# Appendix 2: Strategic Review of the Care Home Sector in Nottinghamshire

The Chief Executive of the former Nottinghamshire County PCT and the Directors of Adult Social Care for Nottinghamshire and Nottingham City Councils has commissioned a strategic review of care homes in Nottinghamshire.

#### **Context**

There has been considerable interest in the quality of care homes nationally and locally. Southern Cross, Winterbourne View and other high profile events have demonstrated the risks of poor quality and financial viability in the care home sector.

As a result of last year's Care and Support White Paper and the proposed Care Bill there are a number of national initiatives and tools to help drive development and quality improvement in the sector. The strategic review will dovetail with these initiatives and the work will be conducted through the establishment of a board.

The sponsors for this review are listed below and the board membership is listed in section 3.

David Pearson – Corporate Director of Adult Social Care, Health and Public Protection, Nottinghamshire County Council

Dawn Smith - Chief Officer, NHS Nottingham City Clinical Commissioning Group (CCG)

Amanda Sullivan - Chief Officer, NHS Mansfield and Ashfield and Newark and Sherwood CCGs.

Candida Brudenell - Interim Corporate Director for Children and Families Nottingham City Council

#### **Terms of Reference**

#### 1 Purpose of the Board

To undertake a review of current care home provision across Nottinghamshire County and Nottingham City with a view to identifying and agreeing appropriate measures which:

- enable the identification and management of risk in order to ensure continuity of care for people who live in care homes
- promote and support a diverse and robust market of care home provision across the different service areas which provide high quality outcomes for users of services

The review will ensure that the views of key stakeholders are taken into account; this will include care providers, service users and families/carers.

#### 2 Key Tasks

- To review the measures that are currently in place to identify and monitor risks to service users arising from poor quality provision, high levels and repeated safeguarding referral, provider viability, hospital admissions, falls etc.
- To note the strengths of existing arrangements and identify any gaps with a view to making recommendations on how these measures can be improved
- To establish the details on current care home provision across Nottinghamshire County and Nottingham City, including identifying gaps in provision. This would include collating information on the following:
  - The nature of each home, type of building, category of care and service user group(s), occupancy levels, numbers of self-funding service users, permanent or temporary management/leadership in place
  - Provider information including ownership
  - Quality banding (where relevant), patterns pertaining to complaints, contract suspensions etc.
  - CQC compliance, warning notices, compliance actions
- To identify the range and nature of support available to care homes by different agencies and the extent to which these are accessed by specific care homes
- To identify what, if any, additional measures commissioners and providers could consider taking to develop quality across the care home sector
- To consider emerging government and Care Quality Commission initiatives and make recommendations to enable early implementation

## 3 Membership

The review will be chaired by Allan Breeton, the Independent Chair of the Nottinghamshire Safeguarding Adults Board. The work will be supported by the seconded Compliance Manager from CQC.

Membership will be as follows:

| Name of Representative  | Organisation                                   |
|---|--|
| Allan Breeton, Independent Chair                                | Nottinghamshire Safeguarding Adults Board      |
| Anita Astle, Project Lead                                       | Community Programme                            |
| Caroline Baria, Service Director                                | Nottinghamshire County Council                 |
| Cheryl Crocker, Director of Quality and Patient Safety          | Nottingham North & East CCG                    |
| Chris West, Assistant Director of Quality and Patient Safety    | NHS Newark & Sherwood CCG                      |
| Joe Pidgeon, Health Watch Chair                                 | Healthwatch, Nottinghamshire County            |
| Nicola Ryan, Head of Assurance/Deputy<br>Nurse)                 | NHS Bassetlaw CCG                              |
| Rosamunde Willis Read, Project Manager Strategic Quality & Risk | CQC seconded to Nottinghamshire County Council |
| Sally Seeley, Assistant Director of Quality and Patient Safety  | NHS Nottingham City CCG                        |
| Shazia Khalid , Registered Care Home Provider                   | Sherwood Care Homes Ltd                        |
| Steve Oakley, Director of Quality and Efficiency                | Nottingham City Council                        |
| Karen Archer , Health Watch Chair                               | Healthwatch, Nottingham City                   |
| Vicki Wells, Head of Regional Compliance<br>Central East        | CQC  |

#### 4 Administrative Arrangements

Nottinghamshire County Council will co-ordinate and facilitate the meetings and will provide the administrative support for the project including the collation and distribution of papers for the meetings. Notes, with action points clearly recorded, will be distributed to group members within 2 weeks of each meeting.

### 5 Frequency of Meetings

The Project Board will meet on a monthly basis, for a period of six months. This will be reviewed and extended depending on the completion of the identified tasks. Additional meetings, including sub-groups, will be arranged where required, as agreed by the members of the project group.

### 6 Reporting and Accountability

The Project Board will report its findings and recommendations to the relevant Senior Officers or boards for each partner organisation.

Caroline Baria, Service Director, Joint Commissioning, Quality and Business Change Adult Social Care, Health and Public Protection Department Nottinghamshire County Council

June 2013