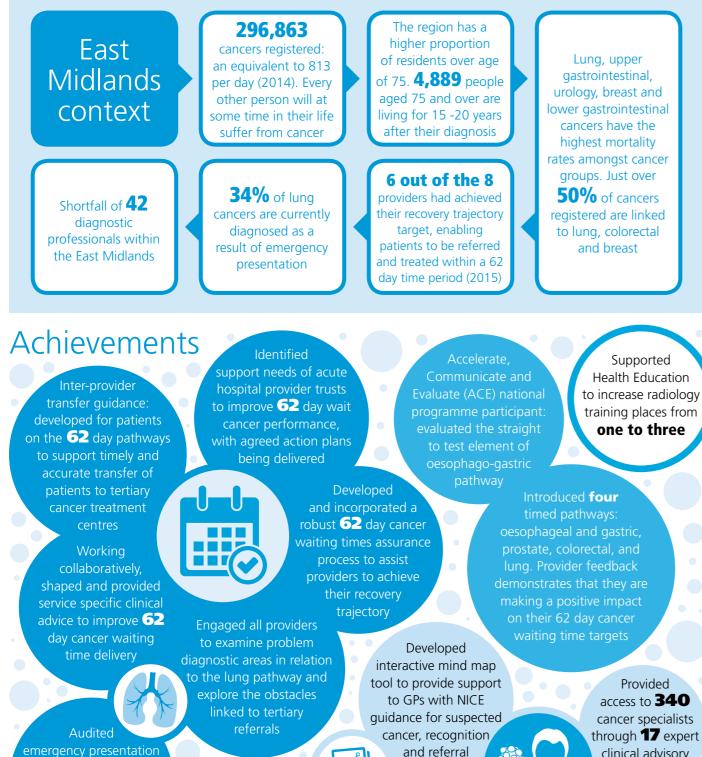
Sustainable services review

We carried out a mapping exercise as part of a collaborative review of services across the East Midlands at the request of the East Midlands Clinical Commissioning Group Congress, supported by the East Midlands acute chief executives group. Issues within the region had highlighted that a number of services were potentially at risk in terms of guality and sustainability despite significant transformational and QIPP plans being in place. The impact and potential solutions were recognised to extend beyond single clinical commissioning groups, providers or units of planning.

The sustainable services review brought together senior health leaders from multiple perspectives to share, confirm and challenge intelligence regarding current and future pressures across the health care system. Consensus was secured regarding the priorities for action at local, unit of planning and system level. The review identified a number of potential actions and future steps for the continued delivery of affordable quality care, in order to inform future sustainability and transformation plans.

Putting the Five Year Forward View into practice: Delivering the prevention challenge

Cancer



emergency presentation lung cancer patients to facilitate better understanding of issues and integrated

> Integrated recoverv survival packages to all clinical pathways

Published projections of urgent GP referrals for suspected cancer until 2019/20 report to enable forward capacity planning

X Produced cancer infographics for **19** East Midlands clinical commissioning groups in collaboration with Cancer Research UK to

opportunities

identify improvement

cancer specialists through **17** expert clinical advisory groups Cancer performance data used by each Expert

NHS

Clinical Advisory Group, identify good practice or recognising where further service improvement is needed

Cancer and diagnostics

Clinical Director welcome

This year has seen the publication of the Achieving World Class Outcomes Strategy for Cancer 2015-2020. Our focus in 2015/16 has been on performance improvement, supporting commissioners and providers to achieve the cancer waiting times, with specific areas including inter-trust referral, timed pathways and emergency presentations. We have also continued to support the early diagnosis agenda through the creation of mind maps for GPs when using the new NICE suspected cancer recognition and referral guidelines (June 2015).

The clinical leadership, through the expert clinical advisory groups, has strengthened and become invaluable in defining and moving the strategy through to implementation. The network has provided the forum for these clinicians to come together and have headspace to understand how this can be achieved.



Dr Steve Ryder, Cancer Clinical Director

Expert Clinical Advisory Groups (ECAGs)

We continued to facilitate 17 Expert Clinical Advisory Groups, each delivering a defined work programme as set out in their annual report. These addressed NICE guidance, new national policy and guidance, and continued to review clinical pathways to improve patient experience and outcomes.

Each advisory group received data showing hospital cancer performance for each tumour site. This enabled the groups to recognise good practice and identify where improvements needed.

Collaborative working to improve cancer performance outcomes

Through collaborative working with hospitals, commissioners, support teams and regulatory bodies, we supported trusts in delivery of their cancer performance, allowing patients to be referred and treated more effectively. By the end of December 2015, six of eight trusts had achieved improved results.

Where acute hospitals reported similar difficulties, we organised workshops, to bring all stakeholders together to explore these problems, share good practice and

Page 17 of 66^{identify} possible and successful solutions.

Accelerate Communicate and Evaluate (ACE) programme

The overall aim of the national ACE Wave 1 programme aims to examine different approaches to early diagnosis of cancer helping to inform future commissioning of services. Locally, we examined a straight to test pathway to improve the timely diagnosis for patients referred with suspected oesophageal and gastric cancers.

Clinical pathway improvement and living with and beyond cancer

Developing, improving and reviewing implementation of clinical pathways has been a major focus for ECAGs.

This year we introduced the inter provider transfer guidance incorporating four timed pathways: oesophageal and gastric, lung, colorectal, and prostate. This guidance gives details on stages of the patient journey and describes appropriate transfer times to other acute hospitals to continue a speedy smooth patient transition. It was adopted by both the clinical commissioning groups and the acute hospital trusts.

Diagnostics and radiology

We created an East Midlands diagnostics group to identify key challenges across the area, linking with key stakeholders: providers, commissioners, Health Education East Midlands, East Midlands Academic Health Science Network, the East Midlands Radiology Consortium and other clinical networks. Their work focused on workforce, interventional radiology capacity and demand, and compliance to the Royal College of Radiologists standards for clinical radiologists'. All areas of work were designed to support radiology departments to work collaboratively to review the options available for effective resource management, as demand for diagnostics increases to support earlier diagnosis and ongoing care of patients.

We awarded funding to six pilot sites to introduce local multi-diagnostic centres, to test the benefits of various models for patients presenting with vague symptoms. These will help to improve timely and better access to diagnosis and care which will support a wide range of clinical pathways.

Working with our primary care colleagues

We worked closely with primary care colleagues to enable earlier diagnosis of cancer and to prevent emergency admissions. To assist with this work, our GP clinical leads led the creation of mind maps to support GPs on how to apply NICE guidance for suspected cancer.

As a large proportion of emergency presentations are lung related, an audit of these patients was undertaken. The findings are currently helping to forward plan capacity and with integrated working between primary and secondary care services.

Cardiovascular disease

patient survey

commissioning

groups

NHS



Clinical Director welcome

The Five Year Forward View highlighted the need for the NHS to become more prevention focused, an emphasis which is especially applicable to cardiovascular disease. This group of conditions, including diabetes, stroke, and heart disease, is already responsible for 23 per cent of the region's mortality. Preventative measures - including stopping smoking and increasing exercise as well as effective intervention and diagnosis in primary care will improve patient outcomes and experience, as well as improving secondary care capacity. In 2015/16, our work programmes focused on supporting providers and commissioners to prevent cardiovascular disease, helping them to interpret the data, using visualisation, technology and linking with national programmes.





Tom Robinson

Simon Roe

Cardiovascular disease prevention

We continued to work with all 19 East Midlands CCGs to increase prevention, identification and optimal management of atrial fibrillation and heart failure. This includes the production of infographics demonstrating financial and outcome benefits from coordinated improvement programmes, medicines optimisation and primary care upskilling. The atrial fibrillation component has prevented an estimated 159 strokes and 53 deaths, reducing hospital admission costs by approximately £1.89m over two years. 7,017 additional patients have been diagnosed with atrial fibrillation (9.7% increase) and 5,898 additional high risk atrial fibrillation patients have been anticoagulated (22.4% increase). We have developed the case for change and potential solutions for commissioners in identifying and optimising management of familial hypercholesterolemia.

Chronic kidney disease and acute kidney injury

We supported 8 CCGs to implement guality improvement programmes in chronic kidney disease (CKD) and acute kidney injury (AKI). This has included up-skilling events for primary care staff, supporting a Clinical Champion to lead the work, implementing an audit tool and CKD Nurse Facilitators working with GP practices to support improvements in diagnosis and management of CKD in primary care. Early results are showing increases in diagnosis and optimal treatment of CKD.

As a partner of the National Assist CKD programme, we have worked with CCGs, Renal Units and Pathology Laboratories and led the implementation of the eGFR surveillance programme in East Midlands to support the early identification, support and

Page 18 of 66 reatment of people with declining renal function.

East 495,000 85% Midlands people are regional familial undiagnosed with nypercholesterolaemia context cases undiagnosed hypertension 52,000 chronic kidney disease patients undiagnosed Cardiovascular 14 people per day 16.2% disease responsible die prematurely increase in diabetes for 23% of from heart disease prevalence premature regional and stroke in (45,000 patients) deaths the region **Achievements** Produced **60** Standardised 7,017 infographics covering practice in access atrial fibrillation, hypertension to transplant list, Atrial fibrillation additional patients live donation, and and cardiovascular disease diagnosed with making data easily response to kidney prevented 159 atrial fibrillation accessible and influencing offers strokes and 53 CCG improvements in cardiovascular disease prevention Completed atrial fibrillation two peer reviews o pilot in <mark>5</mark> GP **PULSE GP** of the Year Implemented sick day rules to – Dr Yassir Javaid prevent acute - for stroke Lead Enabled kidney injury in prevention work implementer 170,000 high risk clinical commissioning National Diabetes patients groups to participate Prevention No Pressure! in National Programme first hypertension conference **Diabetes Prevention** wave site engaging **56** multi-Programme professional delegates in developing and Provided delivering improvement 19 clinical in identification and commissioning groups management and 6 providers with standardised literature Supported 8 for diabetic foot clinical commissioning Informed patients Supported groups to implement development of Highlighted national chronic kidney disease type 1 diabetes foot amputation programme to and acute kidney pathway through trends for clinical

injury improvement programmes

implement eGFR surveillance

Dehydration is a significant risk for patients on certain medicine and we implemented a sick day rules information leaflet with 18 CCGs to support prevention of acute kidney injury in up to 170,000 high risk patients.

Hypertension

Building on previous CVD prevention work, we established a Hypertension working group involving representatives from CCGs. GPs. public health in local authorities and Public Health England to explore opportunities to improve the diagnosis and management of hypertension in East Midlands. We produced personalised infographics to highlight variations in the diagnosis and management of hypertension. In March 2016, we joined with Public Health England to hold the 'No Pressure' workshop which focused on the opportunities for action on high blood pressure, exploring the gaps and barriers and what can be done to overcome those barriers through joint action. CCGs developed action plans at the workshop

Diabetes

Locally over the last three years 45,000 additional people have been diagnosed with diabetes. We led a successful expression of interest on behalf of 11 clinical commissioning groups in the East Midlands to participate in the National Diabetes Prevention Programme. This local coordinated delivery of a national scheme will reduce the incidence of Type 2 diabetes, improving health inequalities.

Following the production of CCG specific data to highlight trends in diabetic foot amputations, we completed a peer review of the diabetic foot care pathway within mid and south Nottinghamshire and identified improvements to the current pathway.

Working with the East Midlands Diabetic Foot Care Network we produced standardised diabetic foot risk leaflets for patients which will be available across primary, community and hospital services.

We completed a baseline survey of services for patients with type 1 diabetes to identify gaps in current services and make recommendations for improvement. The report has been shared with CCGs and providers to inform local development of services.

Renal transplant

The East Midlands Renal Transplant Improvement Group has worked with us to improve access to and outcomes from renal transplantation. A number of task and finish groups have been established to focus on specific areas of the pathways of care to identify and address areas of unwarranted variation.

The two transplant centres in Nottingham and Leicester have been aligning their policies and procedures to ensure that patients can be sure of the same access and outcomes regardless of which centre they are referred to.

Stroke

We have continued in our collaboration with the East Midlands Academic Health Science Network, supporting their programmes to implement evidence-based service specifications for community stroke services, including 6 month reviews, development of additional regionally agreed metrics to monitor the guality of stroke service provision, multi-disciplinary community stroke rehabilitation team development and the production of stroke services directories for stroke survivors.

Maternity and children

sustainability and

maintaining care

close to home



meetings, improving

clinician access and

attendance

Maternity and children

Clinical Director welcome

NHS

In the children's network, we built on 2014/15 areas of focus: general paediatric surgery, transitional care and specialised children's services. However, we are pleased that the national agenda has increasingly focused on children and young people's emotional health and well-being, which as a region we are working together to improve.

For maternity, at the end of the year, we saw the publication of the National Maternity Review, by Baroness Julia Cumberlege, which reinforced the role of clinical networks in maternity services: to drive improvement and supporting specialised services, including neonatal care. We have also sought to improve care for high risk pregnant women in the region and improve fetal medicine services.

Our network has seen some staff changes in the past year. We would like to thank Sue Dryden, Alison Whitham, and Jan Gunter for their valuable contributions whilst welcoming Angela Horsley to the team.





Marwan Habiba, Clinical Director

Dr Jane Williams, Clinical Director

General paediatric surgery

We worked with the Royal College of Surgeons to create two sets of commissioning guidance: paediatric orchidopexy and testicular torsion (to be published in summer 2016). The orchidopexy guidance will support the management of 6,000 children who require elective orchidopexies per year in England. By demonstrating the high value pathway

Collaboration is essential to improving quality of care. required for effective treatment, patients will receive the To improve communication in fetal medicine, we most appropriate care, wherever they live. established WebEx multi-disciplinary meetings so colleagues Transitions around the region could share complex cases for wider discussion and exchange of clinical opinion from their Recognising the role that primary care has in transition, own bases. This format has reduced the need for some we gathered GP feedback on the value they placed women to travel to other centres to receive the most on transition and how engaged they felt. Our survey appropriate care and helped introduce a joint approach and highlighted that whilst 95 per cent of GPs felt transition exchange of expert opinion and thus support best practice. was important, only 12 per cent felt appropriately involved. The development of the East Midlands Fetal Medicine The survey was presented at Royal College of Physicians' Collaboration will help consolidate it's status as the regional national event. We are now looking at how best to engage centre of excellence. GPs and through the identified transition leads in the

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with **123** trainees

region to ensure that primary care are included in the transition pathway. We as a region have contributed to the development of a national benchmarking tool for the transition process which will be launched shortly. In the interim we are using the draft tool to evaluate transition within the region.

Children and young people's emotional health and well-being: children's IAPT and Future in Mind

We supported the formation of a new children and young people's Improving Access to Psychological Therapies (IAPT) learning collaborative. This group will work to improve existing children and young people mental health services through service transformation and the delivery of evidence based practice across health, local authority and third sector agencies. We brought together over 200 professionals across two events to review transformation plans and ensure joint working across the system.

Children's palliative care

We worked with local children's community services and the local hospice for children and young people, highlighting good practice as well as areas for improvement. Enacting these recommendations, including workforce training and identified lead nurses, will support the commissioning and delivery of high guality and equitable services within the East Midlands.

High risk pregnancy

Risks in pregnancy increase, for both mother and baby, if the mother has a high body mass index. We developed standardised service criteria based on available best practice for all 11 of the region's maternity units. This will embed best practice, peer support and service improvement across the region, leading to improved outcomes for over 4,000 pregnant women.

Fetal medicine

Mental health, dementia and neurological conditions



mental illness to

stop smoking

people with long

term neurological

conditions

Mental health, dementia and neurological conditions

Clinical Director welcome

The report from the Independent Mental Health Task We commissioned training for EIP services to ensure that Force to NHS England (Feb 2016) recognised there is still the physical health of people experiencing first episode much to be done to translate the vision of the National psychosis is comprehensively assessed and promoted. Service Framework (1999) and The Mental Health Strategy Together with the at risk mental state (ARMS) training, (2011) into sustainable reality due to the challenges of this will help to ensure that people at risk of or experiencing rising demand, of rising expectations and of implementing psychosis receive NICE compliant treatment and support to system-wide change. The work of the Clinical Network improve their health outcomes and life expectancy. in 2015/16 has in fact been closely aligned with many Perinatal mental health of the important measures the taskforce has proposed. Our work programmes have helped to map services and We developed a programme to link mental health and identify variations in provision, supported innovation, maternity data to identify pregnant and postpartum facilitated sharing of best practice ideas and have helped women with serious mental illness who are not being to develop constructive dialogue to support well-informed referred into perinatal mental health services. This has commissioning of mental health and dementia services. helped improve access and the development of specialised Dr Margaret Oates stepped down from her role as Clinical services in line with national standards. We also supported Director this year and we would like to thank her for her service development in those areas with limited or no wide-ranging contribution over the past few years. During service provision. this year we have also welcomed Jo Kirk as our Head of the Mental Health Network. Improving access to psychological therapies





Richard Prettyman. Clinical Director

Dr Margaret Oates. Clinical Director

Dementia

We provided clinical advice on best practice to all health communities in order to improve dementia diagnosis. Specific support was given to CCGs in Leicestershire, increasing dementia diagnosis rates by 10% through case finding in long term care homes. Further roll-out of the project has been supported in two Lincolnshire CCGs and Nene CCG in Northamptonshire

We commissioned seven innovation projects to test new improvements in dementia care and dementia crisis management. Projects included developing standards to support GP practices to become dementia friendly, piloting rapid response teams to manage and avoid admissions of people with dementia into acute hospitals.

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Derbyshire and a further 7

dementia champions in

the practices

Early intervention in psychosis (EIP)

We provided clinical advice to to support the assurance processes for IAPT access and recovery targets. In conjunction with Health Education East Midlands, we completed training needs analysis for psychological therapists and provided workshops facilitated by national team for optimum IAPT staffing models. We held an IAPT conference which identified data variation, training and communications as key themes to be focused on in the future.

Liaison mental health services

We provided clinical advice to the NHS England assurance process for emergency department liaison mental health services and on-going support. We also surveyed five mental health trusts to map current service provision and shortfalls, with a report for commissioners currently being produced.

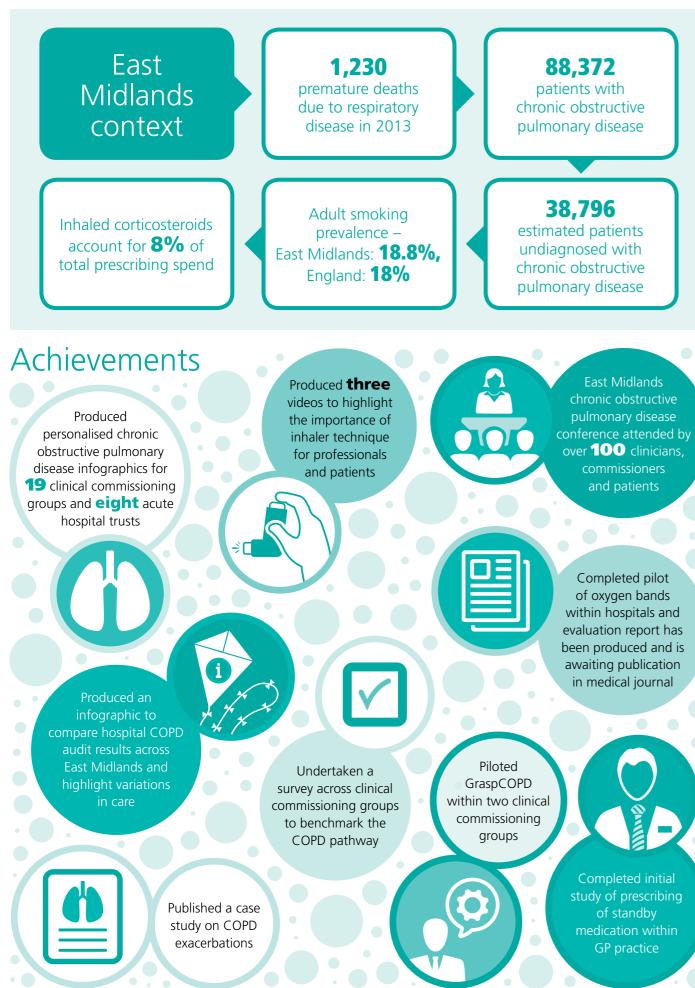
Parity of esteem

We worked with CCGs and representatives of health and well-being boards to stock take their work on the parity of esteem agenda and identify further actions. As a result, we developed a parity of esteem steering group which delivers learning exchanges to share innovation and best practice.

We commissioned five parity of esteem innovation projects to test new approaches to improving physical healthcare of people with serious mental illness (SMI). These included developing smoking cessation services for people with SMI, helping GP practices to ensure people with SMI, are on their SMI, registers and developing voluntary sector capacity to help people with SMI, to access local services to meet their needs.

Local priorities: Respiratory

NHS



Local priorities: Respiratory

Clinical leads introduction

The East Midlands Respiratory Programme is jointly supported by East Midlands Clinical Networks and East Midlands Academic Health Science Network. The East Midlands Respiratory Programme's objective is to improve the outcomes and quality of life for patients with respiratory disease. Our work programme in 2015-16 has focussed on a number of key improvement projects aimed at improving the diagnosis and management of patients with respiratory diseases in primary, community and secondary care.

Joint Clinical Leads





Dr Charlotte Bolton, Consultant and Clinical Associate Professor in Respiratory Medicine, University of Nottingham

Jane Scullion, Respiratory Nurse Consultant, University Hospitals of Leicester

Highlighting variation in management of respiratory disease

To highlight variation in COPD across East Midlands in a concise manner for commissioners and providers, we developed bespoke infographics for 19 CCGs and 8 acute hospital trusts. They are being used by CCGs and providers to inform reviews of the current COPD pathway and help to identify areas of variation, gaps in current pathway and opportunities for improvement. Feedback has included from Professor Mike Morgan, National Clinical Director for Respiratory Services: "the innovative and eye catching display of information will help, over time, to drive standards upwards".

In addition, we are developing an infographic comparing care in acute Trusts across the East Midlands of COPD exacerbations from the National COPD Secondary Care audit to highlight variations in care.

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Sharing best practice

East Midlands COPD Day 'A Breath of Fresh Air' held in November 2015 was attended by 110 clinicians, commissioners and patients. The event had a range of national and local presenters to share best practice in the management of COPD.



In addition, we published a Case Study on COPD exacerbations which highlighted several key areas to consider during an exacerbation and at the time of hospital discharge; as well as a case study and associated campaign on inhaler technique and importance that healthcare professionals are taught.

Service Improvement Initiatives

- Completed a feasibility study of use of "Oxygen Bands" within 3 Acute Trusts in East Midlands, an innovation stemming from Dr Gill Lowrey, Royal Derby Hospitals. Overall, this demonstrated improvements in oxygen prescribing and recording. The report has been accepted in "Hospital Medicine" Journal
- Piloted the GRASP COPD audit tool within 2 CCGs which helps GP practices to identify areas of improvement in the diagnosis and management of COPD
- Completed an initial study of prescribing of standby medication within GP practice which will inform the implementation of a service improvement project around standby medication in 2016-17
- Produced 3 videos to highlight the importance of inhaler technique for professionals and patients
- In process of undertaking a survey across CCGs to benchmark the COPD pathway which will help inform CCG service reviews.

End of life

Cancer and From 2105 there East cardiovascular Only **55%** of will be a steady rise disease the Midlands people die in their in deaths resulting predominant causes preferred place of in a **25%** of death **28.7%** context death increase in death and **28.1%**

Clinical Leads Welcome

Following the launch of our End of Life Care programme in 2014/15, our local leadership group has continued to expand with multiple professional groups from across commissioners and providers of both health and social care.

Ambitions for Palliative and End of Life Care: A national framework for local action 2015-2020 published by the National Palliative and End of Life Care Partnership offers this overarching vision: "I can make the last stage of my life as good as possible because everyone works together confidently, honestly and consistently to help me and the people who are important to me, including me carer(s)."

Our work programme in 2015/16 has continued to support health communities in the East Midlands to achieve this vision.





Dr Sat Jassal

Dr Maelie Swanwick Dr Zahida Adam

Developing education standards

Colleagues from across the region are working together to agree education standards for all – from specialist palliative care teams who deliver end of life care through to clinical staff who have less involvement in care for the dying through to carers and the general public.

Deprivation of Liberties

A Supreme Court ruling resulted in a significant increase in the number of applications for Deprivation of Liberties (DoLs) for individuals under the Mental Capacity Act. When a person dies who was being cared for under the protection of DoLs, their death must be referred to the coroner. Variation in understanding the required processes was identified through the local leadership group and clinical lead Dr Sat Jassal led the way to achieve clarity to ensure the best possible care for patients including inputting to a law commission review of the process which is still underway.

Electronic palliative care coordination systems

Two health communities – Lincolnshire and Nottinghamshire - are underway with the development and implementation of electronic palliative care coordination systems. The local leadership group provided a forum to share their experiences and learning as other health communities continue with their planning. We supported Arden and GEM Commissioning Support Unit to identify the most appropriate approach for those areas that do not yet have a system in place.

Benchmarking data

We sought to provide access to nationally available end of life care performance data in an easy read format that provides local comparisons highlighting variation. The aim is to encourage commissioners and providers to consider where they might learn from others to deliver the same outcomes being achieved elsewhere. The report will be updated as new data is made available, including the recently published End of Life Care Audit – Dying in Hospital report from the Royal College of Physicians.

Demonstrating value

We are funded by NHS England. There was a core allocation of £784,000 for running costs in 2015/16. This was used to employ a small support team of clinical and managerial leads. In addition, £1,936,000 was allocated for programme costs.

The use of the programme budget was assured in accordance with the NHS England accountability structures. The main areas of expenditure were to engage clinical leadership, support patient and public involvement, analytical and communications support, and non-pay costs associated with the work programme.



Financial return on investment is difficult to demonstrate through our budget alone, recognising the softer benefits generated through networking approaches within a multi-organisational system. An example of quantifiable benefits includes the atrial fibrillation component of our cardiovascular disease programme, which has prevented an estimated 159 strokes and 53 deaths, reducing hospital admission costs by approximately £1.89m over two years.

Looking forward

Within the NHS – including within the East Midlands Clinical Networks and Clinical Senate - we have vast potential to improve services, with dedicated staff who put patient experience at the heart of what they do. This desire and motivation will be particularly required in 2016/17 and beyond, in order to fulfil challenging national and local ambitions, on a reduced budget.

NHS England commitments, which we will help support our local health communities with, include:

- 75% of people with common mental health conditions to access psychological therapies within six weeks of referral and 95% within 18 weeks.
- 50% of people experiencing first episode of psychosis to commence a package of NICE-recommended care within two weeks of referral.
- Supporting the establishment of cancer alliances
- Meeting the 62 day waiting times standard for cancer
- Supporting implementation of the national maternity review
- Supporting the implementation of optimal diabetes pathways

These are also reflected in our updated clinical network priorities, which were highlighted on page 5.

Locally, where we have identified funding, we will continue to carry out programmes that are specific to the needs of East Midlands patients.

We will also maintain our close work with primary, community and secondary care professionals as well as the third sector, local authorities, commissioners, and other regional partners, to implement sustainability and transformation plans, to improve patient experience and health outcomes on a long term basis. This includes looking at new models of care and how services are delivered, particularly in urgent and emergency care.

Although this transition phase – focusing on prevention and new models of care - requires whole system change, the results will benefit the patient and NHS at large, in the long term. Achieving world class cancer outcomes: a strategy for England, 2015-2020 highlights that an additional 30,000 patients per year could survive cancer for ten years or more by 2020 if their recommendations were met. The NHS Diabetes Prevention Programme emphasises that one in three people will be obese by 2034, with 10% developing type two diabetes – a preventable disease – if action is not taken now. With our clinical expertise and ability to engage health communities, we look forward to supporting these ambitions to become a healthier East Midlands and nation, now and in the future.



Acknowledgements

We would like to thank our support team and all of our clinical directors, clinical leads and Clinical Senate council members who have provided their expertise as clinicians and patients in the last year:

- Adrian Brooke
- Alison Whitham
- Amjad Peracha
- Andy Sirrs
- Azhar Faroogi
- Ben Anderson
- Ben Noble
- Ben Pearson
- Bernadette Armstrong
- Bev Waithe
- Brian Rowlands
- Carol Crotty
- Chris Bass
- Chris Dawson
- Chris Ward
- Christine Clarke
- Ciro Rinaldi
- Dan Pearson
- Daniel Colliver

- David Baldwin
- Diane Miller
- Emma Ross
- Fred Higton
- Gary Hicken, • Giuseppe Garcea
- Hugh Porter
- Jan Gunter
- Jane Williams
- Johannes Visser
- Judith Christian
- Julie Hall
- Lisa Payne
- Liz Marder

• Mark Batt

- Lucy Kean
- Maelie Swanwick Margaret Oates
- Marwan Habiba



Paul Leeder

- Melanie Davis
- Meng Khaw
- Milind Tadpatrikar
- Mriganka De
- Neill Hepburn
- Nigel Beasley
- Nigel Ruggins
- Nilesh Samani
- Paul Byre
- Pawan Randev
- Quentin Davies
- Rajat Srivastava
- Richard Grundy
- Richard Prettyman
- Richard Stewart
- Robert Ashford
- Roshan Agarwal
- Rowan Harwood

- Samantha Sykes
- Samreen Ahmed
- Satbir Jassal
- Sheila Marriott
- Simon Hardcastle
- Simon Lalonde
- Simon Roe
- Sohrab Panday
- Steve Lloyd
- Steve Ryder
- Tanya Bleiker
- Tasso Gazis
- Tom Robinson
- Toni Wolff
- William Speake
- Yassir Javaid
- Zahida Adam

Stakeholder feedback

Clinical Senate

Jackie Pendleton, Chief Officer, NHS North Derbyshire Clinical Commissioning Group – "Just to add my thanks to you all for a really positive and constructive meeting. Your challenges were spot on and will help us prepare for the same sorts of questions from the public when we get to formal consultation."

Acute trust participant, 7 day services event – "Thanks to you and the team for organising such a wonderful seven day services event last week. This was great – excellent agenda mixing national perspective with the East Midlands' perspective.

I look forward to receiving the outputs from this event and sharing them with our senior team."

Cancer

Sean Duffy, National Clinical Director for Cancer, NHS England – "The East Midlands Cancer Clinical Network have strengthened their clinical leadership through the expert clinical advisory groups. The expert knowledge these groups offer to commissioners and providers across the health community is invaluable as they ensure that high quality, evidence based pathways are developed at local level to provide safe, effective, quality care for patients."

Matthew Noonan, Intensive Support Manager, Intensive Support Team – "The East Midlands [Cancer] Clinical Network has provided excellent leadership and guidance to all trusts they have worked with as part of the national program [sic] to improve waiting times for 62 day cancer patients. The team has driven the improvement work across their region and has provided expert advice and knowledge which has contributed to good partnership working between ourselves and the [Clinical Network]."

Diagnostics

Member of East Midlands Joint Diagnostic Working Group – "Please pass on my thanks to...the team for all the work that has gone into this so far."

Cardiovascular disease

Participant at hypertension event – It was great to see a mix of health care professionals and NHS managers working together to think of ways of improving hypertension detection and management. These sorts of meetings are rare and I personally feel that cross professional working is important in healthcare, and, I commend you and your team for holding the event!"

Hannah Hutchinson, Senior Strategy and Implementation Manager, Leicester City Clinical Commissioning Group – "I love the cardiovascular disease prevention infographics; they have really helped our Senior Management Team to review what we are doing in this area"

Children and maternity

Dr Jacqueline Cornish, National Clinical Director for Children, Young People and Transition, NHS England on Future in Mind event – "I am really impressed, this is exactly the best of what we expect to see at the centre...

Over 120 delegates, cross-organisational representation, an inclusive agenda, good presentations... and some really important questions raised, challenges made, and problems highlighted."

Participant at Future in Mind event – "Really fabulous opportunities to hear dedication and expertise of everyone and was great to be able to form new relationships and networking."

Mental health

Professor Alistair Burns – "I was delighted to attend the East Midlands Clinical Network meeting a few weeks ago, to hear at first hand all the work that is being done and the enthusiasm for improving the care of people with dementia, in particular, the network has been leading on a programme of work to help improve diagnosis rates for people with dementia who are living in nursing and residential homes. The work has contributed to a rise in diagnosis rates by 10% across the region and will help ensure that older people in long term care have access to proper and timely treatment and support following diagnosis"

Participant at mental health annual conference – "Recognising the importance of patient involvement in mental health services was a key learning point from the event. Nicola Muckleroy shared her personal experience of postpartum psychosis which highlighted the importance of patient involvement."

Colin Warren Commissioning Manager South West Lincolnshire CCG – "from a SWLCCG perspective we welcomed the dementia care homes project as it helped to confirm our own case finding and it supported us to find new cases although not as many as we had first assumed. This has provided us with evidence to challenge our prevalence rate whilst challenging us to see if our patients are distributed atypically with more remaining in the community. The clinical network support has been timely and effective."

Respiratory

Mike Morgan, National Clinical Director for Respiratory Services, NHS England – "I congratulate the East Midlands Respiratory Programme team on the publication of their new COPD infographic. The clear presentation of appropriate and relevant data and demonstration of variation is the key to quality improvement. In this case, the innovative and eye catching display of important information will help, over time, to drive standards upwards."

End of life

Maelie Swanwick, Clinical Lead, East Midlands Clinical Networks – "It has been a privilege to be a part of the end of life care group, to see the great work already being undertaken across the East Midlands and nationally, and to engage with like-minded, passionate individuals to share ideas about improving end of life care."



Produced by the East Midlands Clinical Networks and Clinical Senate and Mono Design Ltd, July 2016



8 November 2016

Agenda Item: 5

REPORT OF THE CHAIRMAN OF JOINT CITY AND COUNTY HEALTH SCRUTINY COMMITTEE

NUH EMERGENCY DEPARTMENT TARGETS

Purpose of the Report

1. To introduce information on the performance against targets of the Nottingham University Hospital (NUH) Emergency Department.

Information and Advice

- 2. Councillors may be aware that NUH has not been meeting its statutory targets for treating patients within four hours. On average, between January and April 2016 almost 25% of NUH patients had to wait more than four hours to be seen in the Emergency Department. However, the situation is similar elsewhere, with only four hospitals in England able to achieve the Government target the poorest performance since 2003-04.
- 3. Inappropriate attendance by patients who could be treated elsewhere is a factor in the targets not being met. Conditions which are appropriate for the Emergency Department include: serious injury or life-threatening problems such as loss of consciousness, severe breathing difficulties, heavy bleeding, severe chest pain, suspected broken bones, deep wounds, swallowing something harmful or a drug overdose.
- 4. Dr Stephen Fowlie, Deputy Chief Executive Officer and Medical Director of NUH will attend the meeting to brief the committee and answer questions, as necessary. A written briefing from NUH is attached as an appendix to this report.

RECOMMENDATION

1) That the Joint City and County Health Scrutiny Committee consider and comment on the information provided.

Councillor Parry Tsimbiridis Chairman of Joint City and County Health Scrutiny Committee

For any enquiries about this report please contact: Martin Gately – 0115 9772826

Background Papers

Nil

Electoral Division(s) and Member(s) Affected

All

Partnership working to improve emergency care

Dr Stephen Fowlie Medical Director & Deputy CEO, NUH

November 2016

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We are here for you



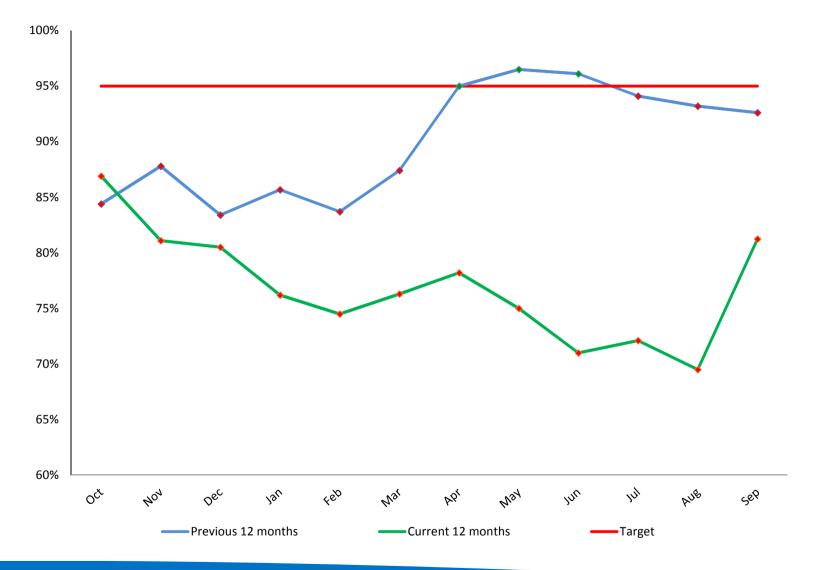
- Performance
- Quality & safety monitoring
- Ongoing challenges
- Observations by Emergency Care Improvement Programme (ECIP)
- Questions

System performance

- Standard: at least 95% through ED in <4hrs
- NUH 2015/16: 86.8%
- Marked end-of-year deterioration
 - Q1: 95.6% Q2: 93.2% Q3: 82.8% Q4: 75.7%

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Through NUH ED in <4 hrs



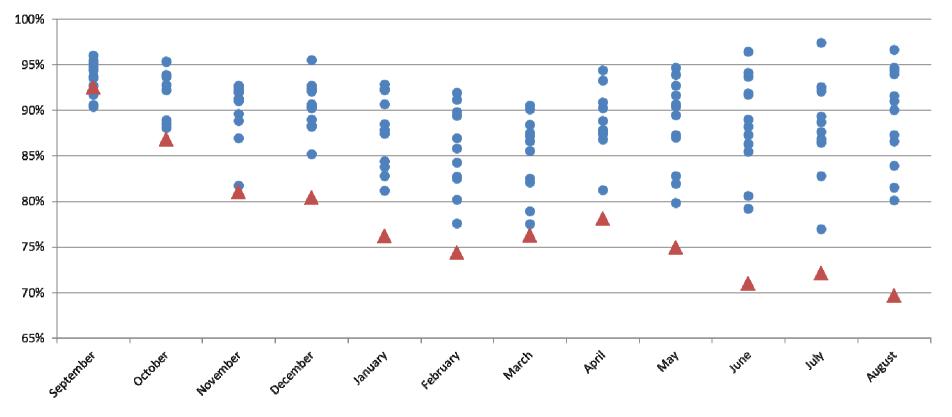
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We are here for you

Performance vs peers

A&E <4 hour wait (Peer Trust Performance)

All attendances to A&E between September 2015 and August 2016



Page 33 of 66 We are here for you

Quality & safety monitoring

- Three 12 hr trolley waits YTD (9 in 15/16)
- RCA on all >8hrs
- Board & Quality Assurance Committee oversight (incl. Mortality rates)
- Strong patient experience scores
- Urgent & emergency services 'Good' for care & 'Outstanding' for well-led (NUH CQC Report)

Ongoing challenges

- 1. Demand vs Capacity
- 2. Staffing (ED)
- 3. Consistency of internal processes
- 4. Delayed Transfers of Care for medically fit patients
- 5. System working

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Emergency Care Improvement Programme's 'system diagnosis'

- 1. Assessment before admission
- 2. Today's work today
- 3. Home first/discharge to assess
- 4. Strengthened system leadership & accountability

Demand: year-on-year change

Quarters 1 and 2	2014/15	2015/16		2016/17	
ED attends	83,889	84,959	▲ 1.3%	87,800	▲3.3%
Admissions from ED	22,143	23,605	▲6.6%	23,633	▲ 0.1%

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Demand

'assessment before admission'

- Integrated urgent care (vanguard) project bringing together '111', mental health, urgent care centre, primary care and ED
- Improving ambulance turnaround
- Primary care at front door reducing admissions
- Acute frailty unit (QMC)

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Capacity: ED Staffing current vacancies

Nursing

• 22 WTE registered (vs 34.8 at April 2016)

Medical/ANP

 0 substantive consultants/ANPs, 5.3 WTE junior grades (vs 7.7 at April 2016)

Consistency of NUH processes '*today's work today*'

- SAFER focus
- Operations Room focus
- New technology for bed / capacity management
- New Operations Director (flow/site management)
- Updated patient flow and escalation policies

Reduce Delayed Transfers of Care '*home first/discharge to assess*'

- Home is 'default' not hospital
- A shared commitment to ensuring that patients do not go directly to long-term care from an acute bed
- SAFER rolled-out to community settings (incl. visibility of waits)

System working *'strengthened system leadership & accountability*

- A&E Delivery Board (NUH CEO Chair)
- System winter plan
- 1 shared vision for urgent care
- Moving from quick fixes and workarounds to sustainable change
- Emergency Pathway Taskforce (NUH)

Questions

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We are here for you



8 November 2016

Agenda Item: 6

REPORT OF THE CHAIRMAN OF JOINT CITY AND COUNTY HEALTH SCRUTINY COMMITTEE

PLANNING FOR WINTER PRESSURES

Purpose of the Report

1. To introduce briefing on how the NHS and partners plan for winter conditions.

Information and Advice

- 2. Winter pressures in the NHS come every year, but despite planning the NHS faces considerable challenge. It is not simply about Emergency Department attendances which can be at their lowest during the winter months the major issue centres on emergency admissions and the number of people requiring hospital care predominantly with respiratory conditions or other conditions, for example, the failure of the heart to maintain adequate blood circulation after long-standing vascular disease usually brought on by cold weather and viruses.
- 3. Many of those affected tend to be older vulnerable people who have increased care needs as much as a medical need. NHS England statistics indicate that, for those over 75 years of age there is a greater than 80% chance of needing admission from the Emergency Department, whereas for the under 30, it is less than 20%. Once in the Emergency Department, these patients will require a bed or trolley space until they are discharged. If the onward flow stops, then new patients cannot be received from the ambulance service or examined this is sometimes referred to as "congestive hospital failure."
- 4. Nikki Pownall, Nottingham City CCG, Nicola Peese, Nottinghamshire County Council and Dr Stephen Fowlie, Medical Director, NUH will attend this meeting of the Joint Health Committee to brief Members and answer questions, as necessary. A combined presentation from the CCG, NUH and social care partners is attached as an appendix to this report.

RECOMMENDATION

1) That the Joint City and County Health Scrutiny Committee consider and comment on the information provided.

Councillor Parry Tsimbiridis Chairman of Joint City and County Health Scrutiny Committee

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For any enquiries about this report please contact: Martin Gately – 0115 9772826

Background Papers

Nil

Electoral Division(s) and Member(s) Affected

All

System preparedness for winter

Nikki Pownall Programme Director Urgent Care



Winter 16/17: principles

- Winter plan & escalation plans (system and partner-level)
- Reflects learning from previous winters
- Mitigating risks

Main risks

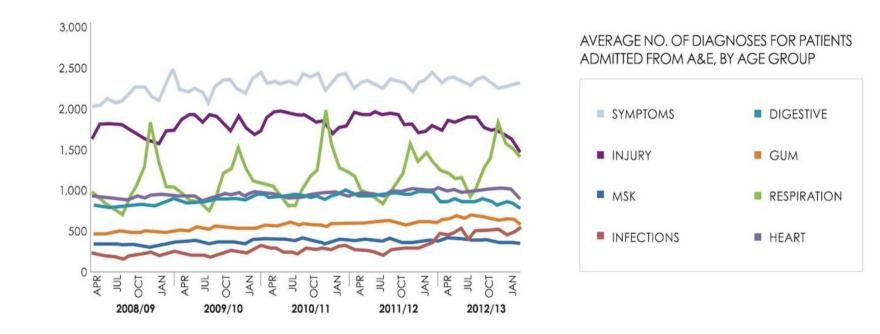
- Maintaining patient flow across the health and social care system
- Lack of domiciliary capacity
- Cold weather & associated spike in respiratory cases
- Influenza (flu)
- Staff retention and sustainability during the busiest months and major system change

Resilience monies £4m for 16/17

Priorities:

- Frailty service at QMC provides early intervention to frail older patients at the front door; including additional medical, nursing, therapists, community teams, community capacity – 'Home First'
- Enhanced primary care at the front door to reduce admissions
- More respiratory capacity

Seasonal variation of A&E admissions by diagnostic grouping



Mandated areas of the plan

- Flu planning
- Adverse weather plan
- Communication plan
- Collaborative operational planning
- Outbreak plans D & V, Norovirus
- Focus on high risk groups & admission avoidance

Local flu strategy

- Flu vaccination campaign launched October
- Provider and community uptake target: > 75%
- Priorities for 16/17
 - Improving uptake in 2, 3 and 4 year olds, pregnant women and healthcare and social care staff
 - Financial incentive for providers

A multi-agency approach to communications

- Joined up communications campaign (proactive & reactive)
- Press releases and social media content scheduled throughout winter
- Adapted locally to signpost to local services

Collaborative operational planning

- Incl. social care and mental health services
- Agreed daily SITREP (status) calls
- Clear escalation & actions when a partner organisation is in red escalation

Norovirus/D & V

- Impact on bed closures both in the acute hospital and in community
- All providers have managed outbreak plans to avoid and contain any impact

Local Authority preparations for winter

• TO FOLLOW



8 November 2016

Agenda Item: 7

REPORT OF THE CHAIRMAN OF JOINT CITY AND COUNTY HEALTH SCRUTINY COMMITTEE

WORK PROGRAMME

Purpose of the Report

1. To introduce the Joint City and County Health Scrutiny Committee work programme.

Information and Advice

- 2. The Joint City and County Health Scrutiny Committee is responsible for scrutinising decisions made by NHS organisations, and reviewing other issues which impact on services provided by trusts which are accessed by both City and County residents.
- 3. The work programme for 2016-17 is attached as an appendix for information.

RECOMMENDATION

1) That the Joint City and County Health Scrutiny Committee note the content of the work programme for 2016-17 and dates for future meetings.

Councillor Parry Tsimbiridis Chairman of Joint City and County Health Scrutiny Committee

For any enquiries about this report please contact: Martin Gately – 0115 9772826

Background Papers

Nil

Electoral Division(s) and Member(s) Affected

All

Joint Health Scrutiny Committee 2016/17 Work Programme

12 July 2016	 Transforming care for people with learning disabilities and/or autism spectrum disorders in Nottingham and Nottinghamshire – outcomes of consultation and progress against key deliverables To consider the consultation process and findings and if/how proposals are changing to reflect those findings; and progress against the key deliverables to be completed by June 2016 (Nottingham City CCG lead) 	
	 The Willows Medical Centre, Carlton To review action taken by Nottingham North and East Clinical Commissioning Group to ensure that all patients in the Carlton area have access to good quality GP services during the temporary closure of The Willows Medical Centre; and in the future. (Nottingham North and East CCG) 	
	Work Programme To consider the 2016/17 Work Programme	
13 September 2016	 Environment, Waste and Cleanliness at Nottingham University Hospitals To review progress in improving the environment, waste management and cleanliness at Nottingham University Hospitals sites (Nottingham University Hospitals) 	
	Defence and National Rehabilitation Centre (Stanford Hall) To examine the development of services for trauma rehabilitation (Nottingham University Hospitals)	

	 Future of Congenital Heart Disease Services To consider NHS England's recent announcement about the future of congenital heart disease services, including changes to the commissioning of services at the East Midlands Congenital Heart Centre at Glenfield Hospital, Leicester. Work Programme To consider the 2016/17 Work Programme
11 October 2016	Nottingham University Hospitals and Sherwood Forest Hospitals Trust Merger – Progress Update
	(Nottingham University Hospitals)
	Community Child and Adolescent Mental Health Services (CAMHS) (Nottinghamshire Healthcare Trust/ commissioners/ local authority public health)
	Rampton Hospital/Psychologically Informed Planned Environments (PIPES) To receive information on the operation of PIPES in prisons (NHS England)
	The Willows Medical Centre, Carlton To consider changes to services following the resignation from Dr Nyatsuro in relation to his GP practice contract (Nottingham North and East CCG)
	Work Programme To consider the 2016/17 Work Programme

8 November 2016	East Midlands Clinical Senate and Strategic Clinical Networks To receive the EMCSSCN Annual Report and updates on other recent developments
	NUH Emergency Department Targets
	To receive briefing on Accident and Emergency performance (NUH)
	 NUH Planning for Winter Pressures To receive briefing on NUH's plans to cope with winter pressures 2016/17 (and also whole system briefing from commissioners and social care partners).
	Work Programme To consider the 2016/17 Work Programme
13 December 2016	 Environment, Waste and Cleanliness at Nottingham University Hospitals To review progress in improving the environment, waste management and cleanliness at Nottingham University Hospitals sites (NUH)
	Daybrook Dental Practice Report Findings An update further to the conclusion of recent proceedings
	 Sustainability and Transformation Plan (TBC) To receive an update on the Plan, including an outline of the Plan, plans for governance and how the Plan will be delivered, plans for consultation and information about any anticipated substantial developments or changes to

	services. STP Team		
	Work Programme To consider the 2016/17 Work Programme		
10 January 2017	 Uptake of child immunisation programmes To consider the latest performance in uptake and how uptake rates are being improved 		
	(NHS England/ Local Authority Public Health) Winter Pressures - EMAS Evidence gathering as part of an ongoing review of winter planning 		
	Work Programme To consider the 2016/17 Work Programme		
7 February 2017	 GP service capacity in Carlton area (TBC or March) To take a strategic overview of GP capacity and any pressures on service provision in the Carlton area and, where appropriate, work taking place to ensure access to good quality GP services for all residents in the area (Nottingham North and East CCG/ Nottingham City CCG) 		
	Work Programme To consider the 2016/17 Work Programme		

14 March 2017	Work Programme To consider the 2016/17 Work Programme
18 April 2017	 Urgent Care Resilience To review progress in developing resilience within the urgent care system, including the delivery of services during winter 2016/17 and how effectively winter pressures were dealt with. (Nottingham City CCG/ NUH)
	Work Programme To consider the 2016/17 Work Programme

To schedule:

- Daybrook Dental Service findings and lessons learnt (NHS England)/ future dental regulation awaiting outcome of General Dental Council case (contact: Dr Ken Deacon)
- Progress against JHSC recommendation that "that the City and County Councils work with their partners, for example Marketing Nottingham and Nottinghamshire to support Health Education East Midlands to promote the East Midlands as a place for health professionals and students to train and work"
- Integrated Community Children and Young People's Healthcare Programme review of implementation and outcomes from service changes
- Procurement of Patient Transport Service, including development of service specification awaiting confirmation of procurement timings
- Scrutiny implications of long term partnership between Nottingham University Hospitals and Sherwood Forest Hospitals
- Evaluation of Urgent and Emergency Care Vanguard (primary care at the 'front door')
- Integrated Urgent Care
- Strategic Health Plans for the South of the County

• Evaluation of GP Access pilots

Study Groups:

Quality Accounts

Visits:

• Nottingham University Hospitals sites

Other meetings:

- NUH (Peter Homa)
- NHCT (Ruth Hawkins)
- EMAS (Greg Cox) (informal meeting with East Midlands Health Scrutiny Chairs to consider EMAS response to CQC inspection)

Items for 2017/18 Work Programme:

May/ June

Nottinghamshire Healthcare Trust Transformational Plans for Children and Young People – CAMHS and Perinatal Mental Health Services update (to include workforce issues, development of Education Centre and financial position)

NHS 111 (align with publication of NHS 111 Annual Report)

Visit to new CAMHS and Perinatal Services Site (spring 2018)