

**16 April 2018**

**Agenda Item: 10**

**REPORT OF THE SERVICE DIRECTOR, NORTH NOTTINGHAMSHIRE AND  
DIRECT SERVICES**

**HEALTH AND SOCIAL CARE INTEGRATION IN BASSETLAW**

**Purpose of the Report**

1. The purpose of this report is:
  - a) to provide a summary of the work undertaken to date to progress health and social care integration in Bassetlaw;
  - b) to seek approval to the signing, on behalf of Nottinghamshire County Council, of the Memorandum of Understanding for the Bassetlaw Accountable Care Partnership.

**Information**

**South Yorkshire and Bassetlaw Sustainability and Transformation Partnership**

2. The district of Bassetlaw sits within the NHS planning footprint of the South Yorkshire and Bassetlaw Sustainability and Transformation Partnership (STP) but is also an associate of the Nottingham and Nottinghamshire STP.
3. The Partnership covers five geographical areas - Bassetlaw, Barnsley, Doncaster, Rotherham and Sheffield.
4. 25 health and care partners from across the region, including Nottinghamshire County Council, are involved in the South Yorkshire and Bassetlaw STP, along with Healthwatch and voluntary sector organisations.
5. The South Yorkshire and Bassetlaw STP was published on 11<sup>th</sup> November 2016. Wider public engagement took place between February and April 2017 with the intention of using feedback in the development of specific plans for future work.
6. There are eight priorities set out in the STP as follows:
  - Healthy lives, living well and prevention
  - Primary and community care
  - Mental health and learning disabilities

- Urgent and emergency care
  - Elective care and diagnostics
  - Maternity and children's services
  - Cancer
  - Spreading best practice and collaborating on support services.
7. South Yorkshire and Bassetlaw (alongside Nottingham and Nottinghamshire) is one of nine STP areas identified as exemplars in leading the way in developing Accountable Care System and progressing their STP plan.
  8. A Memorandum of Understanding (MoU) has been developed to support the South Yorkshire and Bassetlaw Partnership to "work as one" and develop an Accountable Care System to implement the plan.
  9. There are different arrangements in place for different organisations in relation to agreeing and signing up to the MoU, as follows:
    - Parties to the Agreement – majority of relationships within and across the STP footprint – core NHS partners are asked to sign up to the Agreement
    - Partners in the Agreement - majority of relationships confined to place - core place partners (including local authorities) are asked to support direction of travel only.
  10. As such, Nottinghamshire County Council is considered to be a core place partner and as such is not formally required to sign the MoU, but rather support the direction of travel, with the level of engagement more relevant at a local level.
  11. There has been no request for the Council to commit resources to support the implementation of the South Yorkshire and Bassetlaw STP, other than officer time at meetings and events.
  12. Each of the five areas within the South Yorkshire and Bassetlaw footprint have already or are in the process of developing local Place Plans. Place Plans set out how STP and other partner priorities will be implemented at a local level under the governance of an Accountable Care Partnership Board.

### **Bassetlaw Accountable Care Partnership (ACP)**

13. An Accountable Care Partnership Board has been established to oversee the work of the Partnership, chaired by Bassetlaw Community and Voluntary Service, with membership as follows:
  - Nottinghamshire County Council (Adult Social Care/ Public Health)
  - Bassetlaw District Council
  - Bassetlaw Clinical Commissioning Group (CCG)
  - Bassetlaw Community and Voluntary Service
  - Doncaster and Bassetlaw Teaching Hospitals Foundation Trust
  - Nottinghamshire Healthcare Foundation Trust
  - Larwood Health Partnership and Bawtry Primary Care Home
  - Retford and Villages Primary Care Home
  - Newgate Primary Care Home

- Nottinghamshire Public Health Team
  - Healthwatch.
14. The Partnership Board works positively and proactively and there is a high level of engagement and collaboration between partners.
  15. The chairing of the Board by Bassetlaw Community and Voluntary Service is considered to be a strength.
  16. The Bassetlaw Accountable Care Partnership seeks to improve the health and wellbeing of the residents of Bassetlaw through a more integrated approach to the use of the existing health and care resources as well as transformational changes in the way in which services are delivered across Bassetlaw.
  17. The ambition for the transformation of health and social care in Bassetlaw is to support the public, patients and citizens in their own homes to remain as independent as possible despite the fact that they may have multiple health and care needs.
  18. The aim is to develop and design neighbourhood services which:
    - support an improved focus on prevention of ill health and the promotion of wellbeing;
    - deliver effective integrated health and social care across Bassetlaw alongside closer working with the voluntary sector
    - support people to remain at home and avoid unnecessary hospital admissions
    - respond quickly to the additional needs of people and support them to remain out of hospital and residential care
    - make sure that people are discharged home with the appropriate support, minimising their hospital stay and maximising their recovery and level of independence.
  19. A Programme Director has recently been appointed and the work programme is currently being developed. Delivery of the programme will be supported by the ACP Delivery Team, which will comprise key staff from the partner organisations, working together on agreed workstreams and acting as virtual project teams that bring professionals together to work across traditional organisational and professional boundaries.
  20. Attached at **Appendix A** is the Memorandum of Understanding that has been developed to support the Bassetlaw Accountable Care Partnership and which all partners are requested to sign on behalf of their respective organisations.
  21. The Memorandum of Understanding is not legally binding and does not change current organisational forms, decision making processes or contractual arrangements. It does not commit Council resources beyond those already allocated to the delivery of services in Bassetlaw. Its purpose is to agree a set of principles to underpin a collaborative multi-agency approach to supporting the health and wellbeing of Bassetlaw residents.

## **Key integration developments in Bassetlaw**

### **Primary Care Home**

22. Bassetlaw has configured services around the primary care home new model of care. Primary care home (PCH) is an innovative approach to strengthening and redesigning primary care. Developed by the National Association of Primary Care (NAPC), the model brings together a range of health and social care professionals to work together to provide enhanced personalised and preventative care for their local community. Staff come together as a complete care community – drawn from GP surgeries, community, mental health and acute trusts, social care and the voluntary sector – to focus on local population needs and provide care closer to patients' homes. Primary care home shares some of the features of the multispecialty community provider (MCP) – its focus is on a smaller population enabling primary care transformation to happen at a fast pace, either on its own or as a foundation for larger models. The three PCHs in Bassetlaw (Larwood, Newgate, Retford and Villages) cover the whole Bassetlaw population. Social care clinics are facilitated within the PCH's based at individual GP surgeries.

23. Primary Care Home benefits and efficiencies are:

- the PCHs in Bassetlaw have interlocking triple aims:
  - Reducing Emergency Admissions
  - Reducing 1<sup>st</sup> Out-Patient Appointments
  - Reducing Prescribing Costs
- benefits and efficiencies in this current year 2017/18 equates to just over £1.5 million pounds across the three PCHs.
- low grade emergency admissions have been reduced across Bassetlaw by 448 people saving £1m.
- 1<sup>st</sup> Out-Patients appointments have reduced across Bassetlaw by 994 people saving £150,000.
- prescription costs across the PCHs in Bassetlaw have reduced by £580,000
- the investment in pharmacists working directly within the PCH groups has been invaluable in reducing falls through medication reviews, which in-turn has increased patient well-being and care.
- the three PCHs are at various stages of development and the positive impact for patients/people across Bassetlaw can only improve with the emerging integration within the PCHs, of health, social care and community based professionals and voluntary services.

### **Alignment of District Social Care teams with Local Integrated Care teams**

24. Integrated care teams (ICTs) work geographically alongside the the primary care homes and early joint scoping work is underway to map out the potential alignment of Council social care staff with the current ICTs. This integration development will facilitate greater efficiencies with complex case working and some reduced costs linked to adult social care service provision.

### **Social Prescribing**

25. There has been joint work with Bassetlaw Clinical Commissioning Group (CCG) and Bassetlaw Community Voluntary Service (BCVS) on expanding the current social prescribing service to older adults to include younger adults and people with dementia and to align supporting information with the Council's Notts Help Yourself service. The BCVS

service advisor staff work within the PCH surgery buildings which facilitates quick referrals and intervention either via a GP or ICT staff. This development has the ability to be an all-encompassing service that is linked countywide.

### **Bassetlaw Hospital Integrated Discharge Team (IDT)**

26. There is a fully integrated health and social care team completing joint assessment processes to ensure efficient hospital discharges across Doncaster and Bassetlaw Teaching Hospital trust (DBTH). Quarterly workshops are held where the Hospital IDT team and all relevant stakeholders meet to review processes, problem solve issues/blockages and discuss implement solutions. Since October 2017 the number of social care discharge delays has more than halved from 27 social care delays in October 2017 to 10 social care delays in January 2018.

### **Seven day services**

27. The Bassetlaw Hospital Integrated Discharge Team (social care staffing element) has begun to trial working over seven days. Further negotiation is taking place with hospital health employed services to expand seven day services across the Bassetlaw hospital site.

### **Interoperability Project**

28. This is an Information and Communications Technology development which is being jointly driven by both health and social care across DBTH. This workstream is in the early stages. Phase 1 of the project will enable basic social care information to be available to hospital employed emergency department staff. Plans are now in place for phase 1 potential completion/implementation by May/June 2017. Phase 2 of the project will include the digitisation of the Assessment notice and Discharge notice process with potential completion by September/October 2018. Both phase 1 and phase 2 will provide an increased level of communication/information data to aid timely and effective decisions to facilitate reduced Delays to Care and or hospital admission.

### **Home First Response service**

29. This is a short term, assessment and reablement support service to aid timely discharge for people who are in hospital and medically fit to return home or they are in the community and at risk of unnecessary admission to hospital or urgent short term care in a care home. This service aims to maximise a person's independent living skills to prevent or reduce the need for ongoing services. The development of this service has had a very positive impact on reducing delayed transfers of care within Bassetlaw.

### **Intermediate Care**

#### **Home and bed based provision for Intensive and Enhanced need**

30. Initial meetings have taken place between Adult Social Care & Health and Nottinghamshire Healthcare NHS Foundation Trust to map out new patient flow/intervention pathways. This workstream will reduce duplication of service, streamline pathways, develop further integration of the workforce, and providing greater efficiencies for the service and customer.

## **Other Options Considered**

31. Other joint integration development options are currently being considered for inclusion in the ACP work programme.

## **Reason for Recommendation**

32. The signing of the Memorandum of Understanding is necessary to participate in the Accountable Care Partnership and will demonstrate the Council's commitment to integration in Bassetlaw.

## **Statutory and Policy Implications**

33. This report has been compiled after consideration of implications in respect of crime and disorder, data protection and information governance, finance, human resources, human rights, the NHS Constitution (public health services), the public sector equality duty, safeguarding of children and adults at risk, service users, smarter working, sustainability and the environment and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

## **Financial Implications**

34. There are no financial implications arising from the report.

## **RECOMMENDATION/S**

- 1) That Committee approves the signing, on behalf of Nottinghamshire County Council, of the Memorandum of Understanding for the Bassetlaw Accountable Care Partnership.

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## **Constitutional Comments (SLB 16/03/18)**

35. Adult Social Care and Public Health Committee is the appropriate body to consider the content of this report.

## **Financial Comments (DLP1 21/03/18)**

36. As confirmed within paragraph 34, there are no financial implications within this report.

## **Background Papers and Published Documents**

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act 1972.

South Yorkshire and Bassetlaw Sustainability and Transformation Plan

[https://smybndccgs.nhs.uk/application/files/1514/8037/0832/South\\_Yorkshire\\_and\\_Bassetlaw\\_Sustainability\\_and\\_Transformation\\_Plan.pdf](https://smybndccgs.nhs.uk/application/files/1514/8037/0832/South_Yorkshire_and_Bassetlaw_Sustainability_and_Transformation_Plan.pdf)

## **Electoral Divisions and Members Affected**

All.

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