
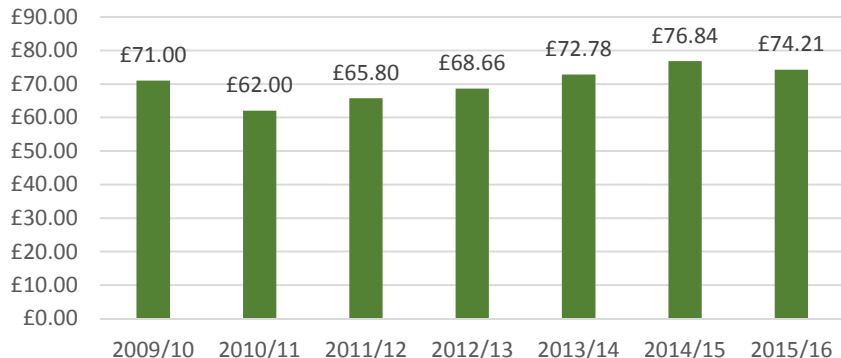

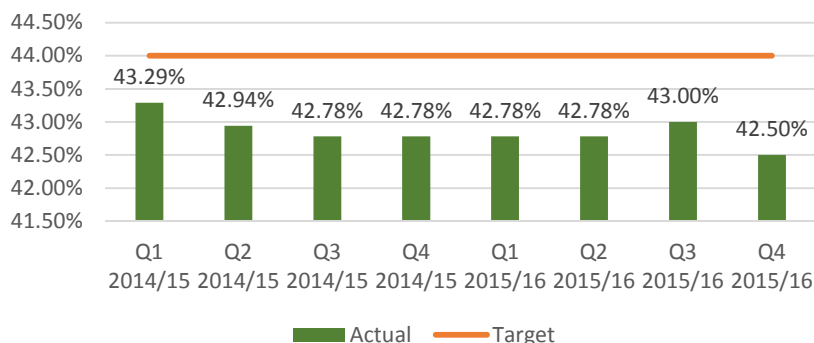



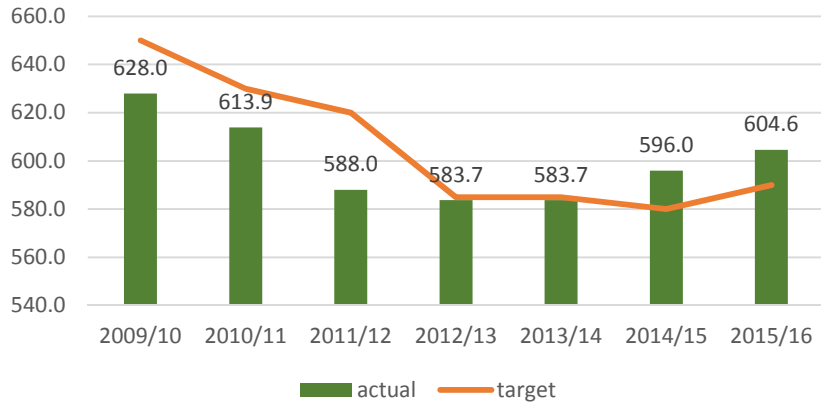
Waste Management Performance Information 2015-16


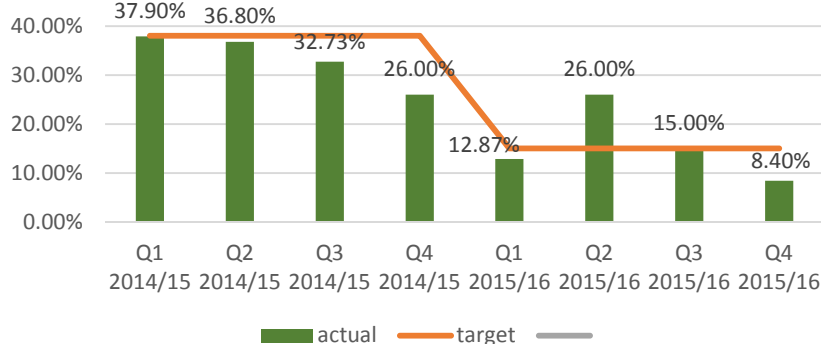
FINANCIAL


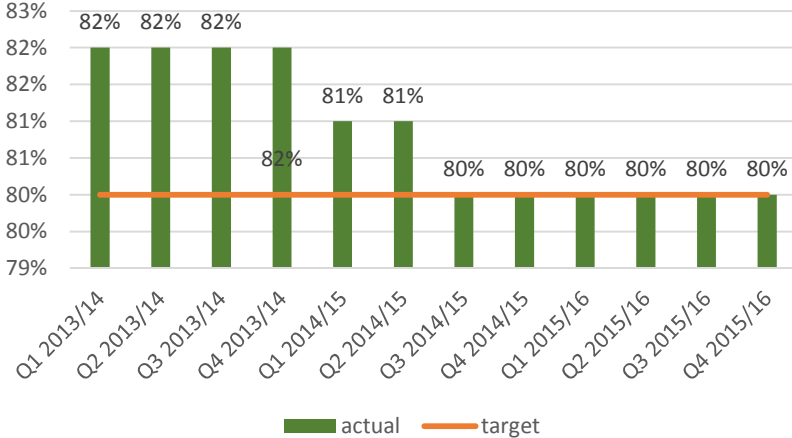
Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements																
Municipal waste disposal costs	Aim to Minimise	<div><div>Actual</div><div>£74.21</div><div>Target</div><div>None</div></div> <div></div>	<div>Municipal waste disposal costs</div>  <table><thead><tr><th>Financial Year</th><th>Cost (£)</th></tr></thead><tbody><tr><td>2009/10</td><td>£71.00</td></tr><tr><td>2010/11</td><td>£62.00</td></tr><tr><td>2011/12</td><td>£65.80</td></tr><tr><td>2012/13</td><td>£68.66</td></tr><tr><td>2013/14</td><td>£72.78</td></tr><tr><td>2014/15</td><td>£76.84</td></tr><tr><td>2015/16</td><td>£74.21</td></tr></tbody></table>	Financial Year	Cost (£)	2009/10	£71.00	2010/11	£62.00	2011/12	£65.80	2012/13	£68.66	2013/14	£72.78	2014/15	£76.84	2015/16	£74.21	Overall costs fell due to budget savings
Financial Year	Cost (£)																			
2009/10	£71.00																			
2010/11	£62.00																			
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PERFORMANCE


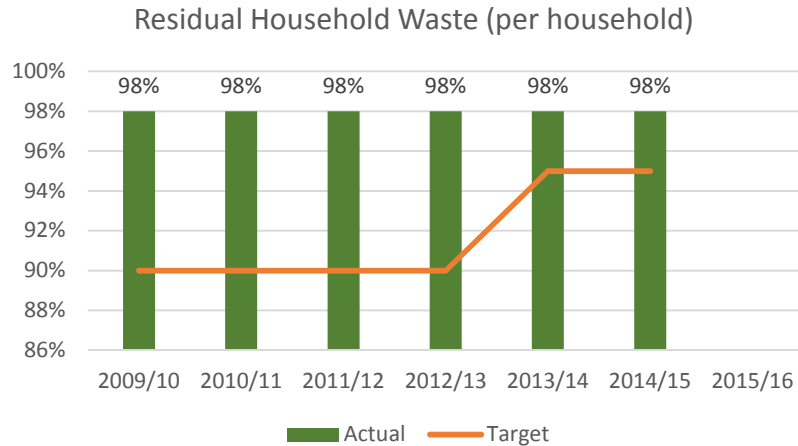
Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements																											
Percentage of household waste sent for reuse, recycling and composting	Aim to Maximise	<div><div><div>Actual</div><div>42.50%</div></div><div><div>Target</div><div>44.00%</div></div></div> <div></div>	<div><div>Percentage of household waste sent for reuse, recycling and composting</div><table><thead><tr><th>Quarter</th><th>Actual (%)</th><th>Target (%)</th></tr></thead><tbody><tr><td>Q1 2014/15</td><td>43.29%</td><td>44.00%</td></tr><tr><td>Q2 2014/15</td><td>42.94%</td><td>44.00%</td></tr><tr><td>Q3 2014/15</td><td>42.78%</td><td>44.00%</td></tr><tr><td>Q4 2014/15</td><td>42.78%</td><td>44.00%</td></tr><tr><td>Q1 2015/16</td><td>42.78%</td><td>44.00%</td></tr><tr><td>Q2 2015/16</td><td>42.78%</td><td>44.00%</td></tr><tr><td>Q3 2015/16</td><td>43.00%</td><td>44.00%</td></tr><tr><td>Q4 2015/16</td><td>42.50%</td><td>44.00%</td></tr></tbody></table></div>	Quarter	Actual (%)	Target (%)	Q1 2014/15	43.29%	44.00%	Q2 2014/15	42.94%	44.00%	Q3 2014/15	42.78%	44.00%	Q4 2014/15	42.78%	44.00%	Q1 2015/16	42.78%	44.00%	Q2 2015/16	42.78%	44.00%	Q3 2015/16	43.00%	44.00%	Q4 2015/16	42.50%	44.00%	<p>Performance is below the target due to the removal of statutory targets for district councils, the economic situation and light-weighting of recyclable materials and the transition from printed media to digital media. Measures have been taken to incentivise Newark & Sherwood District Council to collect kerbside green waste collections and that Bassetlaw will start their new scheme in April 2017.</p>
Quarter	Actual (%)	Target (%)																													
Q1 2014/15	43.29%	44.00%																													
Q2 2014/15	42.94%	44.00%																													
Q3 2014/15	42.78%	44.00%																													
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Q4 2015/16	42.50%	44.00%																													

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements																								
Residual household waste (per household)	Aim to Minimise	<div><div><div>Actual</div><div>604.6kg</div></div><div><div>Target</div><div>590.0kg</div></div></div> <div></div>	<div><div>Residual Household Waste (per household)</div><table><thead><tr><th>Year</th><th>Actual</th><th>Target</th></tr></thead><tbody><tr><td>2009/10</td><td>628.0</td><td>628.0</td></tr><tr><td>2010/11</td><td>613.9</td><td>613.9</td></tr><tr><td>2011/12</td><td>588.0</td><td>600.0</td></tr><tr><td>2012/13</td><td>583.7</td><td>583.7</td></tr><tr><td>2013/14</td><td>583.7</td><td>583.7</td></tr><tr><td>2014/15</td><td>596.0</td><td>583.7</td></tr><tr><td>2015/16</td><td>604.6</td><td>604.6</td></tr></tbody></table><div><div>actual</div><div>target</div></div></div>	Year	Actual	Target	2009/10	628.0	628.0	2010/11	613.9	613.9	2011/12	588.0	600.0	2012/13	583.7	583.7	2013/14	583.7	583.7	2014/15	596.0	583.7	2015/16	604.6	604.6	Figure was higher than target due to the economic recovery and the lack of statutory recycling targets on district councils
Year	Actual	Target																										
2009/10	628.0	628.0																										
2010/11	613.9	613.9																										
2011/12	588.0	600.0																										
2012/13	583.7	583.7																										
2013/14	583.7	583.7																										
2014/15	596.0	583.7																										
2015/16	604.6	604.6																										


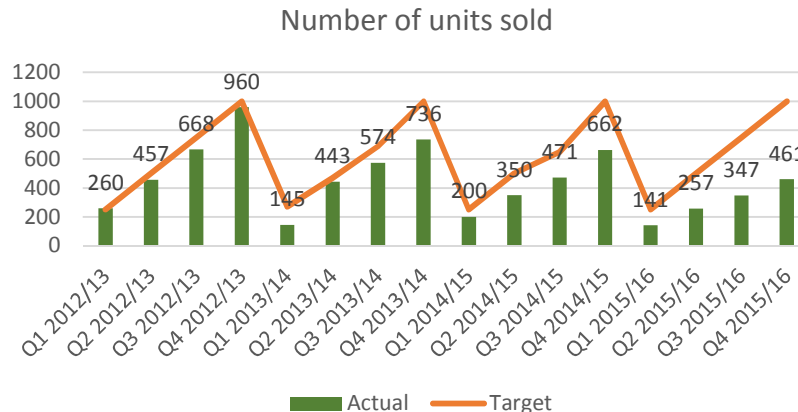
Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements																																				
Municipal waste land filled	Aim to Minimise	<div><div>Actual</div><div>8.4%</div><div>Target</div><div>15.0%</div><div></div></div>	<div><div>Municipal waste land filled</div><table><thead><tr><th>Quarter</th><th>Year</th><th>Actual (%)</th><th>Target (%)</th></tr></thead><tbody><tr><td>Q1</td><td>2014/15</td><td>37.90%</td><td>37.90%</td></tr><tr><td>Q2</td><td>2014/15</td><td>36.80%</td><td>36.80%</td></tr><tr><td>Q3</td><td>2014/15</td><td>32.73%</td><td>32.73%</td></tr><tr><td>Q4</td><td>2014/15</td><td>26.00%</td><td>32.73%</td></tr><tr><td>Q1</td><td>2015/16</td><td>12.87%</td><td>15.00%</td></tr><tr><td>Q2</td><td>2015/16</td><td>26.00%</td><td>15.00%</td></tr><tr><td>Q3</td><td>2015/16</td><td>15.00%</td><td>15.00%</td></tr><tr><td>Q4</td><td>2015/16</td><td>8.40%</td><td>15.00%</td></tr></tbody></table><div><div>actual</div><div>target</div><div></div></div></div>	Quarter	Year	Actual (%)	Target (%)	Q1	2014/15	37.90%	37.90%	Q2	2014/15	36.80%	36.80%	Q3	2014/15	32.73%	32.73%	Q4	2014/15	26.00%	32.73%	Q1	2015/16	12.87%	15.00%	Q2	2015/16	26.00%	15.00%	Q3	2015/16	15.00%	15.00%	Q4	2015/16	8.40%	15.00%	Performance is good due to the increased use of Eastcroft ERF the use of Sheffield ERF as a result of the Newark and Worksop Transfer Stations coming on line and waste from Ashfield and Mansfield being sent for RDF production.
Quarter	Year	Actual (%)	Target (%)																																					
Q1	2014/15	37.90%	37.90%																																					
Q2	2014/15	36.80%	36.80%																																					
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Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements																																							
% composted and recycled at HWRC	Aim to Maximise	<div><div>Actual</div><div>80%</div><div>Target</div><div>80%</div><div></div></div>	<div><div>% composted and recycled at HWRC</div><table><thead><tr><th>Period</th><th>Actual (%)</th><th>Target (%)</th></tr></thead><tbody><tr><td>Q1 2013/14</td><td>82%</td><td>80%</td></tr><tr><td>Q2 2013/14</td><td>82%</td><td>80%</td></tr><tr><td>Q3 2013/14</td><td>82%</td><td>80%</td></tr><tr><td>Q4 2013/14</td><td>82%</td><td>80%</td></tr><tr><td>Q1 2014/15</td><td>81%</td><td>80%</td></tr><tr><td>Q2 2014/15</td><td>81%</td><td>80%</td></tr><tr><td>Q3 2014/15</td><td>80%</td><td>80%</td></tr><tr><td>Q4 2014/15</td><td>80%</td><td>80%</td></tr><tr><td>Q1 2015/16</td><td>80%</td><td>80%</td></tr><tr><td>Q2 2015/16</td><td>80%</td><td>80%</td></tr><tr><td>Q3 2015/16</td><td>80%</td><td>80%</td></tr><tr><td>Q4 2015/16</td><td>80%</td><td>80%</td></tr></tbody></table><div><div>actual</div><div>target</div></div></div>	Period	Actual (%)	Target (%)	Q1 2013/14	82%	80%	Q2 2013/14	82%	80%	Q3 2013/14	82%	80%	Q4 2013/14	82%	80%	Q1 2014/15	81%	80%	Q2 2014/15	81%	80%	Q3 2014/15	80%	80%	Q4 2014/15	80%	80%	Q1 2015/16	80%	80%	Q2 2015/16	80%	80%	Q3 2015/16	80%	80%	Q4 2015/16	80%	80%	<p>Performance remains constant however recycling market instability and high costs of processing mean that at present opportunities for increasing performance remain limited.</p>
Period	Actual (%)	Target (%)																																									
Q1 2013/14	82%	80%																																									
Q2 2013/14	82%	80%																																									
Q3 2013/14	82%	80%																																									
Q4 2013/14	82%	80%																																									
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Q3 2014/15	80%	80%																																									
Q4 2014/15	80%	80%																																									
Q1 2015/16	80%	80%																																									
Q2 2015/16	80%	80%																																									
Q3 2015/16	80%	80%																																									
Q4 2015/16	80%	80%																																									





CUSTOMER SATISFACTION

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements																								
% satisfied with local tips/Household Waste Recycling Centres (HWRCs)	Aim to Maximise	<div><div>Actual</div><div>98%</div><div>Target</div><div>95%</div><div></div></div>	<div><div>Residual Household Waste (per household)</div><table><caption>Residual Household Waste (per household)</caption><thead><tr><th>Year</th><th>Actual (%)</th><th>Target (%)</th></tr></thead><tbody><tr><td>2009/10</td><td>98%</td><td>90%</td></tr><tr><td>2010/11</td><td>98%</td><td>90%</td></tr><tr><td>2011/12</td><td>98%</td><td>90%</td></tr><tr><td>2012/13</td><td>98%</td><td>90%</td></tr><tr><td>2013/14</td><td>98%</td><td>95%</td></tr><tr><td>2014/15</td><td>98%</td><td>95%</td></tr><tr><td>2015/16</td><td>-</td><td>-</td></tr></tbody></table><div><div>Actual</div><div>Target</div></div></div>	Year	Actual (%)	Target (%)	2009/10	98%	90%	2010/11	98%	90%	2011/12	98%	90%	2012/13	98%	90%	2013/14	98%	95%	2014/15	98%	95%	2015/16	-	-	<div>This measure has been deferred during the introduction of the Recycling Centre Registration Scheme and will carried out early next year.</div>
Year	Actual (%)	Target (%)																										
2009/10	98%	90%																										
2010/11	98%	90%																										
2011/12	98%	90%																										
2012/13	98%	90%																										
2013/14	98%	95%																										
2014/15	98%	95%																										
2015/16	-	-																										

MEDIA COVERAGE

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements																																																			
Number of composters sold - cumulative	Aim to Maximise	<div><div>Actual</div><div>461</div><div>Target</div><div>1000</div><div></div></div>	<div><div>Number of units sold</div><table><caption>Number of units sold</caption><thead><tr><th>Quarter</th><th>Actual</th><th>Target</th></tr></thead><tbody><tr><td>Q1 2012/13</td><td>260</td><td>260</td></tr><tr><td>Q2 2012/13</td><td>457</td><td>457</td></tr><tr><td>Q3 2012/13</td><td>668</td><td>668</td></tr><tr><td>Q4 2012/13</td><td>960</td><td>960</td></tr><tr><td>Q1 2013/14</td><td>145</td><td>145</td></tr><tr><td>Q2 2013/14</td><td>443</td><td>443</td></tr><tr><td>Q3 2013/14</td><td>574</td><td>574</td></tr><tr><td>Q4 2013/14</td><td>736</td><td>736</td></tr><tr><td>Q1 2014/15</td><td>200</td><td>200</td></tr><tr><td>Q2 2014/15</td><td>350</td><td>350</td></tr><tr><td>Q3 2014/15</td><td>471</td><td>471</td></tr><tr><td>Q4 2014/15</td><td>662</td><td>662</td></tr><tr><td>Q1 2015/16</td><td>141</td><td>141</td></tr><tr><td>Q2 2015/16</td><td>257</td><td>257</td></tr><tr><td>Q3 2015/16</td><td>347</td><td>347</td></tr><tr><td>Q4 2015/16</td><td>461</td><td>461</td></tr></tbody></table></div>	Quarter	Actual	Target	Q1 2012/13	260	260	Q2 2012/13	457	457	Q3 2012/13	668	668	Q4 2012/13	960	960	Q1 2013/14	145	145	Q2 2013/14	443	443	Q3 2013/14	574	574	Q4 2013/14	736	736	Q1 2014/15	200	200	Q2 2014/15	350	350	Q3 2014/15	471	471	Q4 2014/15	662	662	Q1 2015/16	141	141	Q2 2015/16	257	257	Q3 2015/16	347	347	Q4 2015/16	461	461	
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Q2 2015/16	257	257																																																					
Q3 2015/16	347	347																																																					
Q4 2015/16	461	461																																																					

Key symbols table:

Status	Indicators
	Below target by more than 10%
	Below target by up to 10%
	On or above target
	No reported data or no target