

**13 September 2012****Agenda Item:15****REPORT OF THE SERVICE DIRECTOR HIGHWAYS****PERFORMANCE REPORT – HIGHWAYS****Purpose of the Report**

1. This report provides information to the Committee on the performance of the Highways Division.

**Information and Advice**

2. The Highways Division of Nottinghamshire County Council provides services to the County's residents, visitors, businesses and road users which directly affect lives, prosperity and wellbeing on a daily basis.
3. There are a range of performance measures which support performance management within the Division and these cover the large range of services provided, including road maintenance, casualty reduction, congestion and traffic management, street lighting and development control.
4. There are clear links with the County Council's strategic priorities of promoting the economic prosperity of Nottinghamshire and safeguarding our environment, as well as making Nottinghamshire a safe place to live. Performance measures have been aligned with these strategic priorities.

**Summary of Performance**

5. **Appendix 1** shows current levels of performance for the Highways service area and additional Highways action which align to the County Council's strategic priorities which are not supported by specific performance measures. They are labelled for information.

**Analysis**

6. The performance indicators relating to the condition of roads principal, non-principal and customer satisfaction all confirm that Nottinghamshire's roads are in a reasonable condition. Note it is proposed to review the principal road indicator to a sustainable level. However, the indicators should be treated with some caution as they relate to the current condition of the road surface rather than its underlying condition. It is proposed to develop from the data available

for future reports an indicator that demonstrates underlying road condition trends.

7. Although many of the performance indicators relating to risk management – average number of days to repair a category 1 defect etc. – are under development using data from the highways asset management system, it is encouraging to note a declining number of claims against the authority, furthermore in 80% of cases the Council has been found not to be at fault.
8. Details behind the road safety indicators have been presented to this Committee in the Casualty Reduction Report at its meeting on 14 June 2012.
9. Whilst the current review of the Highways Division includes improved support for the highways development control function it is encouraging to note continued good performance to deliver the service in a timely manner.

### **Other Options Considered**

10. None – this is an information report.

### **Reasons for Recommendations**

11. None – this is an information report.

### **Statutory and Policy Implications**

12. This report has been compiled after consideration of implications in respect of finance, equal opportunities, human resources, crime and disorder, human rights, the safeguarding of children, sustainability and the environment and those using the service and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

### **Financial Implications**

13. The monitoring of service performance will ensure that the Highways budgets will be used efficiently and effectively.

### **Implications for Service Users**

14. The continued monitoring and management of performance will ensure that quality standards are maintained and appropriate services provided to meet local needs.

### **Recommendation**

- 1) That Committee note the contents of the report.

**Andrew Warrington,  
Service Director, Highways.**

For any enquiries about this report please contact:  
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### **Constitutional Comments**

15. None – report for information.

### **Background Papers**

None

### **Electoral Divisions**

All