
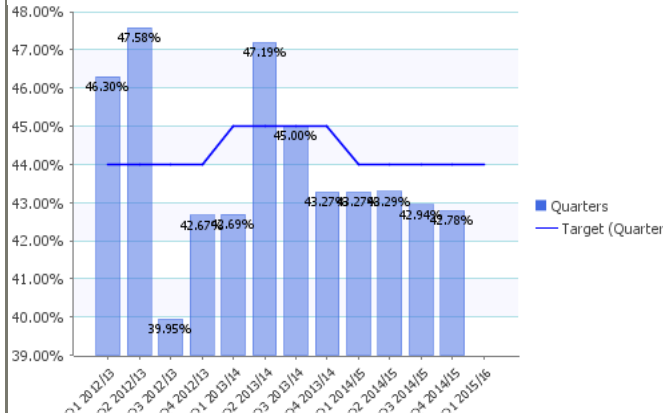



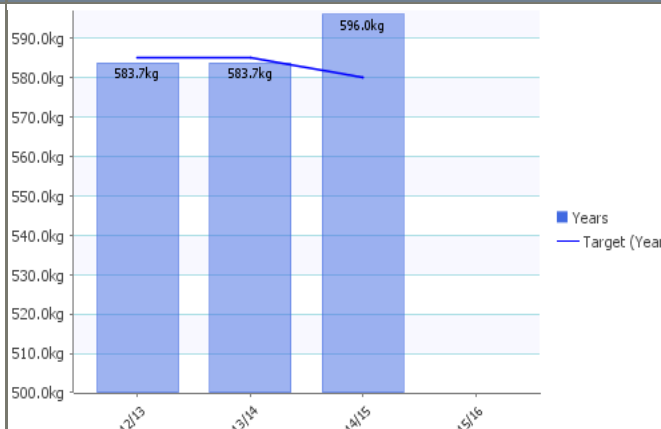
Waste Management Performance Year End Report 2014-15


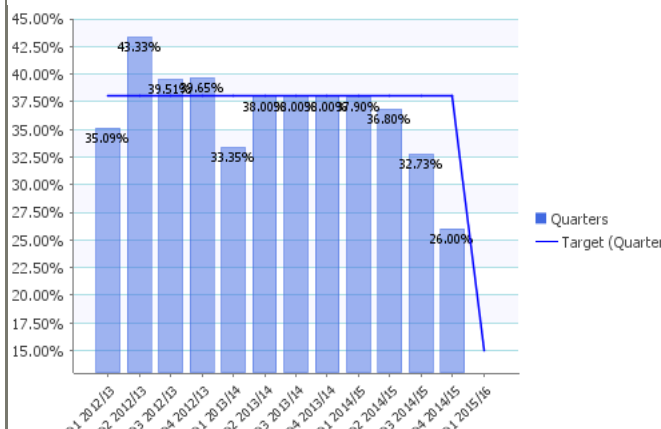
FINANCIAL

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements															
Municipal waste disposal costs £/tonne	Aim to Minimise	<div><div>Actual</div><div>£76.84</div><div>Target</div><div></div></div>	<table><thead><tr><th>Year</th><th>Actual</th><th>Target</th></tr></thead><tbody><tr><td>2012/13</td><td>£68.66</td><td>£70.00</td></tr><tr><td>2013/14</td><td>£72.78</td><td>£70.00</td></tr><tr><td>2014/15</td><td>£76.84</td><td>£70.00</td></tr><tr><td>2015/16</td><td></td><td>£70.00</td></tr></tbody></table>	Year	Actual	Target	2012/13	£68.66	£70.00	2013/14	£72.78	£70.00	2014/15	£76.84	£70.00	2015/16		£70.00	Figure has increased due to £8/t increase in Landfill Tax, reduction in PFI credits and settlement of historic Eastcroft capital payments.
Year	Actual	Target																	
2012/13	£68.66	£70.00																	
2013/14	£72.78	£70.00																	
2014/15	£76.84	£70.00																	
2015/16		£70.00																	


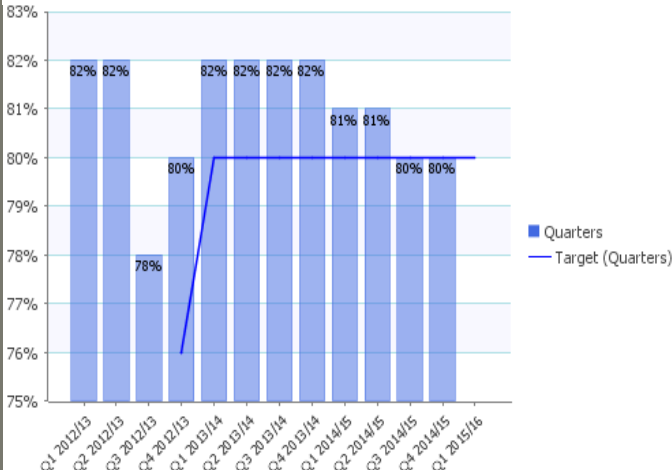
PERFORMANCE

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements																																										
Percentage of household waste sent for reuse, recycling and composting	Aim to Maximise	<div><div><div>Actual</div><div>42.78%</div><div>Target</div><div>44.00%</div></div><div></div></div>	 <table><thead><tr><th>Quarter</th><th>Actual</th><th>Target</th></tr></thead><tbody><tr><td>Q1 2012/13</td><td>46.30%</td><td>44.00%</td></tr><tr><td>Q2 2012/13</td><td>47.58%</td><td>44.00%</td></tr><tr><td>Q3 2012/13</td><td>39.95%</td><td>44.00%</td></tr><tr><td>Q4 2012/13</td><td>42.67%</td><td>44.00%</td></tr><tr><td>Q1 2013/14</td><td>42.69%</td><td>44.00%</td></tr><tr><td>Q2 2013/14</td><td>47.19%</td><td>44.00%</td></tr><tr><td>Q3 2013/14</td><td>45.00%</td><td>44.00%</td></tr><tr><td>Q4 2013/14</td><td>43.27%</td><td>44.00%</td></tr><tr><td>Q1 2014/15</td><td>43.27%</td><td>44.00%</td></tr><tr><td>Q2 2014/15</td><td>43.29%</td><td>44.00%</td></tr><tr><td>Q3 2014/15</td><td>42.94%</td><td>44.00%</td></tr><tr><td>Q4 2014/15</td><td>42.78%</td><td>44.00%</td></tr><tr><td>Q1 2015/16</td><td></td><td>44.00%</td></tr></tbody></table>	Quarter	Actual	Target	Q1 2012/13	46.30%	44.00%	Q2 2012/13	47.58%	44.00%	Q3 2012/13	39.95%	44.00%	Q4 2012/13	42.67%	44.00%	Q1 2013/14	42.69%	44.00%	Q2 2013/14	47.19%	44.00%	Q3 2013/14	45.00%	44.00%	Q4 2013/14	43.27%	44.00%	Q1 2014/15	43.27%	44.00%	Q2 2014/15	43.29%	44.00%	Q3 2014/15	42.94%	44.00%	Q4 2014/15	42.78%	44.00%	Q1 2015/16		44.00%	Performance was below the target due to the removal of statutory targets for district councils, the economic situation and light-weighting of recyclable materials and the transition from printed media to digital media. Measures have been taken however to incentivise Bassetlaw and Newark & Sherwood District Councils to start kerbside green waste collections to help achieve the target in the future. A new waste management strategy is also being developed.
Quarter	Actual	Target																																												
Q1 2012/13	46.30%	44.00%																																												
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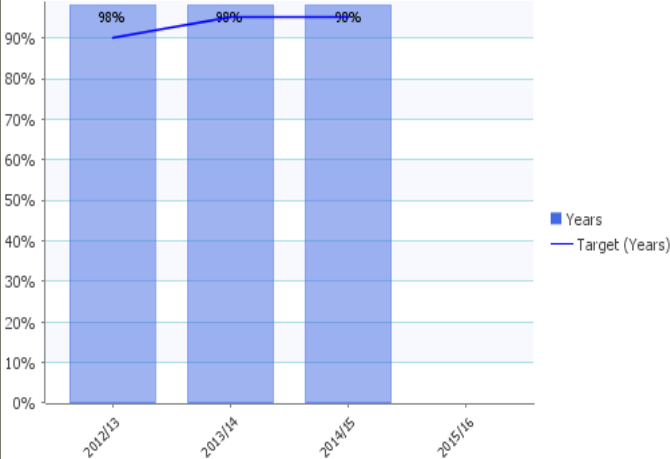
Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements															
Residual household waste (per household)	Aim to Minimise	<div><div>Actual</div><div>596.0kg</div><div>Target</div><div>580.0kg</div><div></div></div>	 <table><thead><tr><th>Year</th><th>Actual (kg)</th><th>Target (kg)</th></tr></thead><tbody><tr><td>2012/13</td><td>583.7</td><td>580.0</td></tr><tr><td>2013/14</td><td>583.7</td><td>580.0</td></tr><tr><td>2014/15</td><td>596.0</td><td>580.0</td></tr><tr><td>2015/16</td><td></td><td></td></tr></tbody></table>	Year	Actual (kg)	Target (kg)	2012/13	583.7	580.0	2013/14	583.7	580.0	2014/15	596.0	580.0	2015/16			Figure is the unaudited 2014/15 performance outturn and is subject to change. Figure was higher than target due to the economic recovery and the lack of statutory recycling targets on district councils.
Year	Actual (kg)	Target (kg)																	
2012/13	583.7	580.0																	
2013/14	583.7	580.0																	
2014/15	596.0	580.0																	
2015/16																			

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements																																										
Municipal waste land filled	Aim to Minimise	<div><div>Actual</div><div>26.00%</div><div>Target</div><div>38.00%</div><div></div></div>	 <table><caption>Municipal waste land filled - Actual vs Target (Quarters)</caption><thead><tr><th>Quarter</th><th>Actual (%)</th><th>Target (%)</th></tr></thead><tbody><tr><td>Q1 2012/13</td><td>35.09%</td><td>38.00%</td></tr><tr><td>Q2 2012/13</td><td>43.33%</td><td>38.00%</td></tr><tr><td>Q3 2012/13</td><td>39.51%</td><td>38.00%</td></tr><tr><td>Q4 2012/13</td><td>39.65%</td><td>38.00%</td></tr><tr><td>Q1 2013/14</td><td>33.35%</td><td>38.00%</td></tr><tr><td>Q2 2013/14</td><td>38.00%</td><td>38.00%</td></tr><tr><td>Q3 2013/14</td><td>38.00%</td><td>38.00%</td></tr><tr><td>Q4 2013/14</td><td>38.00%</td><td>38.00%</td></tr><tr><td>Q1 2014/15</td><td>37.90%</td><td>38.00%</td></tr><tr><td>Q2 2014/15</td><td>36.80%</td><td>38.00%</td></tr><tr><td>Q3 2014/15</td><td>32.73%</td><td>38.00%</td></tr><tr><td>Q4 2014/15</td><td>26.00%</td><td>38.00%</td></tr><tr><td>Q1 2015/16</td><td>26.00%</td><td>38.00%</td></tr></tbody></table>	Quarter	Actual (%)	Target (%)	Q1 2012/13	35.09%	38.00%	Q2 2012/13	43.33%	38.00%	Q3 2012/13	39.51%	38.00%	Q4 2012/13	39.65%	38.00%	Q1 2013/14	33.35%	38.00%	Q2 2013/14	38.00%	38.00%	Q3 2013/14	38.00%	38.00%	Q4 2013/14	38.00%	38.00%	Q1 2014/15	37.90%	38.00%	Q2 2014/15	36.80%	38.00%	Q3 2014/15	32.73%	38.00%	Q4 2014/15	26.00%	38.00%	Q1 2015/16	26.00%	38.00%	Performance is better than target due to increased RDF production rather than disposal to landfill.
Quarter	Actual (%)	Target (%)																																												
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Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
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	Minimise																																													
% composted and recycled at HWRC	Aim to Maximise	<div><div>Actual</div><div>80%</div><div>Target</div><div>80%</div><div></div></div>	 <table><thead><tr><th>Quarter</th><th>Actual (%)</th><th>Target (%)</th></tr></thead><tbody><tr><td>Q1 2012/13</td><td>82%</td><td>80%</td></tr><tr><td>Q2 2012/13</td><td>82%</td><td>80%</td></tr><tr><td>Q3 2012/13</td><td>78%</td><td>80%</td></tr><tr><td>Q4 2012/13</td><td>80%</td><td>80%</td></tr><tr><td>Q1 2013/14</td><td>82%</td><td>80%</td></tr><tr><td>Q2 2013/14</td><td>82%</td><td>80%</td></tr><tr><td>Q3 2013/14</td><td>82%</td><td>80%</td></tr><tr><td>Q4 2013/14</td><td>82%</td><td>80%</td></tr><tr><td>Q1 2014/15</td><td>81%</td><td>80%</td></tr><tr><td>Q2 2014/15</td><td>81%</td><td>80%</td></tr><tr><td>Q3 2014/15</td><td>80%</td><td>80%</td></tr><tr><td>Q4 2014/15</td><td>80%</td><td>80%</td></tr><tr><td>Q1 2015/16</td><td>80%</td><td>80%</td></tr></tbody></table>	Quarter	Actual (%)	Target (%)	Q1 2012/13	82%	80%	Q2 2012/13	82%	80%	Q3 2012/13	78%	80%	Q4 2012/13	80%	80%	Q1 2013/14	82%	80%	Q2 2013/14	82%	80%	Q3 2013/14	82%	80%	Q4 2013/14	82%	80%	Q1 2014/15	81%	80%	Q2 2014/15	81%	80%	Q3 2014/15	80%	80%	Q4 2014/15	80%	80%	Q1 2015/16	80%	80%	
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Q1 2015/16	80%	80%																																												

CUSTOMER SATISFACTION

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements															
% satisfied with local tips/Household Waste Recycling Centres (HWRCs)	Aim to Maximise	<div><div>Actual</div><div>98%</div><div>Target</div><div>95%</div><div></div></div>	 <table><thead><tr><th>Year</th><th>Actual (%)</th><th>Target (%)</th></tr></thead><tbody><tr><td>2012/13</td><td>98%</td><td>95%</td></tr><tr><td>2013/14</td><td>98%</td><td>95%</td></tr><tr><td>2014/15</td><td>98%</td><td>95%</td></tr><tr><td>2015/16</td><td>98%</td><td>95%</td></tr></tbody></table>	Year	Actual (%)	Target (%)	2012/13	98%	95%	2013/14	98%	95%	2014/15	98%	95%	2015/16	98%	95%	Satisfaction survey was undertaken on Recycling Centres in March, figure derived from Veolia Annual Report 2014-15.
Year	Actual (%)	Target (%)																	
2012/13	98%	95%																	
2013/14	98%	95%																	
2014/15	98%	95%																	
2015/16	98%	95%																	

MEDIA COVERAGE

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements																																										
Number of composters sold - cumulative	Aim to Maximise	<div><div><div>Actual</div><div>662</div><div>Target</div><div>1,000</div></div><div></div></div>	<table><tr><th>Quarter</th><th>Actual</th><th>Target</th></tr><tr><td>Q1 2012/13</td><td>260</td><td>260</td></tr><tr><td>Q2 2012/13</td><td>457</td><td>457</td></tr><tr><td>Q3 2012/13</td><td>648</td><td>648</td></tr><tr><td>Q4 2012/13</td><td>930</td><td>930</td></tr><tr><td>Q1 2013/14</td><td>145</td><td>280</td></tr><tr><td>Q2 2013/14</td><td>443</td><td>443</td></tr><tr><td>Q3 2013/14</td><td>574</td><td>574</td></tr><tr><td>Q4 2013/14</td><td>736</td><td>736</td></tr><tr><td>Q1 2014/15</td><td>200</td><td>200</td></tr><tr><td>Q2 2014/15</td><td>350</td><td>350</td></tr><tr><td>Q3 2014/15</td><td>471</td><td>471</td></tr><tr><td>Q4 2014/15</td><td>662</td><td>662</td></tr><tr><td>Q1 2015/16</td><td>-</td><td>1000</td></tr></table>	Quarter	Actual	Target	Q1 2012/13	260	260	Q2 2012/13	457	457	Q3 2012/13	648	648	Q4 2012/13	930	930	Q1 2013/14	145	280	Q2 2013/14	443	443	Q3 2013/14	574	574	Q4 2013/14	736	736	Q1 2014/15	200	200	Q2 2014/15	350	350	Q3 2014/15	471	471	Q4 2014/15	662	662	Q1 2015/16	-	1000	Sales have steadily declined this year.
Quarter	Actual	Target																																												
Q1 2012/13	260	260																																												
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Key symbols table:

Status	Indicators
	Below target by more than 10%
	Below target by up to 10%
	On or above target
	No reported data or no target