

Meeting IMPROVEMENT AND CHANGE SUB-COMMITTEE

Date 25 November 2019 (commencing at 10.30 am)

Membership

Persons absent are marked with an 'A'

COUNCILLORS

Reg Adair (Chairman)

John Cottee
Jim Creamer
Kate Foale
Tony Harper

Richard Jackson
David Martin
Diana Meale
Philip Owen

ALSO PRESENT

Councillor John Longdon

OFFICERS IN ATTENDANCE

Sara Allmond
Adam Crevald
Iain Macmillan
Neil Marriott
Sue Milburn
Marie Rowney
James Silverward
Nigel Stevenson
Ben Taylor
Marjorie Toward

Chief Executive's Department

Derek Highton

Place Department

1. MINUTES

The Minutes of the last meeting held on 23 September 2019, having been previously circulated, were confirmed and signed by the Chairman.

2. APOLOGIES FOR ABSENCE

The following apology for absence was submitted:-

- Councillor David Martin – other reasons

3. DECLARATIONS OF INTERESTS

None

4. MYNOTTS APP DEVELOPMENT AND IMPLEMENTATION – PROGRESS UPDATE

Marie Rowney, Group Manager Customer Service introduced the report and responded to questions.

RESOLVED 2019/032

That a further progress report be received by committee in January 2020

5. IMPROVEMENT AND CHANGE IN THE PLACE DEPARTMENT

Derek Higton, Service Director Place and Communities introduced the report and responded to questions.

RESOLVED 2019/033

That there were no actions arising from the report.

6. SMARTER WORKING PROGRAMME

Iain Macmillan, Programme Manager introduced the report, gave a presentation and responded to questions.

RESOLVED 2019/034

That the proposed closure of the Smarter Working Programme be approved.

7. UPDATE ON ROLLOUT AND ADOPTION OF MICROSOFT OFFICE 365

Neil Marriott, Group Manager Operational Delivery, Environment and Resources introduced the report, gave a presentation and responded to questions.

RESOLVED 2019/035

That an update report be received by Committee in the next six months.

8. UPDATE ON THE SOCIAL CARE DIGITAL PATHFINDERS FUNDING BIDS

Adam Crevald, Group Manager Customer and Service Design introduced the report and responded to questions.

RESOLVED 2019/036

That an update on the status of the bids and any resulting progress be received by committee in the next three months

9. ICT OPERATIONAL PERFORMANCE QUARTER 2 – 2019-20

Neil Marriott, Group Manager Operational Delivery, Environment and Resources introduced the report and responded to questions.

RESOLVED 2019/037

That a further report be received by committee in six months.

10. PROGRESS REPORT ON DELIVERY OF IMPROVEMENT AND CHANGE PROGRAMMES, PROJECTS AND SAVINGS

Sue Milburn, Group Manager, Transformation and Change introduced the report and responded to questions.

RESOLVED 2019/038

That an exceptions update report for quarter 3 2019/20 be received by committee in March 2020.

11. UPDATE ON WIDE AREA NETWORK TENDER

Adam Crevald, Group Manager Customer and Service Design introduced the report and responded to questions.

RESOLVED 2019/039

That an update report be received by committee in the next three months.

12. UPDATE REPORT ON THE REPLACEMENT OF WINDOWS SMARTPHONES

Adam Crevald, Group Manager Customer and Service Design introduced the report and responded to questions.

RESOLVED 2019/040

That an update report on the completion of the rollout of the replacement devices be received at the January 2020 committee.

13. WORK PROGRAMME

RESOLVED 2019/041

That the Work Programme be agreed.

The meeting closed at 12.09 pm

CHAIRMAN