

**COMPLAINTS UPDATE**

**Purpose of the Report**

1. To update the Police and Crime Panel on complaints considered under the Complaints Procedure.

**Information and Advice**

2. The Police and Crime Panel (the Panel) is required to make suitable arrangements for handling complaints against the Police and Crime Commissioner and his Deputy. Criminal complaints must be referred to the Independent Police Complaints Commission, while local arrangements are required for dealing with other complaints. The Panel has adopted a complaints procedure which is attached for reference as an **Appendix** to this report.
3. Since the last report to Panel in September 2015 four complaints have been addressed to the Police and Crime Panel.
4. The first complaint related to how Nottinghamshire Police had conducted an investigation, and asked for the case to be re-opened. Complaints regarding operational matters do not fall within the remit of the Panel; there are separate procedures for dealing with complaints of this nature. The complainant was advised to forward the complaint to Nottinghamshire Police.
5. The second complaint related to the conduct of the Deputy Police and Crime Commissioner (DPCC). The complaint related to the content of a letter written by the DPCC that was published in the Nottingham Evening Post. The complaint was resolved when the DPCC offered a written apology, and confirmed to send a copy to the Nottingham Evening Post for publication.
6. The third complaint related to South Yorkshire Police Force and therefore did not fall within the remit of the Panel; the Police and Crime Panel for South Yorkshire was notified of the complaint.
7. The fourth complaint related to the conduct of a Nottinghamshire Police Officer. Again, there are separate procedures for dealing with complaints of this nature; the complainant was advised to forward the complaint to Nottinghamshire Police.

**Other Options Considered**

8. The report is for noting only.

## **Reasons for Recommendation/s**

9. The report is for noting only.

## **RECOMMENDATION/S**

That the Police and Crime Panel note details of the complaints received in respect of the Police and Crime Commissioner and his Deputy since September 2015.

## Background Papers and Published Documents

None

For any enquiries about this report please contact:-

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