

**23 November 2015**

**Agenda Item: 6**

## **REPORT OF THE CHAIRMAN OF HEALTH SCRUTINY COMMITTEE**

### **CARE QUALITY COMMISSION – GP SURGERIES AND DENTISTS**

#### **Purpose of the Report**

1. To introduce a briefing from the Care Quality Commission (CQC) on General Practice inspections in Nottinghamshire, and also dental surgeries.

#### **Information and Advice**

2. The CQC makes sure hospitals, care homes, dental and GP surgeries and all other care services in England provide people with safe, effective, compassionate and high quality care, and encourage these services to make improvements.
3. The CQC does this by inspecting services and publishing the results on its website to help service users make better decisions about the care they receive.
4. The stated principles of the CQC are as follows:
  - puts people who use services at the heart of its work
  - has an open and accessible culture
  - is independent, rigorous, fair and consistent
  - works in partnership across the health and social care system
  - is committed to being a high-performing organisation
  - promotes equality, diversity and human rights
5. The CQC does its job by:
  - Setting national standards of quality and safety that people can expect whenever they receive care.
  - Registering care services that meet national standards.
  - Monitoring, inspecting and regulating care services to make sure they continue to meet the standards.
  - Protecting the rights of vulnerable people, including those whose rights are restricted under the Mental Health Act.
  - Listening to and acting on your experiences.
  - Involving people who use services.
  - Working in partnership with other organisations and local groups.
  - Challenging all providers, with the worst performers getting the most attention.

- Making fair and authoritative judgements supported by the best information and evidence.
  - Taking appropriate action if care services are failing to meet the standards.
  - Carrying out in-depth investigations to look at care across the system.
  - Reporting on the quality of care services, publishing clear and comprehensive information, including performance ratings to help people choose care.
6. Linda Hirst, Inspection Manager, Primary Medical Services and Integrated care Directorate will attend the Health Scrutiny Committee to brief the committee on recent inspections in Nottinghamshire and answer questions.
7. A written briefing from Ms Hirst is attached as an appendix to this report.
8. Members may wish to consider how the information that comes to light during the routine operation of Health Scrutiny can best be conveyed to the CQC in order to inform future inspections.
9. Members may also wish to schedule further consideration of the results of CQC inspections in Nottinghamshire.

## **RECOMMENDATION**

That the Health Scrutiny Committee:

- 1) Receives the briefing and asks questions as necessary
- 2) Schedules further consideration of CQC inspections.

**Councillor Colleen Harwood**  
**Chairman of Health Scrutiny Committee**

**For any enquiries about this report please contact: Martin Gately – 0115 9772826**

### **Background Papers**

Nil

### **Electoral Division(s) and Member(s) Affected**

All