

10 July 2012

Agenda Item: 4

## **REPORT OF THE CHAIRMAN OF JOINT CITY AND COUNTY HEALTH SCRUTINY COMMITTEE**

### **GP OUT OF HOURS SERVICE PROCUREMENT FOR NOTTINGHAMSHIRE**

#### **Purpose of the Report**

1. To introduce information on the GP out of hours service procurement for Nottinghamshire.

#### **Information and Advice**

2. Out of Hours (OOH) GP services can be accessed 6:00 pm to 8:00 am Monday to Friday and around the clock on Saturdays, Sundays and bank holidays. When patients ring their own doctors' surgery they are automatically transferred to the out of hours service where a qualified health advisor will assist and decide on an appropriate course of action. The patient's own doctor is advised what has happened as soon as the surgery reopens.
3. At present OOH services are provided by Nottinghamshire Emergency Medical Services (NEMS) in the south of Nottinghamshire and Nottingham City and by Central Nottinghamshire Clinical Services (CNCS) in the North of the County.
4. A procurement process for OOH services for the City and County was commenced in November 2011.
5. Engagement with the following stakeholders has taken place: Clinical Commissioning Groups, the emergency care network, secondary care and local authority representatives.
6. Representatives of NHS Nottingham City and NHS Nottinghamshire County will attend the meeting to brief Members on the procurement process. A written briefing is attached as an appendix for information along with the questionnaires used. The report on engagement is lengthy and is a background paper to this report.

#### **RECOMMENDATION**

- 1) That the Joint City and County Health Scrutiny Committee receive and comment on the information provided and consider whether sufficient engagement and involvement has taken place to determine the views of stakeholders, including patients and the public.

**Councillor Mel Shepherd**  
**Chairman of Joint City and County Health Scrutiny Committee**

**For any enquiries about this report please contact: Martin Gately – 0115 9772826**

**Background Papers**

Report on stakeholder engagement

**Electoral Division(s) and Member(s) Affected**

All