

Rota Visits Review Group:

Conducting Member Visits to Adult Care Establishments: Local Authority Comparisons

Local Authority	Do Members Visit Adult Care Establishments? Is this compulsory?	Are visits apart of a regular Quality Assurance rota?	Are visits complimentary to other inspection arrangements? E.g. CQC	Are Inspections unannounced?
Nottinghamshire County Council	<ul style="list-style-type: none"> - Members visit Adult care establishments on a rota basis. - Not Compulsory. 	<ul style="list-style-type: none"> - Visits are currently designed to inspect the general performance and condition of the establishment. - An inspection proforma checklist currently informs the inspection routine and the completed inspection document is then handed to officers for action. 	<ul style="list-style-type: none"> - The inspection regime (guided by the proforma) is currently deemed as too board and inflexible 	<ul style="list-style-type: none"> - Only the Service Manager is aware of the inspection
Lincolnshire County Council	<ul style="list-style-type: none"> - If there is a specific issue or an event then Members will visit the relevant establishment but not for regular quality monitoring. 	<ul style="list-style-type: none"> - Members used to visit care establishments for quality inspection but this ended over 8 years ago. - This has been largely due to LCC reducing directly provided services. 	<ul style="list-style-type: none"> - N/A 	<ul style="list-style-type: none"> - Visits are announced as a result of an event or incident.
Northamptonshire County Council	<ul style="list-style-type: none"> - Members do visit Care establishments, but it is not compulsory. In general this is undertaken to give them further insight into the care services that NCC purchase. 	<ul style="list-style-type: none"> - Members don't complete tasks as part of a quality assurance role. - Members will feedback to Officers their observations about particular services, both good and bad, but this is not normally a formal process. 	<ul style="list-style-type: none"> - Council engages with Northamptonshire LINK (Local Information Network) and they have recruited a number of lay assessors who are now visiting establishments, unannounced, to carry out audits of the service. The findings of which are formally recorded. 	<ul style="list-style-type: none"> - LINK inspections are unannounced. - Member visits are announced but, as mentioned, are not formal inspections.

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Leicestershire County Council	<ul style="list-style-type: none"> - No direct visits but there are current proposals for a Member Reference Panel on the quality of care and arrangements for the safeguarding of vulnerable adults in care establishments. - The panel would meet twice yearly to: - Receive and comment on performance reports on safeguarding in care homes, including staff training. - Assess quality monitoring reports and act as a point of reference for the Adults and Communities Director. 	<ul style="list-style-type: none"> - The panel would be considering quality assurance but not via a visit rota. 	<ul style="list-style-type: none"> - The Panel would be harmonious with CQC priorities. 	<ul style="list-style-type: none"> - N/A
London Borough of Enfield	<ul style="list-style-type: none"> - No formal process for members to visit establishments but they do occasionally. - Mainly for PR opportunities or special occasions 	<ul style="list-style-type: none"> - There are no formal inspection arrangements for Members 	<ul style="list-style-type: none"> - N/A 	<ul style="list-style-type: none"> - Ad-hoc visits are announced
Plymouth City Council	<ul style="list-style-type: none"> - Members have not visited care establishments since the committee system stopped. - However some have expressed interest in restarting this process. Specifically unannounced inspections of commissioned establishments. 	<ul style="list-style-type: none"> - There are no formal inspection arrangements for Members 	<ul style="list-style-type: none"> - N/A 	<ul style="list-style-type: none"> - N/A

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London Borough of Barking and Dagenham	<ul style="list-style-type: none"> - Ad-Hoc Member visits have been organised for scrutiny purposes. - Regular rota visits do not occur and visits are reactionary. 	<ul style="list-style-type: none"> - In reaction to a safeguarding complaint recently the portfolio holder along with officers visited the establishment in question. - The opinion was that only portfolio holders would go on these types of quality assurance visits. 	<ul style="list-style-type: none"> - Visits of the nature described are unrelated to any quality inspections regularly undertaken. 	<ul style="list-style-type: none"> - These Ad-Hoc Inspections were announced