

**4 February 2019****Agenda Item: 7****REPORT OF THE SERVICE DIRECTOR, NORTH NOTTINGHAMSHIRE AND  
DIRECT SERVICES****INTEGRATION AND PARTNERSHIPS IN NORTH NOTTINGHAMSHIRE  
(BASSETLAW)****Purpose of the Report**

1. The purpose of this report is:
  - a) to provide a summary of the work undertaken to date to progress health and care system integration in South Yorkshire and Bassetlaw
  - b) to seek comments on the content of the draft Bassetlaw Place Plan, attached as **Appendix 1**, and support for the direction of travel.

**Information****South Yorkshire and Bassetlaw Integrated Care System**

2. In 2016, NHS organisations and local councils came together to form 44 sustainability and transformation partnerships (STPs) covering the whole of England, with the aim of improving health and care for patients.
3. Integrated Care Systems (ICSs) have evolved from STPs and take the lead in planning and commissioning health and care services and providing leadership with a focus on places, populations and systems.
4. The district of Bassetlaw sits within the NHS planning footprint of the South Yorkshire and Bassetlaw Integrated Care System (ICS) but is also an associate of the Nottingham and Nottinghamshire ICS.
5. The ICS covers five geographical areas - Bassetlaw, Barnsley, Doncaster, Rotherham and Sheffield where there are significant health inequalities, with healthy life expectancy differing by more than 20 years across the area. Where deprivation is high, access to services is variable and outcomes can be worse than in other areas. There are higher than average deaths in people aged under 75 years from cancer, heart disease and serious mental illness. Levels of childhood poverty are significantly higher than the national average

and the gap is widening, and there are more teenage conceptions and mums smoking during pregnancy than average.

6. In response to these health inequalities, eight key priorities were set out in the South Yorkshire and Bassetlaw Sustainability and Transformation Plan, published in November 2016, as follows:
  - Healthy lives, living well and prevention
  - Primary and community care
  - Mental health and learning disabilities
  - Urgent and emergency care
  - Elective care and diagnostics
  - Maternity and children's services
  - Cancer
  - Spreading best practice and collaborating on support services.
7. Sixteen separate transformation workstreams are now in place with clear plans, objectives and measures to progress actions against the key priorities set out in **paragraph 6** above.
8. Additionally, there has been significant financial investment to progress the work of the ICS as follows:
  - £555,000 for suicide prevention
  - £880,000 to improve mental health services for new and expectant mothers
  - £600,000 for maternity services
  - funding was also received for Barnsley Hospital children's emergency department and assessment unit as well as funding for an ambulance hub development in Doncaster
  - these are in addition to the previous announcement of £10 million to support the expansion of hyper-acute stroke services at Sheffield Teaching Hospitals and a new CT scanner and capacity expansion at Doncaster and Bassetlaw Teaching Hospitals.
9. The work of the South Yorkshire and Bassetlaw ICS is governed by a Collaborative Partnership Board. Partnership governance arrangements are currently being reviewed, reflecting and building upon the learning from the past two years of the partnership.
10. The key principles underpinning the review are to keep what is working well, reshape or change what is not, add governance where it adds value, learn from other systems, minimise duplication and simplify as far as possible how we work together. It is anticipated that the new governance arrangements will start in April 2019.
11. Further information about the South Yorkshire and Bassetlaw Integrated Care System can be found on the ICS website: [www.healthandcaretogethersyb.co.uk](http://www.healthandcaretogethersyb.co.uk)
12. Each of the five areas within the South Yorkshire and Bassetlaw ICS footprint have developed local Place Plans which set out how ICS and other partner priorities will be implemented at a local level under the governance of an Integrated Care Partnership Board.

### **Bassetlaw Integrated Care Partnership (ICP)**

13. Local delivery of Integrated Care System priorities is undertaken through the Better in Bassetlaw: Place Plan (**Appendix 1**).
14. An Integrated Care Partnership Board is in place to oversee this, chaired by Bassetlaw Community and Voluntary Service, with membership as follows:
  - Nottinghamshire County Council (Adult Social Care/ Public Health)
  - Bassetlaw District Council
  - Bassetlaw Clinical Commissioning Group (CCG)
  - Bassetlaw Community and Voluntary Service
  - Doncaster and Bassetlaw Teaching Hospitals Foundation Trust
  - Nottinghamshire Healthcare Foundation Trust
  - Larwood and Bawtry Primary Care Home
  - Retford and Villages Primary Care Home
  - Newgate Primary Care Home
  - Healthwatch.
15. The Integrated Care Partnership (ICP) is underpinned by a memorandum of understanding, and through the ICP the partners support developments and strategy at place level, for all of Bassetlaw's 116,000 residents.
16. The Place Plan sets out the strategic direction for the ICP in Bassetlaw, and focuses on priorities most appropriately led at place level.
17. This plan sets out how partners will work together to deliver improvements in health and wellbeing for Bassetlaw citizens by 2021, through simpler, integrated, responsive and well understood services. The plan describes how this ambition will be achieved through a programme of priority work streams:
  - **Integrated support for the wellbeing of Bassetlaw citizens**, including community-based, person-centred approaches, encompassing welfare, housing, social activities, employment and health support.
  - **Providing the right support at the right time**, through integrated health and care pathways in community and acute settings.
  - **Joined-up communications and engagement**, using shared approaches and putting Bassetlaw people at the heart of service design.
  - **Joint Transport strategy**, to better understand community needs, make best use of collective resources and improve efficiency and experience.
  - **Sustainable and effective services**, enabled by an integrated workforce, digital and estates infrastructure which makes the best use of Bassetlaw resources.
18. This is underpinned by a collaborative partnership model which sets out the principles for partnership working in Bassetlaw, in that the ICP will:

- listen to and understand others' views and agendas
- build mutual trust and respect
- work in a way that emphasises dialogue rather than debate
- think, talk, plan and reflect together
- be open, honest and clear on the scope and purpose of the service change and what people can influence and how and by whom and by when decisions will be made.
- make communications simple, accessible and inclusive
- ensure the partnership will actively listen to the views of the communities we serve and represent those voices in its decision making.

19. The Bassetlaw Place Plan is currently being refreshed and comments are welcomed in relation to the priorities and indicators of success prior to sign off by the Integrated Care Partnership Board.

### **Key integration developments in Bassetlaw**

20. Collaborative working between ICP partners has resulted in significant progress on a number of developments, with a few outlined as follows:

#### **Interoperability**

21. Phase 1a of the project – sharing social care data with the Emergency Department at Bassetlaw Hospital went live on 12<sup>th</sup> November 2018.
22. Plans also being discussed with regards to Phase 2 - the electronic Assessment/Discharge notices which is planned go live in March 2019.
23. There is potential to apply for NHS Digital funding to assist with technical resource requirements.

#### **Integrated Care Teams**

24. Staff in the older adult social care teams have been aligned with the Primary Care Homes across Bassetlaw. Primary care homes or primary care networks are an innovative approach to strengthening and redesigning primary care by bringing together a range of health, social care and voluntary sector services and professionals with a focus on local population needs and providing care closer to patients' homes.
25. A phased implementation has been taking place with Larwood and Bawtry going live in November 2018, Newgate in December 2018 and Retford and Villages in January 2019. Meet and greet launch events have taken place for staff and photo boards are in place at each Primary Care Home site so that people will get to know each other and recognise their colleagues.
26. Space has been made available to social care staff in GP practices and initial agreement has been gained for use of Nottinghamshire Healthcare Trust buildings with formal agreement expected soon.
27. Older Adult team managers have been nominated to specifically progress integration with practice staff and promote multi-disciplinary working.

28. Larwood and Bawtry Primary Care Home was featured as a good practice case study in a publication by the Association of Directors of Adult Social Services (ADASS) and the National Association of Primary Care in November 2018. *Primary care home and social care: working together* is a guide to how colleagues in adult social care and primary care can work more closely together to strengthen their working relationship in the interests of patients, service users and carers.
29. One reported impact of the Larwood and Bawtry collaboration is that “*The new social care clinic has sped up referrals for patients to be able to see social workers and enabled GPs to make sure their patients get faster access to the social care services they need. Patients are now seen within a week. GPs feel more empowered to resolve issues that could be impacting on their patients’ health. Initial feedback has been positive.*”
30. The publication can be found at the following website:  
<https://www.adass.org.uk/media/6741/napc-social-care-guidepd.pdf>

### **Short Term Independence Service (STIS)**

31. A review of the STIS therapy input has been completed jointly with Nottinghamshire Healthcare Trust with the intention of shortening the intervention process, making closer links with START services in order to reduce duplication and increase efficiencies.
32. A pilot is in place until the end of March with the STIS role that covers the emergency department at Bassetlaw Hospital joining and being managed by the Integrated Discharge Team.

### **Delayed Transfers of Care**

33. The number of delayed bed days at Doncaster and Bassetlaw Teaching Hospitals which are attributable to social care has significantly reduced in recent months from 46 days in April 2018 to 0 in November 2018.
34. This has been due in part to better availability of community support in Bassetlaw following the retender of home based care and development of the Home First Response Service, both of which have supported individuals to be discharged home.
35. A further key reason for the improvement in performance is due to the proactive and collaborative work of the Integrated Discharge Team (IDT), which is a partnership between Doncaster and Bassetlaw Hospitals Foundation Trust, Nottinghamshire County Council and Nottinghamshire Healthcare NHS Foundation Trust. The team is made up of discharge nurse specialists, social workers, mental health workers, community care officers, ward discharge co-ordinators, community nurses and therapists who work together to ensure the discharge process runs smoothly which in turn leads to improved patient experience and quality of care on discharge.

### **EMSPPlus**

36. Development of an escalation management tool which provides a daily dashboard for Operational Pressures Escalation Levels (OPEL) went live in November 2018. The

dashboard allows local health and social care partners to input their position in relation to pressures and available capacity which is then automatically collated and cascaded throughout the system.

### **Voluntary Sector Interventions**

37. Work is being led by Bassetlaw Community Voluntary Sector (BCVS) to review and map interventions from third sector providers at Bassetlaw Hospital, i.e. BCVS, Royal Voluntary Service and the NCHA Bassetlaw Connect service with the aim of reducing duplication and ensuring that the options provided by each service are as efficient as possible with regards to assisting timely discharge and to avert re-admission and stop hospital admission.

### **Transport Hub Development**

38. Joint work is taking place with Bassetlaw District Council and Bassetlaw Teaching Hospitals to introduce a provision at the front door of Bassetlaw Hospital that will provide patients and families with transport advice and guidance such as bus timetables, taxi information etc. There is also discussion taking place with regards to whether access to the Notts Help Yourself portal could be incorporated within the hub.

### **Hospital Discharge Accommodation**

39. In consultation with system partners, Bassetlaw District Council has developed a new accommodation option to facilitate hospital discharge for anyone unable to return to their previous abode, including people with mental health needs.
40. The scheme is in the form of two 2 bedroom bungalows which are adapted to accommodate both able bodied and physically disabled individuals along with their partners, family or carers, if required.
41. The objective of the scheme is to reduce costs to the NHS by assisting those who would otherwise have had to remain in hospital. In addition to this, it also supports families in crisis and helps prevent the long term damage which can be caused by repeated homelessness.

### **Other Options Considered**

42. Other joint integration development options are currently being considered for inclusion in the ICP work programme.

### **Reason for Recommendation**

43. The report provides the Committee with an opportunity to consider any further actions arising from the integration arrangements in South Yorkshire and Bassetlaw and provides an opportunity for the Committee to comment on the draft Bassetlaw Place Plan.

### **Statutory and Policy Implications**

44. This report has been compiled after consideration of implications in respect of crime and disorder, data protection and information governance, finance, human resources, human rights, the NHS Constitution (public health services), the public sector equality duty,

safeguarding of children and adults at risk, service users, smarter working, sustainability and the environment and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

### **Financial Implications**

45. There are no financial implications arising from the content of the report. Funding is in place to support the current developments and workstreams at both ICS and ICP levels. The Council's input is currently met through existing staff resources.

### **RECOMMENDATION/S**

That Committee:

- 1) considers whether there are any further actions it requires in relation to the work undertaken to date to progress health and care system integration in South Yorkshire and Bassetlaw
- 2) comments on the content of the draft Bassetlaw Place Plan, attached as **Appendix 1**, and supports the direction of travel.

**Ainsley Macdonnell**

**Service Director, North Nottinghamshire and Direct Services**

**For any enquiries about this report please contact:**

Ainsley Macdonnell

Service Director, North Nottinghamshire and Direct Services

T: 0115 9772147

E: [ainsley.macdonnell@nottscc.gov.uk](mailto:ainsley.macdonnell@nottscc.gov.uk)

### **Constitutional Comments (SLB 21/01/19)**

46. Adult Social Care and Public Health Committee is the appropriate body to consider the content of this report. If Committee resolves that any actions are required it must be satisfied that such actions are within the Committee's terms of reference.

### **Financial Comments (KAS 25/01/19)**

47. The financial implications are contained within paragraph 45 of the report.

### **Background Papers and Published Documents**

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act 1972.

South Yorkshire and Bassetlaw Sustainability and Transformation Plan

## **Electoral Divisions and Members Affected**

Blyth & Harworth	Councillor Sheila Place
Misterton	Councillor Tracey Taylor
Retford East	Councillor Steve Vickers
Retford West	Councillor Mike Quigley MBE
Tuxford	Councillor John Ogle
Worksop East	Councillor Glynn Gilfoyle
Worksop North	Councillor Alan Rhodes
Worksop South	Councillor Kevin Greaves
Worksop West	Councillor Sybil Fielding

ACPH624 final