

Meeting IMPROVEMENT AND CHANGE SUB-COMMITTEE

Date 27 January 2020 (commencing at 10.30 am)

Membership

Persons absent are marked with an 'A'

COUNCILLORS

Reg Adair (Chairman)

John Cottee
Jim Creamer
Kate Foale
A Tony Harper

Richard Jackson
A David Martin
Diana Meale
Philip Owen

SUBSTITUTE MEMBERS

Boyd Elliott for Tony Harper

OFFICERS IN ATTENDANCE

Paul Johnson Adult Social Care and Health Department

Sara Allmond Adam Crevald Rob Disney Keith Ford Sue Milburn Marie Rowney James Silverward Nigel Stevenson Marjorie Toward	}	Chief Executive's Department
---	---	------------------------------

Jon Hawketts	Children and Families Department
Emily Sullivan	Children and Families Department

Derek Higon	Place Department
-------------	------------------

Steve Phillips	Newton Europe
Georgia Wickes	Newton Europe

1. MINUTES

The Minutes of the last meeting held on 25 November 2019, having been previously circulated, were confirmed and signed by the Chairman.

2. APOLOGIES FOR ABSENCE

The following apologies for absence were submitted:-

- Councillor David Martin – other reasons
- Councillor Tony Harper – other reasons

3. DECLARATIONS OF INTERESTS

None

4. MYNOTTS APP DEVELOPMENT AND IMPLEMENTATION – PROGRESS UPDATE

Marie Rowney, Group Manager Customer Service introduced the report, gave a demonstration of the new App and responded to questions.

RESOLVED 2020/01

That the launch of the App be agreed and a further progress update report be received in 9 months' time.

5. UPDATE REPORT ON THE REPLACEMENT OF WINDOWS SMARTPHONES

Adam Crevald, Group Manager Design and Technical introduced the report and responded to questions.

RESOLVED 2020/002

That no further reports on this subject needed to be included on the work plan at this time.

6. TECHNOLOGY UPDATE

Adam Crevald, Group Manager Design and Technical introduced the report, gave a presentation and responded to questions.

RESOLVED 2020/003

That update reports on the technologies highlighted in this report be received regularly and added to the work programme.

7. CHILDREN AND FAMILIES – DEPARTMENTAL UPDATE ON IMPROVEMENT AND CHANGE

Jon Hawketts, Group Manager Quality and Improvement introduced the report and responded to questions.

RESOLVED 2020/004

That there were no actions arising from the report

8. YOUR NOTTINGHAMSHIRE YOUR FUTURE – COUNCIL PLAN PROGRESS REVIEW 2019/20

Rob Disney, Group Manager - Assurance introduced the report and responded to questions.

RESOLVED 2020/005

That there were no actions arising from the report.

9. UPDATE ON PROGRESS WITH FUTURE APPROACH TO TRANSFORMATION AND CHANGE

Sue Milburn, Group Manager Transformation and Change and Steve Phillips and Georgia Wickes from Newton Europe introduced the report, gave a presentation and responded to questions.

RESOLVED 2020/006

That the Committee receive a further update in March 2020

10. WORK PROGRAMME

RESOLVED 2020/007

That the Work Programme be agreed.

The meeting closed at 12.23 pm

CHAIRMAN