

REPORT OF THE SERVICE DIRECTOR FINANCE, INFRASTRUCTURE & IMPROVEMENT

PLACE CORE DATA SET COMMUNITIES AND PLACE PERFORMANCE FOR QUARTER 3

Purpose of the Report

1. To provide the Committee with a summary of performance for Communities and Place for the quarter 3 2018/19 (1 October 2018 to 31 December 2018).

Background

2. The Council's Planning and Performance Framework establishes the approach that the Council takes to planning and managing its performance to deliver effective and responsive services.
3. The Council has agreed that the key measures of its performance will be defined through a number of core data sets which are detailed in its Council Plan and each of its Departmental Strategies.
4. Performance against these core data sets is reported to committee every three months (quarterly) to support the performance management of the delivery of services.

Information and Advice

5. This report provides a summary of the quarter 3 position for the Place Core Data Set performance measures that fall within the responsibility of the Communities and Place Committee. The full Core Data Set is included at Appendix A.
6. When considering the appendix it should be noted that:
 - The previous figures are for the preceding four quarter periods (quarters 1 & 2 of 2018/19, and 3 & 4 of 2017/18) providing performance progress over the last 12 months.
 - The appendix also indicates whether the measure is
 - a cumulative measure which shows performance from 1 April 2018 to 31 December 2018,
 - a measure which only includes the value for the individual quarter
 - a measure which is reported on a rolling 12 month time period, or
 - a measure which is reported annually.

- The comparisons within the appendix are comparing the current value with the previous quarter/annual (quarter 3 / 2018/19) or for cumulative measures comparison against quarter 3 2017/18, although in some cases this is highlighted as not applicable where the data is unavailable for the previous quarter/annual.

Highways and Transport

7. The Highways Service is delivered primarily through a joint venture company, Via East Midlands, to the County Council (NCC) for the benefit of the County's residents, visitors, businesses and highways users, with some key strategic functions retained by NCC.
8. The overall trend in the numbers of people and children killed or seriously injured (KSI) in road accidents is still on course to achieve the 2020 target of a 40% reduction from the 2005-09 average. The latest KSI figures see a reduction of 43.8% for people and 76.4% for children on the KSI average for 2005-09, however in-year quarterly performance figures can fluctuate for many reasons outside of our control.
9. The increase seen in the number of properties with enhanced levels of flood protection from 206 in quarter 2 to 10,400 for quarter 3 is due the way in which the figure is now reported. For quarters 1 and 2, this figure highlighted the number of applications the Council commented on. For quarter 3, this figure now details the individual number of properties within an application commented on, with some applications having a large number of properties included within.

Place Commissioning – Waste Services

10. The County Council has a long term Private Finance Initiative (PFI) contract (to 31 March 2033) with Veolia Environmental Services (VES), to manage the bulk of the Local Authority Collected waste. This includes providing the recycling network and operating and maintaining the Material Recovery Facility (MRF) at Mansfield. It also includes arranging composting services and waste disposal through subcontractors for the production and processing of Refuse Derived Fuel (RDF) from residual waste, and for the use of the Sheffield Energy Recovery Facility (ERF) with Veolia Sheffield. Two other significant contracts are also used to manage waste streams in the County.
11. The percentage of household waste sent to reuse, recycling and composting is currently forecasted to be 42.7%, falling below the target of 45.5%. This is due to the significant effect of the prolonged drought which affected the entire country last summer and will have adversely affected all local authorities composting performance. Performance should return back to normal levels in quarters 3 and 4.

Place Commissioning – Libraries

12. In April 2016, Inspire commenced provision of a range of cultural and learning services, including the Council's library services. Supported by the Council, Inspire has implemented a programme of investment to modernise public libraries and develop a range of cultural and learning services on behalf of the Council.
13. During quarter three, Edwinstowe Library was closed for refurbishment as part of the programme of capital investment, which may have had some impact on overall visitor performance. The period also saw Christmas closure of all service points between Christmas and New Year.

14. Inspire Learning has made a strong start to the 2018/19 academic year. The learner recruitment and enrolments during the Autumn Term 2018 (Aug 18 – Dec 18) have been encouraging and will make it very likely that Inspire Learning will hit the 6,000 learner recruitment target for 19 + Community/Family and Accredited provision that was agreed by the Communities and Place Committee on the 8th March 2018. The 16 to 18 study programmes have also recruited well and there is now provision from 9 centres (5 Young People's Centres, 3 libraries and Eastbourne House).
15. Inspire Learning has been successful in being a delivery partner to the Miner 2 Major project (worth approximately £850,000 over 4 years between 2019 and 2024), is a lead partner in an ESFA cofounded European Social Fund (ESF) bid, and a delivery partner in a Department for Work and Pensions (DWP) ESF bid led by Nottingham City Council.

Planning

16. The County Council Planning Service is responsible for processing County Matter planning applications relating to proposals for Minerals or Waste development. Between July and S 2018, 9 applications were determined, all of which were within the 13 week timescale or an agreed extension of time. This resulted in a performance of 100%, which continues to exceed the nationally set target of 60% for both the quarter and for the previous 12 months.
17. Several stages of consultation have been completed in preparing the Plan, including an Issues and Options stage which took place between November 2017 and January 2018, and consultation on a Draft Minerals Plan document which took place between July and September 2018. There were 1180 individual responses to the Draft Plan received during the consultation period, and officers reported a summary of the main issues arising in December 2018. A revised version of the Minerals Local Plan is expected to be prepared in 2019.

Trading Standards and Communities Service

Trading Standards:

18. The service continued to see strong results with its work in illicit tobacco enforcement. Intelligence received from Nott's Police and other sources resulted in a number of successful seizures with several arrests followed by ongoing investigations. These included a warrant being executed at a private residential address used to store illicit tobacco, where the 2 individuals involved were arrested and the illicit product seized.
19. The number of interventions with scam victims has increased by 107, taking the figure of vulnerable residents helped this year to 261, already above the annual target of 250. This increase highlights the success of scam awareness raising work, which has resulted in increasing numbers of high quality referrals from other agencies working with older residents.
20. After an initial push this year, the rate of recruitment of Friends Against Scams dropped off last quarter. Over the festive period the "Take a Stand Against Scams This Christmas" social media campaign was aimed at boosting numbers further with strap lines such as "Scams are an unwanted Christmas gift. Become a Friend Against Scams. www.friendsagainstsams.org.uk". There are currently 818 registered "Friends" in the county.

21. Further work is planned for quarter 4 with Nott's Watch to boost the recruitment of "Friends" amongst Neighbourhood Watch volunteers. Officers are also talking to Nott's Watch colleagues about the Nominated Neighbour Scheme, as the service continues to explore opportunities where the scheme can have the greatest impact. Discussions are also underway with Newark and Sherwood District Council to identify housing complexes where residents might benefit from the scheme.
22. The total cumulative income for quarter 3 is £554,399, which puts the service ahead of target at this stage and already close to achieving the annual target of £567,000. Additional income is expected next quarter, and so the final income figure is anticipated to exceed the annual target.
23. Whilst there has been no increase in the number of Primary Authority Companies there are a number of discussions currently underway with businesses, which it is believed will develop into Primary Authority Partnerships.

Communities Service:

24. Anti-Social Behaviour (ASB) remains the most common community safety issue affecting local residents. There have been 17,196 recorded incidents of ASB between the period of January 2018 and December 2018. This is a 4.1% decrease in reported incidents compared to the period of September 2017 to August 2018.
25. The Home Office, under its National Standards of Incident Recording (NSIR), identifies three major categories of ASB and all incidents are finalised under one of these three categories. These categorised are Personal (directed at an individual); Environmental (not directed but affecting the community at large); or Nuisance (not intentionally directed but still affecting an individual). Compared to the previous period, Environmental, Nuisance and Personal ASB have a seen reduction in the number of incidents reported by 21.4%, 1.7% and 12.8%, respectively.

Other Options Considered

26. This report is provided as part of the Committee's constitutional requirement to consider performance of all areas within its terms of reference on a quarterly basis. The departmental strategy was agreed on 24 January 2018 and the format and frequency of performance reporting were agreed by Improvement and Change Sub Committee on 12 March 2018. Due to the nature of the report no other options were considered appropriate.

Reason/s for Recommendation/s

27. This report is provided as part of the Committee's constitutional requirement to consider performance of areas within its terms of reference on a quarterly basis.

Statutory and Policy Implications

28. This report has been compiled after consideration of implications in respect of crime and disorder, data protection and information governance, finance, human resources, human rights, the NHS Constitution (public health services), the public sector equality duty, safeguarding of children and adults at risk, service users, smarter working, sustainability and the environment and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

RECOMMENDATION

- 1) That Committee considers whether there are any actions it requires in relation to the performance information on the Council's services for communities and place for the period 1 October to 31 December 2018.

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Constitutional Comments (KK 17/01/2019)

29. The proposal in this report is within the remit of the Communities and Place Committee.

Financial Comments (SES 18/01/2019)

30. There are no specific financial implications arising directly from the report.

Background Papers and Published Documents

The performance measures included within appendix A are measures which have previously been included within the performance section of committee reports. These committees are as follows; community safety committee, culture committee, environment and sustainability committee, personnel committee, planning and licensing committee, transport and highways committee.

Electoral Division(s) and Member(s) Affected

All