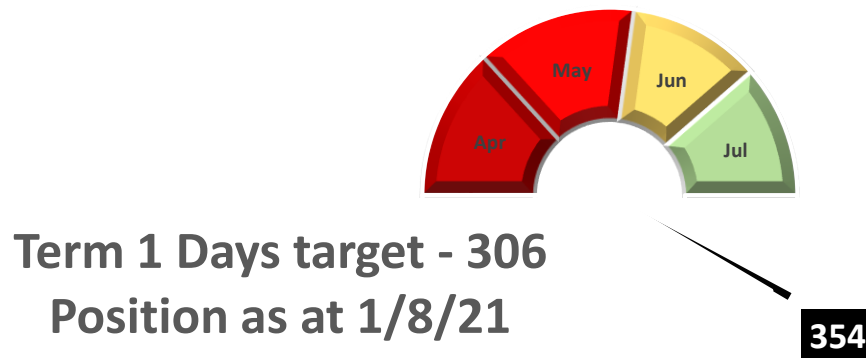


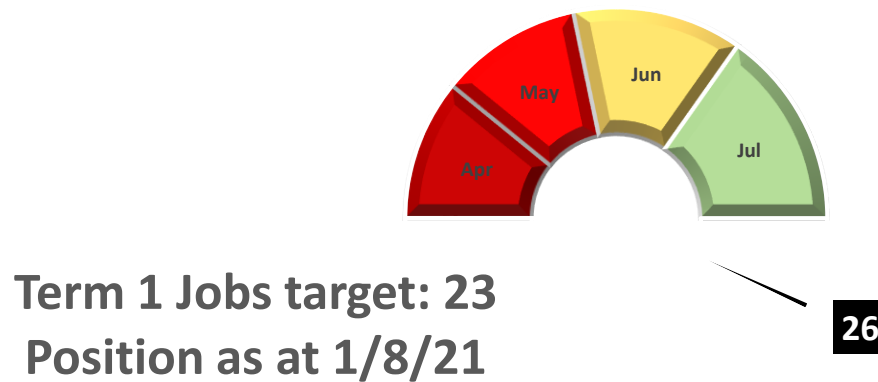
## Internal Audit Performance - Term 1 – 2021/22

## Appendix 1

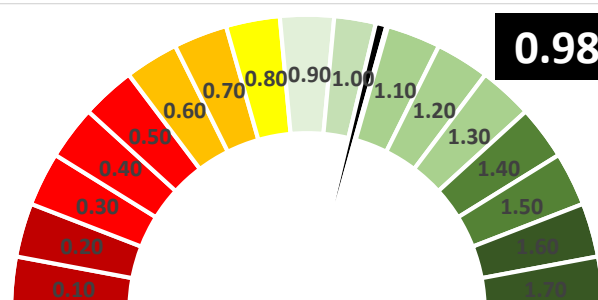
### Term 1 – Inputs – Days Delivered



### Term 1 – Outputs – Jobs Completed



### Term 1 – Productivity Indicator



Productivity 1/8/2021

## Key Performance Indicators

Performance Measure/Criteria	Target	Outcome in Term 1
<b>1. Risk-aware Council</b>		
Completion of Termly Plan – Days	90%	✓ 115%
- Jobs	90%	✓ 113%
Regular progress reports to: <ul style="list-style-type: none"> <li>- Departmental Leadership Teams</li> <li>- Corporate Leadership Team</li> <li>- Governance &amp; Ethics Committee</li> </ul>	1 per term 1 per term 1 per term	✓ Completed ✓ Completed ✓ Completed
Publication of periodic fraud/control awareness updates	2 per annum	✓ Annual Fraud Report – Sept 2021
<b>2. Influential Audit Section</b>		
Recommendations agreed	95%	✓ 100%
<b>3. Improved internal control &amp; VFM</b>		
Percentage of Priority 1 & Priority 2 recommendations implemented  (Position as at November 2021 for 2020/21 actions)	75%	✗ 52% Priority 1 ✗ 69% Priority 2
<b>4. Quality measures</b>		
Compliance with the Public Sector Internal Audit Standards (PSIAS)	Compliance achieved	✓ Head of Internal Audit's self-assessment against PSIAS for 2020/21
Positive customer feedback through Quality Control Questionnaire (QCQ) scores	Feedback good or excellent (where a score of 4 is excellent and a score of 3 is good)	✓ 3.5