

JOINT CITY AND COUNTY HEALTH SCRUTINY COMMITTEE
12 MARCH 2013
DEVELOPMENT OF SERVICES AT LINGS BAR HOSPITAL
REPORT OF HEAD OF DEMOCRATIC SERVICES (NOTTINGHAM CITY COUNCIL)

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1 Purpose

To receive information on the outcomes and evaluation of pilots relating to the development of services at Lings Bar Hospital, including provider and patient feedback, and how this is informing commissioning decisions about future service delivery at Lings Bar Hospital.

2 Action required

- 2.1 The Committee is asked to consider and comment on the progress being made to reconfigure the services provided at Lings Bar Hospital.

3 Background information

- 3.1 A review of community hospitals across the county in 2011 resulted in proposals to change the services provided at Lings Bar Hospital in Gamston. Local NHS Trusts have a statutory duty to consult the relevant local authority overview and scrutiny committee when proposing changes to local health services.
- 3.2 In September 2011 and April 2012 the Committee considered information on the reconfiguration of services offered at Lings Bar Hospital. The changes were intended to accelerate discharge of less complex patients; develop integrated pathways between Adult Social Care and Health and Community services; redirect resources through avoiding admission to Lings Bar (City-based pilot) and providing early supported discharge from Lings Bar (County-based pilot); and explore expanding the service offer at Lings Bar, with a focus on haemodialysis and stroke rehabilitation services.
- 3.3 In April 2012 the Committee was reassured that the changes undertaken to date had resulted in improved efficiencies and patient experience, freeing up resource to provide enhanced community services, including haemodialysis, but that information on the outcomes and evaluation of the pilots and implications for future service commissioning would not be available until late 2012.
- 3.4 In December 2012 the Committee received a written update (representatives of NHS Nottingham City and Nottinghamshire County were unable to attend the meeting) pending a full report on progress at this meeting. The Committee asked for additional information on the intentions of NHS Nottingham City's Clinical

Commissioning Group following the end of the Enhanced Community Support Pilot. Information was received from the Clinical Commissioning Group that, following an independent evaluation of the pilot by Nottingham University, an alternative model called 'Community Case Finders' was to be launched in February 2013 and work was taking place to integrate it within the Integrated Discharge Team at Nottingham University Hospitals. A copy of this letter is attached at Appendix A.

- 3.5 The Chief Officer of Nottingham North and East Clinical Commissioning Group, the Clinical Lead and the Project Manager will be attending the meeting to give a presentation on progress in piloting the new arrangements; outcomes of the pilots particularly in terms of the outcomes for patients and the patient experience; and to outline the next steps in commissioning services at Lings Bar Hospital.

4 List of attached information

Appendix A - Letter from NHS Nottingham City Clinical Commissioning Group dated 24 January 2013

5. Background papers, other than published works or those disclosing exempt or confidential information

None

6. Published documents referred to in compiling this report

Reports to, and minutes of meetings of the Joint Health Scrutiny Committee held on 13 September 2011, 17 April 2012 and 11 December 2012.

7. Contact details

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Nottingham City

Clinical Commissioning Group

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24 January 2013

Dear Councillors

Nottingham City development of services at Ling's Bar Hospital

At the Joint Health Scrutiny Committee in December 2012, members were presented with an update of local progress in relation to the development of services at Ling's Bar Hospital. As an outcome of which, councillors requested additional information in relation to intentions of NHS Nottingham City's Clinical Commissioning Group (CCG) following the end of the Enhanced Community Support pilot.

The following summarises the key findings of the independent evaluation of the pilot conducted by Nottingham University and the actions taken by NHS Nottingham City CCG in response.

Key findings

Patient feedback gathered during the Nottingham City pilot identified that:

- 100% of patients surveyed indicated their preference to return home directly from hospital.
- 100% of patients surveyed spoke very highly about the service.

Despite this positive patient feedback, referrals to the enhanced service were low throughout the duration of the pilot. The evaluation suggested that the selection and identification of suitable patients was difficult due to the '...lack of understanding of the pilot as a viable pathway resulting in the coordinator spending lots of time making a 'case' for the patient.'

The information above identifies the importance of integration to the success of services working across organisations. In response, NHS Nottingham City CCG has developed an alternative model of service delivery. Known as the 'Community Case Finders', this new service is due to be launched in February 2013 and will facilitate timely discharge and prevent unnecessary admissions to both Lings Bar and Nottingham University Hospitals.

To ensure the success of the new service, NHS Nottingham City CCG have been working with both community and acute providers to ensure that the 'Community Case Finders', who will be part of the community service provision, will be integrated within the Integrated Discharge Team based at NUH.

An update on progress will be included in the next update report scheduled for March 2013. If you require any further information, please do not hesitate to contact me.

Yours sincerely

Aimee Baugh
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NHS Nottingham City Clinical Commissioning Group