Appendix 1 Nottinghamshire County Council

Schools and Academies Catering Committee report Period 12 2014-15

Primary and Special Schools and Academies Catering FINANCIAL

| Actual 44.15% 55% 50% 53,94% 50,51% 54,24% 50,51% 54,24% 50,51% 54,74967,53% 55,5945,74974,15% | Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | Improvements |
|---|--|-------------------------|-------------------------------|---|--------------|
| Schools Catering - Labour costs as % of turnover Aim to Minimise 45.71% Aim to Minimise 45.71% Aim to Minimise 45.71% | Schools Catering - Labour costs as % of turnover | | Actual 44.15% Target 45.71% | 60% 55% 53,94% 549,78993,95% 49,78993,95% 47,42947,5396,559,45,74974,15% 35% 30% 25% 25% 10% 10% 5% 0% 0% | |

| Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | Improvements |
|--|-------------------------|-------------------------------|--|--------------|
| Food costs as % turnover - Schools Catering | Aim to Minimise | Actual 33.98% Target 34.79% | 35% 34.7996 34.7996 34.689 4.196 4.196 349633.9896 25% 20% 15% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% | |

| Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | Improvements |
|---|-------------------------|-------------------------|----------------------------------|--------------|
| | | Actual £345k | £350k £325k £300k £275k | |
| Returns to Schools - Schools Catering Aim to Ma | | Target | £250k £225k £200k £175k | |
| | Aim to Maximise | £237k | £150k | rears) |
| | | ② | £50k £25k £0k | |

| Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | Improvements |
|-----------------------------|-------------------------|--|---|--------------|
| Turnover - Schools Catering | Aim to Maximise | Actual £20,274,000 Target £19,923,000 | £20,000,000 £17,500,000 £15,000,000 £12,500,000 £12,500,000 £10,000,000 £10,000,000 £10,000,000 £7,500,000 £7,500,000 £7,500,000 £5,000,000 £2,500,000 £2,500,000 £2,500,000 £2,500,000 £2,500,000 | |
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| Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | Improvements |
|---------------------------------|-------------------------|--------------------------------------|---|--------------|
| Contribution - Schools Catering | Aim to Maximise | Actual £2,661,000 Target £2,428,000 | £2,750,000 £2,500,000 £2,250,000 £2,000,000 £1,750,000 £1,750,000 £1,500,000 £1,500,000 £1,500,000 £750,000 | |

| Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | Improvements |
|---------------------------------------|-------------------------|--|---|--------------|
| Surplus/deficit - Schools Catering | Aim to Maximise | Actual £541,000 Target £233,000 | £500,000 £250,000 £0 £235,0073,4006,00022,000,0006,0002,000000,00000,00000,00000,00000,00000,0000 | |

Primary and Special Schools and Academies Catering PERFORMANCE

| overall All 10 Waxinise 75% 25% 15% 10% 0% 0% — Target (Years) | Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | Improvements |
|---|--------------------------------------|-------------------------|-------------------------|--|--------------|
| l galler l | Buy back Levels - Schools overall | | Actual 67% Target | 65% 67% 67% 67% 67% 67% 67% 67% 67% 67% 67 | |

| Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | Improvements |
|-----------------------------------|-------------------------|-------------------------|---|--------------|
| | | Actual 75% | 80% - 73.99673.396 ₇ 1.196 ₆ 9.79669.796 ₆ 9.296 | |
| Free meal take up Aim to Maximise | | Target | 50% - 40% - | |
| | Aim to Maximise | 76% | 30% Target (Months) | |
| | | | 10% - O% - OW TOLK TOLK TOLK TOLK TOLK TOLK TOLK TOLK | |

| Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | | Improvements |
|--|-------------------------|-------------------------|-----------------------------|--|--------------|
| | | Actual 91% Target | 90% - 91% 80% | | |
| Buy back Levels - Primary and Special Schools Aim to Maximise | 90% | 50% | ■ Years — Target (Years) | | |
| | | | 20% | | |

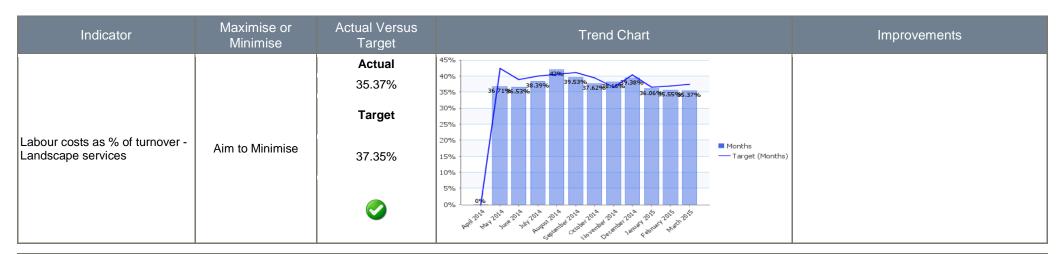
| Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | | Improvements |
|---|-------------------------|-------------------------|--|-----------------------------|--------------|
| Buy back Levels - Secondaries and Acadamies | Aim to Maximise | Actual 61% Target 56% | 60% 61% 55% 45% 45% 40% 40% 40% 40% 40% 40% 40% 40% 40% 40 | ■ Years — Target (Years) | |
| | | | g _Q Eqt th | | |

| Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | Improvements |
|--------------------|-------------------------|----------------------------|--|--------------|
| Total Meal Take Up | Aim to Maximise | Actual 54.4% Target 50.0% | 55.0% 50.0% 45.0% 46.59 Calc.196 44.49 13.69 43.69 6 30.0% 25.0% 20.0% 15.0% 05.0% 00.0% white the first fight f | |
| | | | The state of the s | |

Facilities Management Committee report Period 12 2014-15



Facilities Management - Building Cleaning and Caretaking, Grounds Maintenance FINANCIAL



| Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | Improvements |
|--|-------------------------|-------------------------|--|--------------|
| Labour costs as % of turnover - Building Cleaning Aim to Mi | | Actual 82.26% | 90% - 83.75 52.11962.689 62.498 3.23 62.61 8 4.36 96 5.53 82.21 61 ,999 62 .26 % 70% - | |
| | | Target | 60% 50% 40% 30% — Target (Months) | |
| | Aim to Minimise | 82.83% | | |
| | | | 10% 0% 0% 10% 10% 10% 10% 10% 10% 10% 10 | |

| Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | Improvements |
|-------------------------------|-------------------------|--|--|--------------|
| | | Actual £2,154,000 | £2,250,000 £2,000,000 £1,750,000 £1,000 | |
| | | Target | £1,500,000 | |
| Turnover - Landscape Services | Aim to Maximise | £2,115,000 | £750,000 | |
| | | EO EP DE LOS | | |

| Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | Improvements |
|------------------------------|-------------------------|---|---|--------------|
| Turnover - Building Cleaning | Aim to Maximise | Actual £11,792,000 Target £11,793,000 | £12,000,000 £11,000,000 £10,000,000 £9,000,000 £8,000,000 £7,000,000 £6,000,000 £5,000,000 £5,000,000 £1,000,000 | |

| Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | Improvements |
|--------------------------------------|-------------------------|---------------------------|---|--------------|
| | | Actual £383,000 | £400,000 £350,000 £367,000 | |
| Contribution - Landscape Services | Aim to Maximise | Target £378,000 | £334,000 £338,000 £338,000 £314,000 £314,000 £250,000 £251,000 £290,000 £197,000 ■ Months — Target (Months) | |
| | | | £100,000 £50,000 £0 £0 kent fait 12th 12th 12th 12th 12th 12th 12th 12t | |

Facilities Management - Building Cleaning and Caretaking, Grounds Maintenance PERFORMANCE

| Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | Improvements |
|--|-------------------------|-------------------------|--|---|
| Buy Back Levels - Building Cleaning | Aim to Maximise | Actual 76 Target 75 | 75 70 65 60 65 55 50 45 40 30 25 20 115 10 5 0 | Minor changes have happened during the year with some losses and some gains, overall buyback levels remain satisfactory |

| Indicator | Maximise or Minimise | Actual Versus Target | Trend Char | t | Improvements |
|---|-------------------------|-------------------------|--|------------------------|--|
| Buy Back Levels -Grounds Maintenance | Aim to Maximise | Actual 61% Target 60% | 60% 6196 55% 50% 45% 45% 25% 50% 61% 61% 61% 61% 61% 61% 61% 61% 61% 61 | Years — Target (Years) | This continues to be the most challenging and competitive area however buy back levels remain within target levels |

Facilities Management - Building Cleaning and Caretaking, Grounds Maintenance EXTERNALLY ASSESSED QUALITY STANDARDS

| Indicator | Maximise or Minimise | Actual Versus Target | | | Т | rend Chart | | Improvements |
|---|-------------------------|-------------------------|------|------------|---|------------|--------------|--------------|
| | | Actual Yes | Yes | | | | | |
| Retain Occupational Health & Safety Advisory Services | | Target | | | | | | |
| (OHSAS)18001 accreditation - Facilities Management | Aim to Maximise | Yes | | | | | ■ Half Years | |
| | | ② | No - | ul fallité | | SE TO ME | _ | |

| Indicator | Maximise or Minimise | Actual Versus Target | | | Tr | end Chart | | Improvements |
|---|-------------------------|-------------------------|------|--------------|----|----------------------|--------------|--------------|
| | | Actual | Yes | | | | | |
| | | Yes | | | | | | |
| | | Target | | | | | | |
| Retain ISO 9001 accreditation - Facilities Management | Aim to Maximise | Yes | | | | | ■ Half Years | |
| | | | No J | , H. Zalants | | _{LG} Taluft | | |

Facilities Management - West Bridgford Campus EXTERNALLY ASSESSED QUALITY STANDARDS

| Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | Improvements |
|--|-------------------------|-------------------------|----------------------|--------------|
| Retain Occupational Health & Safety Advisory Services (OHSAS)18001 accreditation - Facilities Management - West Bridgford campus | Aim to Maximise | Actual Yes Target Yes | Yes Half Years | |
| Bridgiord campus | | | No Litzhafe Litzhafe | |

Facilities Management - West Bridgford Campus; Catering West Bridgford FINANCIAL

| Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | Improvements |
|--|-------------------------|-------------------------------|-------------|---|
| Food costs as % of turnover - Facilities Management - West Bridgford Campus Catering | Aim to Minimise | Actual 48.42% Target 40.31% | | Work continues on improving performance and assigning correct cost centre charges |

| Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | Improvements |
|--|-------------------------|------------------------------|--|--------------|
| Labour costs as % of turnover - Facilities Management - West Bridgford Campus Catering | Aim to Minimise | Actual 53.55% Target 54.33% | 70% 60% 65.396 61.596 | |

Facilities Management - West Bridgford Campus; Security and Building Cleaning FINANCIAL

| Actual £265,000 Target Direct Costs- Facilities Management - West Bridgford Campus - Security & Building Cleaning Actual £265,000 £500,000 £500,000 £300,000 £300,000 £200,000 £200,000 £200,000 £200,000 £200,000 £200,000 £200,000 £200,000 £200,000 £200,000 £200,000 £200,000 £200,000 | Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | Improvements |
|--|-----------------------------|-------------------------|--|---|--------------|
| £100,000 £106,000 £106,000 £26,000 £26,000 | Management - West Bridgford | | Actual £265,000 Target £330,000 | £600,000 - £561,000 - | |

Facilities Management - Overall

| Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | Improvements |
|---|-------------------------|---|---|--------------|
| Turnover - Overall Group Performance - Trading | Aim to Maximise | Actual £34,829,000 Target £34,466,000 | £35,000,000 £30,000,000 £25,000,000 £25,000,000 £20,000,000 £21,555,000 £20,000,000 £10,509,000 £10,509,000 £10,509,000 £10,509,000 £10,509,000 £10,509,000 £10,509,000 £10,509,000 £10,509,000 £10,509,000 £10,509,000 £10,509,000 £10,509,000 £10,509,000 £10,509,000 £10,509,000 £10,509,000 | |

| Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | Improvements |
|--|-------------------------|---------------------------------------|--|--------------|
| Contribution - Overall Group Performance- Trading | Aim to Maximise | Actual £4,311,000 Target £3,893,000 | £4,500,000 £4,007,000 £3,500,000 £3,500,000 £2,500,000 £1,500,000 | |

| Indicator | Maximise or Minimise | Actual Versus Target | Trend Chart | Improvements |
|---|-------------------------|------------------------------|---|--------------|
| Surplus/deficit – Facilities Management - School | Aim to Maximise | Actual -£50,000 Target | £200,000 £150,000 £100,000 £50,000 £0 -£50,000 £0 -£50,000 £0 -£26,000 £0 -£26,000 £218,806,00ES,00ES,00ES,00ES | |
| | | -£341,000 | 00,000 | |
| | | | -£350,000 -£450,000 -£450,000 | |