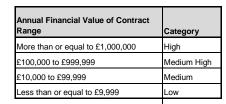
PUBLIC HEALTH CONTRACT QUALITY & PERFORMANCE REPORT. QUARTER TWO 2014/15

Key to the Status Column							
Improving from last quarter	1						
No change from last quarter	1						
Needs improvement from last quarter	4						





Service and Outcome	Contract Value Category	Status	Performance Indicators	Q1	Q2	Cumulative Total	Annual Target	% of target met	Summary of Performance and Quality	Actions Reported if Underperformance Reported
NHS Health Check Assessments		•	No. of eligible patients who have been offered health checks	10072	12201	22273	49,268	45%	The considerable variation in levels of activity between practices is being addressed directly with low performers.	Models of interpractice working are being scoped.
To reduce early mortality and improve quality of life for individuals with Long Term Conditions (LTC)	Medium High	•	No. of patients offered who have received health checks	4294	5680	9974	27,172	37%	The considerable variation in levels of uptake between practices is being addressed through sharing national and local marketing insight.	Targetted social marketing planned in Quarter 4.
		NUH - Inte	grated sexual health contract							
		•	No. of contraception treatments / interventions	1849	2155	4004	7,425	54%		
		•	No. of other treatment interventions - full sexual health screens (Chlamydia, Gonorrhoea, Syphilis & HIV)	220	250	470	350	134%	This is a block contract for Contraceptive and Sexual Health (CaSH) and Payment by Result Tariff for Genito-Urinary Medine (GUM).	The provider is working to reduce GUM appointments for Level 2 Sexually Transmitted Infection testing by routing patients, where clinically acceptable, through to the CaSH service (which is paid on a block contract.)
		•	% receiving a positive result (positivity % within the service should not fall below 7.5%)	9.0%	10.0%	n/a	7.5%	N/A		anagn o no casi i so vice (mien is paid on a stock contract.)
		BHP - CaS	H							
		•	Total monthly face-to- face contacts	1579	N/A	1579	2,200	72%	Quarter 2 data will be reported on in Quarter 3.	
		SFHFT								
		•	GUM First Appointment	1714	1745	3459	3872	89%		The provider is working to reduce GUM appointments for Level 2 Sexually Transmitted Infection testing by routing patients, where clinically acceptable, through to the CaSH service (which is paid on a block contract.)
Comprehensive Sexual Health Services Promotion of the prevention of Sexually Transmitted Infections including HIV		4	GUM Follow-up Appointment	1075	1026	2101	2190	96%		
		1	Contraception and Sexual Health Services (CaSH) First Appointment	1302	2638	3940	no target	no target	This is a block contract for Contraceptive and Sexual Health (CaSH) and	
	- - - -	•	Contraception and Sexual Health Services (CaSH) Follow-up Appointment	1165	2744	3909	no target	no target	Payment by Result Tariff for Gentio-Urinary Medine (GUM).	
		•	SEXions - number of education sessions provided in schools	59	39	98	no target	no target		
Increased knowledge and awareness of all methods of contraception amongst all groups in the local		•	SEXions - number of 1-1 advice & sessions sessions given to young people	120	98	218	no target	no target		
population		DBH - GUI								
		1	GUM First Appointment	841	846	1687	1,675	101%	No issues to report.	
		1	GUM Follow-up Appointment	360	411	771	744	104%		
		NHT - The	Health Shop							
		•	Percentage of 15-24 year olds in contact with The Health Shop service who are offered a Chlamydia screen	56%	N/A	56%	50%	112%		
		1	Percentage of appropriate clients aged over 14 years who are offered advice on contraception	100%	N/A	100%	100%	100%	This is a block contract. The service engages with a diverse population group, some of whom may have increased sexual health risks / needs.	
		1	Planned Face-to-Face Activity - Sexual Health Only	1093	N/A	1093	780	140%		
		Terrence I	Higgins Trust							
		•	No. of Point of Care testing (POCT) for people residing in Nottinghamshire County	18	27	45	96	47%	The provider is having difficulty finding premises in the county suitable for POCT sessions.	The provider will continue to try and find suitable premises.
		•	No. of support sessions delivered in Notts targeting high risk groups	33	44	77	96	80%	No issues to report.	
	Medium High	N/A	% of children in Reception with height and weight recorded	cademic year 2013/14		0				
National Child Measurement Programme To achieve a sustained downward trend in the level of excess weight in children by 2020		N/A		cademic year 2013/14		0			The results for the 2013/14 programme will be published in December 2014. Once analysed they will be reported in Quarter 3.	
		N/A	Parents/Carers receive the information regarding their child within 6- weeks post measurement	cademic year 2013/14		0				

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		The Recovery Partnership - Nottinghamshire Healthcare Trust						
		Percentage of successful discharges as a proportion of those in treatment (Opiate Users)	9.9%	N/A	9.9%	10%	99.0%	
Alcohol and Drug Misuse Services Reduction in Alcohol related admissions to hospital Reduction in mortality from liver disease	High	Percentage of successful discharges as a proportion of those in treatment (Non Opiate Users)	39.3%	N/A	39.3%	44%	89.3%	
Successful completion of drug treatment	-	Of those discharged from alcohol treatment, percentage discharged successfully	42.5%	N/A	42.5%	55%	77.3%	The provider was decommissioned on the 30.9.14 and a new service provider commenced providing substance misuse services on the 1.10.14
		Percentage of representations from those successfully completing treatment	14.2%	N/A	14.2%	19.7 - 21.4%	66.4%-72.1%	
		Number and % of HMP Ranby SMRS successful drug free discharges as a proportion of those in treatment - Opiates - Nottinghamshire Healthcare Trust	(4)4%	(15)13%	0	25%		Although there is still under performance against this target improvements have been made. Checks have been made on recent discharged cases and from this Nottinghamshire County Council has been assured by Nottinghamshire Healthcare Trust that this is not actual under performance but is a data error due to the coding within the reporting of SystmOne. Work has been done to rectify the coding within the system and an increase in performance will be shown in quarter 3 data.
		Number and % of HMP Ranby SMRS successful discharges have re- engaged into the service within 6 months – Nottinghamshire Healthcare Trust	(0)0%	(3)2%	0	<30%	Monthly targets	
Prisoner's Health Reduction in Alcohol related admissions to hospital Reduction in mortality from liver disease Successful completion of drug treatment	High	Number and % of HMP Whatton SMRS successful drug free discharges as a proportion of those in treatment - Alcohol - Nottinghamshire Healthcare Trust N/A	N/A - 6 months data due to small numbers	(5)19%	0	55%	Monthly targets	Although there is still under performance against this target improvements have been made. Checks have been made on recent discharged cases and from this Nottinghamshire County Council has been assured by Nottinghamshire Healthcare Trust that this is not actual under performance but is a data error due to the coding within the reporting of SystmOne. Work has been done to rectify the coding within the system and an increase in performance will be shown in quarter 3 data.
		Number and % of HMP Whatton SMRS successful discharges have re-engaged into the service within 6 months – Nottinghamshire Healthcare Trust	N/A - 6 months data due to small numbers	(1)2%	0	<30%	Monthly targets	
		N/A Number and % of 6 weekly reviews where health outcomes are assessed as having improved - HMP Ranby Direct Award	N/A	(20)91%	0	75%	Monthly targets	
		Four-week smoking quitter rate						
		Bassetlaw GP's	32	20	52	178	29%	
Tobacco Control and Smoking Cessation Reduce adult (aged 18 or over) smoking prevalence Behaviour change and social attitudes towards	High -	County GP's	70	60	130	430	30%	Performance by all providers against the commissioned activity for smoking cessation is significantly below target. Although all providers are below
smoking Prevalence rate of 18.5% by the end of 2015/16		County Community Pharmacies	27	22	49	377	13%	target, performance still varies with New Leaf being 34% against target in September whilst Community Pharmacies were achieving only 13%. All Providers have been contacted and supported in developing actions to
		New Leaf - County Health Partnership	980	707	1687	4953	34%	address this underperformance. However, it is very unlikely that underperformance at this level can be redressed by March 2015. Salls the providing a desired prior to the recommissioning process. If this we will ensure cost effectiveness and accountability in the short term 15/16 at the long term through the re commissioning process.
		Bassetlaw Stop Smoking Service	109	116	225	700	32%	
		No. of people who complete a 12-week weight loss programme - BHP	7	0	7	150	5%	
	High _	No. of people who complete a 12-week weight loss programme - Bassetlaw GP's	71	41	112	no target	no target	
		Community targeted one off sessions - CHP	71	68	139	160	87%	
Obesity Prevention and Weight Management (OPWM) To achieve a downward trend in the level of excess weight in adults by 2020 A sustained downward trend in the level of excess weight in children by 2020 Utilisation of green space for exercise/health reasons		Cookery courses (cook and eat) community - CHP	15	19	34	65	52%	
		Targeted one off sessions in the community - Ashfield District Council	19	3	22	43	51%	Due to the OPWM retender, providers have had their contracts extended The new OPWM service will be in place 1st April 2015. Assurances have been
		Targeted one off sessions in the community - Mansfield District Council	11	11	22	36	61%	twice and this has led to a lot of uncertainty which has resulted in underperformance.
		Targeted one off sessions in the community - Newark & Sherwood District Council	29	11	40	35	114%	
						1	1	
		Number of people who complete a 12 week exercise referral programme - Gedling Borough Council	70	76	146	267	55%	
		Number of people who complete a 12 week exercise referral	70 41	76 N/A	146 41	267 no target	55% no target	

		Notts Wo	men's Aid - MARAC							
		⇔	Percentage of engagement with an Independent Domestic Violence Advisor (IDVA) (Target = 80%)	86%	83%	169%	80%	211%		
		WAIS - MA	ARC							
		⇔	Percentage of engagement with an Independent Domestic Violence Advisor (IDVA) (Target = 80%)	78%	73%	151%	80%	189%		
Domestic Abuse Services		Notts Women's Aid								
Reduction in Violent crime Reduction in Domestic violence	Medium	⇔	Utilisation of refuges (Target = 95%)	94.9%	96.3%	191.2%	95%	201%	This work is actually over delivering and the providers have a good strategy for keeping in touch with those children waiting for a service.	
		\Leftrightarrow	Successful departures from refuges (Target = 88%)	100%	100%	200.0%	88%	227%		
		\Leftrightarrow	Children's Outreach - volume	28	25	53	130	41%		
		WAIS								
		\Leftrightarrow	Children's Outreach - volume	50	53	103	130	79%		
		Nottingha	Im Energy Partnership - Healthy Housing							
Seasonal Mortality	Medium	•	Number of homes of people in the target groups in which heating and insulation improvements and/or preventative adaptation are made a s a result of referrals	8	5	13	390	3%		The Contract and Performance team is working with the provider to investigate and agree actions regarding the underperformance.
Reduction in excess winter deaths		•	Number of individuals trained to deliver Brief Interventions i.e. number of people attending the training courses	15	14	29	159	18%	Reasons for underperformance by the provider is unknown.	
Social Exclusion To improve outcomes for older people by reducing risk and health impacts of loneliness	Medium		We Are Better - Service commences 6.11.14. Will be reported on reter 3 onwards.							
Social Exclusion		The Friary	y Drop-in Centre							
To improve outcomes for single people and families by reducing risk and health impacts of homelessness	Medium	•	Number of one-to-one specialist advice interviews undertaken	1456	1330	2786	7,280	38%	Reasons for underperformance by the provider is unknown.	The Contract and Performance team will work with the provider in Quarter 3 to investigate and agree actions regarding the underperformance.
The complete data for the following two policy areas	s will be reporte	ed on from	Quarter 3							
	•		% young people and/or parents carers surveyed who through the						New indicator, so no trend data. data not available until Q3, due to changes	
	High	N/A	school nursing service was good or excellent	N/A	N/A	N/A	85%	n/a	made to SystmOne so that data could be collected.	None at present
		N/A	Number of brief interventions offered by school nurses and delivered with children and young people by public health topic	N/A	128	128	no target set (baseline year)		New indicator set up from Q2, so no trend data. This is a baseline year, so data is being closely monitored to establish what 'good' looks like.	None at present
Public Health Services for Children and Young People aged 5-19		N/A	% children with a school entry health review by end of year one	N/A	N/A	N/A	no target set (baseline year)	no target set (baseline year)	New indicator, so no trend data - annual data only	None at present
i copie aged 3-13		•	Total number of schools that have completed the Healthy Schools Whole School Review across Nottinghamshire in this financial year	2	14	16	200	8%	Performance this year so far is poor.	Public Heath is working with the provider to address under-performance. The programme has been rebranded to be a leaner, more colourful and vibrant to encourage schools to re-engage.
		N/A	Proportion of schools engaged in the Healthy Schools Programme with high Free School Meal eligibility	N/A	N/A	N/A	90%	N/A	Annual data only	None at present
		N/A	% of children's centres engaged in the Healthy Early Years Programme	N/A	72%	72%	95%	76%	Engagement with Children's Centres has been positive, though not as good as Q3 & Q4 in 2013/14. However, the provider is already reporting improved engagement so far in Q3.	There are plans to develop early year's enhancements around nutrition and oral health.
		N/A	% mothers with a child under 6 months who receive oral health advice who report that it is very useful	N/A	N/A	N/A	80%	N/A	New indicator, so no trend data - annual data only	None at present
Dental Public Health Services	Medium	•	% staff trained who have gained knowledge and have confidence in offering oral health brief interventions	100%	100%	100%	80%	125%	Training for Health Visiting, School Health and Midwifery is now conducted via a Training Forum, which has increased capacity. The training has been very well received.	None at present
		N/A	Number of primary schools using the resource pack that have found the "Teeth Tools for Schools" resource pack both useful and educational	24	N/A	24	43	56%	New indicator, so no trend data	None at present

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	Compla	ints relating to Healtl	n Contracts	Sumn	nary of Serious Incide	Freedom of Information	
Public Health Area	No.of new Complaints in period	lunder investigation	•	No.ot new SI's	investigation in	No.of SI's concluded in period	Freedom of Information Requests relating to Public Health Functions and Health Contracts
Alcohol and Drug Misuse Services	0	0	0	1	1	1	3
Mental Health	0	0	0	0	0	0	1
Information relating to management functions	0	0	0	0	0	0	4
Sexual Health	0	0	0	0	0	0	1
Cross Departmental	0	0	0	0	0	0	3
Obesity Prevention	0	0	0	0	0	0	1
NHS Health Checks	0	0	0	0	0	0	1